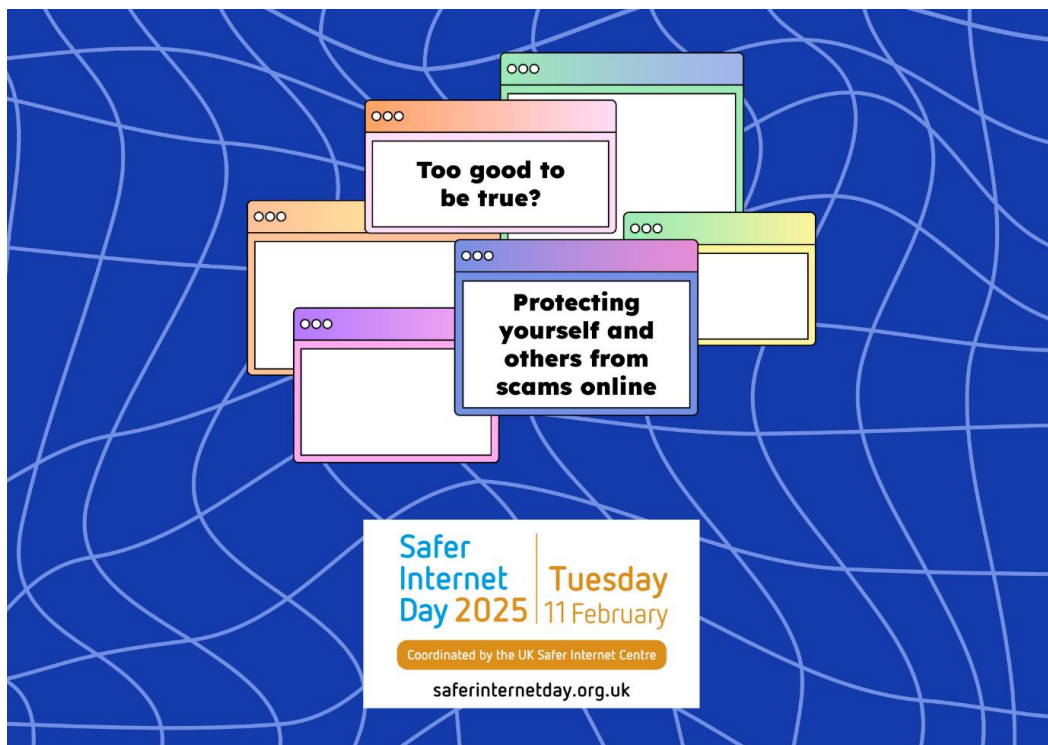


WMnow Message (Feb 11)

Keeping you and your loved ones safe online

This Safer Internet Day we are starting a conversation about how to spot, respond to and report all types of scams online. Scams can take many forms and may target anyone, including young people. Use these top tips to keep you and your loved ones safe online.

1. Talk to your children, or young people you know, about how they use the internet or what apps they are downloading. Let them know you are here to listen to any concerns they have.
2. Take online security measure seriously. Use STRONG and SECURE passwords and enable [two-step verification](#) (2SV) on your phone, social accounts and more.
3. Set up parental controls on your child's tablet or smart phone to stop unwanted purchases and limit harmful content. Be honest about the restrictions and why you are doing this.
4. Is it just too good to be true? Then it probably is. Beware of online scammers who will rush you into purchasing or play with your emotions to get you to buy something.
5. Anyone can be a victim of a scam. Scammers will target anyone so talk to your family members openly about this. Take a look at Action Fraud's [website](#) for the latest scams and phishing techniques.



Know where to get help if something goes wrong:

In England, Wales and Northern Ireland, you can report fraud and cybercrime online to Action Fraud or by telephoning 0300 123 2040.

Remember, if you or anyone else is in immediate danger, call 999 immediately.

For further crime prevention advice around online safety, please visit our website: [Online safety | West Midlands Police](#)