

| Title: Mr / Mrs/ Ms/ Dr/<br>Other* (*please supply) | Surname                     |
|---|-----------------------------|
| Forename(s)   |                             |
| Landline<br>number:                                 | Address<br>and<br>Postcode: |
| Mobile<br>number:                                   | Posicode:                   |
| Email<br>Address:                                   |                             |
| How would you<br>prefer us to<br>contact you?       |                             |

Please give details of your complaint and how you have been affected:



What action, if any, have you already taken to try and resolve your complaint?

What actions do you feel might resolve the problem at this stage?

| When did you first of the problem?  |              |  |  |       |  |  |  |
|---|--------------|--|--|-------|--|--|--|
| If it is more than 3 months since you first became aware of the problem, please give a reason why you have not complained before. |              |  |  |       |  |  |  |
|   |              |  |  |       |  |  |  |
| Signature of complainant:   |              |  |  | Date: |  |  |  |
| Signature if you are making a complaint on behalf of someone else   |              |  |  |       |  |  |  |
| Signature:  |              |  |  |       |  |  |  |
| Please state your<br>with the complain<br>you are making a<br>their behalf:   | hant and why |  |  |       |  |  |  |
| FOR SCHOOL USE<br>Date acknowledgeme<br>By whom:<br>Complaint referred to<br>Date   | nt sent:     |  |  |       |  |  |  |

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