

Future in Mind Leeds 2016 - 2020: services in Leeds to support children and young people's social, emotional and mental health and wellbeing

Guide for families at May 2017



Share your feedback on this guide

This guide was produced in March 2016 and refreshed in May 2017. It was produced with education, health and social care colleagues with input from parents and carers. We would like to know what you think of it. We will use your feedback to make amends at our next review.

To give feedback, please email: bpteam@leeds.gov.uk with the subject 'SEMH offer feedback'



What is this guide about?

You can find brief information about these services quickly on the MindMate website, which has section for young people and a section for parents and carers (www.mindmate.org.uk).

This guide is for people who do not use the internet and/or people who want more detailed information.

It aims to tell you about services in Leeds that promote social, emotional and mental health for all children and young people in our city. It also describes local services for children and young people who need extra support.

It includes details of support provided by education, health and social care services. It also tells you what support you can expect from all local schools and education providers.

This guide was written for families. We have also written a more detailed guide which may be more useful to people working with children and young people.

It is published in the same place as this one on the Leeds Local Offer website (www.leedslocaloffer.org. uk).

This guide is part of the Leeds Local Offer: (www.leedslocaloffer.org.uk) which sets out all the support and services in Leeds for children and young people aged 0-25 who have any kind of special educational need and/or disability (SEND).

Please bear in mind as you read this guide: every child or young person is an individual with their own needs and situation. This guide aims to give you general information about support in Leeds. If you want to talk about your individual situation, we recommend that you talk to some of the contacts we have listed on the last page.

Terms used in this guide:

In this guide we sometimes shorten the words 'social, emotional and mental health' to 'SEMH' to make diagrams and lists easier to read.

We also sometimes shorten the words 'special educational needs and/or disabilities' to 'SEND'.

What do we mean by 'social, emotional and mental health needs'?

The World Health Organisation describes emotional and mental health as 'a state of well-being in which every individual realises his or her own potential, can cope with the normal stresses of life, can work productively... and is able to make a contribution to her or his community.'

Some people do not completely agree with this definition, but generally people agree that mental health is about feeling able to: cope with every day life, enjoy things, and achieve our potential.

When we talk about children and young people having 'emotional and mental health needs', we usually mean children and young people who do not feel they can cope with life and/or enjoy things, and who may not able to achieve their potential in learning and developing.

The SEN Code of Practice 2015 also adds the word 'social' to this definition, to point out that sometimes feelings and behaviours in children and young people are linked to their 'social' life: what's going on in their family, with their friends, and in the community they live in.

Social, emotional and mental health needs can be very different in different children and young people. Some of the issues that might be involved are:

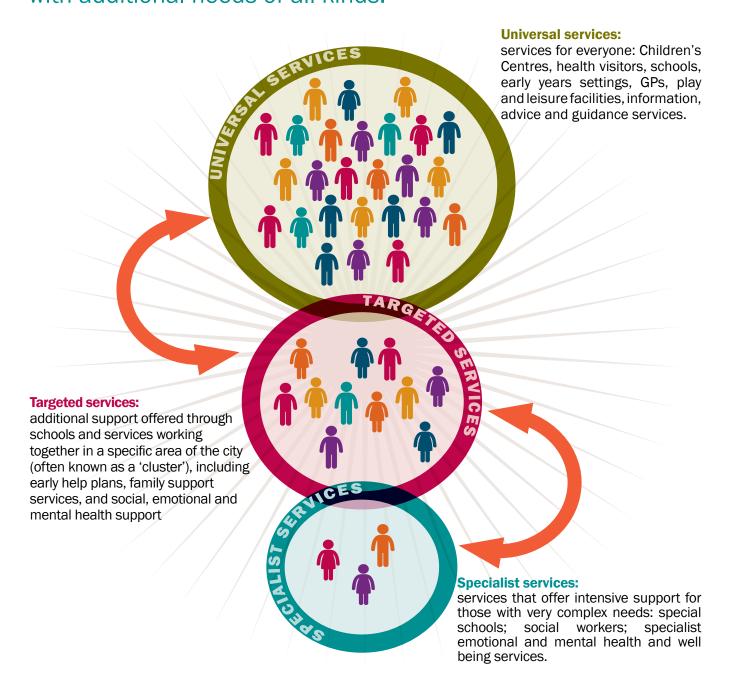
- Having a mental health condition, like clinical depression, an eating disorder, or an anxiety disorder, that may or may not have been diagnosed and may not have any obvious 'reason'
- Having problems with peers (children and young people the same sort of age), for example bullying or sexual exploitation
- Difficult times at home: relationships between parents breaking down, being a young carer for a relative, having family members who are struggling with issues like illness,

- unemployment, drug and alcohol misuse, or other stressful situations
- Experience of a traumatic situation, like violence, abuse, a significant accident or injury, or becoming a refugee. We know from research into children and young people in Leeds with very complex and challenging SEMH needs that many have experienced trauma
- Drug or alcohol misuse, especially in older children and young people
- Special educational needs and or disabilities such as autism conditions, learning disabilities or physical disabilities. These conditions may be linked to depression, anxiety, and/or unhelpful behaviours. This is especially the case if the child or young person has an issue which has not been noticed yet, for example dyslexia or autism, and they are not getting help.
- A combination of any of the above
- Any other issue which is affecting how a child or young person feels and behaves, to the point where every day life becomes a problem.

It is important to remember that all children and young people experience difficult feelings and situations in their lives. Families often play the biggest role in helping children learn how to cope with difficult feelings and experiences. Schools, and other services in children's daily lives, also play a big part in this. For most children and young people, this will be enough to help them cope with difficult times.

For other children, if their feelings, thoughts and behaviours affect their everyday life and stop them from making progress, or risk harm to themselves or others, they may be considered to have social, emotional and mental health needs. They may well need extra help. This guide explains what help is available in Leeds, across education, health and social care services and community and voluntary services.

Overview of services in Leeds for children and young people with additional needs of all kinds:



Most children and young people will get all the support they need through universal and targeted services.

A small number of children and young people will have very complex needs and need specialist support. Where possible we bring specialist services to the child or young person in their mainstream environment (e.g. their school or home). Sometimes a specialist environment like a hospital or special school will be the best way to meet very complex needs, either for a short time or long term.

Children and young people may access a combination of these services, e.g. they may go to a mainstream school (universal service) but have support from a social worker (specialist service).

Every child and young person is unique. We aim to provide personalised support to meet their individual needs. We respect children's right to a mainstream education and a 'normal' life and try to bring services to them in their usual environment wherever possible.

Steps to support: quick guide on to how to access advice and support:

If you are a parent or carer reading this guide:

If you think any child or young person is at risk of harm, please contact Children's Social Work Services on: **0113 222 4403** (9am to 5pm) or **0113 240 9536** (out of office hours).

If you think a child is at immediate risk, please contact the emergency services on 999.

Contact your GP. If you have concerns about your child's development and behaviour, you can see your GP for advice and to access support. You could show them this guide. You could also ask them to contact your child's education provider to share any issues or plans for support.

If your child is under 5, talk to your health visitor or visit your local Children's' Centre. You could show them this guide to help explain your concerns. To find your local Children's Centre, visit the Family Information Service site at www.familyinformation.leeds.gov.uk or call them on 0800 731 0640 or 0113 247 4386.

Talk to your child's school, college, nursery or preschool: you can talk to any member of staff you feel comfortable with, or ask to speak the SEN coordinator (SENCo). Every place of education should have a SENCo who will help you make a plan to get your family support if needed, for example an early help plan. All schools will also provide school nursing services, who can offer help with health and behaviour issues. You could show the person you talk to this guide to help explain your concerns.

The Leeds SEND Information Advice Support Service (SEND IASS): This service provides independent, impartial advice for families of children and young people with any kind of special educational need or disability (SEND). Call their helpline on 0113 39 51200 or see www.familyinformation.leeds.gov.uk/sendiass

The Leeds Local Offer for SEND: you can find lots of information about services for children and young people with special educational needs and disabilities, including social, emotional and mental health needs, at www. leedslocaloffer.org.uk.

You can share your views about services on the Leeds Local Offer website too. If you are pleased or disappointed with a service, or would like to see changes to local services, please tell us on the site. We will publish your feedback and details of how we are going to respond to it.

Support and services in detail:

services for all children and young people

Early Start Children's Centres (under 5's):

Children's Centres in Leeds offer activities and services for families with children under five years old. They work with families to help them give their child a strong start in life, be healthy and safe, and get ready for learning. They try to work most with families who need extra support because of additional needs. Each Children's Centre offers slightly different activities, but they all offer things like:

- Individual family support in a range of areas including healthy eating, sleeping and routines, child development, behaviour, domestic violence, mental health issues and more.
- Parent and child groups and early learning
- Courses for parents and carers
- Information and advice for parents and carers
- Early education and childcare: some Children's Centres provide early education and childcare, including free early education places for some 2 year-olds and all 3 and 4 year-olds.

If you have a child under 5 and are worried about their emotional and mental development and/or their behaviour, your local Children's Centre is a great place to get advice or support from skilled, non-judgemental professionals and other local parents and carers.

You are welcome to drop in or call for more information. To find your local Children's Centre, visit the Family Information Service site at www. familyinformation.leeds.gov.uk or call them on 0800 731 0640 or 0113 247 4386.



GPs and health visitors:

Your GP (doctor) can help with any health worries, including worries about emotional and mental health and child development. You can visit your GP alone for a confidential appointment, or bring a friend along for support. You might find the 'Doc Ready' site useful to help you prepare for your appointment: www.docready.org

Your GP can also help you decide if a referral for more specialist support will be helpful, and make that referral. Find out more about specialist services in the section later in this guide. This could include referral for a more detailed assessment of your child's needs.



Schools and other education providers:

The Department for Education says that all schools should support all children and young people's social, emotional and mental health and wellbeing.

The Children and Families Act 2014 also says that schools, colleges, and early years settings like nurseries, must provide extra support for children and young people who have SEND needs, including social, emotional and mental health needs.

In Leeds we have worked with schools and education settings to agree some things that they will all do to support children and young people who have any kind of SEND needs. Families and children and young people helped put this together. You can find details on the Local Offer website: (www.leedslocaloffer.org.uk) but here are the main things everyone agreed:

- Every child or young person is a unique individual: every child or young person and family is different and has different needs. If they need extra support, it should be provided in a personalised way based on their situation and needs
- Early identification and early help: staff should have the skills and knowledge to identify any additional needs early on and get the right help in place for a child or young person and their family as early as possible
- Working with families: staff should make sure that children and young people and their families are involved in making decisions about what help they need and how they get support (unless this would risk the child or young person's safety and wellbeing)
- Working together: staff in schools and settings should talk to and work closely with any other people supporting a child or young person and their family (for example health workers). This helps to make sure everybody knows what's happening.

We have also worked with local schools to agree some extra things that they will do to support social, emotional and mental health.

Support schools in Leeds will offer:

- School leaders and staff aim to keep children and young people included in mainstream education wherever possible and support a goal of no child being permanently excluded from school.
- School leaders and staff work to make the school a place where the wellbeing of all learners is promoted and nurtured
 - 'The school has been brilliant! Everyone is understanding and they have helped our whole family learn what to do to help when my son our GP as well. It has made a huge difference to have non-judgmental support, I feel less Parent of a child with ADHD in a Leeds primary school, June 2015

- Staff have the skills to identify when a child or young person needs extra support. They understand that there can be complex reasons for disruptive behaviours. They are able to get training and development to help with this.
- Staff and leaders manage risks in a way that reflects different situations.
- The school policies, including those on behaviour and bullying, recognise all needs, including the needs of children and young people with special educational needs and disabilities (SEND), for example autism conditions. Policies are developed and shared with learners and parents and carers
- The school offers a range of support for learners who need extra help, which may include all or some of these things:
 - Teaching problem solving skills as part of the curriculum.
 - Access to personal, social and health education as part of the curriculum.
 - Access to pastoral support in the school (help with personal needs and problems) and access to a school nurse.
 - Access to a learning mentor (learning mentors work with learners who need help with difficulties that are getting in the way of their learning).
 - Support for parents and carers who want help with parenting. This might be by providing information, or offering small, group sessions run by trained health or education workers.
 - Making sure that all learners have the chance to contribute to lessons and their input is valued.
 - Being flexible with seating arrangements, structure, routine and activities to meet individual learners' needs
 - Giving individual learners tasks which are tailored to their needs and abilities, so they have a chance to experience success and take on new challenges
 - Giving learners who need help with friendships a chance to spend time with other children and young people in a structured, supported way
 - Giving learners who need extra support an individual behaviour plan, tailored to their individual needs.

Schools are also encouraged to have at least one staff member of staff who takes a lead on SEMH needs. They are referred to as 'MindMate Links'.

Best practice would include a senior member of staff such as a SENCO, a member of staff who directly supports pupils such as a learning mentor, a governor and a learner all becoming MindMate links in the school.

They would have increased awareness of SEMH needs and how to support them effectively in school and through other agencies. You can ask your child's school if they have MindMate links and how you can contact them.

Schools should also be aware of the support, advice and training provided by the Council's complex needs service, including the educational psychology team, and the special educational needs and inclusion team, who both support these kind of needs.

I was told by his teacher, 'Michael can't sit still, Michael can't be quiet, Michael can't focus.' I said, maybe he's bored..."He's not gifted," came back the reply. "Your son will never be able to focus on anything." (Michael Phelps' mother talks about her Olympic Gold Medallist swimmer son, who has ADHD (www.healthcentral.com/adhd)

Youth services:

Leeds City Council has made a youth promise to ensure that all young people have:

- Something to do
- Someone to talk to
- Somewhere to go to
- Something to say

That's where the Youth Service comes in. We have loads going on including sports, arts and IT clubs. We have local centres and 5 Youth Hubs (e.g. the South Leeds Youth Hub) with excellent facilities. We work on the streets, in schools and from mobile provision, and we have drop-ins where you can talk about health, school, drugs or emotional issues.

We make sure that Leeds is and will be a great city to be young in and you'll be amazed to discover what we have on offer. Contact us by telephone on **0113 336 7779** or via email at **youthserviceinfo@leeds. gov.uk** for more information.

Young people can also get involved in the Duke of Edinburgh award through the youth service, or get involved in other programmes with accredited outcomes through the Leeds Youth Award. They can also get involved in decision-making and campaigning through Leeds Youth Council.

Find out more about the youth service and activities in your area at:

www.leeds.gov.uk (search for 'youth service'), or call 0113 224 3796.

Information and advice services:

The law says that all Councils must make sure that an impartial information service is available for families who want information and advice about issues related to services and support for children and young people with special educational needs or disabilities (SEND).

In Leeds this service is provided by the Leeds SEND information advice support service (SEND IASS).

You can contact them on: **0113 3951 200** (Mon-Fri 10 am to 3pm) or

email send.iass@leeds.gov.uk

The MindMate website provides young people with useful information about local support with

mental health and wellbeing. It can help them to understand the way they are feeling and find the right advice and support for them. It has a section for parents and carers too. See the site at www.mindmate.org.uk

The Leeds Local Offer website has lots of useful information for families about services and support in Leeds for children and young people with all kinds of SEND, including social, emotional and mental health needs, and other needs that may be related, like autism, learning disability or other needs. It describes local services across education, health and social care, and voluntary and community support groups. Search the Leeds Local Offer site at www.leedslocaloffer.org.uk

You can also find a list of other useful contacts on the last pages of this guide.

Services for children and young people who need some extra help: 'targeted services'

Most children and young people will be able to get any help they need with their social, emotional and mental health from their family, their education setting (school, college, nursery) and any other services that are part of their every day life (for example childcare providers, youth clubs).

Some children and young people may need more support for a time if they have additional social, emotional and mental health needs. Targeted services in Leeds provide extra support.

Targeted services usually work with a child or young person and their family for a set period of time, helping them develop their strengths so they can work towards their goals. Targeted services are often provided in the school or education setting, so the child or young person can stay in a place they know.

Extra support available in each area of the city through targeted services:

In Leeds targeted services are delivered in small areas of the city. These small areas of the city are often called 'clusters'. The schools, Children's Centres and other services in that area work together to fund and provide additional services for children and families who need extra help to stay strong.

Your child's school teacher or SENCo, or anyone in any service working with them regularly, may ask for support and guidance from their local area or cluster if your child and family need extra support. You can ask them if they have done this.

They will often suggest an **early help plan** as a good way to get extra support for a time. Anyone who works closely with a child or young person can suggest an early help plan, and get one started if the family agrees it is a good idea.

To make an early help plan, the child or young person, their family and the people working with them across education, health and social care services, all come together as a team to assess (look at and think about) what strengths and difficulties they have and what goals they want to achieve.

They all plan a way to work towards these goals, including accessing extra services (see below) and use the early help plan to record this. The plan is reviewed regularly. This is a good way to make sure everyone knows what is going on and nothing gets missed.

If you think an early help plan would help your child and/or family, you can ask anyone else working closely with your child (for example a teacher, or a health worker) about getting an early help plan.

If you can't talk to any of these people, you can also contact the team who look after early help plans directly.

You can contact them on: 0113 247 6830.



The sorts of services that might be available through an early help plan will depend on what your child and family's individual needs are. **They might include:**

Family support services: services that can help the whole family work on difficult issues that are affecting the child or young person's emotional and mental health and wellbeing. Trained family support workers can provide information, support and help with strategies and tools to cope with problems and work towards a better life. They are non-judgmental and they work with families to help them make changes in their lives themselves.

Support in school from a social, emotional and mental health support worker: Every cluster provides social, emotional and mental health support which schools in the cluster can access to support their learners. This is sometimes known as Mind Mate wellbeing support. This might include training for staff in the school, or one-to-one support such as counselling for individual learners. You can ask your child's school for more information about this.

Other services: each cluster offers something slightly different depending on what is needed in the local area. This could include services like counselling, parenting courses, family learning or other things.

Support for children and young people who need something different to mainstream school or are excluded from mainstream school:

Clusters also work closely with **Area Inclusion Partnerships.** These are partnerships of schools in different areas of the city, who work together to support children and young people in their schools who need extra help with their social, emotional and mental health and their behaviour. Every school in Leeds belongs to an Area Inclusion Partnership.

Some Area Inclusion Partnerships provide workers who can go into a mainstream school to support a child or young person who is struggling with social, emotional and mental health issues and related behaviours. They will work with the child or young person, their family and the staff working closely with them.

Area Inclusion Partnerships also organise places in **alternative provision** on behalf of Leeds City Council, using funding provided for this. Schools can also organise alternative provision for learners themselves.

Alternative provision offers a different environment or place for learning. It is for children and young people who are finding it hard to learn, enjoy school life and achieve their full potential in a mainstream environment. These children and young people may not attend school regularly because school is difficult for them. This can really affect their long term future if it carries on.

There are different types of alternative provision to meet different needs:

 For children and young people who have social, emotional and mental health needs that cause challenging, disruptive or disturbing behaviours, alternative provision offers specially trained teachers and support staff to help them learn new ways to manage their feelings and behaviour, and to help them catch up if they have missed out on learning. These placements are usually limited in time, and aim for a successful return to mainstream school.

- For children and young people whose emotional and mental health needs make going to school challenging, alternative provision can offer a smaller building that feels safer, and specially trained teachers and support staff to help them work on and overcome their fears.
- Alternative provision can also offer different types of courses, for example mechanics or construction skills, for young people who need different courses to keep them focused on learning and attending school.

If your child's school thinks it would be a good idea for them to access alternative provision, they will always talk about this with you first. If this hasn't been suggested, but you think it might be a good idea, you can talk about it with any of the staff in their school who you feel comfortable talking to. You could show them this guide to help start the conversation. If your child has been excluded from school for more than 5 days, there is legal duty for the school's governing body or the council to provide them with alternative provision so they do not miss out on education.

'The teachers here are really understanding and they have helped me a lot with my anger and stuff...! like that it's smaller here and less people to deal with' Young person in a Leeds alternative provision, June 2015

If your child has been excluded from school, or you want to know more about exclusions, you can find more helpful information in a guide produced by the Coram Children's Legal Centre. The website is **www.childrenslegalcentre.com** click on 'child legal advice' to find the guide, which is recommended by the Department for Education.

You can also find it on the Leeds Family Information Service website: www.familyinformationleeds.co.uk (find it in the 'education' section). If your child is permanently excluded, the guide will be sent to you by Children's Services and usually by the school too.

If you can't access this guide, or you want to talk to someone about exclusions, you can also contact the Leeds SEND Information, Advice and Support Service (IASS) for impartial advice and support. Contact them on **0113 3951 200** (Mon-Fri 10am to 3pm) or email **sendiass@leeds.gov.uk**.

Educating your child or young person at home: elective home education:

Elective home education is when a parent chooses to withdraw their child from formal education and educate them at home. The Education Act 1996, Section 7 states: "The parent of every child of compulsory school age shall cause him to receive efficient full-time education suitable (a) to his age, ability and aptitude and (b) to any special educational needs he may have, either by regular attendance at school or otherwise."

The use of the word 'otherwise' means that parents have the right to educate their children at home if they choose. They need to provide a suitable education as above. If their child has very complex needs and has an Education, Health and Care Plan or statement (we describe these more later in this guide), they must also get permission from the complex needs service in Leeds Children's Services. This is because Councils have a duty to make sure children's educational needs are met as described in the Education Health and Care Plan or statement.



If you are considering elective home education, there are lots of issues to think about. For example, you need to know that you will take on all costs of educating your child, such as text books and exams.

You can find you more details on this and other issues, on the Leeds Family Information Service website (www.familyinformationleeds.co.uk; click on 'education'), or call the Elective Home Education Team for advice on **0113 395 1183**.

What if a child or young person has been accessing the services described so far, but is still finding it hard to cope and achieve their potential?

Targeted services like the ones described above are usually delivered for a set period of time. The goal is to give the child or young person and their family the tools they need to be able to achieve their goals themselves, without having to rely on services for support in the long term.

Teams who are working with a child or young person to access targeted services will keep assessing their needs and reviewing how things are going, discussing this with the child or young person and their family. They will all decide together when the child or young person is ready to stop accessing targeted services and continue with their education with the on-going support that their school, college or early years setting provides.

For a small number of children and young people whose needs are very complex, it may be agreed during a review that more specialist help is needed for them to be able to make progress with their learning and get ready for adult life.



Services for children and young people with very complex SEMH needs: 'specialist services'

As described in the previous pages, most children and young people with additional social, emotional and mental health needs will be able to get all the support they need through mainstream services, for example their school, and from targeted services who can offer some extra support for a period of time

A small number of children and young people will have more complex needs and may need more intensive, specialist support beyond the support that mainstream and targeted services can provide.

Identifying complex needs early on is very important to make sure that children and young people get any support that they need quickly. All schools, colleges, and early years education settings, are required by law to have a special educational needs coordinator, or SENCo, who will be able to identfy possible complex needs. GPs and health visitors can also identify complex needs. If you think your child may have complex needs, you can always talk to one of these people.

If a practitioner like a SENCo working with your child is concerned that their needs are not being met, despite support from mainstream and targeted services, they may suggest an Education, Health and Care (EHC) Needs Assessment. This is a detailed process of identifying what a child or young person's specific needs might be, and involves input from the child or young person and their family, the people working closely with them (for example their SENCo, their doctor) and experts like Educational Psychologists.

If the EHC needs assessment concludes that the child or young person must have support from specialist services to be able to access education and make progress in their learning, then an Education, Health and Care plan (EHC plan) will be produced.

The EHC plan, which is put together with the child or young person and their family, the people working closely with them, and with advice from experts, will set out the support and services the child or young person needs to access education, achieve their full potential in learning, and get ready for adult life. It will also include details of other support they need from health and social care services.

EHC plans replace old Statements of SEN and are legally binding documents that make sure vulnerable children and young people with very complex needs get the support that they need and not miss out on education.

Not all children and young people who need specialist support will need to have an EHC plan.

EHC plans are for those children and young people in education with very complex needs that compromise their ability to access mainstream education.

Some children and young people will have complex social, emotional and mental health needs, but not to the point where they cannot access mainstream education. In those cases, they can still access specialist social, emotional and mental health services, but will do so without having to go through the long and detailed EHC needs assessment and planning process.

If you want to find out more about EHC needs assessment and plans, the SENCo in your child's school or setting, is an ideal person to talk to. They can also make a request for EHC needs assessment

Parents and carers, and young people over 16, can also make a request for an EHC needs assessment themselves. The process will take the same amount of time if the parent makes the request. The team in Leeds City Council who looks after EHC plans is called the **SENSAP** (SEN statutory assessment and provision) team. Contact them on **0113 395 1030** or email **SENSAP@leeds.gov.uk**.

There is much more information about EHC plans on the Leeds Local Offer website (www.leeds.gov. uk/localoffer; click on 'SEN and disabilities').

You can also get impartial advice from the Leeds SEND information, advice and support service. Contact them on **0113 395 1200** (Mon -Fri 10am to 3pm) or email **sendiass@leeds.gov.uk**.

Specialist education in Leeds for those with very complex needs and an EHC plan:

In Leeds, we follow the national policy of trying to be as inclusive as possible in mainstream schools and protecting the right of children and young people to a mainstream education. Wherever possible, where a child or young person needs specialist support, we will try to provide this in a mainstream school or setting.

Schools and early years settings in Leeds can apply to Leeds City Council for extra funding ('funding for inclusion') to provide specialist support to children and young people with complex needs in their mainstream setting. Other specialist services across education, health and social care may also provide support while a child or young person with an Education Health and Care plan continues to access mainstream education. The exact support offered will be detailed in the plan.

However, where a child or young person has very complex and challenging social, emotional and mental health needs, their Education, Health and Care plan may identify that their needs are too complex for a mainstream setting to support them, even with extra specialist services. For this small number of children and young people, a specialist education provision with highly experienced, skilled staff, specialist facilities and a smaller environment may be needed.

Specialist education for complex social, emotional and mental health needs:

At the time of writing this guide in May 2017, we are working to improve our education provision for children and young people who have an Education, Health and Care plan and need a specialist school because they have complex social, emotional and mental health needs.

We are working with the Wellspring Academy Trust to develop a new academy in Leeds for 4-19 year olds with these needs. This will be based in four different sites across the city, in new buildings with high quality facilities.

We are making these changes because before we started these developments, Leeds only had one secondary school site and one primary school site for these learners. This meant travelling right across the city for some learners. It also meant we did not have enough places for all the learners who needed one, and some learners had to go to specialist schools outside of Leeds.

The previous secondary school building (the BESD SILC at Elmete Wood) was also not as good quality as we would hope, and it only catered for learners aged up to 16.

We also used to have 3 Pupil Referral Units, or PRUs, managed by the Council. These offered short term placements for learners with social, emotional and mental health needs while they have an assessment to see if they need a place at a specialist school. However, PRUs managed by Councils are no longer considered appropriate by national government.

Leeds City Council and the Wellspring Academy Trust are working together to replace these old education provisions with a new single academy, based in multiple sites across different areas of the city. The Wellspring Academy Trust is renowned for providing high quality support for children and young people with these needs in other areas of the country.

The new multi-site academy will offer a lot more places than we used to have. It will also reduce travel for learners in different areas of the city, as there will be more sites available across the city. The age range will be extended to 19 years, in line with the other specialist schools in our city. Leeds City Council is also making a major investment in new buildings and facilities to make sure we have high quality, welcoming spaces.

At April 2017 these plans are well underway, with the official conversion from the old sites to the new Springwell Leeds Academy achieved and building work for the new sites underway. We have also provided temporary 'interim' sites for learners with complex needs who need to access education now. These sites have been specially chosen to offer a good quality experience while the new, improved buildings are being built.

If you would like to know more about this, please contact project officer Chris Sutton, at:

chris.sutton@leeds.gov.uk.

You can also find out more about the Wellspring Academy Trust at:

www.wellspringacademytrust.org.uk

The Medical Needs Teaching Service: this service provides education for children and young people of compulsory school age who cannot access mainstream education because of medical needs (this includes mental health needs, e.g. eating disorders, extreme depression, psychosis).

The service provides the core curriculum of English, Maths and Science for all pupils aged 5 - 16 years who have been out of school for 15 days or more due to a medical need. The service is commissioned by Leeds City Council and delivered by the East Special Inclusive Learning Centre.

The service may provide tuition in a hospital, at home, or in a place at a small regional school service at Little Woodhouse Hall or the Grafton Learning Centre. The service takes referrals for children and young people who have a mental health medical need, supported by evidence from CAMHs (see more information about CAMHs in the 'specialist services' section). Referrals are considered by a panel. The service also works to try to re-integrate students back into mainstream education as conditions improve. For more information about the service, call the Medical Needs Team on **0113 336 8060**.

The Pupil Tuition Service: this small teaching service offers sessional education to pupils who for reasons other than illness or injury are unable to attend full time school. This may be because they are disengaged from education, or because they are pregnant or on maternity leave. The team provides one-to-one literacy, numeracy and other subject area support (where requested) for a minimum of 5 hours of tuition per week, and also works to reengage students in mainstream provision wherever possible, for example once maternity leave is over.

For more information, email **ptt@leeds.gov.uk**. More details about all specialist education in Leeds can be found on the Leeds Local Offer website (www.leeds.gov.uk/localoffer; click on 'services', then 'education').

The Child and Adolescent Mental Health Service

(or CAMHS) offers assessment and help to children and young people aged 18 and under with significant emotional and behavioural difficulties (e.g. anxiety, depression, eating disorders) and their families.

They work across the Leeds area in community based teams and try to meet with families in a place near to where they live. A referral to CAMHS might be needed if, despite advice and input from services you access in everyday life (as described in the 'universal' and 'targeted' services sections of this guide), problems continue and have a big effect on your child's daily life.

CAMHS accept referrals for children and young people under the age of 18 years. If you think your child may need a referral to CAMHs, you can talk to your GP, or your health visitor if your child is under 5. You could also ask the special educational needs coordinator (SENCo) in your child's school or early years provider (if applicable) for advice about referral to CAMHS.

Once a referral has been received and accepted, children, young people and usually their families are seen in a consultation clinic. In this clinic your child and you will work together with a CAMHS clinician to think about the difficulty and what or who might help. For many, these two or three sessions are all that's needed. If your child needs more help following these sessions, CAMHS can offer 'follow on work'. This will be a unique package of care based on what is most likely to meet your needs. This might be:

- Specialist assessment e.g. for ADHD, eating disorders, Autistic Spectrum Conditions
- Other support e.g. parenting groups, individual therapy

The service includes a specialist team for children with learning disabilities and their families. Services are tailored to take into account their specific needs. Once in the service, if children or families do not find that the standard service has helped to resolve their problems, they may be offered an a different service such as family therapy, psychotherapy, creative therapies.

For a very small number of young people, highly intensive assessment and treatment packages are needed. Leeds CAMHS has both intensive outreach and inpatient services. Children and young people offered this will usually already have had lots of other support from the service.

CAMHS nurses are also based in the Leeds Youth Offending Teams; see section later in this guide. You can find out more about CAMHS on their website at **www.leedscommunityhealthcare.nhs.uk** (use the 'A to Z 'search to find 'CAMHS).

Support from Leeds social work services:

Children's Social Work Services assess and support children, young people and their families who are:

- · Children in need
- Children subject to child protection plans
- Children subject to care proceedings
- Children looked after by Leeds City Council (in the care of the local authority either with a foster carer or in a children's home)

Social work teams in Leeds are located across the city and work closely with other community based professionals to enable children and young people to remain in the care of their families at home. Services such as Family Group Conferencing (FGC) and Multi-Systemic Therapy (MST) are used to help families find their own solutions and develop coping methods.

Child health and disability (CHAD) teams work within the complex needs service area based teams and offer services as above to those children and young people who have additional needs and disabilities.

The regional specialist paediatric social work team is based at Leeds General Infirmary. They work with children and young people with a range of specified health conditions and their families. Children who are looked after by the Council will also have a Personal Education Plan (PEP) that will plan any support they need to enjoy and achieve in education.

Useful contacts:

If you can't find the contact you need, you can contact the Leeds SEND information advice support service (IASS) for help to find the right contact details. See their details below. If any of the details in this guide are out of date or incorrect, you can tell the best practice team in the complex needs service and we will make sure they get updated: bpteam@leeds.gov.uk.

Local services and support:

If you think any child or young person is at risk of harm, please contact Children's Social Work Services on **0113 222 4403** (9am to 5pm) or **0113 240 9536** (out of office hours). If you think a child is at immediate risk, please contact the emergency services on **999**.

For independent advice about anything in this guide, or any issue related to children and young people with special educational needs and disabilities, contact the **Leeds SEND information advice support service** (SEND IASS): call **0113 395 1200** (Mon -Fri 10am to 3pm) or email

sendiass@leeds.gov.uk

Find information about all services for children and young people with any kind of special educational needs and/or disabilities on the Leeds Local Offer website. Browse the site at www.leeds.gov. uk/localoffer or search for a service or topic at www.leedslocaloffer.org.uk

In some cases this may include access to targeted or specialist services, although in other cases the child will be able to access all the support they need through mainstream education settings and universal services.

More information about social work services in Leeds can be found at:

www.leeds.gov.uk/residents/Pages/Children-Social-Work-Services.aspx

For advice about supporting a child or young person, or if you have concerns for their safety and wellbeing, contact the Duty & Advice team on **0113 376 0336** between 9am and 5pm. If your enquiry needs a response outside normal office hours, please phone the Emergency Duty team on **0113 240 9536**.

If you feel that a child is at immediate risk of harm, please contact the emergency services on 999.

The MindMate website provides young people with useful information about local support with mental health and wellbeing. It can help them to understand the way they are feeling and find the right advice and support for them. It has a section for parents and carers too.

See the site at www.mindmate.org.uk

If your child attends an early years setting (like a nursery or preschool), a school, or a post 16 education provider (like a college), they are required to have a **special educational needs coordinator** (SENCo) who has expertise in all kinds of additional needs, including social, emotional and mental health needs.

You can always ask them for any advice or talk to them about any concerns you have about your child. Contact details should be easy to find on their website, or ask any member of staff for their details. You can also talk to any member of staff who you feel comfortable with and they will help you, or find someone who can.

If you would like to talk about **early help plans** (see the 'targeted services' section), we suggest you talk to the special educational needs coordinator as above, or any education or health worker you know well (this might be a children's centre worker, a health visitor or your GP). If you can't talk to any of these people and you want to ask about early help plans, you can also contact the the team that look after early help plans direct on **0113 247 6830**.

If you would like to find out more about education, health and care plans (EHC plans: see the section on 'specialist services') you can find lots of information, including a short film, on the Leeds Local Offer site as above.

You can also talk to the special educational needs coordinator in your child's early years setting, school or post 16 education provider, or contact the SEN statutory assessment and provision (SENSAP) team (this is the team who look after EHC plans) on **0113 395 1030** or **SENSAP@leeds.gov.uk**

Other useful support groups, services and helplines:

The Market Place: A drop in service for young people aged 13-25 years old. They offer counselling and other one-to-one support services.

www.themarketplaceleeds.org.uk

Willow Young Carers: A support service for children and young people aged 5-17 living in Leeds who are caring for or affected by a family member with a serious physical illness, disability or mental health issue. www.barnardos.org.uk/willow

Childline: This website and helpline provides information to children and young people and adults on all issues concerning children and young people and their families. The helpline is free and the number will not show up on telephone bills. Freephone **0800 1111**

www.childline.org.uk

Mind is a national mental health charity. They have useful booklets on children and young people's mental health. You can find these at www.mind. org.uk/information-support/guides-to-support-and-services/children-and-young-people.

You can also contact their local branch for advice and support: Leeds Mind, www.leedsmind.org.uk or 0113 305 5800

Family Lives is a national charity that supports families and offer non-judgemental support and advice. You can contact the Family Lives Helpline on **0808 800 2222** for free advice and support. Their website offers information and advice on challenging behaviour in children:

www.familylives.org.uk/advice/primary/behaviour/challenging-behaviour



Thank you for reading this guide.

We hope you have found it useful. We would really like to hear your feedback on this guide. We would like to know what you like about it and any changes you would like to see to make it better.

To share your feedback, please email: bpteam@leeds.gov.uk with the subject 'SEMH offer feedback'.

We will review this guide at least once a year and use your feedback to make changes.

