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| **LANCASHIRE DOMESTIC ABUSE SERVICES – updated January 2022** | | | |
| **Update from:** | **Area** | **Service** | **Contact**  **Telephone /email/support** |
| **Clare House and Chorley Refuge**  **Key Unlocking Futures** | South Ribble  Chorley | Lancashire Refuges - refuges open and continuing using SafeNet covid-19 guidance  24 hour 7 days per week Domestic Abuse helpline  Live Chat Between 10 am and 4pm Monday to Friday  Outreach services to support families who have experienced or who are at risk of domestic abuse and violence- offering a holistic package of support. | **Lancashire Refuges 0300 303 3581**  Phone lines are staffed 24 hours a day  Updates of bed space is available on [www.lancashirerefuges.org.uk](http://www.lancashirerefuges.org.uk)  01772 435865  www.clarehouselancashire.org.uk  or text us on 07790971237 or e: mail us at [clarehouse@progressgroup.org.uk](mailto:clarehouse@progressgroup.org.uk)  to refer either call 01772 435865 or email  [clarehouse@progressgroup.org.uk](mailto:clarehouse@progressgroup.org.uk) |
| **Fylde Coast Women's Aid** | Fylde  Wyre  Blackpool | Lancashire Refuges – refuges open and continuing using SafeNet covid-19 guidance. Blackpool refuge is open following gov. guidance.  All services, are still in operation as follows:  IDVA  Male IDVA  Community Support  Children & Young People Services  ISAC (Stalking) | **Lancashire Refuges 0300 303 3581**  Phone lines are staffed 24 hours a day  Updates of bed space is available on [www.lancashirerefuges.org.uk](http://www.lancashirerefuges.org.uk)  Referrals to Blackpool, Wyre and Fylde Refuge Service and all of our community services can be made via the Helpline number 01253 596699 or through our website [www.fcwa.co.uk](http://www.fcwa.co.uk) or  [info@fcwa.co.uk](mailto:info@fcwa.co.uk) |
| **HARV** | Hyndburn  &  Ribble Valley | Helpline still in operation  Still taking referrals for support  Housing – safe houses  National stalking service - Paladin still operating as usual – referrals; helpline and support  Emily Davidson centre – VAWG hub still providing essentials to victims of DA | HARV - 01254 879855  HARV Housing CIC - 01254 879855 - [management@harvhousing.co.uk](mailto:management@harvhousing.co.uk)  Paladin - 0203 8664107 - [debbie@paladinservice.co.uk](mailto:debbie@paladinservice.co.uk)  The Emily Davison Centre - 03301343434  [www.emilydavisoncentre.com](http://www.emilydavisoncentre.com/) |
| **Lancashire Victim Support**  **Lancashire Victim Support** | Pan-Lancashire services | LVS deals with referrals of victims of all crimes, which includes domestic abuse, sexual violence and offences against children, as follows:   * All domestic abuse victims (see below for high risk DA victims) * ISVA service for victims of serious sexual offences- * NEST – support for children and young people (8-18 years old) that have witnessed or are victims of crime | **Lancashire Victim Services**  Tel: 0300 323 0085 (9am – 6pm)  Email: info@lancashirevictimservices.org  Live chat: livechat.victimsupport.org.uk  National Victim Support 24 hours support line 08081689111 (free phone line)  Guidance around self-isolating with an abuser on the LVS website:  <https://lancashirevictimservices.org/victims/victim-domestic-abuse/self-isolating-with-an-abuser/> |
| Lancashire  County Council area only services | * NEST – support for children and young people that have witnessed domestic abuse * IDVA service for high risk DA victims (LCC area only)   For Blackpool IDVA service – see Fylde Coast Women's Aid  For Blackburn with Darwen IDVA service see The Wish Centre |
| **Lancashire Women** | Pan- Lancashire | Our network of centres across Lancashire offers a safe, women-only space.  We are currently open 9am-4pm Monday to Thursday for pre-booked appointment only.  We kindly ask that you follow current government guidelines about COVID-19, remembering to keep your distance, wash your hands regularly, and avoid coming to the centres if you're experiencing symptoms of COVID.  (Please note: For men accessing our services we offer specific appointments off site or out of our core hours.) | **Tel: 0300 330 1345**  [www.lancashirewomen.org](http://www.lancashirewomen.org)  **Our phone-lines are open between 9am-5pm Mon-Thurs and 9am-4:30pm on Fridays.** (local rate)  You can also leave a voicemail out of hours and we will get back in touch with you.  [TalkToUs@lancashirewomen.org](mailto:TalkToUs@lancashirewomen.org) |
| **Liberty Centre** | West Lancashire | Lancashire Refuges - refuge open and continuing using SafeNet covid-19 guidance.  All community and outreach support continues – support for women and men  Family Service Continues  Helpline continues  Liberty Programme on going  Short term work accepted (one of calls etc) | **Lancashire Refuges 0300 303 3581**  Phone lines are staffed 24 hours a day  Updates of bed space is available on [www.lancashirerefuges.org.uk](http://www.lancashirerefuges.org.uk)  24-hour helpline: 0808 100 3062  Referrals: [liberty@thelibertycentre.org.uk](mailto:liberty@thelibertycentre.org.uk)  Website: [www.thelibertycentre.org.uk](http://www.thelibertycentre.org.uk)  Instagram: libertycentrewl  Twitter: @LibertyCentreWL |
| **Be Free, formerly known as**  **PDVI** | Pendle and Rossendale | **Community services – Pendle and Rossendale**  Helpline and live chat available Monday to Friday 9am-5pm (including bank holidays)  Accepting and managing new referrals  Self-referrals and agency referrals accepted  Programmes of support available to improve victim safety and support the recovery of trauma  Support available for adults in Pendle and Rossendale  Support available for children and young people in Pendle  Face to face and virtual support available  **Accommodation support – based in Pendle, eligibility for accommodation is not restricted by area fleeing from**  Accepting and managing new referrals  Staff based within the accommodation | **Be Free Helpline** 01282 726000  **Be Free email:** [befree@p-a-c.org.uk](mailto:befree@p-a-c.org.uk)  **Live chat:** [www.p-a-c.org.uk](http://www.p-a-c.org.uk)  Bedspaces advertised on routes to support. |
| **Preston Domestic Violence Services**  **(PDVS)** | Preston | We continue to provide all our services virtually as well as face to face as follows:  \* Helpline Monday – Friday – every day 10 – 3 and until 6pm on a Thursday  \* Advice service for first time callers  \* Freedom Programme  \* Outreach service for on-going emotional and practical support  \* Changing Futures Service  \* Sanctuary Service | Helpline number 01772 201601  • Email: enquires@pdvs.org.uk  • Email: hope@pdvs.org.uk  • Facebook page: Preston DVS  • Twitter: Preston\_DVS  • Instagram: Preston\_DVS  Website: [www.pdvs.org.uk](http://www.pdvs.org.uk) |
| **SafeNet** | Lancashire | Lancashire Refuges - refuges open and continuing using SafeNet covid-19 guidance  Increasing safe house / dispersed accommodation  Working towards delivering all group work via ZOOM in refuges and local community  LIVE CHAT available 7 days a week: 10am-12pm / 2pm-4pm / 8pm-10pm | **Lancashire Refuges 0300 303 3581**  Phone lines are staffed 24 hours a day  Updates of bed space is available on [www.lancashirerefuges.org.uk](http://www.lancashirerefuges.org.uk) |
| **SafeNet** | Lancashire | Safe at Home Outreach Support Service – Providing outreach support to DA victims across Burnley, Lancaster & Preston. | Tel: 03003033581 – Awaiting new telephone number |
| **SafeNet** | Lancashire | Healthy Relationships- Connect & Respect, Programme Delivery in Lancashire High Schools | Email [kbailey@safenet.org.uk](mailto:kbailey@safenet.org.uk) |
| **The Den** | Blackpool | The DEN has a team of CIDVA’s who provide Specialist practical and emotional support to child victims of Domestic abuse (Age 5-16) in Blackpool, Fylde, and Wyre. (All risk levels)   * One to one session in school * One to one sessions @The DEN * Group work sessions in schools * Weekly youth provision @The DEN * Positive activities during school holidays | T:   0300 32 32 100  E: [the\_den@empowermentcharity.org.uk](mailto:the_den@empowermentcharity.org.uk)  W: <https://empowermentcharity.org.uk/the-den/> |
| **Trust House Lancashire** | Pan-Lancashire | Trust House is taking new referrals for specialist trauma informed counselling and pre-trail therapy, for victims and survivors of rape and sexual abuse in Lancashire.  Referrals for CYP and adult clients are accepted from agencies, professionals, and individuals via the online forms on our website. For those unable to access these, telephone referrals can be arranged.  Pace to face and digital therapy is being offered as required to meet client needs.  The Wellbeing service and the Specialist Family Support service are working with clients face to face and digitally. Referral into these services is via the forms on the website.  Training for agencies, businesses and professionals is being offered, with courses including managing disclosures, child trauma and adult rape. Bespoke sessions are available on request. | For all enquiries, please contact the office on **01772 825288.**  You can also email to [support@trusthouselancs.org](mailto:support@trusthouselancs.org)  Referral forms and their return address can be found on our website: [www.trusthouselancs.org](http://www.trusthouselancs.org) |
| **The Wish Centre** | DA services Blackburn with Darwen | **Community Services**  The centre is open for booked IDVA and counselling appointments.  Helpline is open during office hours - IDVAs/ Advice staff are risk assessing & safety planning on the phone & doing home visits with partner agencies.  Operation Provide IDVAs are providing support to victims alongside Lancashire police.  Victim programmes are taking place remotely on a 1:1 basis & in small online groups.  Healthy relationship work is taking place in schools  YP groups are taking place at the centre  Counselling sessions are taking place face to face and online.  **Accommodation Services**  Our refuges are open, and staff are on site with covid guidance in place. | **Tel: 01254 260465**  Office opening hours remain the same 9am – 5pm Monday – Thursday and 9am – 4pm Friday. Out of these hours our helpline is directed to the National Domestic abuse helpline 08002000247  Referrals can be made via [info@thewishcentre.org](mailto:info@thewishcentre.org) or via [Shigufta.khan@bddwa.cjsm.net](mailto:Shigufta.khan@bddwa.cjsm.net) |
| Lancashire Services -  DA Programmes | Perpetrator programmes are being delivered face to face in small groups and online. Assessments for these programmes will be via phone or on zoom:  Make the Change - DA Perpetrator Programme (for men aged 18 years and above)  Parachute Programme (for 14–19-year-olds)  Respect Young People Programme (10–16-year-olds and their families) |