

EARLY HELP AT BURTON BOROUGH SCHOOL



EARLY HELP

At Burton Borough School we understand that family life can sometimes be difficult and challenging. From time to time there may be situations where you feel you need more help and support. At these times we are able to offer you what is known as the Early Help Offer.

Providing early help to our children and families, means we can be more effective in preventing problems, from affecting children's ability to thrive and learn. Early help means providing support as soon as a concern emerges, at any point of a child's life.

You may want help due to concerns about your child's mental health or anxiety, behaviour or additional needs. Or you may have concerns about your housing situation or finances.

Please see the information below for details of the range of ways in which can help you to find the support that you need.

Please contact us by telephone or email if you feel you need support. We may also be able to offer bilingual support.

STAFF INVOLVED WITH DELIVERING EARLY HELP

						
Emma Edge	Basia Sigiel	Ginny Wright	Paige Jervis	Gina Baughurst	Sue Sims	Ellie Delaney

SCHOOL ATTENDANCE

- If you need support with your child's attendance or are facing any barriers in getting your child to school, we can support you. Please contact the school and ask to meet with our Education Welfare Officers (EWO) who will be happy to meet with you at home or at school.
- Should I keep my child off school checklist poster [Should I keep my child off school checklist poster \(publishing.service.gov.uk\)](https://publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/672117/Should_I_keep_my_child_off_school_checklist_poster.pdf)

EMOTIONAL LITERACY SUPPORT ASSISTANT (ELSA)

- If your child has anxiety regarding school or any aspect of their wider life. We have 3 qualified Emotional Literacy Support Assistants, who work with individuals and small groups of children to support them with managing feelings and emotions. <https://www.elsanetwork.org/>
- We have well-being mentors.

SCHOOL COUNSELLOR

- Our school counsellor is Lin McNamara. She supports children with a range of needs. Lin is highly experienced in her role and delivers exceptional outcomes. Lin is in school 2 days a week and sees students on a 1:1 basis.
- Lin has experience in working with Social Services and CAFCASS. Lin is trained in working with families, adults and young children.

UNIFORM

DO YOU NEED SUPPORT WITH UNIFORM?

- Uniform is available from Baker & Son, Wellington and Horton's uniform, Newport
- At Burton Borough School we have second hand uniform available to borrow. Please speak to a member of the Pastoral Team.
- We have a Hardship fund for our Free School Meals students. This fund may be able to support with uniform. Speak to your child's Head of Year or Mrs Griffiths (Assistant Headteachers) for more information. Additionally, you may be able to get Winter Coats and Shoes, please speak to the Assistant Head of Year for your child.
- If you can't find what you need, please speak to the office and they will support you with what you might need.

OUR UNIFORM AT BURTON BOROUGH SCHOOL



YOUNG CARERS



- Is your child a young carer? Are we aware? If so we can support with a range of clubs and activities to complement the work of the Young Carers Association.
- Telford and Wrekin All Age Carers Centre – Information, advice and guidance around every part of their caring role (telfordcarers.org.uk)
- We can offer a whole range of support. Our Heads of Year can refer them to T&W Young Carers or you can call 01952 240209 and ask for Young Carers.

SLEEP

Routines, boundaries, sleep, listening , co-parenting, anxiety...

Do you need some tips or support with parenting? Place2be have developed a range of short videos to help parents navigate the world of being a parent! Click on the Place2Be Parenting Smart link to explore the videos.

<https://parentingsmart.place2be.org.uk/>



HOUSING

- Click on the links below for support with **housing and the cost of living**

- <https://www.telford.gov.uk/costofliving>



- <https://www.telford.gov.uk/info/20667/tenant>



- https://www.telford.gov.uk/info/20806/affordable_warmth



- https://www.telford.gov.uk/info/20667/tenant_support/6577/useful_telephone_numbers_and_links



DOES YOUR CHILD HAVE ADDITIONAL NEEDS?

[Strengthening Families - SEND - Local offer](#)

- The most useful children and family support is that which helps families to stabilise and improve their own situation through primary prevention approaches at the earliest time. Strengthening Families provide local services for families with children aged 0-19 through children and family centres, in a planned approach to ensure resources are targeted where they are most effective.

[Home - PODS](#)

- PARENTS OPENING DOORS (PODS)
- We work across the whole range of services including health, education, social care, and alongside our voluntary sector partners – at a local, regional and national level.

[Telford SENDIASS | SENDIASS Telford](#)

- Listen to your concerns and provide information and advice on the 'phone or in person
- Work with you to explore your options
- Help you prepare for meetings
- Help to explain reports written by professionals
- Give you information in relation to SEND law to enable you to participate and make informed decisions regarding your child's education
- Signpost you to other sources of information and support
- Work in partnership with schools and the local authority to develop positive relationships and outcomes

[Telford Autism Hub](#)

- Available to children aged 0-18 and their families who have a formal diagnosis.
- Giving advice, information and signposting
- Providing workshops where young people and families can receive support in a group setting
- Supporting parents to plan and implement strategies within the ASD care plan

PRACTICAL SUPPORT

- Speakout to report bullying concerns
- Wellbeing Mentors
- Mental Health Lead
- School Counsellor
- Pastoral Head Of Year
- SEND Team
- ELSA Programme
- EWO
- Family Support Worker
- Family Liaison Officer
- School Nurse
- Future Focus
- After school clubs
- Year 6 Transition Team
- Mental Health First Aider

PARENT WORKSHOPS

- EHCP Information Evening
- Year 6 SEN Transition Evening
- Year 6 EHCP student lunch
- Family Forum – Sessions such as How to revise, Meet the examiner, How to support your child with exam stress, The importance of good attendance
- Telford College – Offering A-Levels and T-Levels in a variety of courses. Open days are held regularly.
- Stafford College – Offering A-Levels, A+ Programmes, T-Levels, Vocational Courses and Progression Pathways

SIGN POSTING TO OTHER AGENCIES

- Family Connect – Some families may need some extra help and support for a variety of reasons – Telephone 01952 385385 Monday – Friday 9am – 5pm or familyconnect@telford.gov.uk
- School Nurse – Drop-in Sessions on Thursday lunchtime or we can refer your child
- Mental health support – BEAM
- Crisis Support Telford – Help with information on Foodbank's, Uniform, Telford Energy Advice and more
- Newport Food Bank and Newport Food, Save and Share
- Health Visitor
- Strengthening Families - There are 3 different areas: Hadley Castle, Lakeside South, The Wrekin
- Citizen's Advice – The Guildhall, Newport - 01952 567193
- Housing – Telford and Wrekin Housing Solutions and Homelessness Advice – 01952 381925
- Domestic Abuse support – Cranstoun in partnership with West Mercia Women's Aid – 0800 840 3747
- PRISM – Community Bereavement Support Service – 01952 872858

THE WAYS WE LISTEN

We can be a professional friend and offer support:

- Offering a helping hand
- Maintain a supportive relationship
- Friendly advice
- Judgement free listening ear

How we gather views and are alert to potential issues:

- Parent/carer questionnaires
- Pupil voice – student council
- Safeguarding team
- Help with filling out forms or reading documents
- Support at appointments to get specialist help

FINANCIAL SUPPORT - EXTRA

- Pupil Premium – Please contact the School to see what help we can offer.
- Free School Meals – If you are on a low income and receive a qualifying benefit you may be able to claim Free School Meals. More information is on the Telford and Wrekin website.
- Food Bank
- CAP (Christians against Poverty)
- Thrive – A group of organisations that work together to provide support
- Women's Aid – Domestic Abuse - helpline@womensaid.org.uk
- Citizens Advice – Thursday's at The Guildhall, Newport. Telephone 01952 567193.