



Who are we and what do we do?

SENDIAS is a statutory service and operates confidentially from the Local Authority to provide impartial and unbiased support to children and families across Lancashire.

Family Support

The service offers free information, advice, and support regarding SEND across the spectrum of education, health and social care, for example: EHCP processes, paperwork, communications with schools, and tribunal's.

Empowering families

The SENDIAS goal is to empower families to make informed decisions and have their voices heard throughout the SEND journey.

Service changes:

The team has recently expanded and we are currently reviewing the service offer following service user feedback to make it more flexible, accessible and empowering for families across Lancashire. These changes allow us to

reach more families and offer consistent , high-quality accessible information advice and support across county.

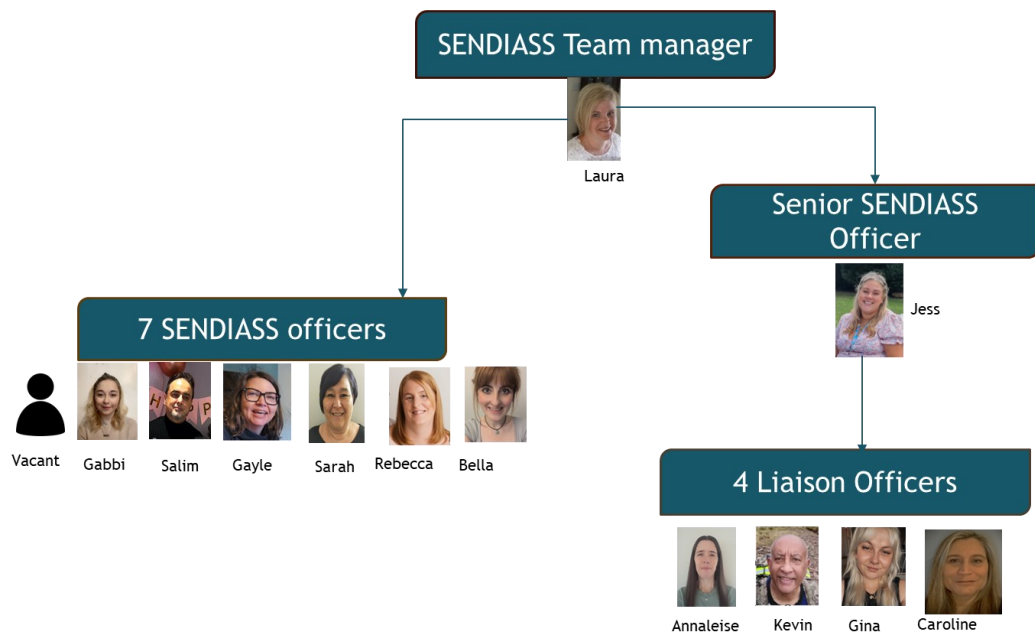
Our Website with further details can be found here:

[SENDIAS Home - Lancashire SEND IAS](#)





Team structure:



How SEND IAS can support Families:

- **Practical Guidance will be available at one stop shops in family hubs.**
- SEND IAS can provide advice on preparing meetings, understanding reports, and managing appeals effectively.

Contact can be made by families by phone, referral form or email to our helpline— referrals from professionals MUST come through our contact form: https://my.apps.lancashire.gov.uk/w/webpage/request?form=send_information_advice_and_support_contact_form

Community and Peer Networks Peer support groups and local networks help families share experiences and find reassurance.

Guidance Through EHCNA request

SEND IAS provides crucial guidance to parents during EHCP applications, helping to resolve school placement disputes successfully through groups and drop in's or in the future using digital options.

