

# Summary of Parent Survey Results – Summer 2026



## Overall Findings

The survey results are extremely positive and demonstrate a very high level of parental confidence in Brookfields. Across nearly all questions, the overwhelming majority of respondents selected **Agree**, with very few neutral responses and only two individual areas where a single parent selected **Disagree**.

## Key Strengths

| Statement                                                | Agree Responses |
|----------------------------------------------------------|-----------------|
| My child is safe at school                               | 29/29 (100%)    |
| My child's needs are understood and met                  | 29/29 (100%)    |
| My child is well cared for at school                     | 28/29 (97%)     |
| My child accesses a range of learning experiences        | 28/29 (97%)     |
| The school helps children to behave well                 | 28/29 (97%)     |
| Support is tailored and helps my child succeed           | 27/29 (93%)     |
| I feel well supported by the school                      | 26/29 (90%)     |
| The school supports personal development                 | 26/29 (90%)     |
| The school keeps me informed about learning and progress | 25/29 (86%)     |
| The school has high expectations and aspirations         | 25/29 (86%)     |

## Children's Experience

- **79% (23/29)** agreed that their child enjoys coming to school.
- Five parents selected neutral as they state that they cannot speak on behalf of their child

## Safety and Care

The strongest feedback was around:

- Children being safe.
- Staff understanding and meeting needs.
- Quality of care.

- Behaviour support.

Parents consistently described staff as:

- Caring
- Supportive
- Knowledgeable
- Going "above and beyond" for children and families.

## Communication and Engagement

The most used communication and engagement methods were:

| Activity              | Parents Engaged |
|-----------------------|-----------------|
| Daily emails          | 24              |
| Termly newsletter     | 22              |
| EHCP annual reviews   | 20              |
| WhatsApp groups       | 18              |
| Parents' meetings     | 18              |
| Facebook page         | 16              |
| School website        | 15              |
| Family Support Worker | 14              |

This demonstrates particularly strong engagement with home-school communication systems.

## Bullying

Only nine parents felt able to comment on bullying, with 20 selecting that they had no experience of this issue. Of those who responded directly, all agreed that the school deals with bullying effectively.

## Themes from "What is the Best Thing About Brookfields?"

Several strong themes emerged:

### Outstanding Staff

This was the most common response, with parents highlighting:

- Caring teachers
- Knowledgeable staff
- Excellent communication
- Going above and beyond for children and families

### Family Atmosphere

Parents described Brookfields as:

- A family

- A family hub
- A community that brings people together.

## Individualised Support

Parents praised:

- Person-centred education
- Tailored support
- Successful applications for additional funding and staffing support
- Children's progress and development.

## Opportunities and Experiences

Families valued:

- School bus trips
- Outings and enrichment
- Play-based learning
- Development of friendships
- Independence and confidence building.

## Areas for Further Consideration

While feedback was overwhelmingly positive, a small number of parents suggested:

1. **Wraparound care / extended provision** would be welcomed by a small number of families.
2. Continued lobbying for **increased funding and resources**.
3. One parent reported inconsistency in receiving daily communication emails after a staffing change.
4. One parent requested greater supervision around pupils displaying challenging behaviour to minimise accidental injuries.

## Conclusion

This survey provides very strong evidence that Brookfields continues to be highly valued by its parent community, and that parent confidence in Brookfields remains exceptionally strong. Parents unanimously agree that children are safe, understood and supported, with praise for the dedication of staff, the family-centred ethos, effective communication, and the highly personalised support provided to pupils.

Areas identified for further consideration relate mainly to additional service provision, such as wraparound care, rather than the quality of education or pastoral support provided by the school. Wraparound care has been explored in the past but due to such a small take up and children relying on school transport it is not financially viable for the school to run. However, it is an area that the school continues to work with Halton to address for pupils at the 4 special schools and will continue to offer at least 2 after school clubs and after school family swims.