

Introducing Neu Way Support

Support for families of children and young people with neurodevelopmental needs

From 6 July, families across Lancashire and South Cumbria will be able to access Neu Way Support, a new service for families of children and young people aged 0–25 who may have autism, ADHD or other neurodevelopmental differences. The service is available based on need, which means you do not need a diagnosis to get support.

How can Neu Way Support help?

Neu Way Support can provide:

- Advice and guidance
- Information about local services and support
- Help to understand what support may be available for your child or young person
- Practical resources and tools
- Support to identify next steps and develop a personalised plan
- Signposting to community, education, health and voluntary sector services

Every family is different, so support will be tailored to your individual needs.

Who is the service for?

Neu Way Support is available for families of children and young people aged 0–25 who:

- Have concerns about autism, ADHD or other neurodevelopmental differences
- Are waiting for an assessment
- Have recently received a diagnosis
- Would benefit from information, advice or support to help navigate services

You do not need a diagnosis or to be on a waiting list to access support

How do I access the service?

Families can refer themselves directly or ask a professional to help them access support.

www.springnorth.org.uk/projects/neu-way-support
0300 365 5030

Building support for the future

Neu Way Support is part of a wider programme to improve support for children and young people with neurodevelopmental needs across Lancashire and South Cumbria. The service is being introduced in phases, with plans to continue developing and strengthening support for families over time.

Neu Way Support

Early support for children,
young people and families



As a parent or carer, you know your child better than anyone. If you've noticed changes in how they communicate, learn, interact or experience the world, it's natural to have questions. You may be wondering what those differences mean, where to seek advice or how to find the right support.

Neu Way Support is a service that recognises that every family's journey is unique. For many, the path to understanding their child's needs can feel overwhelming, with long waiting times, a lot of information to navigate and uncertainty about what to do next.

You don't need a diagnosis to access the service. Whether you're at the beginning of your journey, awaiting an assessment, have recently received a diagnosis, or simply need someone to talk things through with, we're here to help.

Our aim is to ensure every family can access trusted advice, practical support and local connections at the earliest opportunity, helping you feel informed, supported and confident about the next steps.

You can access Neu Way Support whether you're:

- Just starting to have questions?
- Waiting for an assessment?
- Recently received a diagnosis?
- Looking for practical advice?

Every family's journey is different, but you don't have to navigate it alone. Scan the QR code to find out more



Call us free on 0300 365 5030

