

Parental Controls Guide



Features and Benefits

All Tesco mobiles are set to restrict access to adult content, but you can also choose to restrict content suitable for 12+. Content blocking will only work when the device is using the mobile network, not the home WiFi.

What restrictions can I apply?



Inappropriate Content

What do I need?

A credit card to verify you're over 18

Step-By-Step

- 1 To turn parental controls on simply call 282 from your child's mobile phone or visit the secure.tescomobile.com/contact-us/form/age-verification secure page and fill in the form to restrict access without a credit card.

The screenshot shows the 'Age verification' form on the Tesco Mobile website. The form includes a search bar, navigation links (Shop, Help & Support, About Us), and a 'My Account' button. The form itself has a title 'Age verification' and a note 'Fields marked with * are required'. It contains several input fields: 'What's your mobile number? *', 'Title', 'Your first name *', 'Any middle names', 'Your last name *', 'What's your date of birth? *', 'What's your email address? *', and 'Tell us your desired PIN number *'. There are two radio buttons for 'Are you a Pay monthly or Pay as you go customer? *'. A 'Submit' button is at the bottom, with a hand cursor pointing to it. A 'Live Chat' button is visible on the left side of the form area.