

Fact Sheet

Common Housing Issues – where to get help

Housing Options

Issue	Accommodation status (Tenure)	Who should I contact first?	Who else may be able to help?
Disrepair	Council/BCH Tenant	Blackpool Coastal Housing	<ul style="list-style-type: none"> • A solicitor • Citizens Advice Bureau
	Housing Association Tenant	Your Housing Association	
	Private Sector Tenant	Your Landlord	<ul style="list-style-type: none"> • The Council – Private Sector Housing Enforcement • A solicitor • Citizens Advice Bureau
	Homeowner	N/A	
Anti-Social Behaviour/Neighbour problems/Noise nuisance	Council/BCH Tenant	Blackpool Coastal Housing	<ul style="list-style-type: none"> • The Council – Neighbourhood Services Team/Enforcement • The Police • A solicitor • Citizens Advice Bureau
	Housing Association Tenant	Your Housing Association	
	Private Sector Tenant	Your Landlord	
	Homeowner	N/A	
Notice served/Repossession/Eviction	Council/BCH Tenant	Blackpool Coastal Housing	<ul style="list-style-type: none"> • The Council – Housing Options • A solicitor • Citizens Advice Bureau
	Housing Association Tenant	Your Housing Association	
	Private Sector Tenant	Your Landlord	
	Homeowner	Your Lender	
Rent/Mortgage Arrears	Council/BCH Tenant	Blackpool Coastal Housing	<ul style="list-style-type: none"> • The Council – Housing Options • A solicitor • Citizens Advice Bureau
	Housing Association Tenant	Your Housing Association	
	Private Sector Tenant	Your Landlord	
	Homeowner	Your Lender	
Landlord/Tenant dispute (e.g. harassment, bond issues)	Council/BCH Tenant	N/A	<ul style="list-style-type: none"> • A solicitor • Citizens Advice Bureau
	Housing Association Tenant	N/A	
	Private Sector Tenant		
Housing Need (e.g. overcrowding, medical problems)	Council/BCH Tenant	Blackpool Coastal Housing	<ul style="list-style-type: none"> • The Council – Housing Options • Citizens Advice Bureau
	Housing Association Tenant	Your Housing Association	
	Private Sector Tenant	Your Landlord	
	Homeowner	N/A	
Social Housing Register: MyHomeChoiceFylde Coast	Council/BCH Tenant	<i>MyHomeChoiceFyldeCoast</i>	<ul style="list-style-type: none"> • The Council – Housing Options • Citizens Advice Bureau
	Housing Association Tenant		
	Private Sector Tenant		
	Homeowner		
Help with accessing private rented accommodation	Council/BCH Tenant	N/A	<ul style="list-style-type: none"> • The Council – Housing Options • Citizens Advice Bureau
	Housing Association Tenant	N/A	
	Private Sector Tenant	Your Landlord	
	Homeowner	N/A	

Useful contact Details

Local Authorities		
Housing Enforcement	Blackpool	01253 477477
	Fylde	01253 658658
	Wyre	01253 891000
Housing Options	Blackpool	01253 477760
	Fylde	01253 658658
	Wyre	01253 891000
Care and Repair	Blackpool	01253 651555
	Fylde & Wyre	01253 887569

Social Landlords	
Blackpool Coastal Housing	General Enquiries: 01253 477900 Repairs / ASB: 0800 073 0184 Rent issues: 01253 477942
Great Places	Telephone: 0300 123 1966
Muir Housing Group	Telephone: 0300 123 1222
Progress Housing	Telephone: 01253 642000
Places for People	Telephone: 0845 850 9571
Regenda Group	Telephone: 0344 736 0066

Solicitors – housing specialists		
Customers on low income (benefits or work) may qualify for free legal assistance under the Legal Aid Scheme. An online Legal Aid eligibility calculator is available online at: https://www.gov.uk/check-legal-aid	Fylde Law	Telephone: 01253 804826
	Roland Robinson and Fentons	Telephone: 01253 621432
	Fylde Coast Advice and Legal Centre	Telephone: 01253 206328

Citizens Advice Bureau (CAB)	
Blackpool	Telephone: 01253 308400 Web: www.blackpoolcab.org.uk Email: advice@blackpoolcab.org.uk
Fylde	Telephone: 01772 682588 Web: www.fyldecab.org.uk Email: kirkhamcab@cabnet.org.uk
Wyre	Telephone: 0344 245 1294 0300 330 0650

Social Housing Register		
www.myhomechoicefyldecoast.co.uk	Telephone: 01253 476111 – press 1 regarding your application or general enquiry	Press 1 – Blackpool assessment team
		Press 2 – Fylde assessment team
		Press 3 – Wyre assessment team