

IPSEA's work on improving policy

IPSEA seeks to improve SEN policy across England and Wales. Using the evidence we gather from parents, we work actively with decision makers. IPSEA also:

- helps parents make complaints against Local Authorities
- takes part in government consultations
- provides training to organisations and individuals
- gives parents a voice by using their experience to shape policy

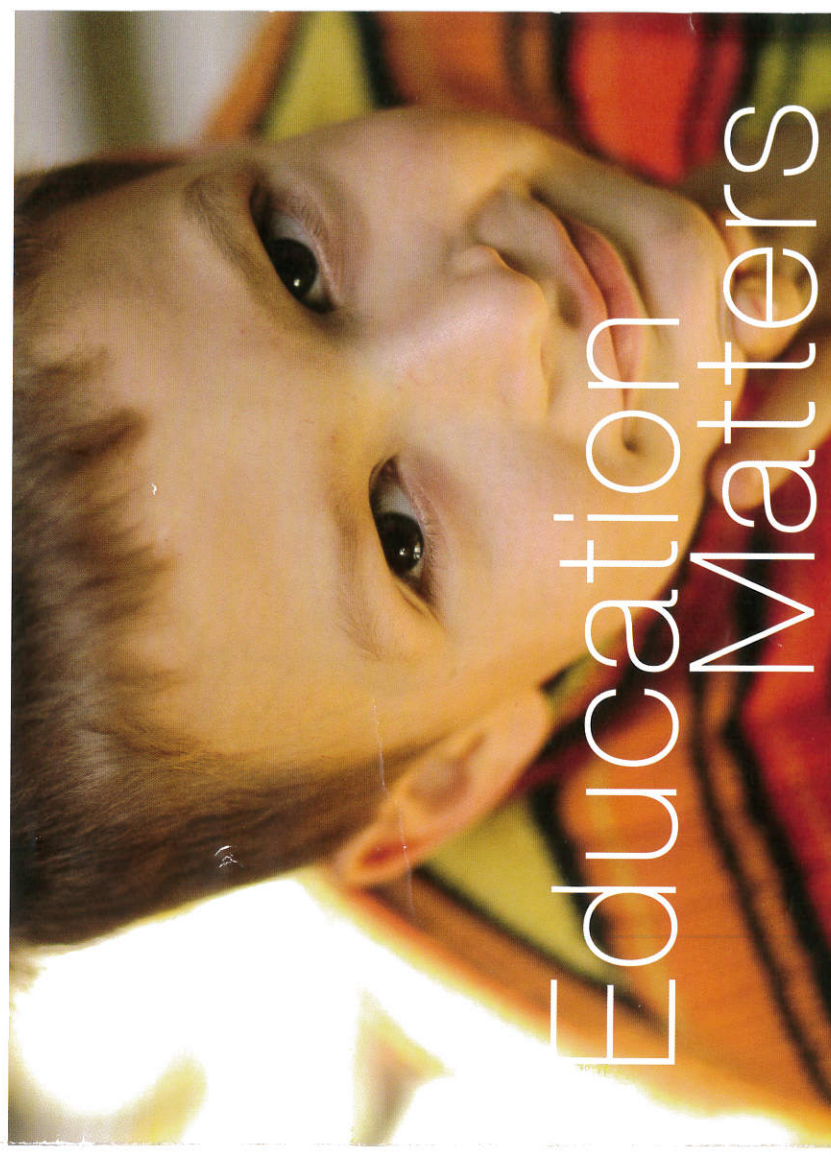
How can I support IPSEA?

- **Change children's lives.**
Train to be an IPSEA volunteer
- **Raise support.**
Run a local fundraising event
- **Increase awareness.**
Join IPSEA on facebook / Twitter
- **Support our work.**
Donate £30 and give telephone advice to 1 family
- **Become a Friend of IPSEA.**
Give £3 a month and get exclusive benefits
- **Leave a lasting gift.**
Name IPSEA as a beneficiary in your Will



IPSEA

Independent Parental Special Education Advice



EducationMatters

For more information visit
www.ipsea.org.uk

IPSEA supports parents to get the special education their children need. IPSEA is a voice for children with special educational needs.

What is IPSEA?

IPSEA is a registered charity. We rely on donations and grants from trusts, companies and individuals in order to run our free services. Our independence enables us to hold statutory bodies to account.

IPSEA uses volunteers to deliver our services. Every volunteer completes our rigorous legally based training. A small team of part time staff train and support our dedicated volunteers.

IPSEA has achieved an unrivalled standing since it was started 25 years ago. Other charities refer their parent members to us. Professionals in all areas of SEN attend our training courses.



What does IPSEA do?

IPSEA provides free and independent legally based advice to parents of children with all kinds of special educational needs (SEN) and / or disabilities.

Website and publications

Every year more than 50,000 people visit our website for:

- Model letters
 - SEN updates and news
 - Support sheets
 - Email Information Service
- www.ipsea.org.uk

Telephone advice

IPSEA's **Advice Line** is covered by a fully trained IPSEA volunteer adviser five days a week, including evenings. Our volunteers support parents on a wide range of issues, including the following:

- Improving the way that schools meet children's needs
- Planning for an annual review
- Requesting an assessment of a child's needs
- Dealing with the exclusion of a child with SEN

IPSEA's Advice Line number is 0800 018 4016.

IPSEA's **Tribunal Helpline** is covered by a fully trained volunteer adviser who will give next step advice to parents who are going through the Special Educational Needs and Disability Tribunal (SEND) process.

IPSEA's Tribunal Helpline number is 0845 602 9579.

Tribunal support service

For parents needing extra help, our tribunal helpline can make a referral to our volunteer casework team where the case meets our criteria and we have a volunteer available. A trained IPSEA casework volunteer will provide support during the entire SEND process including advocacy at any hearing if needed.

"Your service is invaluable and in great demand. Thank you IPSEA for your grit and determination in helping others to obtain their legal rights!"

"IPSEA gives you the confidence to support your child's needs and gives you faith that as a parent you know your child best"