



Summary of support from Statutory services (dated 02.04.2020)


Birmingham Children's Trust

Support Offered:	Support for Families in need of food and supplies	 Trust Resource Hub
Summary:	<ul style="list-style-type: none"> The Trust Resource Hub is a location that families can come to, if they absolutely must, to get resources such as cash, nappies and milk, or supermarket vouchers. Families already known to BCT: Social worker or FSW can refer in Family self-referring for hardship support: If known to BCT can be referred in to hub If not known will be referred to alternative agencies. 	
Contact:	<ul style="list-style-type: none"> 07864926286; 07766924090; Via TrustResourceHub@birminghamchildrenstrust.co.uk; New Aston House, Newtown, Alma Street, B19 2RL 	
Key School Contact:	Designated Safeguarding Lead (DSL)	

Birmingham City Council

Support Offered:	Support for families with children who need sensory support.	 Sensory Support Help
Summary:	<ul style="list-style-type: none"> Birmingham City Council is offering Sensory support by whatsapp, video or skype, or email for children at home with a sensory impairment. It is an assurance that the service remains open during the time children are at home. It is available to children already receiving support and children who are new to the service. 	
Contact:	Child's allocated Teacher of the Deaf or Teacher of the Vision Impaired. For Children new to the service: ESSensorySupportLeadership@birmingham.gov.uk	
Key School Contact:	SENCO	

Communication And Autism Team (CAT)



Support Offered:	Support for families with children who need autism support.	 Communication & Autism Help
Summary:	<ul style="list-style-type: none"> Advice on a range of topics to ensure your child's wellbeing mentally and physically during this period. Initially accessed via email parents and carers can register for support by telephone. 	
Contact:	CATParentEnquiries@birmingham.gov.uk	
Key School Contact:	SENCO	

Education Psychology Helpline



Support Offered:	Parents and carer support	 Ed. Psych. Helpline
Summary:	<ul style="list-style-type: none"> Birmingham Education Psychology Service has provided helplines for parents and carers in all parts of the city as a place they can contact if they need someone to speak to during this period. They can discuss concerns relating to school or family life with potential for a follow up consultation 	
Contact:	East Team - 0121 303 1793 epsparenthelplineeast@birmingham.gov.uk North Team - 0121 303 0100 epsparenthelplinenorth@birmingham.gov.uk South Team - 0121 303 8288 epsparenthelplinesouth@birmingham.gov.uk West Team - 0121 303 8288 epsparenthelplinewest@birmingham.gov.uk	
Key School Contact:	DSL and SENCO	

Summary of support from Statutory services (dated 02.04.2020)

Pupil and School Support Service

Support Offered:	<p><u>Learning Difficulties Help:</u> Support for Families with children who have learning difficulties</p> <p><u>Top Ten Tips:</u> Ten pieces of guidance on helping children through this period.</p>	 Learning Difficulties Help  Top Ten Tips
Summary:	<ul style="list-style-type: none"> Advice for parents of children with learning difficulties providing strategies for home routines, helping them to manage their schoolwork and ensuring their wellbeing while adjusting to new routines. 	
Contact:	<ul style="list-style-type: none"> SEND Parent Link Contact Line: 0121 303 8461 SENDenquiries@birmingham.gov.uk Pupil and School Support Service Website: https://accesstoeducation.birmingham.gov.uk/parents/ Talking to Children about COVID-19. https://www.birmingham.gov.uk/info/50231/coronavirus_covid-19/2079/talking_to_children_about_covid-19 	
Key School Contact:	SENCO/Inclusion Lead	

Forward Thinking Birmingham – Young People’s Mental Health

Support Offered:	Mental health support for young people and keyworkers in Birmingham and Solihull	 MH Support BSOL  Primary Care information
Summary:	<ul style="list-style-type: none"> A collection of Primary Care points of contact in Birmingham and Solihull for 0-18s and 18+. There is also a selection of useful diagrams showing the services offered by each. 	
Contact:	<p>0-18 Birmingham: PAUSE 10am -6pm Mon - Sun 0207 841 4470 or askbeam@childrenssociety.org.uk Patients needing more help or risk support will be triaged to FTB Access Centre</p> <p>0-18 Solihull: SOLAR 8am-8pm Mon – Fri 0121 301 2750 Weekends 8am – 8pm 0121 301 5500 OOH 8am – 8pm Mon – Sun 0300 300 0099 www.kooth.com for 24/7 counselling support</p> <p>18+ BSOL: Patients to contact Mental Health Support and Crisis Line Open: 9am-11pm, 7 days a week. 0121 262 3555 Screening and triage to a range of support GPs can refer to BSMHFT Single Point of Access 0121 301 4000</p> <p>Keyworkers: Dedicated support line for key workers Open: 9am-11pm 0121 633 1217</p>	
Key School Contact:	SENCO and Inclusion lead	