

Key contacts for Safeguarding at Balshaw's and Outside Agency Support

Emergency Support

The Children's Social Care Customer Service Centre	cypreferrals@lancashire.gov.uk	0300 123 6720
Emergency Duty Team		0300 123 6721/3
Lancashire Police Emergency Non Emergency	https://reportitonline.lancashire.police.uk/NdsPublicEngagementUi/index?force=lancashirecons tabulary	999 101
NHS Emergency Non Emergency Covid 19 Advice	https://www.nhs.uk/conditions/coronavirus-covid-19/	999 111 111

School Contacts

Role	Name	Contact Number	Email
Designated Safeguarding Lead	Angela Wilson Deputy Headteacher Pastoral Care	01772 421009	a.wilson@balshaws.org.uk
Deputy Designated Safeguarding Lead	Steven Haycocks Headteacher	01772 421009	s.haycocks.@balshaws.org.uk
Headteacher	Steven Haycocks	01772 421009	s.haycocks@balshaws.org.uk
SENDSCO	Marie Rogerson	01772 421009	m.rogerson@balshaws.org.uk
Chair of Governors	Keith Woodcock	01772 421009	k.woodcock@balshaws.org.uk
Safeguarding Governor	Keith Woodcock	01772 421009	k.woodcock@balshaws.org.uk
School website			www.balshaws.org.uk
School office		01772 421009	enquiries@balshaws.org.uk

Your child's online work- As your child is completing more work online we wanted to ensure you have very clear reporting routes so you/your child can raise any concerns whilst they are online. As well as reporting concerns back to school by email or phone we would also like to signpost you to:

- [Childline](#) - for support
- [UK Safer Internet Centre](#) - to report and remove harmful online content
- [CEOP](#) - for advice on making a report about online abuse

Online Tutors - Parents and carers may at this time choose to supplement your child's school work with support from online companies and in some cases individual tutors. We would like to emphasise the importance of securing online support from a reputable organisation/individual who can provide evidence

that they are safe and can be trusted to have access to children. Support for parents and carers to keep their children safe online includes:

- [Internet matters](#) - for support for parents and carers to keep their children safe online
- [London Grid for Learning](#) - for support for parents and carers to keep their children safe online
- [Net-aware](#) - for support for parents and carers from the NSPCC
- [Parent info](#) - for support for parents and carers to keep their children safe online
- [Thinkuknow](#) - for advice from the National Crime Agency to stay safe online
- [UK Safer Internet Centre](#) - advice for parents and carers

Online Support for Health and Wellbeing

Young Minds - <https://youngminds.org.uk/>

Kooth – <https://www.kooth.com>

Kooth.com

Online support for young people

We would like to remind you of the availability of our online service to support the **wellbeing** and **resilience** of your students.

Kooth is a web based confidential support service available to young people. Kooth provides a safe and secure means of accessing mental health and wellbeing support designed specifically for young people.

Kooth offers young people the opportunity to have a text-based conversation with a qualified counsellor. Counsellors are available from 12noon to 10pm on weekdays and 6pm to 10 pm at weekends, every day of the year on a drop-in basis. Young people can access regular booked online counselling sessions as needed. Outside counselling hours' young people can message our team and get support by the next day.

When students register with Kooth they will have support available to them now and in the future. Support can be gained not only through counselling but articles, forums and discussion boards. All content is age appropriate, clinically approved and fully moderated.

To find out more visit [kooth.com](https://www.kooth.com) where young people can register and others can find out more about the service.

kooth

