

Parent code of conduct

Boarshaw Primary School

Approved by:

Date: Jan 2025

Last reviewed on:

January 2025

Next review due by:

January 2028

Purpose and scope

At Boarshaw Primary, we believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

At Boarshaw Primary we believe that 'Every Moment Matters' and that all members of the school community have a vital role in ensuring that our school is a safe, supportive and pleasant environment for all. All staff members have the right to work without fear of violence or abuse; therefore, physical attacks, threatening behaviour, and abusive or insulting language towards staff members, governors, visitors, pupils or other parents will not be tolerated.

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders.)

Legal Framework

This policy has due regard to all relevant legislation including, but not limited to, the following:

- Education Act 2022
- Education Act 1996
- Children Act 2004

This policy has due regard to statutory and best practice guidance, including, but not limited to, the following:

- DfE (2019) 'Keeping Children safe in education' and subsequent updates
- DfE (2018) 'Controlling access to the school premises'

This document operates in conjunction with the following school policies:

- Complaints Procedures Policy
- Child Protection and Safeguarding Policy

Our expectations of parents and carers

- We expect parents, carers and other visitors to:
- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Speak to staff and other parents in a polite, respectful and calm manner
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern
- Contact school if there is a concern, not try to resolve issues independently
- Read information sent from school via Dojo, text, email or letters.
- Respect the school's property and environment by keeping it clean and tidy
- Follow the school's parking rules and procedures for dropping off and collecting pupils from school
- Dress in an appropriate manner when on school premises and attending school events.
- Adhere to school all school policies

Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community
- Discriminating against any member of the school community
- Using aggressive hand gestures eg raising fists or fingers
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Physically intimidating an individual
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention

- Approaching another parent or pupil to discuss or reprimand them because of an issue between pupils
- Smoking, vaping or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)
- Taking photographs or videos on school premises without permission from the school
- Driving or parking unsafely within the vicinity of the school

Managing inappropriate behaviour

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved.

Parents will raise concerns regarding parent behaviour or conduct with the class teacher, school office, Deputy Head Teacher or Head Teacher. Parents are not to approach other parents themselves.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent into school to meet with a senior member of staff or the headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from the local authority's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.

The headteacher will consult the chair of governors before banning a parent from the school site.

Any child protection or safeguarding concerns will be addressed in accordance with the school's Child Protection and Safeguarding Policy and may result in the school reporting an incident to the Police and Children's Social Care.

This policy will be reviewed every 3 years by the Head Teacher and any changes made will be communicated to all parents and staff at school

The next scheduled review is January 2028.

A copy of this policy will be uploaded onto the school website.