

The Parent and Family Support Service work with partners and stakeholders to provide a range of services which inform empower and support parents and carers of children from birth – 19 years (or 25 years for young people with disabilities).

Our parenting programmes offer a source of support for all parents and carers, and an opportunity to share parenting experiences, develop a greater understanding of child development, build positive relationships and learning skills to deal with challenging behaviour.

## £50 Prize Draw!

We are offering respondents the chance to win a £50.00 shopping voucher by entering our prize draw via the questionnaire. Entry to the prize draw is optional and separate to any of the survey responses.

## What is the survey for?

We are keen to hear about the views and experiences of parents and carers of dependent children or young people living in our borough. Responses to this survey will help us to understand the needs of our residents. We can then review our offer and make improvements to our services to ensure that they are fit for purpose.

Your views and experiences are important to us and they will be used to help try and improve the support we offer to parents and families in Tower Hamlets. We will discuss feedback and actions from the survey at the March 2020 Parent and Carer Council Meeting and the 2020 Annual Parent Conference next Spring.

## About the survey

The survey should take less than 10 minutes to complete. The survey is voluntary; you can stop and exit the survey at any time. We will ensure that the information we collect and the views you provide are kept confidential.

**Do share with other Tower Hamlets Parents and Carers. The survey closes on 20 December 2019. The link to the survey is below:**

[www.towerhamlets.gov.uk/parentsurvey](http://www.towerhamlets.gov.uk/parentsurvey)