



RESULTS FROM THE PARENT SURVEY

JUNE 2020



RESPONSES

Question	Modal Response (Most common)				Mean Response (Average)				Range				Don't Know	n/a	+ive	-ive
My child is happy at this school.	1				1.4				65%	33%	2%				98%	2%
My child feels safe at school.	1				1.3				71%	28%			1%		99%	
The school ensures the pupils are well behaved.	1				1.4				58%	37%	2%		3%		95%	2%
My child has been bullied and the school dealt with the bullying quickly and efficiently.		2				2.0			9%	16%	5%	2%	5%	62%	26%	7%
When I have raised concerns with the school, they have been dealt with properly.		2			1.6				37%	38%	4%		2%	19%	75%	4%
The school makes me aware of what my child will learn throughout the year.	1				1.5				54%	44%	2%	1%			97%	3%
[If your child has SEND] The school gives my child the support they need to succeed.		2				1.9			9%	15%	2%	2%	3%	70%	24%	3%
The school has high expectations for my child.		2			1.7				35%	46%	7%	1%	9%	2%	81%	8%
My child does well at this school.		2			1.6				44%	50%	3%	1%	2%		94%	4%
The school lets me know how well my child is doing.		2			1.6				44%	48%	6%	1%	1%		92%	7%
There is a good range of subjects available to my child at this school.	1				1.5				51%	44%	3%	1%	2%		95%	3%
My child can take part in clubs and activities at this school.	1				1.5				52%	40%	3%	1%	1%	2%	92%	4%
The school supports my child's wider personal development.	1				1.5				50%	42%	4%		4%		91%	4%

MEAN (AVERAGE) PARENTAL SATISFACTION



● 1.00 to 1.75 ● 1.75 to 2.50 ● 2.50 to 3.25 ● 3.25 to 4.00

All scores for individual responses were averaged to give an overall 'satisfaction score' between 1 and 4.

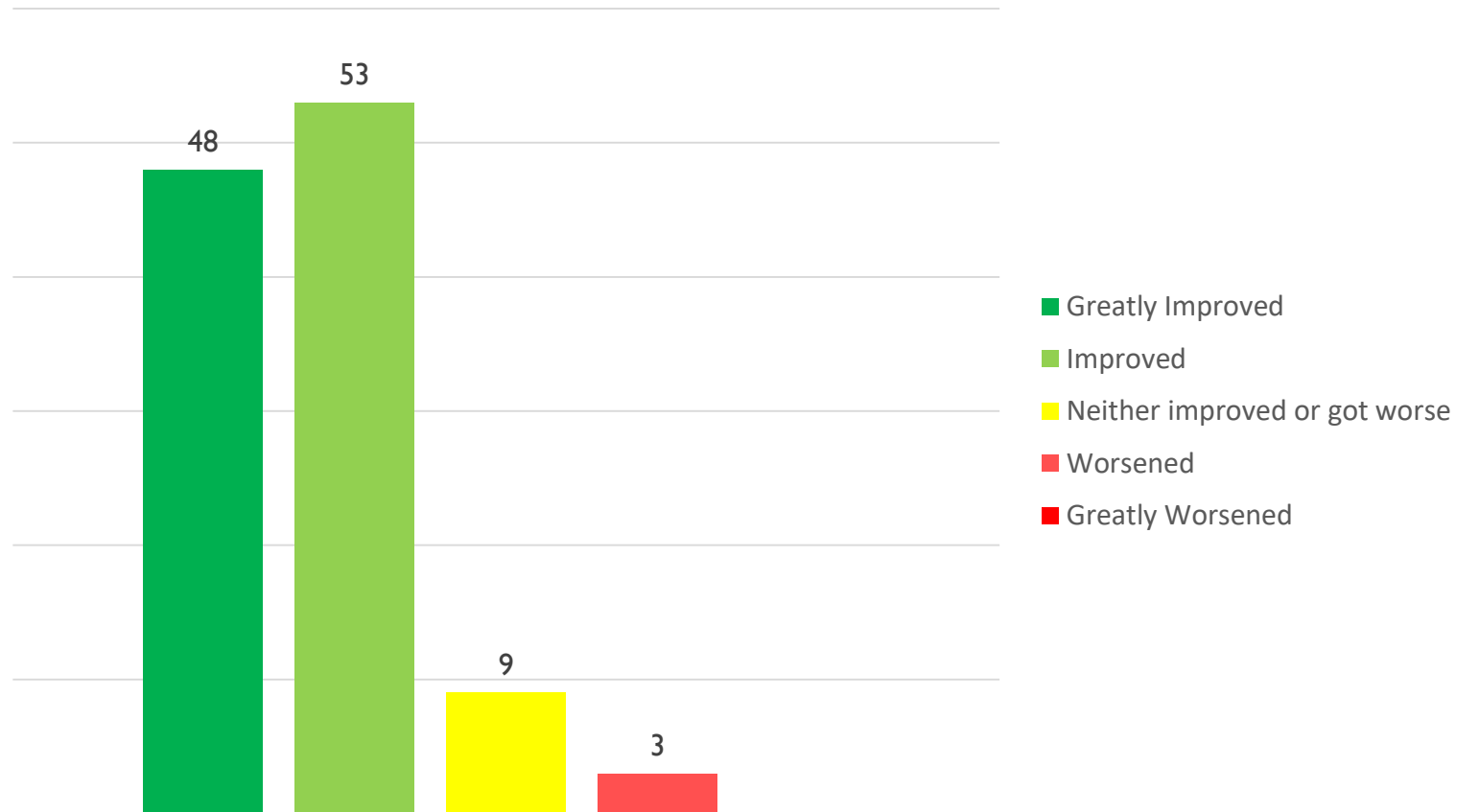
Each person represents one response.

Mean parental satisfaction is between 1.4 and 1.7 in each year group.

FEEDBACK ON LAST YEAR'S PARENT SURVEY

Over the course of this year, how do you feel the school has done on the key issues from last year?

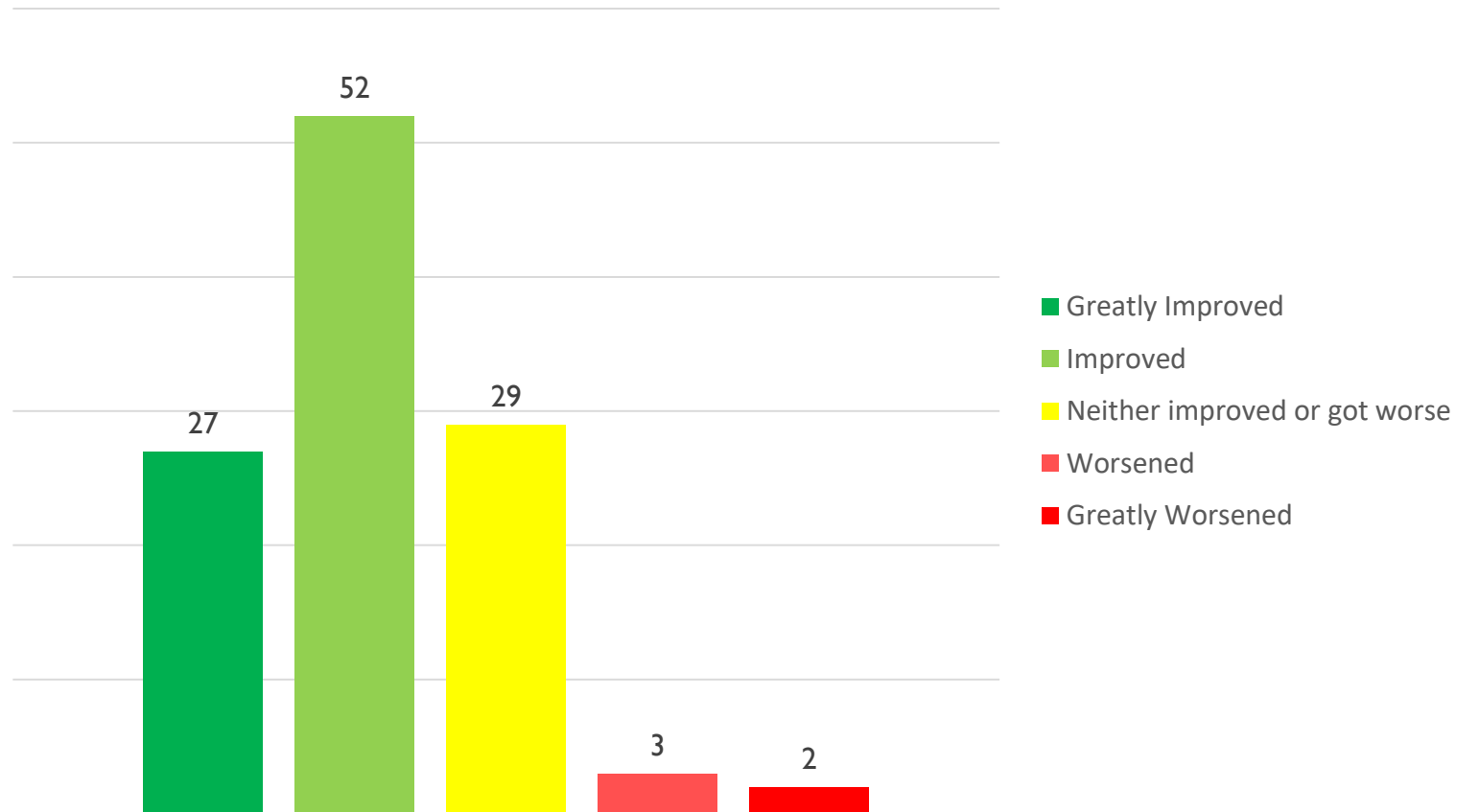
Communication



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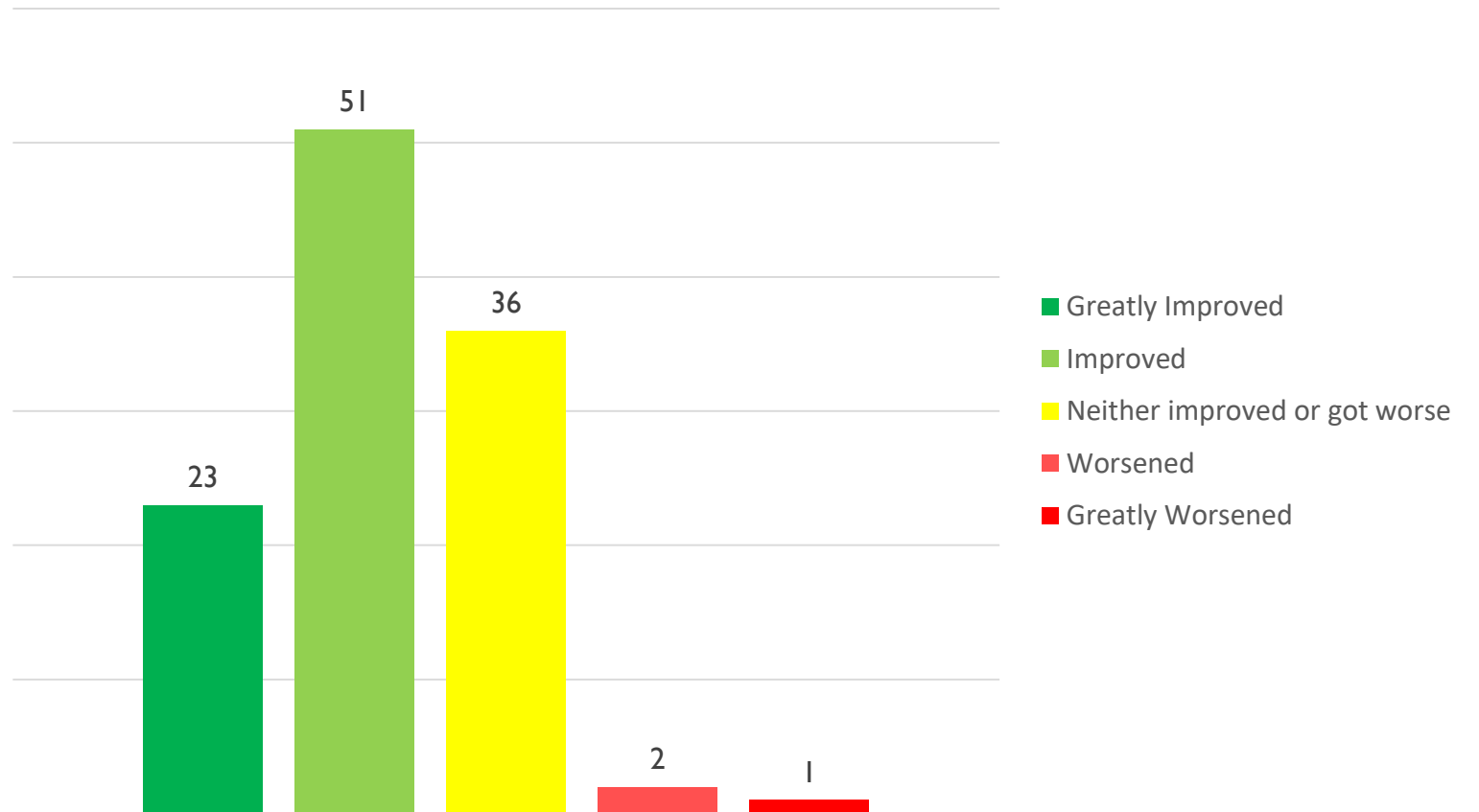
Home-Learning



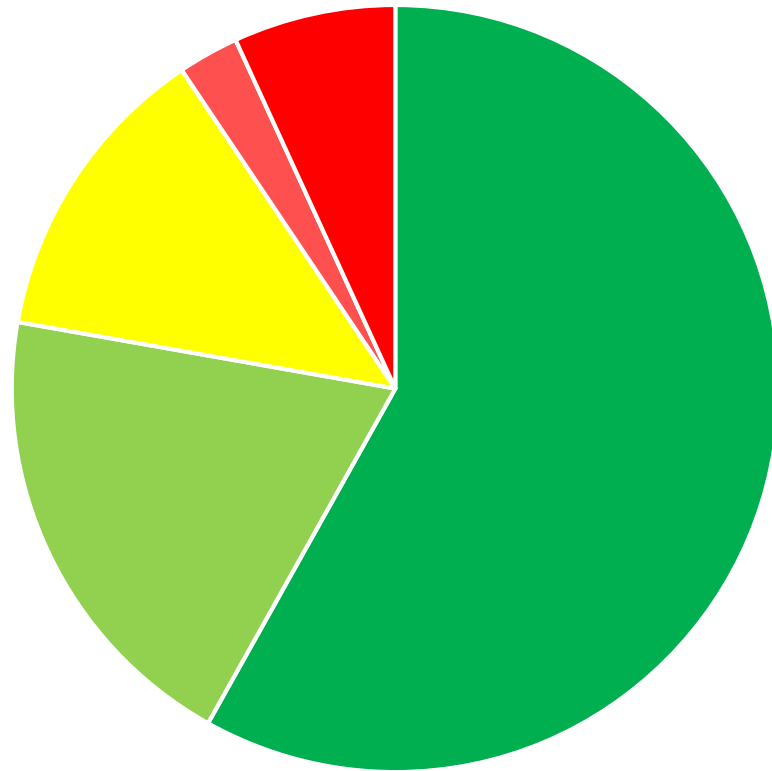
FEEDBACK ON LAST YEAR'S PARENT SURVEY

Over the course of this year, how do you feel the school has done on the key issues from last year?

Feedback



HOW WOULD YOU RATE THE LEVEL OF SCHOOL SUPPORT SINCE LOCKDOWN?



■ Excellent ■ Good ■ Average ■ Poor ■ Very Poor

- The modal response (most common) rated the school level of support as 'excellent'
- 78% of responses were rated as 'good' or better
- 9% were rated as 'poor' or below

WHAT WOULD YOU LIKE TO HIGHLIGHT?

Individualized Contact and Support from Class Teachers

Clear and Transparent Communication from Leadership

Quality and Range of Weekly Learning Activities

Weekly Videos from Class Teachers

Optional Learning Challenges

1 to 1 Zoom/ Phone Calls

“This has been a testing time for all, teachers and parents alike. Although some parents would have perhaps wanted more formal teaching during the lockdown, I feel that providing suggested activities for the children has achieved the balance of providing supported specific home learning, without adding additional stress to the situation.

As a parent, I feel that if I needed additional support with home learning, I could have arranged this with the school myself.”

WHAT COULD WE HAVE DONE DIFFERENTLY/BETTER?

We recognise that we can't get everything right for every family all the time, but it's still important to reflect upon actions we could have taken.

- Provided live/video lessons (10 respondents)
- Provide a greater range of curriculum subjects, i.e. History, Geography, French, etc. (5 respondents)
- Provide greater guidance on how to schedule learning throughout the day (4 respondents)
- Arrange class video calls to check in on children and enable them to speak to each other (2 respondents)
- Provide more specific support for children with SEN (2 respondents)

WHAT DO YOU FEEL THE SCHOOL SHOULD FOCUS ON NEXT YEAR?



A word cloud of responses to the question 'WHAT DO YOU FEEL THE SCHOOL SHOULD FOCUS ON NEXT YEAR?'. The most prominent words are 'Emotional & Mental Health' in large orange text. Other visible words include 'Catching up on Learning' in purple, 'Home-Learning' in green, 'SEN Support' in blue, 'Forest School' in orange, 'Music' in green, 'Sports' in red, 'Maths' in red, 'Community' in yellow, and 'Cultural Awareness' in blue.

SEN Support
Forest School
Catching up on Learning
Emotional & Mental Health
Home-Learning
Music
Sports
Maths
Community
Cultural Awareness

“Supporting the children to recover from this situation with a huge focus on their mental health and well being, alongside their fitness. If they are happy I’m confident the children will be able to get back to the level they were working at and higher.”

ANY OTHER COMMENTS?

“I think the school and staff have been amazing in what has clearly been a challenging year for all of us. The way in which the school have provided direction for parents on what to do with children without the pressure of it being compulsory has really helped us as a family. The openness and honesty about the struggles the governors and SLT have had to deal with have empowered parents and families to make informed decisions about their children's education. Fantastic job everyone!”

ANY OTHER COMMENTS?

“All 3 of my children are very happy at school. I think it is an outstanding school, with excellent senior leaders, teaching and support staff. I feel very lucky that we are part of such a wonderful school community.”

ANY OTHER COMMENTS?

“As this is my final year at Bridge, thank you to all staff for ensuring that both my children had an amazing primary education, full of wonderful experiences that they will carry with them for life.”

ANY OTHER COMMENTS?

“The school is fantastic and the staff always go above & beyond. Both my children are extremely happy at school, which is all I’ve ever wanted. Thank you to everyone!”