

Keeping your Child Safe at Home

We have put together below information which we hope you will find helpful when trying to establish parental controls on children's devices. If your child is using a PC or laptop please see directly below. Most PC games run through a dedicated launcher and the parental controls available on each launcher varies. Check which launcher your child is using and then refer to the information below.

PC Launchers:

[Steam](#) - Common Games: Grand Theft Auto, Call of Duty, FarCry, Borderlands (and many more...)

[Blizzard \(Battlenet\)](#) - Common Games: Overwatch, Hearthstone, World of Warcraft

[Epic Games](#) - Common Games: Fortnite, Borderlands 3

[Origin](#) - Common Games: Fifa, Apex Legends, Battlefield, Anthem

Most of the games listed above (next to their respective launchers) are games that have age ratings of 15 or above and therefore it is unlikely that at their current age, your children would be playing them. However, we hope you will find this information helpful for older siblings and in the future.

PC games that do not have launchers:

Some PC games can be downloaded straight from the website or played online. Many of these games will no longer be available after December 2020 as Flash Player will no longer be supported. However, a few games such as Roblox can be downloaded and played straight from their website. Always check the parental controls for these games and set the controls accordingly. Roblox has a clear set of instructions for parents to follow.

For apple devices, please click [here](#).

For Android devices, please click [here](#).

PC Game Platforms – Parental Controls Safety Guide

See Below 4 of the main PC gaming platforms and how to enable parental controls on each. Bear in mind that these are the 4 platforms that are the most popular, any other platforms used may have their own parental controls and these will have to be researched. Please contact us if you require any assistance.



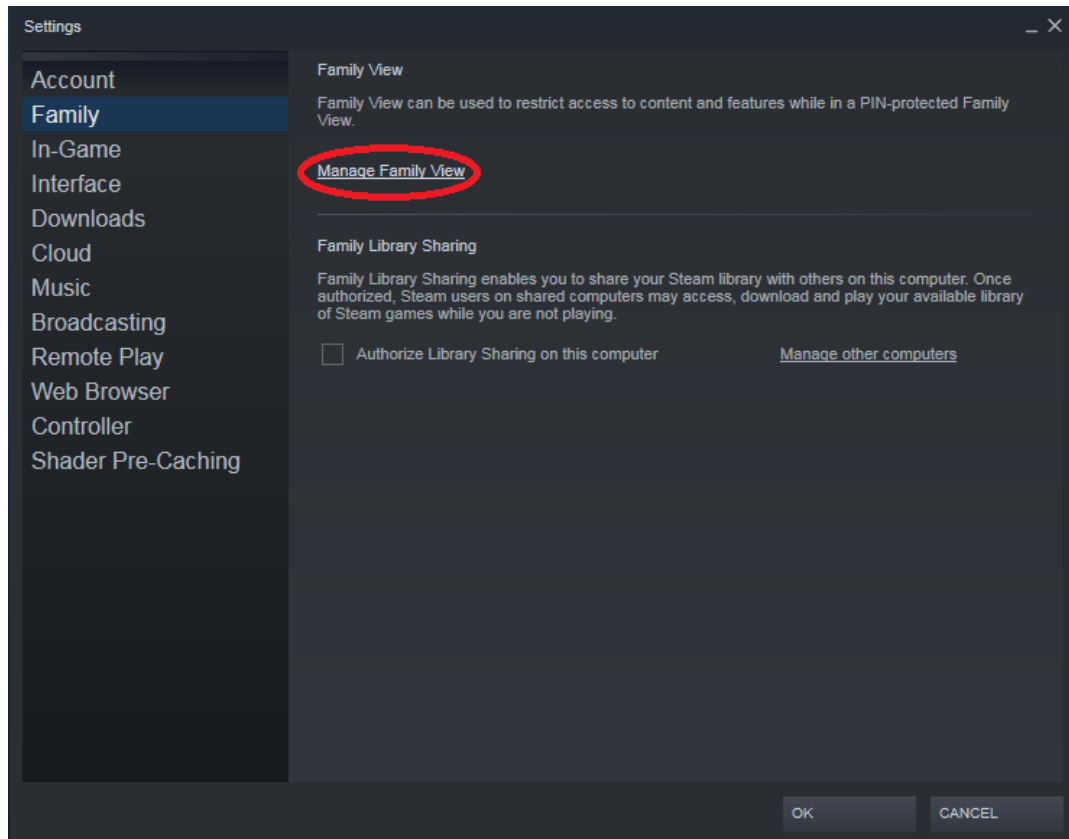
Steam is the most used PC gaming platform currently in operation, its servers are run (mainly) by Valve who are a trusted and long running server provider.

Setting up parental controls is very easy, just follow the instructions below:

1. Having logged into steam, navigate to the top right corner of the screen and click on 'Steam', then select 'Settings'



2. Once the settings menu appears, locate the 'Family' tab on the left-hand side and select 'Manage Family View'



3. From this screen, you can see all the parental control options available to you. This includes blocking access to certain games, the Steam market, the store etc and preventing third parties from viewing your Steam profile.



Blizzard (Battlenet)



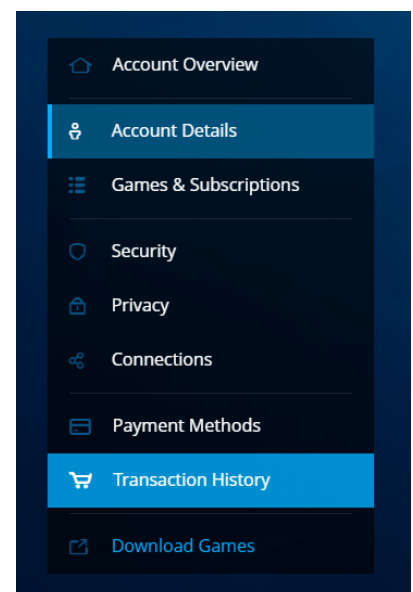
Notable games: Overwatch, Hearthstone, Call of Duty (all), Diablo, World of Warcraft

Blizzard, being a platform for a number of well-known games, does have parental controls built in. Follow the steps below to access the parental controls panel.

1. Log into the Blizzard Account. Once you are in, locate the Blizzard logo in the top left corner of the page and click on it to access the admin dropdown.



2. From the drop down, select 'Account Management'. This will redirect you to the accounts page on Blizzards Website. Once there, select 'Account Details' from the left panel.



3. Having selected 'Account Details', scroll down to the bottom of the page and you will find the parental controls box at the very bottom with a button saying 'Go to parental controls'. Click this, and you will have access to all the parental control options for the Blizzard launcher.

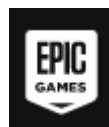
The screenshot displays the Blizzard Parental Controls interface. It features six main sections, each with an icon and a brief description:

- Play Time Limits:** All things in moderation, even Blizzard games! Using our Parental Controls, you can easily set daily or weekly limits on the hours your child is allowed to play our games.
- Play Schedules:** In addition to specifying the maximum hours your child can play our games, you can create a custom play schedule. A selection of pre-set schedules such as "after school & weekends" and "weekends only" is also available.
- Real ID:** Enabling Real ID gives your child access to additional social features, including cross-game chat. If Real ID is activated, the real name associated with the account (yours or your child's) will be visible to others.
- Voice Chat & Streaming:** Blizzard services includes built-in voice chat for our latest games, as well as the option to stream games live. You can manage your child's access in the Voice Chat & Streaming section of your Parental Controls.
- Play Time Reports:** You can choose to receive play time reports delivered each week to your e-mail address. These reports contain details of your child's play time, including login and logout times, the duration of each play session, and more.
- In-Game Purchases:** Some games allow you to purchase in-game items using real money. You can choose whether or not your child can use this feature.

Below these sections is a heading "Getting Started Is Easy" followed by a paragraph: "Simply have the Blizzard Account login name and password handy, and click "Begin Setup." Once you've entered the info, you'll receive an e-mail that will act as your key to all of our Parental Controls features."

At the bottom, there are two buttons: "Want to add Parental Controls to an account?" with a "BEGIN SETUP" button, and "Already set up Parental Controls on an account?" with a "MANAGE PARENTAL CONTROLS" button.

Epic Games

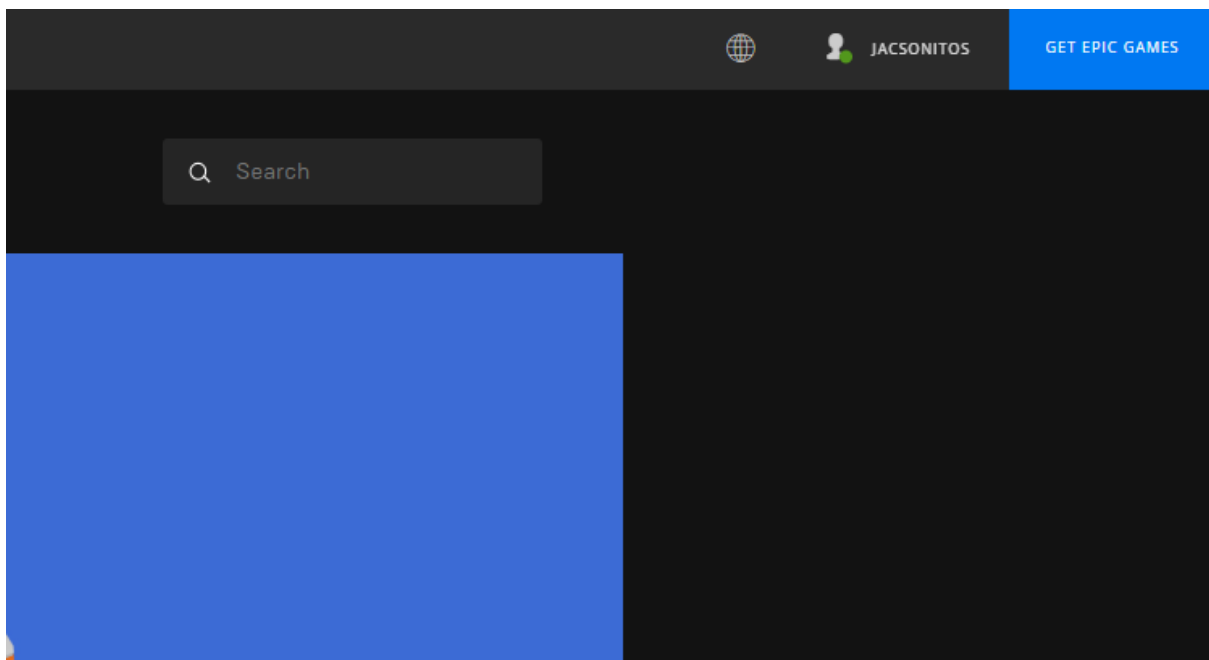


Notable games: Fortnite, Borderlands 3

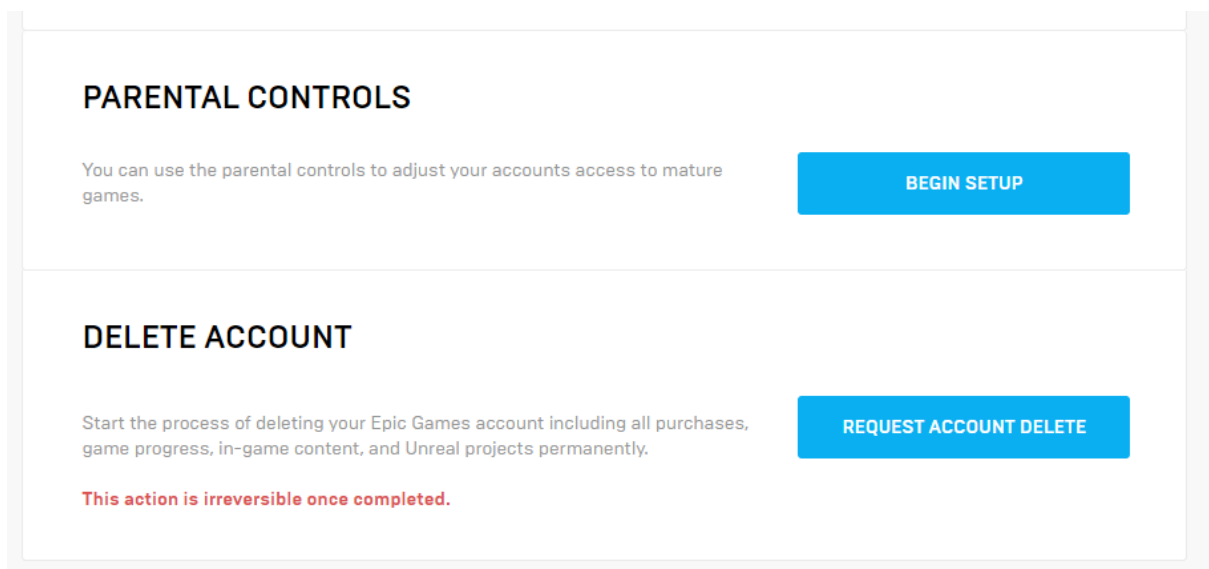
This Launcher's parental controls are less obvious. The main reason for this is that a lot of the games have their own in game parental controls. Fortnite's, for example, can be accessed via the menu in the top right corner of the screen as soon as you enter the lobby (after loading up the game). Below are the steps to access the more general parental controls for the launcher itself.

1. Go to the epic games website located here: <https://www.epicgames.com>. Once you are on this page, sign into your account from the top left corner of the page to the left of the blue panel saying 'Get Epic Games'.

2. Having signed in hover over your profile (which has now replaced the sign in button in the top right) and select 'Account'.



3. Having selected account, remain on the 'General' page and scroll down to the bottom of the page in order to find parental controls.



- Having clicked 'Begin Setup' you will be able to create an Admin PIN for your controls before being able to see what sort of controls can be put in place. These parental controls focus entirely on the store (see below) so if you are having a problem with a specific game on the Epic Games Launcher you will need to search for these on an individual basis.

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Manage Store Parental Controls

Parental Controls have been enabled for your [REDACTED] associated Epic Games account.

PIN PREFERENCES:
Always required PIN for purchases

RATING SYSTEM:

ESRB PEGI GRAC

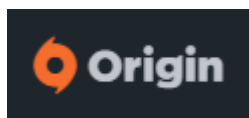
RESTRICT BY RATING LEVEL:

Everyone Everyone 10+ **Teen** Mature Adults Only

Content not rated suitable for **Teen** will require a PIN to complete purchases.

Origin

Notable games: Apex Legends, Anthem, Battlefield, Fifa



Origin is owned by EA and has less vigorous parental control measures in place relative to the other launchers. EA believe in a monitoring approach rather than a straight forward parental controls panel. If your child is using Origin, it is a launcher that needs supervision. In order to make this a bit easier, we would recommend firstly creating your own account (as a guardian) and then a separate account for your child. The child's account can then be linked to the parent/guardian's email meaning any activity on the child's account will be noted via email. Unfortunately, the games in this launcher often do not have their own 'in game' controls like the games on Epic Games. If you need more information about how to set up a parent/child account system, please follow the link below for EA's guidance.

<https://help.ea.com/en-gb/help/account/set-up-child-ea-account/>

iPad/iPod/iPhone

Apple has their own in depth parental control guide here: <https://support.apple.com/en-gb/HT201304>.

Android Devices

As Android use Google for the software on all of their devices, please see the link below for parental guidance if your child has an Android device.

<https://support.google.com/googleplay/answer/1075738?hl=en-GB>

For further information on keeping your child safe online, please view the link below.

<https://www.internetmatters.org/>