

Youth Challenge, Bolton Impact Trust Vocational Studies Curriculum

Rationale

The Vocational Curriculum rests in our determination that all young people enjoy a wide range of subjects and practical experiences to re-engage and reduce the 'fear factor' towards learning. Our Vocational Curriculum gives our students a greater sense of purpose as they experience learning as a direct conduit into industry, training and ultimately employment. Students grow in confidence, think independently and creatively through the explicit teaching of knowledge and skills they need to understand in order to master the introductory standards in their Vocational discipline. While providing continual development, students gain an insight into the local and national world of work through frequent encounters with higher education providers and experts from the labour market. For many of our students this is where they experience success and find an enjoyment in education for the first time which supports them to grow as well-rounded and responsible citizens who can fulfil their potential and their ability to play a positive role in society. Our Vocational curriculum retains a dual-purpose with course specifications (knowledge, understanding, and skill) set alongside relationship building and personal development – that is, developing young people into trusting, engaged and responsible members of family units, future education establishments, future workplaces and wider society.



Knowledge

We ensure that throughout the Vocational Studies curriculum pupils acquire the key knowledge required to:

- Keep themselves safe in the workplace
- Understand industry practices
- Make informed decisions about their future career
- Learn the skills required to do the job correctly and safely
- Understand how knowledge and skills from academic subjects like maths and English are used in the economics of industry and to do jobs successfully



Character

We aim to encourage pupils to re-engage in learning and be ambitious for themselves and their future. We ensure that pupils develop their character by developing their employability skills and learning what is expected of an employee. We teach and promote positive attitudes, skills and attributes such as:

- Independence
- Self-motivation
- Thinking ahead
- Relationship building
- Well-informed decision making

- Punctuality
- · Being well-planned and organised
- · Presenting themselves professionally
- Acting upon instructions
- · Working as part of a team
- Responding constructively to feedback
- · Helping colleagues to develop
- Communicating effectively
- Dealing with people effectively and compassionately
- Following rules around health and safety



Creativity

We ensure that pupils have the opportunity to be creative in their vocational studies and we enable them to confidently express themselves. Pupils learn to listen to clients' needs and respond appropriately; to observe demonstrations and the work of others and through experience and practice to develop their confidence to deliver their own creative vision.



Innovative Thinking

We inspire pupils to:

- Think innovatively
- Problem-solve
- Plan effectively and creatively
- Work around problems and issues, thinking about the best products and tools to use for the job
- Work safely and hygienically
- work economically and to understand the importance of image and marketing



Transform

We will ensure that pupils have the skills and knowledge to:

- Pursue a career in a specific vocation
- Build a professional mind set and characteristics
- Build a passion and enthusiasm for their career
- Develop a good work ethic
- Have an economic understanding for life and work
- Understand productive working practices
- Develop Independence into adulthood
- Take pride in their work and their achievements
- To become confident in their ability
- To present themselves to the world in a professional manner

At Youth Challenge we offer the following Vocational Studies Subjects:

Hair and Beauty
Land Based
Construction
Art and Design
Catering, Hospitality and Tourism
Vocational Studies

Curriculum Design

By creating positive educational experiences for our young people our mission is to re-engage young people with a meaningful education and prepare them for their next steps. Therefore, Vocational subjects at key stage 4 follow Pearson's Btec specifications recognised nationally by colleges, post-16 training providers and apprenticeships.

For some pupils we also offer taster sessions in Vocational Subjects at Key stage 3, again to re-engage young people in education and to expose them to the world of work and potential career choices; some students may begin studying for a BTEC qualification at the latter end of year 9.

Reading is a vital part of our curriculum to develop not only reading skills but also students' range of vocabulary and comprehension skills. Our Vocational subjects focus on the importance of subject vocabulary within their delivery to develop content knowledge and aid reading in lessons. In class, subjects design engaging and enjoyable activities that encourage students to read for information. Vocational subjects will use a range of 'real life' texts from the specific industry to illustrate how companies target an audience and create clarity of purpose.

Vocational subjects are delivered by teachers and Level 7 Learning Mentors, all of whom have worked in the industry that they teach about. They bring their industry expertise and knowledge to the classroom and are able to provide pupils with a real insight into the world of work within that particular subject. Staff are all part of a trust wide vocational learning hub and meet termly to discuss developments in their subject areas and share good practice. This creates opportunities for peer observations, moderation and also forges links that allow pupils from one academy to experience what another academy might have to offer. Continued professional development is encouraged and staff are supported to access relevant training opportunities on a regular basis whether these be provided through the trust or external providers. Staff also regularly access SEND training and are skilled in ensuring that they create an inclusive environment in which the needs of all pupils are met. Staff understand how to support students with ADHD, ASD, dyslexia and Irlen syndrome and understand the adaptations that they are able to make to maximise learning potential for SEND pupils.

The vocational curriculum acknowledges that for most of our pupils these are subjects that they will not have studied before. They may have some knowledge and experience of them stemming from an outside interest or hobby but are unlikely to have studied them before in a school setting. The individual subjects plan schemes of learning which is sequenced so that pupils are introduced to the subject and their knowledge and experiences are developed over time, and also highlight to pupils where links exist between these new subjects and the subjects that they have been studying in school for some time. Key knowledge and skills which are common across vocational subjects and more traditional subjects are highlighted and delivered in the same way.

Schemes of learning are produced using the standard Trust template below:

Topic:	Key Outcomes:	Knowledge required to be revisited and	New Component Knowledge:	Subject	Planning for
		retrieved to help pupils make links to		Specific	Common
		new knowledge and to deepen their		Vocabulary:	Misconceptions:
		understanding:			

Assessment and Progress in Vocational Studies

In Key Stage 4 the assessment criteria used is from the BTEC qualification. Each unit delivered has very clear assessment criteria broken up into Pass, Merit or Distinction. Pupils are assessed against these criteria for each unit. For every subject there are robust moderation and verification processes in place. We have an Exams officer, Quality Nominee, Internal Verifier and Lead Internal Verifier who work closely with Pearsons to ensure all standardisation processes are completed to a high standard. All assessment plans are sent to the external verifier, to make them aware of which units are being completed and when. All units completed by all pupils are internally verified, which allows the vocational lead to monitor all pupils' progress across the Trust. It also allows the Vocational studies lead to monitor the quality of teaching and learning across the Trust.

Once work is verified and if agreed, the exams officer can submit the awarded grades onto Edexcel online. The external verifier will select a number of units across all subjects and will ask for a list of pupils who have completed the chosen units and their grades. They will then select a range of pass, merit and distinction work. They will wish to see this along with the Internal verifier's paperwork. Once all samples are checked and agreed a QCF report is released, enabling certification to be claimed for all pupils for all subjects.

In order to be ambitious for our pupils who study vocational qualifications we have agreed upon our expectations for 'good progress' in all subjects. Once a pupil has been studying a BTEC for approximately 6 weeks the subject teacher decides upon a target grade based upon the tables below and the pupils' performance.

Time spent studying the subject-	Expected Curriculum Journey
Two terms or more	Award
One full year	Certificate
Two full years	Diploma

For every unit completed we record the grade on the Insight system, our expectations of what good progress is in vocational studies is set out in the table below:

Progress Measure	Vocational Subject grade
Not Met	Fail
Expected	Pass
Exceeded	Merit
Excelled	Distinction

Vocational Studies at Youth Challenge

Upon arrival, all KS4 Youth Challenge students have the opportunity to select two BTEC subjects, one from the Option A list and one from Option B. Option A and B subjects are listed below:

Option A	Option B
Hair and Beauty	Art and Design
Catering, Hospitality and Tourism	Sport
Construction	Land Based Studies

Both options are timetabled for four 50 minute lessons per week, one of which is timetabled as a double lesson to facilitate experiencing more complex practical tasks. A requirement of all of our BTEC qualifications, regardless of subject, is the completion of two mandatory units: A1 (Being Independent) and A2 (Developing a Personal Progression Plan). These units focus on the development of personal independent skills for employment and life and so can be applied to any vocational subject area. To avoid unnecessary duplication, maximise learning time and promote engagement, students complete A1 in their option A subject and A2 in their option B subject. Should a student later chose to change to a different option then they can move this unit along with them.

At Youth Challenge we are dedicated to ensuring that our students have the opportunity to experience success in many different forms and so our vocational offer enables students to discover talents that they may not have previously had the opportunity to experience. The vocational subjects that we deliver and representative of popular local industries and thus create opportunities for further studies, work experience and future employment. We are committed to ensuring that when our pupils enter the post 16 arena, they are furnished with the knowledge, skills and confidence to begin this next stage of their education with a positive mind-set. Delivering these subjects at KS4 provides our pupils with the additional experience compared to most of their mainstream peers who adopt these subjects at KS5. This is for many pupils the confidence boost that they need to successfully immerse themselves in the post 16 experience.

Our vocational curriculum is incredibly popular and has yielded fantastic outcomes for pupils. Of our 2022-2023 on-site cohort, 67% achieved at least one BTEC qualification with 44% achieving two BTEC qualifications. Almost half of the students who studied for a BTEC qualification continued studying their option subject at college with some also securing apprenticeships within the industry. Whilst studying their BTEC subjects, our vocational department work hard to ensure that careers is embedded within the curriculum via sourcing workplace visits, employer encounters, external speakers and supporting students

in acquiring work experience, or even paid weekend working, placements. Our BTEC students have visited events held by the Royal Horticultural Society, met with established media photographers, experienced make-up masterclass workshops, visited professional boxing events, met with professional chefs and visited local construction development sites. Our pupil voice tell us that vocational subjects are often the subjects that our pupils are most fond of and where they can best recognise the tangible progress that they're making.

Vocational Studies Subjects Guide

Hair and Beauty

The hair, beauty and cosmetics industry contributes a significant proportion of wealth towards the UK economy. It is a huge industry that continues to grow with many opportunities for young people. It can fire the imagination and can lead to various professional outcomes: working overseas; careers in television, theatre and media; working in the fashion industry; careers in education; and even starting a business.

At KS 4 Hair and Beauty students are able to achieve a Btec Level 1, an introductory certificate or to progress further on to a diploma. This course gives students the opportunity to explore the hair and beauty sector in more depth with a focus on the development of both transferrable and sector skills. The Level 1 introductory certificate in hair and beauty is achievable over 3 school terms, whereas the Diploma can be achieved over 6 school terms in total. All students will be awarded a pass, merit or distinction for the work they produce. The evidence to support their grade will consist of theory work, and practical assessments. The level 1 introductory certificate in hair and beauty consists of 5 units, 2 of which are mandatory. The mandatory units allow students to explore techniques to improve their own organisational skills. Students will explore the skills and behaviours needed to meet personal progression goals and produce a progression plan to meet intended goals. The next 3 units and the Diploma allow for flexibility and are chosen to suit our learners' interests:

- Research the hair and beauty industry
- Develop and communicate ideas about and produce information about skills and career routes
- Work with others to identify individual roles within a team
- Contributing to salon-related tasks will help pupils develop a professional image
- Practise using communication skills and carry out a range of tasks in a salon as part of a working team
- How to be proactive and flexible responding to instructions in a salon environment and carry out tasks following safe and hygienic working practices
- Learn how to communicate appropriately with customers and colleagues
- Demonstrate hair styling to give pupils the opportunity to develop and practise skills in hair management and styling
- Learn the hair structure, types and conditions, basic techniques for styling men and women's hair
- Gain the knowledge of products, tools and equipment used in hair treatments
- Learn the importance of client consultation and put this into practice with peers and clients.

Curriculum Intent – Certificate

Autumn 1	Autumn 2	Spring 1	Spring 2	Summer 1	Summer 2
Induction	Unit A1 - Being organised	Unit A2 - Developing a personal progression plan	Unit HB5 - Finding out about the hair and beauty industry	Unit HB7 - Contributing to salon-related tasks	Unit HB12 - Demonstrating hair styling
 Introduction to the course Health and Safety Appeals processes Building relationships Assessing skill levels 	Explore techniques to improve own organisational skills Review the use of techniques to improve own organisational skills Knowledge: Organisational skills, time management, use of ICT management tools, strengths and weaknesses of techniques used, why some techniques worked better than others, ways to improve own time management and organisation. Transferrable skills: Planning, using timemanagement	Explore the skills and behaviours needed to meet personal progression goals Produce a progression plan to meet intended progression goals Knowledge: Benefits and purpose of developing a progression plan, finding out about progression opportunities, setting a progression goal, identifying the skills and behaviours needed to meet progression goals, reviewing own skills	Find out about the hair and beauty industry to identify roles and career opportunities Present information about skills required for different services and treatments in the hair and beauty industry Knowledge: Different job roles and career opportunities in the hair and beauty sectors, venues for job roles in the hair and beauty industry, skills needed to carry out different services and treatments in hairdressing and	Work with others to provide support for salon-related tasks Carry out salon-related tasks in a professional manner Knowledge: tasks required of different roles, communication with clients and colleagues, team working in a salon, tools and equipment to carry out tasks, safe and hygienic working practice in a salon, presenting a professional image, responding to instructions/using initiative.	Prepare to treat customers' hair Provide hair treatments for customers Knowledge: Hair structure, types and conditions, basic techniques for styling men and women, preparation procedures for shampooing, conditioning and styling, hair procedures and techniques, hygienic and safe working practices, client consultation, care and communication. Transferrable skills: managing information, finding examples of hair styles from different courses, such as the

techniques, managing information, prioritising information received and using ICT to organise and manage time.

Sector Skills: This unit can be delivered in a sector context

and behaviours against a progression goal, creating a progression goal.

Transferrable skills:

Written communication, filling out application forms, progression plan, managing communication from the sources used to find out about possible progression routes.

Sector skills:

Learners can reflect on the sector skills they have developed when considering their progression goal.

beauty, research techniques

Transferrable skills:

Self-management and development, using information gathered to set goals for career development, being able to plan ahead by having information about the hair and beauty industry. identifying skills required and individual skills gaps, being able to work to deadlines and gather and present information to time, using technology to help with the presentation of findings and time management. Managing information, finding information from different sources such as magazines, the internet. interviewing others, libraries, selecting and processing information to identify career routes in hair and beauty, organising

Transferrable skills: speaking and listening to others when engaging with clients and colleagues in the salon, using body language to help communicate in a professional manner, writing up notes and completing appointment books. talking formally with clients and informally with colleagues, using email and text to contact clients. working with others, agreeing tasks and goals on a daily basis in the salon, working as part of a salon team, showing respect to team members and sharing ideas when asked to contribute or given tasks to complete, responding to requests and carrying out tasks in

Sector skills: working with others following instructions in a salon

the salon.

internet, magazines, trade information, library, recommending styles to clients, presenting ideas for hair styles on the internet or in magazines. communication. interacting with clients. discuss treatments, speak and listen, use body language to convey confidence and help relax clients, use touch when shampooing hair, use head massage to help clients feel at ease.

Sector skills:

Developing and communicating ideas for hair styles. communicating appropriately with customers, working with others, customers and hairdressers in a simulated salon situation to prepare for and provide hair treatments, reviewing own work and identifying how to improve.

	present them. Sector skills: finding out and researching different roles and career opportunities in the hair and beauty industry, identifying skills required in hair and beauty roles, developing and communicating ideas about findings through	environment, carrying out salon-related tasks, follow safe and hygienic working practices and presenting a professional image, communicating appropriately with customers and colleagues, being proactive and flexible responding to instructions in a salon environment.
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Assessment Descriptors

Unit	Pass	Merit	Distinction
A1 – Being Organised	 Demonstrate that they have used a small number of simple organisational techniques, e.g. to-do lists and phone alerts and perhaps some folder management Will list the techniques they used and will provide some outline examples of how they may use them again. 	 Demonstrate that they have used a range of mostly suitable techniques for the tasks they have to complete. This could include evidence of to-do lists, some basic action planning with timings and perhaps some evidence of the use of ICT features to organise their time Will provide a review that outlines the techniques used. They will give some relevant examples, demonstrating some reflection on how the use of these techniques improved their own organisation. 	 Demonstrate that they have tried out a full range of techniques to organise themselves. This could include evidence of prioritising tasks, to-do lists, action planning with detailed timings, screenshots of folder organisation and online calendar alerts, as well as time allocated for homework Will review the success of the techniques they used, giving full examples of how they improved their own organisation, making some links on how they could use the techniques again.
Unit A2 - Developing a personal progression plan	 Set a broad progression goal that shows limited evidence of finding out information from sources List the skills and behaviours needed to meet the goal Produce a basic progression plant that gives broad and unfocused information on how they intend to meet their progression goal. 	 Set a focused progression goal that demonstrates evidence of finding out information from different sources, showing some understanding of the skills and behaviours needed to achieve it Carry out a review of own skills and behaviours, using some feedback from others and give some detail on how own skills and behaviours match those needed for the progression goal Produce a coherent progression plan that outlines some of the skills, behaviours and qualifications needed to 	 Set a progression goal that demonstrates evidence of focused research from different sources, showing a clear and detailed understanding of the skills and behaviours needed to achieve it Carry out an insightful review of own skills and behaviours, using feedback from others and evidence of self-reflection on how own skills and behaviours match those needed to meet the progression goal Produce a focused progression plan that gives details on the required skills,

		meet the goal and covers most of the steps needed to achieve it.	behaviours and qualifications and produce a detailed plan on the next steps needed to meet the progression goal.
Unit HB5 - Finding out about the hair and beauty industry	 Present information about job roles and career opportunities for both hair and beauty. Information will be presented using basic visual aids that contain some relevant information. There will be a basic organisation chart, which reflects a salon structure for both hair and beauty Identify appropriate career opportunities, although these may be limited. The display of information will respond to the brief Describe acceptable skills and services/treatments. Any information presented will be relevant. 	 Select and present relevant information about job roles and career opportunities for both hair and beauty. Information will be clearly presented, using appropriate visual aids. There will be an informative organisation chart, which reflects a realistic salon structure, for both hair and beauty Identify appropriate career opportunities. The display of information will be planned and will meet the requirements of the brief Describe appropriate and realistic skills and services/treatments. Information presented will be relevant, showing understanding of the brief. 	Select and present full and relevant information about job roles and career opportunities for both hair and beauty. Information will be clearly presented in a focused way, using appropriate visual aids. There will be a clear and informative organisation chart, which reflects a realistic and accurate salon structure, for both hair and beauty Identify appropriate career opportunities. The display of information will be well planned, considered and will meet the demands and expectations of the brief Correctly describe appropriate skills and services/treatments. Information presented will be realistic and relevant, showing a full understanding of the demands and expectations of the brief.
Unit HB7 - Contributing to salon-related tasks	Carry out basic salon-related tasks, with support if required, using given tools and equipment for the allocated tasks. Learners will recognise that safe and hygienic working practices are in place and should be followed. Learners may need prompting to apply these	Carry out salon-related tasks as requested in a professional manner using the correct tools and equipment for most of the allocated tasks. Learners will demonstrate an awareness of safe and hygienic working practices and the need	Carry out salon-related tasks as requested in a positive, professional way using the correct tools and equipment for different tasks. Learners will demonstrate an understanding of safe and hygienic working practices and the need to follow them. Learners will apply these practices

practices when carrying out tasks and
may need to seek clarification

- Work with others as part of a team, including providing support relating to allocated tasks or for specific team members. Learners will respond to instructions and show some awareness of the tasks they have been allocated. Learners will use basic communication techniques with clients and colleagues.
- to follow them. Learners will apply these practices when carrying out tasks
- Work with others as part of a team and provide relevant support. Learners will respond to instructions in a way expected in the workplace and show that they are aware of the tasks they have been allocated. Learners will communicate with clients and colleagues in an appropriate manner, using verbal and non-verbal methods.
- in a consistent manner when carrying out tasks
- Work with others as part of a team effectively and in a supportive manner. Learners will respond to instructions in a positive manner and show that they understand the tasks they have been allocated. Learners will communicate with clients and colleagues in a professional way, using appropriate verbal and nonverbal methods.

Unit HB12 -Demonstrating hair styling

Learners:

- Carry out basic hair preparation, recognising the purpose of the techniques used and how they are applied in a salon situation
- Carry out hair treatments. Learners will shampoo and condition at least two different types of hair, having selected products; they will demonstrate basic massage techniques. Style advice will show limited understanding of the client's requirements. Styling will be carried out on at least two different models, producing results which may need further adjustment to match the expectations of the client brief. Learners will ask some obvious questions at the consultation stage and provide limited detail of the choices made for the proposed hair treatment Use given tools and equipment for the

allocated tasks. Learners will recognise

Learners:

- Carry out competent hair preparation, showing awareness of the purpose of the techniques used and how they are applied in a salon situation
- Carry out hair treatments. Learners will shampoo and condition at least two different types of hair, having selected the correct products; they will demonstrate appropriate massage techniques. Style advice will be helpful, showing understanding of the client's requirements. Styling will be carried out on at least two different models, showing two different styles. Treatments will be carried out in a way expected in the workplace and will meet the requirements of the client brief to some extent. Learners will ask questions at the consultation stage and provide some detail of the choices made for the proposed hair treatment

Learners:

- Carry out comprehensive hair preparation, showing understanding of the purpose of the techniques used and how they are applied in a salon situation
- Carry out effective hair treatments. Learners will shampoo and condition at least two different types of hair, having selected the correct products; they will demonstrate effective, skilled and appropriate massage techniques. Style advice will be focused and direct, showing a full understanding of the client's requirements. Styling will be carried out on at least two different models, showing two different styles. Treatments will be carried out in a professional way and produce results which please the client. Learners will ask appropriate questions at the consultation stage and clearly show choices made for the proposed hair treatments

that safe and hygienic working
practices are in place and should be
followed. Learners may need
prompting to apply these practices
when carrying out tasks and may need
to seek clarification communicate with
clients and colleagues, using some
verbal and non-verbal methods.

- Use the correct tools and equipment for most of the allocated tasks. Learners will demonstrate an awareness of safe and hygienic working practices and the need to follow them. Learners will apply these practices when carrying out tasks
- Communicate with clients and colleagues in an appropriate manner, using verbal and non-verbal methods.
- Use the correct tools and equipment for different tasks. Learners will demonstrate an understanding of safe and hygienic working practices and the need to follow them. Learners will apply these practices in a consistent manner when carrying out tasks
- Communicate with clients and colleagues in a professional way, using appropriate verbal and non-verbal methods.

Curriculum Intent - Diploma

Autumn 1	Autumn 2	Spring 1	Spring 2	Summer 1	Summer 2
Induction	Unit A3 – Working with others	Unit A4 – Research a topic	Unit HB6 – Responding to a hair and beauty theme	Unit HB9 – Carrying out a treatment	Unit HB10 – Demonstrating Nail Art
Introduction to the	Demonstrate the	Carry out research	Communicate design	Prepare to carry out	Prepare to carry out
 course Health and Safety Appeals processes Building relationships Assessing skill levels 	ability to work with others on a given activity Review own and others' performance on a given activity Knowledge: Ways to communicate effectively through listening and talking. Building effective teams. Ways to	into an agreed topic Present a summary of research findings into an agreed topic Knowledge: Selecting a suitable topic, investigation could focus on the local community or area, linked to a sector, hobby or an extra-	ideas when producing a mood board in response to a brief Present information about skills required for different services and treatments in the hair and beauty industry	a hair and beauty task Carry out a hair and beauty task Knowledge: How to consult with clients, preparation before a hair and beauty task, customer care, safe and hygienic working practices in a salon,	nail-art treatments Provide nail-art treatments Knowledge: Factors influencing choice of treatment, equipment, tools and products for nail art, client consultation, care and communication, preparation procedures,

assess own performance and how to plan to improve own performance.

Transferrable skills:

Verbal communication, working with others, teamwork, working with others to complete an activity or achieve a goal, problem solving, working together to overcome problems.

Sector Skills: This unit can be delivered in a sector context

curricular activity.
Collecting information
on topic, sources of
information could
include electronic
media, printed media,
interviews, visits,
keeping a research
log. Presenting
findings of research,
choosing presentation
methods, explaining
findings in a clear and
concise way.

Transferrable skills:

Planning, identifying key tasks to complete. Finding out information from research sources, managing information, communication through presentation of findings.

Sector skills: This unit can be delivered in a sector context

Knowledge: Use of materials that can be applied to a mood board, colours and textures, text, samples, decide on the right materials to meet the requirements of a brief and make choices for selection. Development and application of skills and techniques, select and experiment with materials. Plan layout of a mood board,

Transferrable skills:

Communication, communicating ideas through a mood board, using different techniques to present and communicate images and ideas. Managing information, collecting and using information, finding materials, determining relevance of images, organising information, presenting information, using IT

types of hair and beauty tasks, presenting a professional image.

Transferrable skills:

Communication, completing consultation forms and engaging with customers by writing, speaking and listening. Using body language to help communication, communicating formally with clients, communicating informally with colleagues. Selfmanagement and development, setting goals for hair or beauty tasks and planning steps to prepare for and achieve them, being proactive and flexible when looking after clients, being resilient when obtaining feedback, being able to work under pressure and meet time constraints when

application techniques, safe and hygienic working practices.

Transferrable skills:

Self-management and development, setting goals and planning ahead for nail-art, recording goals and plans in a logbook, being proactive and flexible with clients in response to ideas and suggestions for nail-art. Being resilient and able to work under pressure when creating designs and applying nail-art 2D to 3D. reviewing own work and devising strategies for improvement. Managing information, collecting and using information to develop ideas for nail-art designs from sources such as the internet. library, salons or magazines, deciding on relevant ideas and designs for particular clients or briefs. organising information in logbook, keeping records of designs and ideas,

communicating ideas for final image linked to mood board. Producing final mood board and image. Communicating ideas professional, practising safe and how to improve. Producing final mood board and image. Communicating ideas.

Assessment Descriptors

Unit	Pass	Merit	Distinction
A3 – Working	Learners:	Learners:	Learners:
with others	Show some ability to work with others, taking some responsibility for their own role in a activity, but not necessarily seeing the activities through to the end.	Generally work well with others, taking responsibility for their own role in the activity and communicating with others when required, using appropriate	Work with others successfully, taking ownership of their role in the activity and completing all their own activities while supporting others to achieve the team goal. Their communication skills

	Their communication with others may be minimal and only when necessary. Complete an outline of the role they carried out during the activity. This could be written or a verbal review with minimal attempt to review their own performance. They will attempt to give positive feedback to their peers, although this may be very basic and not linked to concrete examples from the activity.	language and demonstrating some ability to listen to the view of others. Complete a review of their own performance during the activity this could be written or verbal recording which identifies some of their strength and weaknesses, making some reference to the feedback they received from others. They will also demonstrate the ability to give some positive and negative feedback to their peers, using simple examples from the activity.	will be clear and they will be understood by other members of their group to drive the activity forward. They will listen and respond to others, showing respect for their views. • Complete a detailed review of their own performance during the activity. This could be written or a verbal recording that gives a detailed overview of the activities they completed. They will describe how they would work with others in the future, using supported examples from feedback they received from others. They will also demonstrate the ability to give positive and negative feedback to their peers in a clear and helpful way, using full examples from the activity.
Unit A4 – Research a topic	 Carry out basic research, using research sources that have been given by tutors. Produce a research log that gives incomplete information of the key tasks they have completed. They will select only simple and obvious information from the given sources Present a basic summary of research findings that are mainly broad and unfocused. There will be little or no reference to the research methods used 	 Carry out research that remains mostly focused on the agreed topic but may become too broad in places. Some of the sources will have been given by tutors but some they have found for themselves Outline the research sources used. They will select appropriate information for their topic. They will demonstrate some understanding of which sources are more reliable than others Present their summary of research findings, remaining mostly focused on 	 Carry out research that remains focused on the agreed topic and uses a range of appropriate sources to collect information Give a detailed breakdown of the sources they have used and select the most relevant information from them, demonstrating awareness of which sources were more reliable than others Present their summary of research findings clearly, keeping the focus on the research topic. The summary will also reference in detail the research sources that were used

the agreed topic although may go off in other directions at some points. The

		summary will reference some of the research methods that were used	
Unit HB6 – Responding to a hair and beauty theme	 Communicate their basic design ideas through their final mood board in a suitable format with reference to the requirements of the brief. However, their intentions in terms of their ideas and mood board may not always be clear. Create a basic image that shows some evidence of planning and reference to the requirements of the brief, with some connections to the mood board. Present ideas, with limited annotation, to convey the meaning of the brief. Learners will refer to the materials used but there may be limited connections with the requirements of the brief and image outcome. Describe acceptable skills and services/treatments. Any information presented will be relevant. 	 Communicate their design ideas through their final mood board in a clearly presented format with links to the requirements of the brief. The main intentions of their ideas and mood board will be stated. Create an image that is planned and meets the demands of the brief, with links to the mood board. Present ideas in an appropriate format, using some annotation to convey the meaning of the main aspects of the brief. Learners will outline how they sourced and selected the materials used in order to meet the requirements of the brief and image outcome. They may present a number of images that demonstrate experimentation with materials and techniques. These ideas may lack detail but will link to the mood board and brief. 	 Communicate their design ideas and use of materials effectively through their final mood board in a detailed and well-structured format that shows how they met the requirements of the brief. From this, the learner's intention in relation to their ideas will be clear, and the mood board will have clear meaning and purpose. Create an image that is well-planned, considered and meets the demands and expectations of the brief with clear connections to the mood board. Present images clearly, with supporting annotations that convey the meaning of the brief and explain the sourcing and selection of materials and how they were used to meet the requirements of the brief and image outcome. They may present a number of images that demonstrate experimentation. The development of final ideas will be supported by the materials and techniques used.
Unit HB9 –	Learners:	Learners:	Learners:
Carrying out a treatment	Carry out basic communicate with clients, gathering ideas from the consultation which convey the minimum requirements of the client	Communicate with clients appropriately, presenting ideas they have developed from the	Communicate effectively and professionally with clients, presenting ideas they have developed from the

- Based on their discussion with the client, select the relevant tools, equipment and products to carry out the treatment
- Carry out basic treatment using selected equipment, products and tools, meeting the main requirements of the consultation.
 Learners may need prompting to recognise all the requirements.
 Learners will behave in an appropriate manner
- Learners will recognise that safe and hygienic working practices are in place and that these should be followed
- Learners will listen to client feedback.

- consultation that convey most of the requirements of the client
- Based on the outcomes of the client consultation, select and prepare the relevant tools, equipment and products to carry out the treatment
- Carry out treatment using selected equipment, products and tools appropriately, meeting most of the requirements of the consultation.
 Learners will behave in a manner expected in the workplace during the treatment
- Learners will demonstrate an awareness of the safe and hygienic working practices and the need to follow these. Learners will apply these practices when carrying out tasks
- Learners respond appropriately to client feedback and use this feedback to list areas some areas for improvement

- consultation that clearly convey the correct requirements of the client
- Based on the outcomes of the client consultation, select and prepare the correct tools, equipment and products ready for carrying out the treatment
- Carry out treatment using selected equipment, products and tools effectively and correctly, meeting the requirements of the client consultation. Learners will behaviour in a professional manner during the treatment
- Learners will demonstrate an understanding of the safe and hygienic working practices and the need to follow these. Learners will apply these practices in a consistent manner when carrying out tasks
- Learners will obtain feedback from the client positively and use this feedback to make recommendations for future improvement

Unit HB10 – Demonstrating nail-art

Learners:

 Carry out basic nail-art preparation, recognising the purpose of the techniques used and how they are applied in a salon situation.
 Learners will ask some obvious questions at the consultation stage

Learners:

 Carry out competent nail-art preparation, showing awareness of the purpose of the techniques used and how they are applied in a salon situation. Learners will ask questions at the consultation stage and provide

Learners:

 Carry out comprehensive nail-art preparation, showing understanding of the purpose of the techniques used and how they are applied in a salon situation. Learners will ask appropriate questions at the consultation stage

- and provide limited detail as to the choices made for proposed nail-art
- Carry out basic nail-art treatments, but may need some prompting when going through the treatment. This treatment should produce results which please the client
- Use given tools and equipment for the allocated tasks. Learners will recognise that safe and hygienic working practices are in place and should be followed. Learners may need prompting to apply these practices when carrying out tasks and may need to seek clarification
- Communicate with clients and colleagues, using some verbal and non-verbal methods

- some detail as to the choices made for proposed nail-art
- Carry out nail-art treatments, converting at least three 2D images to 3D surfaces with some accuracy. This treatment should be carried out in a way expected in the workplace, producing results which please the client
- Use the correct tools and equipment for most of the allocated tasks.
 Learners will demonstrate an awareness of safe and hygienic working practices and the need to follow them. Learners will apply these practices when carrying out tasks
- Communicate with clients and colleagues in an appropriate manner for the workplace, using verbal and non-verbal methods

- and show clearly the choices made for proposed nail-art
- Carry out effective nail-art treatments, converting at least three 2D images to 3D surfaces. This treatment should be carried out in a professional way, producing results which please the client
- Use the correct tools and equipment for different tasks. Learners will demonstrate an understanding of safe and hygienic working practices and the need to follow them. Learners will apply these practices in a consistent manner when carrying out tasks
- Communicate with clients and colleagues in a professional way, using appropriate verbal and nonverbal methods.

Hospitality & Tourism

Btec Level 1 in Hospitality and Tourism is an introductory course designed to provide students with a basic understanding of the hospitality and tourism industry. This course is aimed at those who are new to the industry and may not have any prior experience or qualifications in this field.

The course covers a range of topics related to the industry, including customer service, communication skills, teamwork, and health and safety. Students will develop practical skills through hands-on activities, such as preparing and cooking food. In this subject, students will plan a dish to meet specified requirements of a given recipe and prepare and cook food safely and hygienically. Students will also provide food and drink services to customers safely and hygienically and learn to communicate and prioritise activities when serving food and drink to customers. Exploring local visitor attractions allows students to find out information about visitor attractions that are local to the area, they will then be asked to present information about visitor needs that they have discovered at attractions visited.

Assessment for the course is designed to fit the purpose and objective of this qualification and all units are internally assessed, giving learners the opportunity to demonstrate skills developed and applied in scenarios. There is a range of assessment styles suited to skills, and sector-based qualifications at this level. All units are graded to encourage skills development and performance.

The Btec Level 1 in Hospitality and Tourism is an excellent starting point for those who are considering a career in the industry, as it provides a foundation for further study onto higher Btec levels, apprenticeships, or employment. The transferable and sector skills that can be developed in the unit contribute to life skills required for post 16 career pathways.

Curriculum Intent Certificate

Autumn 1	Autumn 2	Spring 1	Spring 2	Summer 1	Summer 2
Induction	Being organised	Developing a personal progression plan	Preparing and cooking food	Serving food and drink	Exploring local visitor attractions
Introduction to the courseHealth and Safety	Explore techniques to improve own organisational skills	Explore the skills and behaviours needed to meet	Plan a dish to meet specified	Provide food and drink service to	Find out about UK tourist destinations

- Appeals processes
- Building relationships
- Assessing skill levels

Review the use of techniques to improve own organisational skills

Knowledge:

Organisational skills, time management, use of ICT management tools, strengths and weaknesses of techniques used, why some techniques worked better than others, ways to improve own time management and organisation.

Transferrable skills:

Planning, using timemanagement techniques, managing information, prioritising information received and using ICT to organise and manage time.

Sector Skills: This unit can be delivered in a sector context

personal progression goals

Produce a progression plan to meet intended progression goals

Knowledge: Benefits and purpose of developing a progression plan. finding out about progression opportunities, setting a progression goal, identifying the skills and behaviours needed to meet progression goals, reviewing own skills and behaviours against a progression goal, creating a progression goal.

Transferrable skills:

Written communication, filling out application forms, progression plan, managing communication from the sources used to requirements of a given recipe

Prepare and cook food safely and hygienically

Knowledge: Health and safety requirements and personal responsibilities, food safety legislation and procedures to follow when preparing and cooking food, cooking methods and equipment.

Transferrable skills:

Planning, selecting recipes, timings, preparation, cooking, assembling ingredients and equipment, working well under pressure, planning to meet timings and deadlines for each food preparation and cooking task by prioritising tasks, overcoming any potential barriers.

customers safely and hygienically

Communicate and prioritise activities when serving food and drink to customers

Knowledge: How to prepare and clear food and drink service areas safely and hygienically, how to take customers' orders, different types of hospitality settings and service styles, importance of personal cleanliness and hygiene.

Transferrable skills:

Communication, speaking and listening to customers, taking customers' orders, relaying messages and orders accurately and promptly, using positive body language to help communication.

Working well under pressure, serving food

that meet visitor requirements

Plan an itinerary for a UK holiday to meet visitor requirements

Knowledge: The planning process for travelling to a destination, the factors to consider when planning travel to a UK tourist destination, what is required in a suitable travelling route to a UK tourist destination

Transferrable skills:

managing information, collecting and using information from different sources about UK tourist destinations, organising information, representing information in different ways, using numbers

Sector skills: Locating UK capital cities, seaside resorts, countryside areas, cultural destinations, researching tourist destinations, meeting visitor needs.

	find out about possible progression routes. Sector skills: Learners can reflect on the sector skills they have developed when considering their progression goal.	Sector skills: Food preparation skills, cooking skills, managing own safety when preparing and cooking food, maintaining food safety.	and drinks with appropriate service equipment and service style at the appropriate times, prioritising tasks and deadlines for serving customers Sector skills: Safe and hygienic preparation and cleaning of food and drink service areas, meeting and greeting customers, serving customers, managing own cleanliness and hygiene.
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Assessment Descriptors Certificate

Unit	Pass	Merit	Distinction
A1 – Being Organi sed	Demonstrate that they have used a small number of simple organisational techniques, e.g. to-do lists and phone alerts and perhaps some folder management Will list the techniques they used and will provide some outline examples of how they may use them again.	 Demonstrate that they have used a range of mostly suitable techniques for the tasks they have to complete. This could include evidence of to-do lists, some basic action planning with timings and perhaps some evidence of the use of ICT features to organise their time Will provide a review that outlines the techniques used. They will give some relevant examples, demonstrating some reflection on how the use of these techniques improved their own organisation. 	 Demonstrate that they have tried out a full range of techniques to organise themselves. This could include evidence of prioritising tasks, to-do lists, action planning with detailed timings, screenshots of folder organisation and online calendar alerts, as well as time allocated for homework Will review the success of the techniques they used, giving full examples of how they improved their own organisation, making some links on how they could use the techniques again.
Unit A2 - Develo ping a person al progre ssion plan	 Set a broad progression goal that shows limited evidence of finding out information from sources List the skills and behaviours needed to meet the goal Produce a basic progression plant that gives broad and unfocused information on how they intend to meet their progression goal. 	 Set a focused progression goal that demonstrates evidence of finding out information from different sources, showing some understanding of the skills and behaviours needed to achieve it Carry out a review of own skills and behaviours, using some feedback from others and give some detail on how 	 Set a progression goal that demonstrates evidence of focused research from different sources, showing a clear and detailed understanding of the skills and behaviours needed to achieve it Carry out an insightful review of own skills and behaviours, using feedback from others and evidence of self-reflection on how own skills and

		own skills and behaviours match those needed for the progression goal • Produce a coherent progression plan that outlines some of the skills, behaviours and qualifications needed to meet the goal and covers most of the steps needed to achieve it.	 behaviours match those needed to meet the progression goal Produce a focused progression plan that gives details on the required skills, behaviours and qualifications and produce a detailed plan on the next steps needed to meet the progression goal.
Unit HT5 - Prepari ng and serving food	 Produce a basic plan of the dish that they will prepare and cook. The plan will list the ingredients needed and identify some of the equipment required. There will be an attempt to summarise the preparation and cooking methods and put together timings. There will be limited references to safety and hygiene points Follow some of the instructions for preparing and cooking the ingredients in the recipe by selecting the correct ingredients and using the measurements and preparation and cooking methods given. Learners experience some difficulty in meeting the required timings to produce and present an edible dish Show some consideration of safe and hygienic working practices when 	 Produce a plan of the dish that they will prepare and cook. The plan includes a list of the ingredients, equipment and planned preparation and cooking methods, timings and main safety and hygiene points Follow the instructions for preparing and cooking the ingredients in the recipe using the correct ingredients, measurements and preparation and cooking methods given. Learners mostly meet the required timings to produce and present a tasty and enjoyable dish. Appropriately apply safe and hygienic working practices when preparing and cooking different food items for a dish. 	 Produce a detailed plan of the dish that they will prepare and cook. The plan includes a full list of the ingredients and equipment needed, with details on the planned preparation and cooking methods, timings, and key safety and hygiene points. Learners give a clear description of how the dish will meet the specified requirements of the recipe and be well presented Show confidence and control over techniques when preparing and cooking the ingredients in a recipe. They select the correct ingredients, use accurate measurements and follow the preparation and cooking methods given. Learners meet the required timings to produce a dish that is well cooked, tasty and is well presented Show clear consideration of the requirements of safe and hygienic

	preparing and cooking different food items for a dish.		working practices when preparing and cooking different food items for a dish.
Unit HT6- Servin g food and drink	Show some skill when using a specified service style by using given service equipment and working methods when preparing for and providing food and drink service to customers. Learners demonstrate safe and hygienic working practices. Communicate with customers in familiar situations, using acceptable body language Show some knowledge of key task priorities to maintain the service area when serving customers.	Show the necessary skills when using a specified service style by selecting suitable type of service equipment and working methods when preparing for and providing food and drink service to customers. Learners show the necessary knowledge and skills to demonstrate safe and hygienic working practices that are in line with the service style Communicate meaning to customers, using suitable body language Show knowledge of key task priorities to maintain the service area when serving customers.	 Show control over techniques when using a specified service style by selecting the appropriate type of service equipment and working methods when preparing for and providing food and drink service to customers. Learners show considerable knowledge and skills to demonstrate safe and hygienic working practices that meet the service style requirements Communicate confidently by demonstrating secure application of skills and using active listening skills to convey clear meaning to customers. Learners use of body language shows control over techniques Show a clear knowledge of key task priorities to maintain the service area when serving customers.
Unit HT7 – Explori ng local	Select information from a choice of sources provided by tutors, and which may be limited to one source.	Show that they selected information that meets most of the needs of the visitors, although some more minor	Show they have searched for and selected relevant and accurate information to meet all of the visitor

visitor
attract
ons

- Information selected should meet some of the needs of the visitors.
 They will need to name the source and why they chose it
- Present clear information about local visitor attractions and how they meet some of the particular visitor needs, although other needs may be omitted. Not all information presented may be relevant, or links between the services and the people's needs may not be clear
- needs may be omitted. Learners will show they have used different sources provided by tutors, naming the sources used and stating how they used them to search for the information
- Present information in a logical way with relevant outline examples that meet most of the visitor needs. They will show links between the selection of the visitor attractions and the particular visitor needs.
- needs, using their own sources and sources provided by tutors. Learners will include details of the sources used, e.g. leaflets, brochures, websites, blogs, magazines and details of methods used to search for information such as internet searches and visits
- Present information in a well-organised and clear format, with full examples that show how the selected visitor attractions meet all the needs of the visitor.

Curriculum Intent Diploma

Autumn 1	Autumn 2	Spring 1	Spring 2	Summer 1
Unit A3 – Working with others	Unit A4 – Research a topic	Unit HT8 - Exploring Travel And Tourism in the UK	Unit HT10 - Delivering customer Service in Hospitality and Tourism	Unit HT9 - Contribute to running a Hospitality and Tourism event
Demonstrate the ability to work with others on a given activity	Carry out research into an agreed topic	Finding out about tourist destinations that meet visitor requirements	Explore different types of customer needs and expectations in hospitality	Contribute to the organisation and planning of an event
performance on a given activity	Present a summary of research findings into an agreed topic	Plan an itinerary for a UK holiday to meet visitor requirements.	and tourism Demonstrate communicant problem solving skills when	How to work with others to run an event Knowledge: Types of hospitality
Knowledge: Ways to communicate effectively through listening and talking. Building effective teams. Ways to assess own performance	suitable topic, investigation	Knowledge: Types of UK tourist destinations, for example capital cities, London, Edinburgh and Cardiff, Belfast.	providing customer service in hospitality and tourism situations.	and tourism events. The activities required when planning and running an event Planning a hospitality and tourism event.

and how to plan to improve own performance.

Transferrable skills: Verbal communication, working with others, teamwork, working with others to complete an activity or achieve a goal, problem solving, working together to overcome problems.

Sector Skills: This unit can be delivered in a sector context

a sector, hobby or an extracurricular activity. Collecting information on topic, sources areas, National parks and of information could include electronic media, printed media. interviews. visits. keeping a research log. Presenting findings of research, choosing presentation methods. explaining findings in a clear and concise way.

Transferrable skills:

Planning, identifying key tasks to complete. Finding out information from research sources, managing information, communication through presentation of findings.

Sector skills: This unit can be delivered in a sector context

community or area. linked to Seaside resorts for example Brighton, Blackpool or Scarborough. Countryside areas of outstanding beauty. Types of visitors for example their needs, non-speaking English. Needs and characteristics of different types positively represents the of visitor.

Visitor requirements, preferred dates and times of the year

Transferrable Skills:

Managing information. collecting and using information from different resources about UK tourist destinations. organising information and representing information in different wavs. Research: identifying ways to find put about UK tourist

destinations and find ways to

gather information

Sector skills; Accommodation requirements for example, type of accommodation, board basis, motivation for example, relaxation, activity, culture features, facilities, product and services. Budget. How to get to and from destination using airports. seaports road and rail. Itinerary for e.g., time of travel, mode of travel and departure and destination of location. Type of accommodation, board basis and specific features included

Knowledge: The importance of Setting up and running a customer service in hospitality of hospitality and tourism for example hotels, restaurants, tourist offices and travel agents. Good customer service brand/business values of a

company. Keep customers returning? Customer service sills, dealing with customer requests And dealing with customer

problems such as dealing with product/service, communication Sector Skills:

incidents and accidents.

Transferrable Skills:

Communication using appropriate and verbal and nonverbal communication skills guest list promotional materials. speaking clearly and using active listening skills, tone and volume, asking customers appropriate questions, and using positive body language.

hospitality event. Taking and tourism businesses. Types responsibility for individual role in setting up, decor, table, and chairs, front of house, waiting staff.

> Transferrable skills: Planning and putting together an order for the event, the jobs that need completing, organising roles and responsibilities.

Working with others and putting together a plan for the event and contributing to the running of the event.

Aim of event for example to promote a new menu in a restraint or new tourist destination in a local area. Client requirements for example, theme of event and

Budget available for the event, broken down into component parts, venue and location, size and cost. Where to source the resources required for example, posters, pull up roller banners and decorations as well as health and safety considerations of the venue.

Assessment Descriptors Diploma

Unit	Pass	Merit	Distinction
A3 – Working with others	 Show some ability to work with others, taking some responsibility for their own role in an activity, but not necessarily seeing the activities through to the end. Their communication with others may be minimal and only when necessary. Complete an outline of the role they carried out during the activity. This could be written or a verbal review with minimal attempt to review their own performance. They will attempt to give positive feedback to their peers, although this may be very basic and not linked to concrete examples from the activity. 	 Generally work well with others, taking responsibility for their own role in the activity and communicating with others when required, using appropriate language and demonstrating some ability to listen to the view of others. Complete a review of their own performance during the activity this could be written or verbal recording which identifies some of their strength and weaknesses, making some reference to the feedback they received from others. They will also demonstrate the ability to give some positive and negative feedback to their peers, using simple examples from the activity. 	 Work with others successfully, taking ownership of their role in the activity and completing all their own activities while supporting others to achieve the team goal. Their communication skills will be clear and they will be understood by other members of their group to drive the activity forward. They will listen and respond to others, showing respect for their views. Complete a detailed review of their own performance during the activity. This could be written or a verbal recording that gives a detailed overview of the activities they completed. They will describe how they would work with others in the future, using supported examples from feedback they received from others. They will also demonstrate the ability to give positive and negative feedback to their peers in a clear and helpful way, using full examples from the activity.
Unit A4 – Research a topic	Carry out basic research, using research sources that have been given by tutors.	Carry out research that remains mostly focused on the agreed topic but may become too broad in places. Some of the	Carry out research that remains focused on the agreed topic and uses a range of appropriate sources to collect information

	 Produce a research log that gives incomplete information of the key tasks they have completed. They will select only simple and obvious information from the given sources Present a basic summary of research findings that are mainly broad and unfocused. There will be little or no reference to the research methods used 	sources will have been given by tutors but some they have found for themselves Outline the research sources used. They will select appropriate information for their topic. They will demonstrate some understanding of which sources are more reliable than others Present their summary of research findings, remaining mostly focused on the agreed topic although may go off in other directions at some points. The summary will reference some of the research methods that were used	Give a detailed breakdown of the sources they have used and select the most relevant information from them, demonstrating awareness of which sources were more reliable than others Present their summary of research findings clearly, keeping the focus on the research topic. The summary will also reference in detail the research sources that were used
Unit HT8 - Exploring Travel And Tourism in the UK	 Search for and select information that is correct, comes from at least two sources and broadly addresses some of the most obvious requirements of the visitor, e.g. accommodation, travel. Learners provide details of the sources used, including website addresses and the names of destination brochures or leaflets Produce a basic travel itinerary that may be incomplete but shows some knowledge of their visitor's needs. The itinerary is in a presentable format, listing the key details about time of travel, mode of travel, departure and destination locations. 	 Select relevant and detailed information from at least two sources that meet most of the visitor's requirements but may miss some of the connections and smaller details, e.g. type of board. Learners provide details of the sources used, including website addresses and the names of destination brochures or leaflets Produce a travel itinerary that pays attention to particulars and shows knowledge of their visitor's needs. The itinerary includes information that is suitable for the purpose and lists details about time of travel, mode of travel, departure and destination locations, type of accommodation, board basis, and specific features that meet the needs of the visitor. 	 Select and use accurate information from at least two relevant sources that meet the requirements of the visitor. Learners must provide details of the sources used, including website addresses and the names of destination brochures or leaflets Produce a well-developed travel itinerary that shows a clear knowledge of their visitor's needs. The itinerary includes relevant information and is logically presented in a format appropriate for the visitor, listing all the required information such as time of travel, mode of travel, departure and destination locations, type of accommodation, half or full board, and any additional specific features that meet the needs of the visitor.
Unit HT9 - Contribute to running	Learners:	Learners:Produce a plan that provides	Learners: • Produce a plan that logically sets out
to running		information on the main activities and	the order of the event and shows

a
Hospitality
and
Tourism
event

- Produce a plan that lists some of the main factors for the event, such as the overall budget and some general resources that are required, giving some broad details on the activities that need to be completed. They identify their own role and outline some of the tasks they need to carry out
- Participate in the event, engaging in their own role, although they may need some assistance at times. They contribute to team activities when directed by others.
- the factors to consider for the event, although it may not show consideration of the finer details. They outline the roles and responsibilities required to run the event and give some detail on their own role and the tasks they need to carry out
- Proactively participate during the event, carrying out their role competently throughout. They work well with other members of the team, helping them when required, often without being asked.
- consideration of its aim, as well as any particular requirements. They produce a breakdown of the budget and identify how it will be allocated, giving detailed information on the resources, and the roles and responsibilities required to organise and run the event. Learners explain in detail their individual role, breaking down its requirements and linking this to the activities they need to carry out before and during the event
- Carry out their responsibilities while taking a leading role during the running of the event. They show initiative, making decisions when needed and coming up with solutions to problems, guiding other team members as required.

Unit HT10

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Delivering customer Service in Hospitality and Tourism

Learners:

- Give brief examples of the types of customer they may come across in hospitality and tourism situations, with some broad detail on what their needs and expectations might be
- Respond to routine customer service requests, demonstrating some ability to ask the correct questions and respond appropriately, although there will be little attention to nonverbal communication
- Attempt to respond to a customer complaint or problem but may not follow the correct procedures in trying to solve it.

Learners:

- Give some relevant examples of the types of customer they may come across in hospitality and tourism situations. They provide some detail on their possible requirements and how to approach different types of customer service situations
- Respond to both routine and nonroutine requests from customers, asking relevant questions and providing suitable responses, but they may show hesitation for more complex requests
- Demonstrate a helpful manner, remain polite and use appropriate non-verbal communication/body language

Learners:

- Give clear and detailed examples of the different types of customer they may come across in hospitality and tourism situations and give insight into their different requirements and needs. They clearly differentiate the skill set needed for the needs and requirements of different customers, e.g. giving advice and dealing with customer complaints
- Demonstrate self-assurance, taking ownership and confidently responding to both routine and non-routine customer service requests, following appropriate procedures and remaining professional throughout
- Demonstrate confident customer service skills, communicating clearly and remaining polite, using appropriate questioning and responding correctly

Take some steps towards responding to a customer complaint or problem, following correct procedures.	 Demonstrate positive non-verbal communication skills through use of relevant body language and making eye contact where appropriate Respond to customer complaints or problems, clearly explaining the steps they will take to respond, and make appropriate decisions that resolve a problem, showing professionalism throughout.
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Land Based Studies

A qualification in Land based studies can lead to a career for those who enjoy the outdoors, in the fresh air or like working with animals. It can also lead to working within the STEM sector, involving engines or machinery, or have an inspiration to help save the world from the impact of global warming. This career can also stretch across many disciplines, abilities, and area of expertise, from science or forestry to fishing or mechanics.

The Land Based sector, which is referred to by the UK Government as the agriculture, environmental, and animal care sector, offers a wide range of career opportunities. The term Land Based traditionally relates to farming and industries connected to the land and environment, including horticulture, food production, forestry, conservation, landscaping, and equine (horses).

The Students are given 2 years to complete a diploma qualification consisting of 10 Units. If time isn't available then 5 Units reward them with a Certificate, giving them the opportunity to further their education at college, take an apprenticeship or employment in garden centres, agricultural chemical manufacturing companies, livestock farms or fisheries, floristry, veterinary surgeries, educational institutions, stable and riding schools, zoos and wildlife parks, animal shelters and conservation trusts to name a few.

This subject focus:

- Animal care
- Growing plants
- · Caring for and keeping plants healthy,
- Finding out about the Land-based sector,
- Horse riding under supervision
- Assist with the Care and non-ridden exercise of horses
- · Caring for and feeding animals
- Moving and accommodating animals
- Using workshop tools in a land-based setting
- Using land-based machinery
- · Preparing soil for planting
- Developing estate maintenance skills
- Riding horses under supervision

- Maintain the health of animals
- Maintaining sports fisheries
- Aquatic environments

Beyond the written curriculum, we aim to inspire pupils to broaden their horizons by working with employers and businesses that offer a wide range of opportunities within this job sector, immersing them in real life industry experiences.

Land-based Studies Curriculum Intent Certificate

Autumn 1	Autumn 2	Spring 1	Spring 2	Summer 1	Summer 2
Being Organised	Developing a personal progression plan	Riding horses under supervision	Non-ridden horses	Finding out about the Lan- based sector	Growing Plants
Explore techniques to	•				Explore the factors and
improve own	behaviours needed to	,			requirements to
organisational skills	meet personal progression goals	under supervision.	horses.	the land-based sector.	successfully propagate and stablish young
Review the use of		Carry out routine	Review a horses care		plants.
techniques to improve	Produce a	care of horses after	and exercise needs	about the different	
own organisational skills	progression plan to	riding			Carry out the
	meet intended		Knowledge: Planning,		propagation and
Knowledge: Organisational	progression goals	Knowledge: Planning	knowing the tasks to be		establishment of young
skills, time management,		considerations when		_	plants, demonstrating a
use of ICT management	Knowledge: Benefits				consideration of
tools, strengths and	and purpose of	rides. Basic equipment			environmental conditions
weaknesses of techniques	developing a		out a task efficiently and		
used, why some techniques	progression plan,		, , , , ,	, ,	Knowledge: Assessment
worked better than others,	finding out about	riding and post riding.	(I	organisations. Industries I	
ways to improve own time	progression		F1-11 111-7 1111-9111-1-		Suitable plant material to
management and	opportunities, setting a	•		and what they do. Types	use for cuttings.
organisation.	progression goal,			of activity carried out in	Preparation required
	identifying the skills and	Transferrable skills:	development: reviewing	the land-based sector.	before sowing seeds.

Transferrable skills:

Planning, using timemanagement techniques. managing information, prioritising information received and using ICT to organise and manage time.

Sector Skills: This unit can Transferrable skills: be delivered in a sector context

behaviours needed to meet progression goals, tasks to be carried out caring for and reviewing own skills and and the sequence to behaviours against a progression goal. creating a progression goal.

Written communication, identifying potential filling out application forms, progression plan, they might be managing communication from the Self-management and developing plans sources used to find out development: about possible progression routes.

Sector skills: Learners riding horses, to can reflect on the sector include whether skills they have developed when considering their progression goal.

follow when preparing

riding and caring for the horse after the carry out a task efficiently and safely, problems and how overcome.

reviewing own performance of preparing for and activities were successful, whether animals were content or difficult to manage, how well rides were completed, use of feedback, what could be changed or done

Sector Skills: Using equipment and personal protective equipment (PPE) safely. Stages in the preparation if horses for riding Managing personal safely and that of the

differently, self-

development plans.

Planning, knowing the own performance of exercising horses, to include whether activities were successful, whether ride, forming a plan to lanimals were content or questions to ask quest difficult to manage, how speaker, or areas to well tasks were completed, use of feedback, what could be information on industries changed or done differently, self-

Transferrable skills: Self-management and

own performance of caring for and exercising horses, to include whether activities were successful, whether lanimals were content or format difficult to manage, how well tasks were completed, use if feedback, what could be industries in the landchanged or one differently, selfdevelopment plans. Planning, knowing the tasks to be carried out and the sequence to follow, forming a plan to information about carry out tasks efficiently and safely. identifying potential

Transferrable skills:

Fining information. planning and preparing to seedlings and rooted carry out primary and secondary research, e.g. focus on during visits, searching fir and finding in the land-based sector using appropriate sources. Presenting information,

selecting, using and organising information in development, reviewing industries in the landbased sector, to include identifying key points, making nots. an organising information environments to support in a structured and clear

> Sector skills: Searching for information about based sector. Identifying information about what industries in the landbased sector do. Ensuring information is up to date. Producing different industries in the land-based sector

Environmental requirements of propagated plants. cuttings.

Transferrable skills:

Finding information, finding out the requirements for propagating and establishing young plants, finding sources of information on suitable environmental conditions for sown seeds. Cuttings and pricked out seedlings. Planning, ensuring areas are ready and appropriate fir sown seeds, choosing suitable propagation methods and times. summarising information providing suitable growing growth and taking safety considerations into account

> Sector skills: Propagating plants by taking cutting and sowing seeds. Working safely using appropriate tools and equipment, including personal protective equipment (PPE). Preparing and providing suitable environmental conditions for propagating plants. Establishing young

them and riding them. Routine care of horses after riding	Sector skills: Basic assessment of horse's health. Following care and exercise plans. Managing personal safety and that of the horses when working	seedlings and rooted cuttings
	with them. Following guidance when using tools and equipment to ensure own and others safety. Reviewing care and exercise needs	

Assessment Descriptors Certificate

Unit	Pass	Merit	Distinction
A1 – Being Organised	Demonstrate that they have used a small number of simple organisational techniques, e.g. todo lists and phone alerts and perhaps some folder management Will list the techniques they used and will provide some outline examples of how they may use	Demonstrate that they have used a range of mostly suitable techniques for the tasks they have to complete. This could include evidence of to-do lists, some basic action planning with timings and perhaps some evidence of the use of ICT features to organise their time	Demonstrate that they have tried out a full range of techniques to organise themselves. This could include evidence of prioritising tasks, to-do lists, action planning with detailed timings, screenshots of folder organisation and online calendar alerts, as well as time allocated for homework
	them again.	 Will provide a review that outlines the techniques used. They will give some 	 Will review the success of the techniques they used, giving full

		relevant examples, demonstrating some reflection on how the use of these techniques improved their own organisation.	examples of how they improved their own organisation, making some links on how they could use the techniques again.
Unit A2 - Developing a personal progression plan	 Set a broad progression goal that shows limited evidence of finding out information from sources List the skills and behaviours needed to meet the goal Produce a basic progression plant that gives broad and unfocused information on how they intend to meet their progression goal. 	 Set a focused progression goal that demonstrates evidence of finding out information from different sources, showing some understanding of the skills and behaviours needed to achieve it Carry out a review of own skills and behaviours, using some feedback from others and give some detail on how own skills and behaviours match those needed for the progression goal Produce a coherent progression plan that outlines some of the skills, behaviours and qualifications needed to meet the goal and covers most of the steps needed to achieve it. 	 Set a progression goal that demonstrates evidence of focused research from different sources, showing a clear and detailed understanding of the skills and behaviours needed to achieve it Carry out an insightful review of own skills and behaviours, using feedback from others and evidence of self-reflection on how own skills and behaviours match those needed to meet the progression goal Produce a focused progression plan that gives details on the required skills, behaviours and qualifications and produce a detailed plan on the next steps needed to meet the progression goal.
Unit LBS5	Learners:	Learners:	Learners:
Finding out about the land-based sector	 Search for and select information to show different industries that make up the land-based sector from a choice of sources provided by tutors, and which may be limited to one source. Learners draw on 	Search for and select relevant information about the different industries that make up the land-based sector, using different sources provided by tutors. Learners draw on examples that give some detail about	Search for and select relevant and accurate information about the different industries that make up the land-based sector, using own sources and those provided by tutors. Learners draw on examples that give comprehensive

	some examples that provide key points about the industries. They may not cover all three industry groupings, i.e. animals, plants and skills or technology, but it is expected that they would cover one animal industry and one plant industry as a minimum. Learners may need direction on the type of information to look for, e.g. job roles, what an industry does Produce information about different industries in the land-based sector. The information will be correct but may not go into detail, but will show some understanding of the sector, and some clarification may be needed.	industries involving animals, plants and skills or technology. They show that they have carried out some planning and preparation for this by giving an indication of the information they wanted to find out and how they could achieve this, e.g. questions they would ask practitioners. Learners include details of the sources used, e.g. websites, books, discussions with guest speakers. Learners reference the sources used and how what they selected provides information on key aspects of the industries • Produce information that gives clear details of the different industries that make up the land-based sector, showing an understanding of the sector, and in a format that is clear and appropriate, with minimal need for clarification.	details of industries involving animals, plants and skills or technology. They show that they have planned and prepared for this by being clear about what information they wanted to find out and how they could achieve this, e.g. details of questions they would ask practitioners, which aspects they would focus on during a visit. Learners include details of the sources used, e.g. websites, books, discussions with guest speakers. They will also reference some of the professional and governmental organisations in the landbased sector Outline why they have selected the information, e.g. from a trusted source, information is up to date, will provide relevant and accurate information on the industries Produce information that is detailed and well organised. The information gives comprehensive and clear details of the different industries that make up the land-based sector, showing a clear understanding of the sector, and is organised in a clear and logical format so that it is easy to follow without the need for clarification.
Unit LBS 8 Growing Plants	 Produce an outline plan that only considers the basic factors and requirements needed for the 	 Produce a plan that covers some of the factors and requirements needed for the successful propagation and 	Produce a plan that covers most of the factors and requirements needed for the successful propagation and

- successful propagation and establishment of their plants. This may include a consideration of water and some of the basic tools needed
- Carry out the basic activities when propagating and establishing the young plants they are growing. This may include using prepared seed trays and supplied containers, pots, trays and growing media. They demonstrate they can handle seeds and cuttings and place and pot up, although not necessarily labelling them
- Provide basic environmental conditions by helping to prepare an area where trays can be placed inside and watered

- establishment of the plants they are growing. They will consider some environmental factors such as water and temperature and some of the essential resources and equipment required. They identify some of the steps they need to follow, with broad timelines
- Will demonstrate some ability to propagate and establish young plants through appropriately preparing trays, pots and containers and growing material. They follow some of the required steps to support plant growth. They handle seeds, seedlings and cuttings carefully, using suitable plant material, placing and potting up carefully, labelling seeds and cuttings
- Provide some of the suitable environmental conditions such as preparing an area where trays/pots can be placed inside and watering evenly.

- establishment of the plants they are growing. This includes consideration of environment factors such as water, temperature, light and oxygen, the required resources and equipment needed and a step-by-step breakdown of the activities to carry out throughout the process, with the appropriate timings
- Will effectively propagate and establish young plants through successfully selecting and sowing seeds, pricking out seedlings, taking vegetative cuttings of different plants and potting up rooted cuttings. They will successfully carry out most of the required steps to support successful plant growth
- Provide the correct environmental conditions, preparing an area where trays/pots can be placed inside, watering evenly and providing warmth in a light, well-ventilated area

Unit LS14 Riding Horses under Supervision

Learners:

 Carry out routine pre riding tasks with the horse. They select tools and equipment with some guidance from tutors but may need prompting on how to use them to ensure they

Learners:

 Carry out routine pre riding tasks with the horse. They select most of the correct tools and equipment for the task, carrying out most of the procedures correctly but with some

Learners:

 Carry out pre-riding tasks with the horse. They select appropriate tools and equipment for most tasks, carrying out the procedures safely and confidently without wasting time or

- complete simple, necessary tasks safely.
- Keep an outline record of the activities they have carried out and how they followed safe working practices.
- Use PPE and simple equipment, tools and techniques to complete necessary tasks safely, ensuring the basic needs of the horse are met.
- Ride a horse safely showing limited control when using different paces, changing directions and moving over ground poles.
- Carry out routine aftercare with the horse. They select appropriate tools and equipment for most tasks, with some guidance from tutors but may need prompting on how to use them to ensure they complete necessary tasks safely. They will demonstrate awareness of the needs of the horse and some aspects of aftercare.

- errors but without wasting time or resources and with only a few occasions for prompting.
- Keep a record of some of the activities they have carried out in a clear format, giving outline details of how these activities have met the needs of the horse and how they followed safe working practices.
- Use appropriate equipment, tools and techniques (including PPE) to complete necessary tasks that ensure the horse's needs are met.
- Ride a horse safely showing some control when using different paces, changing directions and moving over ground poles.
- with the horse. They select appropriate tools and equipment for most tasks, and use them correctly with some errors but without wasting time or resources and with only a few occasions for prompting. They will demonstrate understanding of the needs of the horse and the main aspects of aftercare.

- resources and with no need for prompting.
- Keep a record of most of their activities in a clear and well-organised format, giving details of how the activities they have carried out have met the needs of horses and how they followed safe working practices.
- Use appropriate equipment, tools and techniques (including PPE) to complete necessary tasks with a level of skill that demonstrates secure underpinning knowledge and understanding.
- Mount and dismount a horse according to given procedures.
- Ride a horse confidently and safely showing control when using different paces, changing directions and moving over ground poles.
- Carry out effective routine aftercare
 with the horse. They select appropriate
 tools and equipment for most tasks,
 and use them safely and confidently
 without wasting time or resources and
 with no need for prompting. They will
 demonstrate clear understanding of the
 needs of the horse and the appropriate
 aftercare.

Land-based Studies Curriculum Intent Diploma

Autumn 1	Autumn 2	Spring 1	Spring 2	Summer 1
Unit A3 – Working with	Unit A4 - Researching a	Unit LBS6 - Caring for and	LBS9 - Caring for and	LBS5- Finding out about the
others	Topic	Feeding Animals	keeping Plants Healthy	Lan-based sector
Demonstrate the ability to	Carry out research into an	Plan for the routine care	J	Find out about the different
work with others on a given	agreed topic	and feeding of specified		industries in the land-based
activity		animals to ensure their	keep plants healthy.	sector.
	Present a summary of	needs are met.		
Review own and others'	research findings into an		Review own performance in	
performance on a given	agreed topic #		caring for and keeping plants	
activity			healthy	land-based sector
	Knowledge: Selecting a	needs of specified animals	Knowledge. Checking for risks	Knowledge, Courses of
Knowledge: Ways to	suitable topic, investigation	Knowledge:	Knowledge: Checking for risks and hazards and how to reduce	•
communicate effectively	could focus on the local			based sector, including
through listening and talking.	community or area, linked to a	Planning considerations for animal care and feeding,		professional and governmental
Building effective teams. Ways	sector, hobby or an extra-	ensuring animal needs are	, ,	organisations. Industries in the
to assess own performance	curricular activity. Collecting	met. Basic equipment and		land-based sector and what
and how to plan to improve	information on topic, sources of information could include	techniques used for handling,	•	they do. Types of activity
•	electronic media, printed	health checking, and feeding	healthy	carried out in the land-based
own performance.	media, interviews, visits, and	animals	,	sector.
Transferrable skills: Verbal	keeping a research		Transferrable skills:	
	log. Presenting findings of	Transferrable skills:	Managing information,	Transferrable skills:
communication, working with	research, choosing	Planning, care, and feeding	collecting and using the	Fining information, planning
others, teamwork, working with	presentation methods, and	plan specific to each animal,	information to find out how to	and preparing to carry out
others to complete an activity	explaining findings in a clear	e.g. appropriate feeds,	· ·	primary and secondary
or achieve a goal, problem	and concise way.	appropriate equipment,	healthy, and how and when to	research, e.g. questions to ask
solving, working together to		simple routines to care for		guest speakers, or areas to
overcome problems.	Transferrable skills:	and feed animals(timing and		focus on during visits,
	Planning, and identifying key	frequency of feed, need for		searching fir and finding
	1	grooming, exercise, or other	, 5 ⁷ 1 5	information on industries in the
delivered in a sector context	information from research	activity).Self-management,	nutrients self-management and	
	sources, managing	meeting the demands of		appropriate sources.
	information, and	caring for and feeding		Presenting information,
	communicating through	that may affect routine tasks,	i.	selecting, using, and organising information in industries in the
	presentation of findings.	mat may affect foutille tasks,	activities were successiul,	inionnation in industries in the

Sector skills: This unit can be e.g. unexpected lack of whether plants are healthier, land-based sector, including delivered in a sector context resources (including time), what differences the activities identifying key points, making the discovery of ill-health in have made, how the nots, summarising information an animal(s), ensuring information collected during the an organising information in a structured and clear format animals are fed, watered, and care and maintenance of a cared for within suitable time plant compares to the expected standards for healthy growth, Sector skills: Searching for frames. how well the task was information about industries in Sector skills: Basic completed, use if feedback, the land-based sector. assessment of animal health, what could be changed or done dentifying information about differently, self-development Following care and feeding what industries in the landplans and providing feed and plans. based sector do. Ensuring water to animals, Managing information is up to date. Sector skills: Pruning to own safety when caring for Producing information about and feeding animals. Using remove unwanted growth, different industries in the landappropriate equipment and Identifying and removing weeds based sector and debris. Providing the plants tools with nutrients. Managing own safety when caring for and keeping plants healthy, including the safe use of tools and equipment following own performance of caring for and keeping plants healthy to include whether activities were successful, whether plants are healthier, what differences the activities have made, how the information collected during the care and maintenance of a plant compares to the expected standards for healthy growth

Assessment Descriptors Diploma

Unit	Pass	Merit	Distinction
A3 – Working with others	 Show some ability to work with others, taking some responsibility for their own role in an activity, but not necessarily seeing the activities through to the end. Their communication with others may be minimal and only when necessary. Complete an outline of the role they carried out during the activity. This could be written or a verbal review with minimal attempt to review their own performance. They will attempt to give positive feedback to their peers, although this may be very basic and not linked to concrete examples from the activity. 	Generally work well with others, taking responsibility for their own role in the activity and communicating with others when required, using appropriate language and demonstrating some ability to listen to the view of others. Complete a review of their own performance during the activity this could be written or verbal recording which identifies some of their strength and weaknesses, making some reference to the feedback they received from others. They will also demonstrate the ability to give some positive and negative feedback to their peers, using simple examples from the activity.	Work with others successfully, taking ownership of their role in the activity and completing all their own activities while supporting others to achieve the team goal. Their communication skills will be clear and they will be understood by other members of their group to drive the activity forward. They will listen and respond to others, showing respect for their views. Complete a detailed review of their own performance during the activity. This could be written or a verbal recording that gives a detailed overview of the activities they completed. They will describe how they would work with others in the future, using supported examples from feedback they received from others. They will also demonstrate the ability to give positive and negative feedback to their peers in a clear and helpful way, using full examples from the activity.
Unit A4 – Research a topic	 Carry out basic research, using research sources that have been given by tutors. Produce a research log that gives incomplete information of the key tasks 	Carry out research that remains mostly focused on the agreed topic but may become too broad in places. Some of the sources will have been given by tutors but some they have found for themselves	 Carry out research that remains focused on the agreed topic and uses a range of appropriate sources to collect information Give a detailed breakdown of the sources they have used and select the most

they have completed. They will select
only simple and obvious information
from the given sources

Present a basic summary of research findings that are mainly broad and unfocused. There will be little or no reference to the research methods used Outline the research sources used. They will select appropriate information for their topic. They will demonstrate some understanding of which sources are more reliable than others

Present their summary of research findings, remaining mostly focused on the agreed topic although may go off in other directions at some points. The summary will reference some of the research methods that were used

relevant information from them, demonstrating awareness of which sources were more reliable than others

Present their summary of research findings clearly, keeping the focus on the research topic. The summary will also reference in detail the research sources that were used

Unit LBS6 -Caring for and Feeding Animals

Learners:

- Produce an outline plan that meets some of the needs of specified animals, although not all five needs will be covered. The plan will give an outline of what will be carried out. This will include broad timelines to complete tasks, some of the basic resources, equipment and techniques, although this will not include why they are appropriate, and reference to which aspects of the routine care and feeding tasks are most important
- Meet the demands of caring for and feeding animals in a flexible way, responding to situations appropriately but needing some guidance
- Carry out routine care and feeding tasks safely, meeting aspects of the

Learners:

- Produce a plan for routine care and feeding tasks that covers all five needs, although some will be covered in more detail than others. The plan will include details of what will be carried out and an outline of how this meets the animals' needs. This includes appropriate timelines for the completion of tasks, resources, equipment and techniques, with an outline of how they will be used. Learners highlight some of the key priorities and potential barriers, with some detail of how these will be overcome
- Meet the demands of caring for and feeding animals by being flexible, working out solutions to problems with the help of others

Learners:

- Produce a plan for routine care and feeding tasks that covers all five animal needs. The plan is detailed and clear on what will be carried out and why, and how this meets the animals' needs. This includes realistic timelines for the completion of tasks, as well as resources, equipment and techniques needed, with reference to why these have been selected. They highlight the key priorities when completing tasks and the potential barriers, referring to why or when these might occur and how they will be overcome
- Meet the demands of caring for and feeding animals by demonstrating a flexible approach to situations and independently finding solutions to problems

animals' needs referred to in their
plan, e.g. they may not provide all
the required feedstuffs. They will do
this through following the main
aspects of procedures to complete
necessary tasks safely, but may
need some guidance from tutors,
and using simple visual methods to
give some details of the basic
health status of the animals.
Learners leave the environment
clean and tidy, but they may need
some guidance from tutors in terms
of the steps to take.

- Carry out routine care and feeding tasks safely and efficiently, meeting some of the animals' needs, e.g. they may focus on the more 'obvious' needs such as having a suitable diet and environment, with little need for prompting. They will do this through preparing some of the required resources and equipment, following some procedures safely, and using visual methods to identify the basic health status of animals, with reference to the purpose of these methods. Learners return equipment and feedstuffs safely, ensuring that they have left the environment clean and tidy, with little need for prompting
- Carry out routine care and feeding tasks safely and confidently, meeting most of the specified animals' needs, without wasting time or resources. They will do this through ensuring they have prepared the required equipment and resources, following most procedures safely and correctly, and using visual methods confidently to assess the basic health status of animals, making links as to how these methods will identify signs of ill-health. Learners return equipment and feedstuffs safely and correctly, ensuring that they have left the environment clean and tidy, with no need for prompting.

LBS9 -Caring for and keeping Plants Healthy

Learners:

 Carry out routine care and maintenance activities for the plants they are looking after, which do not necessarily keep the plants they are looking after healthy. They select tools and equipment with some guidance from tutors, removing organic and inorganic debris and weeds around planted areas, but may need prompting to dispose of them. They will provide nutrients to plants, although they may not

Learners:

 Carry out routine care and maintenance activities that contribute to keeping the plants they are looking after healthy. They select most of the correct tools and equipment for tasks, carrying out basic pruning tasks with some errors, identifying and removing organic and inorganic debris and weeds around planted areas and disposing of them safely. They provide nutrients to plants appropriately, showing some

Learners:

Carry out routine care and
maintenance activities that keep the
plants they are looking after healthy.
They select appropriate tools and
equipment for most tasks, carrying out
basic pruning tasks safely and
confidently, identifying and removing
organic and inorganic debris and
weeds around planted areas and
separating them to be disposed of
correctly. They select and provide the
most appropriate nutrients to meet
plant needs

- always use the most appropriate or effective method
- Keep an outline record of the activities they have carried out and how they followed safe working practices
- Carry out a basic review of how well they kept plants healthy through asking what went well and what improvements could be made.

- evidence of selecting different methods to meet some plant needs
- Keep a record of some of the activities they have carried out in a clear format, giving outline details of how these activities have met the health needs of the plants and how they followed safe working practices
- Review own performance in caring for and keeping plants healthy, with some reflection on the strengths and weaknesses of the care and maintenance activities they used. They will consider: are plants healthier? Was the work completed successfully?
- Keep a record of most of their activities in a clear and well-organised format, giving details of how the activities they have carried out have met the health needs of the plants and how they followed safe working practices
- Review own performance in caring for and keeping plants healthy, giving details of their strengths and weaknesses and suggesting ways for improvement. They will consider: were the activities successful? Are plants healthier? What difference has been made? Was the work completed effectively? What improvements could be made in my own performance? Did information collected during activities meet expected standards?

Unit LBS5 Finding out about the land-based sector

Learners:

 Search for and select information to show different industries that make up the land-based sector from a choice of sources provided by tutors, and which may be limited to one source. Learners draw on some examples that provide key points about the industries. They may not cover all three industry groupings, i.e. animals, plants and skills or technology, but it is expected that they would cover one animal industry and one plant industry as a minimum. Learners

Learners:

 Search for and select relevant information about the different industries that make up the landbased sector, using different sources provided by tutors. Learners draw on examples that give some detail about industries involving animals, plants and skills or technology. They show that they have carried out some planning and preparation for this by giving an indication of the information they wanted to find out and how they could achieve this, e.g. questions they would ask practitioners. Learners

Learners:

 Search for and select relevant and accurate information about the different industries that make up the land-based sector, using own sources and those provided by tutors. Learners draw on examples that give comprehensive details of industries involving animals, plants and skills or technology. They show that they have planned and prepared for this by being clear about what information they wanted to find out and how they could achieve this, e.g. details of questions they would ask practitioners, which aspects they would

- may need direction on the type of information to look for, e.g. job roles, what an industry does
- Produce information about different industries in the land-based sector.
 The information will be correct but may not go into detail, but will show some understanding of the sector, and some clarification may be needed.
- include details of the sources used, e.g. websites, books, discussions with guest speakers. Learners reference the sources used and how what they selected provides information on key aspects of the industries
- Produce information that gives clear details of the different industries that make up the land-based sector, showing an understanding of the sector, and in a format that is clear and appropriate, with minimal need for clarification.
- focus on during a visit. Learners include details of the sources used, e.g. websites, books, discussions with guest speakers. They will also reference some of the professional and governmental organisations in the land-based sector
- Outline why they have selected the information, e.g. from a trusted source, information is up to date, will provide relevant and accurate information on the industries
- Produce information that is detailed and well organised. The information gives comprehensive and clear details of the different industries that make up the land-based sector, showing a clear understanding of the sector, and is organised in a clear and logical format so that it is easy to follow without the need for clarification.

Construction

The construction industry is one of the UK's most important sectors. In 2018 it employed, directly or indirectly, around 2.4 million people and accounted for £117 billion of the value to the UK economy. The range of jobs available is large, covering traditional craft trades, large civil engineering infrastructure projects, housebuilding, design and consultancy, and the professions such as architecture, management and surveying Study of this sector at Key Stage 4 will complement GCSE study through providing an opportunity for practical application alongside conceptual study. There are also strong opportunities for post-16 progression in this vital sector.

This course is designed for students to gain practical skills and qualifications in Building Occupations. It is a GCSE equivalent course that is designed to prepare people for work in a particular construction occupation. The aims of the course are to develop a range of employability skills and techniques, develop students' abilities in building occupations, provide specialised studies linked to this area of employment, and provide a stepping stone into employment and to provide a suitable qualification for learners to progress on to a range of further study at Levels 1 and 2

Potential new entrants to the industry need to be given every encouragement. BTEC' provide specialist work related and motivating programmes of study. They address the key areas of knowledge, understanding and skills required for learners contemplating a career within the construction industry. The requirements of craft, operative and technician roles are reflected in the content, and focus is placed on learner progression into work, to an apprenticeship, or on to further study

Construction Curriculum Intent Certificate

This course is aimed at students who want to develop the skills needed to progress to further study and ultimately to employment in construction. It provides an introduction to some of the key themes within the construction sector, enabling students to develop and apply their knowledge while also acquiring a range of relevant practical, communication and technical construction-related skills. All students will select from units covering; health and safety, bricklaying, carpentry, painting and decorating and plastering. There are also opportunities to understand more about goal setting and what it means to work as part of a team, and to explore the range of job opportunities in the sector. The portfolio-based approach to assessment will also support the development of essential communication skills such as extended writing and drafting, critical skills of analysis, team-working, working to a prescribed brief, working to deadlines, presenting information effectively, accurately completing tasks and processes and study skills such as research and time management. These skills will help support progression to level 2 and any future chosen course.

Autumn 1	Autumn 2	Spring 1	Spring 2	Summer 1	Summer 2
Induction • Introduction to the	Being organised Explore techniques to	Developing a personal progression plan Explore the skills	Building a simple wall Prepare the tools	Making carpentry joints Plan tasks and	Decorating an inside wall Manage self and
course	improve own	and behaviours	and materials to	manage own	communicate
 Health and Safety 	organisational skills	needed to meet	build a simple wall	responsibilities	information when
Appeals processes Ruilding	Review the use of techniques to improve	personal progression goals	Build a simple wall and solve problems	when making carpentry joints	decorating an inside wall
Building relationshipsAssessing skill	own organisational skills	Produce a progression plan to meet intended	Knowledge: Types of bricks used to build a	Use selected tools and materials to make a wooden	Decorate an inside wall Knowledge: The
levels	Knowledge: Organisational skills,	progression goals	wall, setting up the working area, working	frame	different types of paints and their finishes,
	time management, use of ICT management tools, strengths and weaknesses of techniques used, why some techniques worked better than others, ways to improve own time management and organisation. Transferrable skills: Planning, using timemanagement techniques, managing	Knowledge: Benefits and purpose of developing a progression plan, finding out about progression opportunities, setting a progression goal, identifying the skills and behaviours needed to meet progression goals, reviewing own skills and behaviours against a progression	safely, using bricklaying tools Transferrable skills: Planning, the skills required to read and understand a drawing of a wall and the courses and positioning of each brick, building simple corners in a wall, brickwork dimensions, relaying bricks that exceed the calculated	Knowledge: The different types of timber, use of woodworking tools, how a joint is formed, the use of fixings for timber Transferrable skills: Planning, using joinery knowledge to plan and make a wooden frame, problems solving, selecting suitable joints,	preparing timber and wall surfaces, filling and knotting, emulsion paint, undercoat and gloss coat, wallpaper patterns Transferrable skills: Managing self and development, assessing finish of preparation and quality of paint and wallpaper hanging work to identify areas for improvement, communication,
	information, prioritising information received and using ICT to	goal, creating a progression goal.	specification, redesigning a wall and calculating measurements,	overcoming issues and errors, identifying and giving solutions.	identifying and selecting tools, materials and

organise and manage time. Sector Skills: This unit can be delivered in a sector context	Transferrable skills: Written communication, filling out application forms, progression plan, managing communication from the sources used to find out about possible progression routes. Sector skills: Learners can reflect on the sector skills they have developed when considering their progression goal.	problem solving, solving calculations by measuring using a tape measure, using a gauge lat, interpreting and calculating brickwork dimensions, responding to errors and spillages, responding to problems in design and construction. Sector skills: Constructing a wall, knowledge of materials used, methods of construction, use of	Sector skills: Working with timber, knowledge of materials used, reading measurements, assembly and finishing	equipment, obtaining feedback from others Sector skills: Painting and decorating, decision making, measuring and calculation

Assessment Descriptors Certificate

Assessment is designed to fit the purpose and objective of the qualification and all units are internally assessed – giving pupils the opportunity to demonstrate skills developed in applied scenarios. There is a range of assessment styles suited to skills- and sector-based qualifications at this level. All units are graded to encourage skills development and performance. These qualifications consist of two types of unit. Group A units are the core skills units, they cover content designed to reflect the skills and behaviours needed to progress to further study. Group B units are made up of sector units containing sector-specific content to enable pupils to develop sector-specific skills and knowledge to support progression to the next stage of vocational learning.

Unit	Pass	Merit	Distinction
A1 – Being Organised	Demonstrate that they have used a small number of simple organisational techniques, e.g. to-do lists and phone alerts and perhaps some folder management Will list the techniques they used and will provide some outline examples of how they may use them again.	Demonstrate that they have used a range of mostly suitable techniques for the tasks they have to complete. This could include evidence of to-do lists, some basic action planning with timings and perhaps some evidence of the use of ICT features to organise their time Will provide a review that outlines the techniques used. They will give some relevant examples, demonstrating some reflection on how the use of these techniques improved their own organisation.	Demonstrate that they have tried out a full range of techniques to organise themselves. This could include evidence of prioritising tasks, to-do lists, action planning with detailed timings, screenshots of folder organisation and online calendar alerts, as well as time allocated for homework Will review the success of the techniques they used, giving full examples of how they improved their own organisation, making some links on how they could use the techniques again.
Unit A2 - Developing a personal progression plan	 Set a broad progression goal that shows limited evidence of finding out information from sources List the skills and behaviours needed to meet the goal Produce a basic progression plant that gives broad and unfocused information on how they intend to meet their progression goal. 	 Set a focused progression goal that demonstrates evidence of finding out information from different sources, showing some understanding of the skills and behaviours needed to achieve it Carry out a review of own skills and behaviours, using some feedback from others and give some detail on how own skills and behaviours match those needed for the progression goal Produce a coherent progression plan that outlines some of the skills, behaviours and qualifications needed 	 Set a progression goal that demonstrates evidence of focused research from different sources, showing a clear and detailed understanding of the skills and behaviours needed to achieve it Carry out an insightful review of own skills and behaviours, using feedback from others and evidence of self-reflection on how own skills and behaviours match those needed to meet the progression goal Produce a focused progression plan that gives details on the required skills,

		to meet the goal and covers most of the steps needed to achieve it.	behaviours and qualifications and produce a detailed plan on the next steps needed to meet the progression goal.
Unit CON6 building a simple wall	 Record information in a log that identifies basic/simple problems, but solutions will not address complex issues Select basic tools and materials – not all will be correct or most appropriate Construct a facing brick wall to a given three course drawing. At this level there is a requirement to build the wall to a height +/- 20 mm and within +/- 20 mm of plumb Provide evidence of some planning and placing of bricks (some may be out of line) and pointing that shows limited attractiveness and has not be cleaned thoroughly Ensure the finished wall remains standing and has a corner built Solve basic problems during the planning stages and building of a simple wall, including those 	 Record information in a log that coherently describes how they have responded to and addressed problems. Their solutions will be appropriate but more complex problems may include workable solutions Select the most appropriate tools and materials for building a suitable wall that has a good level of finish. Some selections may be moderately incorrect where other tools and materials would provide better usage Construct a facing brick wall to a given three course drawing. At this level there is a requirement to build the wall to a height +/- 15 mm and within +/- 15 mm of plumb Appropriately plan and place bricks (some may be slightly out of line) and pointing that is relatively clean and attractive Ensure the finished wall is supported and stands Ensure the wall has an appropriate corner built 	 Record detailed information in a log that explains how they have responded to and addressed problems. Their solutions will be accurate Select the correct tools and materials for building an accurate wall with an attractive finish Construct a facing brick wall to a given three course drawing. At this level there is a requirement to build the wall to a height +/- 10 mm and within +/- 10 mm of plumb Accurately plan and place bricks and pointing that is neat, clean and attractive Ensure the finished wall is strong and remains standing Ensure the wall has an accurate corner built Accurately solve problems during the planning stages and building of a simple wall, including those related to quantity calculations and building a corner.

	related to quantity calculations, detailed in their log.	Solve problems coherently during the planning stages and building of a simple wall, including those related to quantity calculations	
Unit CON7 Making carpentry joints	 Produce a plan that identifies or lists the types of joints they will use for a wooden frame. Reasons for choice and use of joints may be unclear and incorrect for this type of work. Stages may not be complete or as detailed Select tools and materials for making a wooden frame. Some tools and materials may not be correct for purpose and may restrict construction and final finish, with the result being that the frame is not as attractive as it could be Produce a wooden frame that is basic and has apparent errors 	 Produce a coherent plan that describes/annotates the types of joints they will use to make a wooden frame, giving some valid reasons why they have chosen them (strength/resilience). The joints selected may not be the most appropriate for the task but do meet the requirements of the brief. Learners describe the stages of how the frame will be made but some minor information may be missing Select the appropriate tools and materials for making a wooden frame. Some tools and materials may be incorrect but used competently Produce a wooden frame that is competently made with minor errors. They will select the appropriate tools 	 Produce a clear, concise and detailed plan that explains the types of joints they will use to make a wooden frame, explaining why they have chosen these joints (strength/resilience). Information is clear and identifies and comments on the stages of how the frame will be made Select the correct tools and materials for making an attractive wooden frame Produce a wooden frame that is attractive and has well cut joints. The final finish is smooth and applied very well. Learners will select the right tools and materials to make the wooden frame and it will be constructed to their plan
	such as joints not meeting. The construction of the frame does not follow their plan. Selection and use of tools and materials is unclear or incorrect.	and materials, but better choices could have been made to make a wooden frame that is more attractive. The wooden frame is constructed in part to their plan but misses some elements or stages.	

Unit
CON11
Decorating
an inside
wall

Learners:

- Record their process and selection of tools, materials and equipment, identifying and/or listing points as to why they are used in their work from a given brief
- Apply paint to wall surfaces with some drips and runs to the dry finish
- Apply wallpaper that may contain bubbles and ripples to the applied finishes when dry and cutting lines may have some inaccuracies and mismatching of patterns
- Apply gloss paints that may contain runs to the finished dried paint surface
- Apply paint to timber and paint finishes cleanly with minimal spread onto adjacent surfaces
- Respond to the brief with distraction and lack of attention to detail

Learners:

- Record their process and selection of tools, materials and equipment, describing why they are used in their work from a given brief
- Apply paint to wall surfaces and wood with minimal drips and runs to the dry finishes
- Apply wallpaper that may contain small bubbles and ripples to the applied finishes when dry
- Apply gloss paints that may contain minimal runs to the finished dried paint surface
- Respond to the brief with minimal interruption, distraction, product loss and reduced quality on the final finish

Learners:

- Record their process and selection of tools, materials and equipment, explaining why they are used in their work from a given brief
- Produce work that is of a high quality, free from runs or blemishes, brush marks and responding effectively to a brief
- Make sure cutting in is clean and concise between sections
- Make sure wallpapering is vertical, smooth and free from defects and bubbles with clean cutting to straight edges
- Respond to the brief fully and work effectively.

Construction Curriculum Intent Diploma

Autumn 1	Autumn 2	Spring 1	Spring 2	Summer 1
Unit A3 – Working with others	Unit A4 – Research a topic	Unit CON 8 - Fixing a water pipe	Unit CON 9 - Costing a small repair job	Unit CON 10 - Making minor repairs in a house
given activity Review own and others' performance on a given activity Knowledge: Ways to communicate effectively through listening and talking. Building effective teams. Ways to assess	Carry out research into an agreed topic Present a summary of research findings into an agreed topic Knowledge: Selecting a suitable topic, investigation could focus on the local community or area, linked to a sector, hobby or an extracurricular activity. Collecting information on topic, sources of information could include electronic media, printed media, interviews, visits, keeping a research log. Presenting findings of research, choosing presentation methods, explaining findings in a clear and concise way. Transferrable skills: Planning, identifying key tasks	Manage information and self when constructing a pipe rig Construct a pipe rig using plumbing skills Knowledge: Tools and equipment required to carry out plumbing task. Materials required to carry out plumbing tasks. Hazards, risk and control measures. Personal protective equipment (PPE). Transferrable Skills: Managing information. Managing self and development. Sector skills; Using tools and equipment. Measuring and marking out. Planning and preparing tools and equipment. Carrying out plumbing tasks (bending and iointing).	Carry out the costing of a small repair job Present information and costing for a small repair job Knowledge: Types of small repair jobs. Sequence of activities required when making a repair. Finding suppliers and identifying costs of materials. Calculating time and equipment needed and costs. Transferrable Skills: Present information. Money arrangement. Sector skills; Skill requirements for small repair	Make minor repairs in a house using maintenance skills Manage own responsibilities and communicate effectively with others when making minor repairs in a house Knowledge: Minor repair jobs. Reading and following instructions. Working responsibly to complete jobs. Transferrable skills: Managing self. Communication. Sector skills: Interpreting information. Planning for repairs.

together to overcome	to complete. Finding out		
problems.	information from research		
Sector Skills: This unit can be delivered in a sector context	sources, managing information, communication through presentation of findings.		
	Sector skills: This unit can be delivered in a sector context		

Construction Assessment Descriptors Diploma

Unit	Pass	Merit	Distinction
A3 – Working with others	Show some ability to work with others, taking some responsibility for their own role in a activity, but not necessarily seeing the activities through to the end. Their communication with others may be minimal and only when necessary. Complete an outline of the role they carried out during the activity. This could be written or a verbal review with minimal attempt to review their own performance. They will attempt	Generally work well with others, taking responsibility for their own role in the activity and communicating with others when required, using appropriate language and demonstrating some ability to listen to the view of others. Complete a review of their own performance during the activity this could be written or verbal recording which identifies some of their strength and weaknesses, making some reference to the feedback they received from others. They will also demonstrate the ability to give some positive and negative feedback to	Work with others successfully, taking ownership of their role in the activity and completing all their own activities while supporting others to achieve the team goal. Their communication skills will be clear and they will be understood by other members of their group to drive the activity forward. They will listen and respond to others, showing respect for their views. Complete a detailed review of their own performance during the activity. This could be written or a verbal recording that gives a detailed overview of the activities they
	to give positive feedback to their		completed. They will describe how they would

	peers, although this may be very basic and not linked to concrete examples from the activity.	their peers, using simple examples from the activity.	work with others in the future, using supported examples from feedback they received from others. They will also demonstrate the ability to give positive and negative feedback to their peers in a clear and helpful way, using full examples from the activity.
Unit A4 – Research a topic	 Carry out basic research, using research sources that have been given by tutors. Produce a research log that gives incomplete information of the key tasks they have completed. They will select only simple and obvious information from the given sources Present a basic summary of research findings that are mainly broad and unfocused. There will be little or no reference to the research methods used 	 Carry out research that remains mostly focused on the agreed topic but may become too broad in places. Some of the sources will have been given by tutors but some they have found for themselves Outline the research sources used. They will select appropriate information for their topic. They will demonstrate some understanding of which sources are more reliable than others Present their summary of research findings, remaining mostly focused on the agreed topic although may go off in other directions at some points. The summary will reference some of the research methods that were used 	 Carry out research that remains focused on the agreed topic and uses a range of appropriate sources to collect information Give a detailed breakdown of the sources they have used and select the most relevant information from them, demonstrating awareness of which sources were more reliable than others Present their summary of research findings clearly, keeping the focus on the research topic. The summary will also reference in detail the research sources that were used
Unit CON 8 - Fixing a water pipe	Prepare tools and equipment for pipe cutting and jointing operations. Some tools will be incorrect or only appropriate for simple operations in cutting and bending. More complex joint work will not be undertaken Use tools and equipment to make a pipe rig. The pipe rig	 Prepare suitable tools and equipment to ensure appropriate pipe cutting and jointing operations Use appropriate tools to conduct competent work using joints – competent means that work will be adequate but lacks final finish or refinement 	 Prepare the correct tools and equipment to ensure accuracy in pipe cutting and jointing operations Use correct tools to conduct accurate work using joints correctly Follow given instructions correctly and responsibly Explain how they managed self and own time during the process

	may not be usable or suitable for its purpose and will contain errors • Identify how they managed self and own time during the process – they may list stages • Follow instructions but may miss steps all times	 Follow given instructions to complete work but may miss steps/stages that otherwise would have enabled work to be completed to the correct standard Describe how they managed self and own time during the process Construct a usable but unrefined pipe rig. Suitable selection of tools means that learners should show evidence of being able to use the majority of correct tools for roles, with minor errors. Tools may be used to perform roles but work may not be of the highest standard. Competent means that learners will manage to complete more complex roles with some errors or work may not be wholly completed. To be able to competently follow instructions, learners will manage to complete tasks, again with minor errors, but with practice could improve further. Learners will describe how they undertook tasks and managed their time to the best of their ability with some omissions/lack of higher detail. 	Construct an accurate and usable pipe rig. Correct selection of tools means that learners will choose the right tools appropriate for roles. Learners will perform operations correctly and accurately with no errors (or errors visible). They will follow all given instructions in an accurate and correct manner without deviating from them to construct work and will explain how they undertook tasks and managed their time well
Unit CON 9 - Costing a small repair job	Produce a simple quote for the small repair job. Evidence of costs may be limited and requirements of the small repair job may be incomplete	produce a detailed, appropriate and clearly presented quote that lists the main requirements of the small repair job Give clear reasons as to why research into specific costs were carried out and calculated	 produce a detailed, fit-for-purpose and professionally presented quote that lists all the requirements of the small repair job Refer to all costs of supplies and materials. All costs should be accurately

- Attempt to justify why research into specific costs were carried out and calculated
- Identify the majority of the requirements for the small repair job in the quote but the presentation may be limited in content and detail, e.g. no contact details or customer address
- Give a final total calculation, it may be inaccurate but individual items are correctly listed
- List items, supplies and materials identified from given materials
- Produce a quote, it could be slightly outside of the budget, with some errors or omissions of costs such as calculations of labour charges.

- Refer to the costs of the main supplies and materials, individually costed
- Present the layout of the quote in a clearly understandable format, which may not have all customer or contact details evident
- Provide final total calculation of the cost of the whole job, the cost is within the agreed budget, with minor errors or omissions in terms of materials and costs such as calculations of labour charges.

Detailed in this instance means that learners will provide evidence of specific costs from a range of sources but may not fully justify costs – describing what they are. Appropriate calculations will be totalled correctly but may be simple in form and have some minor errors

- listed and independently calculated in the quote
- Provide evidence of costs (i.e. trades catalogues; calculation of labour costs; materials costs etc.). Labour costs should be accurately calculated
- Present the layout of the quote professionally and in a clearly understandable format, including name and address of customer, contact information of self and full details of work to be carried out
- Make sure that a final total calculation of the cost of the whole job is detailed and accurate.

Detailed in this instance means that learners will provide evidence of specific costs from a range of sources and will explain the nature of each aspect and the costs involved (where applicable including VAT and excluding VAT). Explanations will give relevant information and why they are costed in such a way rather than be a description or list of costs.

Unit CON 10 - Making minor repairs in a house

Learners:

 Select methods, tools and materials to fix given minor repair jobs – methods may not be correct and learners may not complete jobs to a high standard. Use of tools and equipment may be incorrect and

Learners:

- select relevant methods, tools and materials to fix given minor repair jobs

 methods may not be correct but they do manage to complete the work to a good standard
- Complete minor repair jobs competently and to a good standard,

Learners:

- select the correct methods, tools and materials to fix given minor repair jobs
- Complete minor repair jobs accurately and to a high standard
- Communicate positively and effectively with customers/others – responsibly managing own tasks and roles

- learners may struggle to undertake the repair(s) and could ask for assistance/guidance
- Complete minor repair jobs with errors
- Communicate with others to complete tasks, showing some ability to be responsible and productive at times
- Manage time over a longer period to complete minor repairs
- Complete a minimum of three minor repairs

- although there is room for improvement or refinement in some tasks and repairs
- Communicate positively with customers/others with few distractions
- Manage time well to complete tasks within given timescales and/or manage own time with some activities requiring minor adjustments for improvement.

Relevant selection in this instance means that learners will choose to use suitable tools and materials, although some may not be as accurate as others but will perform roles adequately. Competently means that they will fulfil their roles well but there is room for improvement in their skills through further practice or work with others.

 Manage time effectively to complete tasks within given timescales, and/or manage own time to move tasks and repairs to completion (productive working).

Correct and accurate in this instance means that learners will complete tasks in the right manner and to a high standard, with very few errors. Communicating positively means that learners will respond proactively and complete their role to the best of their ability, ensuring that work is completed and information/progress discussed regularly. Productive use of time means that learners will be focused at all times on the work at hand, without allowing for distractions.

^{*}Please note that curriculum guides for Art and Design and Sport have their own curriculum statements.