**Year 13 Revision List – Unit 2: Working in Health and Social Care**

The roles of people who work in health and social care settings

It is important that you understand the roles of people who work in health and social care settings. These role and responsibilities include:

* doctors
* nurses
* midwives
* healthcare assistants
* social workers
* occupational therapists
* youth workers
* care managers/assistants
* support workers

It is important that you understand the specific responsibilities of people who work in health and social care settings. These responsibilities include:

* Promoting anti-discriminatory practice
* Empowering individuals
* Ensuring safety
* Information management and communication
* Being accountable to professional bodies

It is important that you are aware of what multidisciplinary working is in the health and social care sector and what the purpose of and MDT is in terms of the following:

* the need for joined-up working with other service providers
* ways service users, carers and advocates are involved in planning, decision-making and support with other service providers
* holistic approaches.

It is important that you are aware of how health and social care staff are monitored when working with people in health and social care settings. They are monitored in a number of ways, which include:

* line management
* external inspection by relevant agencies
* whistleblowing
* service user feedback
* criminal investigations

It is important that you are aware of the issues that could affect an individual’s access to services. Difficulties accessing services might arise from:

* Referral
* Assessment
* Eligibility criteria
* Barriers to access