

## The Results of Birdseye First School Parental / Carer Satisfaction Questionnaire March 2018

Parents were invited to complete the questionnaire during our March 2018 Parents' Evenings. We received responses in respect of 71 children (78 on roll).

The results are detailed below.

Reception	Year 1	Year 2	Year 3	Year 4	Year 5
7	17	14	15	6	12

A	About your child	Strongly Agree	Agree	Disagree	Strongly Disagree	Non - response
1	My child is happy at this school	42	24	2	1	2
2	My child feels safe at this school	44	23	0	1	3
3	My child is making good progress at this school	39	26	2	1	3 +1
4	My child is well looked after at this school	48	17	2	1	3
5	My child is taught well r at this school	48	17	1	1	4
6	My child receives appropriate homework for their age	43	21	3	1	3
7	This school makes sure its pupils are well behaved	39	27	2 +1	0	2
8	This school deals effectively with bullying	41	20	1	1	8
9	This school is well led and managed	46	21	0	1	3
10	This school responds well to any concerns I raise	49	14	0	1	7
11	I receive valuable information from the school about my child's progress	41	21	0	1	8
12	I would recommend this school to another parent	44	17	0	1	9
<b>B</b>	<b>How can we help you?</b>					
1	I would like to know more about how to help my child develop their literacy and mathematical skills	36	23	4	1	7
2	I would like to know more about what my child is expected to learn in other areas of the curriculum	48	10	0	0	11 +1
3	I would attend workshops and information sessions to learn how to support my child	52	11 +1	3	0	10
4	I would prefer information in written form or available on the school website	46	11 +1	3	0	10

<b>C</b>	<b>About our school</b>	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Non-Response</b>
1	The school is helping my child develop self-discipline, motivation and confidence	53	12	2	1	3
2	The school is helping my child to enjoy learning	53	9	3	1	5
3	The school encourages my child to work to the best of his/her ability	55	10	0	1	5
4	The school offers my child a good range of opportunities	54	9	0	1	7
5	The school provides good support for children with special needs, medical needs or disabilities	43	8	0	1	19
<b>D School Provision</b>						
1	The school is good at providing extra learning support when required	45	11	1	1	14
2	I am happy with the quality of school lunches	46	14	2 +1	0	8
3	I am happy with the quality of school visits and visitors	52	12	0	1	6
<b>E Communication</b>						
1	I feel that the opinion of parents is important to the school	56	11	0	1	3
2	I am made to feel welcome when I come in to school	59	9	0	1	2
3	I know who the school governors are and what their role is in the school	42	15	7	1	13
4	I find it easy to approach the school with issues relating to my child	53	10	1	1	6
5	When dealing with issues relating to my child I would prefer:					
	a. The staff to talk to me at the end of the day.	56	8	0	1	6
	b. School to text/ring me and ask me to come in to talk to someone.	53	10	0	1 +1	7
6	I find the school Facebook page useful and informative	42	10	6	1	12
7	I find the school website useful and informative.	50	13	1	1	6
<b>F Our School in the Community</b>						
1	The school encourages parents to play an active part in school life	54	12	0	1	4
2	Collective worship in school or chapel supports my child's understanding of the world they live in, showing kindness, tolerance and respect.	52	11	0	1	7
4	The school has a good reputation in the local community	49	15	1	1	5

**Further comments – Common words to describe Birdsedge First School:**

We asked Parent/carers to write down up to three words which best describe how they feel about Birdsedge First School. The responses are displayed as the adjacent 'Wordle':



What 3 words would you use?

Friendly Approachable with anything Family Approachable  
Happy Supportive Exciting  
Caring Local Rural Welcoming Kind Fun Unconventional Inclusive  
Dedicated  
Professional Kind Safe Nurturing Passionate Supportive Friendly  
Respectful  
Committed Community Helpful Motivated Happy place Friendships  
Tight Knit Supportive Listens Ambitious Inviting Part of the community Lovely staff  
loyal Likeminded people Inspiring and Inspirational Small Informative Organised

**One person thought the following 3 words Disappointed, Disappointing, unprofessional.**

What opportunities are there to develop our school in the future?

I can't think of anything at the moment.

More sporting activities.

Better use of website and Facebook to keep parents informed.

More after school clubs variety language, Food tech, Science.

Website, Class Blogs?

My child is very Happy Here!

Homework in Class 2 needs addressing, currently it takes my child between 10/15 minutes to do Maths homework and I don't think this is sufficient per week.

Did enjoy the energy presentation very dynamic, perhaps diverse issues on the environment and animals.

Sport, manners, decency

Parent Pay to pay for trips

Class Do Jo to show achievements linked to parents and teachers.

The star awards in the weekly assembly I don't feel are shared equally among the pupils. The system used to be better and it seems the same children are getting them week in week out. There are qualities in all the children that deserve recognition. If not shared fairly this could have a negative impact on children.

Be more approachable!