

### SUCCE CREA HAF

# CHS Computing and Technology 2024/2025 GCSE Business (AQA 8132)

# Year 10

Year 10	AUT	JMN	SPR	ING	SUM	IMER
	Foundations of Business	Business in the Real World	Influence on Business	Business Operations	Business Human Resources	Business Marketing
Declarative What should they know?	Business  As an introduction to GCSE Business students will undertake a series of lessons looking at and exploring the g main business topics. In each lesson students will be introduced to learning areas relating to the topic being covered with the aim of developing knowledge and understanding.  In these lessons' students will explore:  Business in the Real World  The purpose and nature of businesses  Business ownership  Setting business aims and objectives  Stakeholders  Business location  Business planning  Expanding a business  Influence on Business	Students should understand the purpose of business activity, the role of business enterprise and entrepreneurship, and the dynamic nature of business.  The purpose and nature of businesses  Purpose of business  Reasons for starting a business  Basic functions and types of business  Business enterprise and entrepreneurship  Dynamic nature of business  Business ownership  Sole traders  Partnerships  Private limited companies (plc)  Not-for-profit organisations	Students should understand the importance of external influences on business and how businesses change in response to these influences.  Technology  E-commerce Digital communication  Ethical and environmental considerations Ethical considerations Ethical considerations  Environmental considerations:  impact on traffic congestion  recycling  disposing of waste  noise and air pollution.  Sustainability:  global warming  using scarce resources.  The economic climate on	Students should understand what business operations involve, their role within the production of goods and the provision of services, and how they influence business activity.  Production processes  Methods of production:  job flow  Efficiency in production:  lean production  just in time (JIT).  The role of procurement  Managing stock:  Just in time (JIT)  Just in case (JIC).  The effects of procurement and logistics on a business, including:  efficiency lower unit costs.  The value of effective supply chain	Resources  Students should understand the purpose of human resources, its role within business and how it influences business activity.  Organisational structures  Organisational structures  Appropriateness of organisational structures  Centralisation and decentralisation  Recruitment and selection of employees  The need for recruitment and selection of employees  Contracts of employment  Motivating employees  Importance of motivation in the workforce  Methods to motivate staff	Students should understand the purpose of marketing, its role within business and how it influences business activity.  Identifying and understanding customers  • The importance of identifying and satisfying customer needs  Segmentation  • Types of segmentation  The purpose and methods of market research  • Purpose of market research  • Purpose of market research  • Admand  • Competition  • target market.  • Methods of market research to include primary and secondary:  • Questionnaires, surveys, interviews
	Technology		<ul><li>businesses</li><li>Interest rates:</li></ul>	management, including:	Training	<ul><li>focus groups</li><li>internet research</li></ul>





methods.

- Ethical environmental considerations
- The economic climate on businesses
- Globalisation
- Legislation
- Competitive environment

#### **Business Operations**

- Production processes
- The role of procurement
- The concept of quality
- Good customer services

#### **Human Resources**

- Organisational structures
- Recruitment an selection of employees
- Motivating employees
- Training

#### Marketing

- Identifying and understanding customers
- Segmentation
- The purpose and methods of market research
- The elements of the marketing mix: price, product, promotion and place (4Ps)
- Product portfolio
- PR
- Reasons for promotion
- Place
- E-commerce and mcommerce

## Setting business aims and objectives

- What is business aims and objectives
- Purpose of setting objectives
- Role of objectives in running a business
- Changing objectives
- Use of objectives in judging success

#### Stakeholders

- Main stakeholders of businesses
- Objectives stakeholders
- Impact of business activity on stakeholders
- Impact and influence stakeholders have on businesses

#### **Business location**

• Factors influencing the location decision of a business

#### **Business planning**

- The purpose of business planning
- The main sections within a business plan
- Basic financial terms
- Basic financial calculations

#### **Expanding a business**

- Methods of expansion
- Benefits and drawbacks of expansion
- Economies of scale

- how fluctuating interest rates can affect businesses that rely on overdrafts and loans for finance
- how fluctuating interest rates can affect consumer and business spending.
- Level of employment
- Consumer spending

#### Globalisation

- How UK businesses compete internationally, offering:
  - better designs
  - higher quality products at lower prices.
- Exchange rates

#### Legislation

- Employment law
- Health and Safety law
- Consumer law

#### Competitive environment

Impact on businesses of operating in competitive markets

Uncertainty and risks businesses face

- working with suppliers to ensure that key processes are running efficiently and cost effectively
- getting goods and services for the best price and value
- cutting any waste and unnecessary costs to create a streamlined process and fast production times.

#### The concept of quality

- Consequences of quality issues
- Methods of maintaining consistent quality: Total quality management (TQM)
- Costs and benefits of maintaining quality:
  - additional sales
  - mage/reputation
  - higher price
  - inspection costs
  - staff training
  - product recalls
  - the provision of services.

#### **Good customer services**

- Methods of good service:
  - o product knowledge
  - customer

     engagement (creating
     a positive experience

     for the customer)
  - post sales services (e.g., user training, help lines, servicing).

- Importance of training the workforce
- Types of training undertaken by businesses
- printed press e.g newspapers.
- Use of market research: information that may help decision making

# The elements of the marketing mix: price, product, promotion and place (4Ps)

- including:
- price skimming
- price penetrationcompetitive pricing
- loss leader
- o cost-plus.

Pricing

- The factors that influence pricing decisions, including:
  - Costs, nature of the market, degree of competition, product life cycle.
- Product & Product differentiation:
- unique selling point (USP), brand image.
- The product life cycle:
- research and development
- o introduction
- growth
- maturitydecline
- extension strategies:
- o updating packaging
- o adding more different features
- changing target market
- advertising







Finance	Diseconomies of scale	Benefits of good	o price reduction.
		-	
Sources of finance     Cook flows	ce	customer service,	Product portfolio
• Cash flow		including:  ○ increase in customer	Promotional methods:
• Financial term	ns and		o advertising, including:
calculations		satisfaction	o newspapers,
Analysing the		o customer loyalty	magazines, television,
performance	of a	o increased spend	internet, billboards.
business		o profitability.	• PR
		• Dangers of poor	o sales promotion
		customer service,	o point of sales displays
		including:	o 2 for 1 offers, free
		o dissatisfied	gifts, samples,
		customers	coupons,
		o poor reputation via	competitions,
		word of mouth	sponsorship, social
		o reduction in revenue.	media.
		• The ways in which	Factors influencing the
		advances in ICT have	selection of the
		allowed customer	promotional mix:
		services to develop:	o finance available
		<ul><li>websites</li></ul>	o competitor actions
		o e-commerce	o the nature of the
		social media.	product or service
			o the nature of the
			market
			o target market.
			Reasons for promotion:
			o inform/remind
			customers about the
			product
			o create or increase
			sales
			o create or change the
			image of the product
			o persuade customers
			to buy the product.
			Place (the different)
			channels of distribution
			used by businesses):
			o retailers
			<ul><li>wholesalers</li><li>telesales.</li></ul>
			U telesales.

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E-commerce

commerce Integrated nature of the marketing mix, using the marketing mix to inform and implement business

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and

### **Procedural** What should they be able to do?

#### Demonstrate knowledge understanding of business concepts and issues.

Apply knowledge and understanding of business concepts and issues to a variety of contexts.

- Analyse and evaluate business information and issues to demonstrate understanding business activity, make judgements and draw conclusions.
- know and understand business concepts. business terminology, business objectives, the integrated nature of business activity and the impact of business on individuals and wider society
- apply knowledge and understanding to contemporary business issues and to different types and sizes of businesses in local, national and global contexts

#### The purpose and nature of businesses

- understand what business is and the reasons for starting a business (including producing goods, supplying services, distributing products. fulfilling a business opportunity and providing a good service to benefit others)
- understand the difference between goods and services, needs and wants
- understand the meaning of factors of production land, labour, capital, enterprise
- define opportunity cost
- define the three sectors of primary, secondary and tertiary and give examples of types of business that operate in each sector
- understand the term enterprise and what is meant bγ entrepreneur
- outline the characteristics of an entrepreneur, such as

#### **Technology**

- understand the impact of the changing use of ICT and how it influences business activity.
- E-commerce to access wider markets.
- Digital communication the changing way businesses communicate with stakeholders. Students are expected to know relevant examples digital technology/communicati on.

#### Ethical and environmental considerations

- be able to identify and analyse where there may be a possible trade-off between ethics and profit.
- Ethical behaviour requires businesses to act in ways stakeholders consider to be both fair and honest.
- know relevant to examples of ways in which a business can behave ethically and the benefits and drawbacks of ethical behaviour.

#### **Production processes**

- Students should familiar with job and flow production methods and understand when each is appropriate.
- Students should consider how production might be made more efficient by use of production techniques.

#### The role of procurement

- Students should be able to evaluate the use of managing stock using JIT to a given business.
- Students should that recognise the benefits of reduced costs must be balanced against the cost of more frequent deliveries and purchasing economies of scale.
- The benefits of having spare stock to satisfy demand balanced against the cost of holding buffer stock.
- Students should be able to analyse the factors that affect the choice of supplier for a given business.

#### **Organisational structures**

- internal organisational structures. span of control, chain of command, delayering and delegation
- why businesses have internal organisational structures, including an understanding different job roles and responsibilities throughout the business
- the impact that having a tall or flat organisational structure has on how a business is managed
- how organisational structure may affect the different wavs communication.

#### Recruitment and selection of employees

- understand the difference between internal and external recruitment and the benefits and drawbacks of each approach
- outline the main stages in the recruitment and selection process. including understanding of job

#### decisions Identifying and understanding customers

- understand importance of identifying and satisfying customer needs, in order to:
- provide a product or service customers will buy
- increase sales
- o select the correct marketing mix
- o avoid costly mistakes
- be competitive.

#### Segmentation

- understand how and why different businesses use segmentation to target customers, including:
- o gender, age, location, income.

#### The purpose and methods of market research

- understand whv businesses conduct market research, such as to identify market opportunities and to get a better insight into their customers and competitors.
- understand the difference between





- develop as enterprising individuals with the ability to think commercially and creatively to demonstrate business acumen, and draw on evidence to make informed business decisions and solve business problems
- develop as effective and independent students, and as critical and reflective thinkers with enquiring minds
- use an enquiring, critical approach to make informed judgements
- investigate and analyse real business opportunities and issues to construct well-argued, well-evidenced, balanced and structured arguments, demonstrating their depth and breadth and understanding of business
- develop and apply quantitative skills relevant to business, including using and interpreting data.

#### Calculation

- Calculations in a business context, including:
- percentages and percentage changes
- averages

- hard working, innovative, organised and willingness to take a risk
- outline the objectives of an entrepreneur, including to be their own boss, flexible working hours, to pursue an interest, earn more money, identify a gap in the market and dissatisfaction with current job
- understand that face businesses а constantly changing business environment due to changes in technology, economic situation, legislation and environmental expectations.

#### **Business ownership**

- understand the different legal structures that businesses adopt
- analyse the benefits and drawbacks of each legal structure (including issues such as management and control, sources of finance available, liability and distribution of profits)
- understand the concept of limited liability and which legal structures benefit from this
- evaluate which legal structure would be most

- be able to demonstrate knowledge and understanding of how business and consumers accept greater environmental responsibility in their decision making and the costs and benefits of businesses behaving this way.
- be able to identify and analyse where there may be a possible trade-off between sustainability a nd profit.

## The economic climate on businesses

- be able to demonstrate and understand how businesses might be affected by changes in the rate of interest.
- be able to identify how and why businesses might be affected by changes in levels of employment.
- be able to discuss how demand for products and services may change as incomes fluctuate.
- Economic theory relating to how/why interest rates change is not required.

#### Globalisation

 be able to demonstrate knowledge and understanding of

- Students should understand what procurement and logistics are and their effect on a business.
- Students should recognise that the benefits of reduced costs must be balanced against the quality of service.
- Students should understand what a supply chain is and recognise the benefits of managing an effective supply chain.

#### The concept of quality

- Students should have an understanding of customer expectations of quality in terms of production of goods and the provision of services.
- How businesses identify quality problems and how businesses measure quality and the consequences of these issues.
- Students should be aware of the methods of maintaining consistent quality and be able to identify the advantages to a business of using TQM.
- Students should be aware of the possible quality issues as businesses grow, particularly if

- analysis, job description, person specification, and selection methods
- analyse the benefits of having an effective recruitment and selection process for a business, including high productivity, high quality output or customer service and staff retention
- understand the difference between part time and full time contracts, job share and zero hour contracts
- understand the benefits of full and part time employment.

#### **Motivating employees**

- understand the benefits of a motivated workforce, such as staff retention and high productivity
- understand the use of financial methods of motivation (including an understanding of the main methods of payment including salary, wage, commission and profit sharing)
- understand the use of non-financial methods of motivation, including styles of management, importance of training and greater

- qualitative and quantitative market research.
- identify the benefits and drawbacks for various market research techniques and select the best method for a given business.
- be able to interpret and use qualitative and quantitative market research findings.
- be expected to manipulate and interpret data from tables and charts.
- be able to identify market size and market share.

# The elements of the marketing mix: price, product, promotion and place (4Ps)

- have an understanding of the main features of pricing methods and the impact they will have on a business.
- be able to recognise the factors, internal and external, which might influence the pricing decision.
- have an understanding of the basic relationship between price and demand.
- understand the benefits and risks of developing new products.





- revenue, costs and profit
- gross profit margin and net profit margin ratios
- average rate of return
- cash flow forecasts, including total costs, total revenue and net cash flow.

#### Interpretation

- Interpretation and use of quantitative data in business contexts to support, inform and justify business decisions, including:
- information from graphs and charts
- profitability ratios (gross profit margin and net profit margin)
- financial data, including profit and loss, average rate of return and cash flow forecasts
- marketing data, including market research data
- market data, including market share, changes in costs and changes in prices.

appropriate for a variety of business examples, including new start-up businesses and large established businesses.

# Setting business aims and objectives

- understand the main aims and objectives for businesses: survival, profit maximisation, growth (domestic and international), market share, customer satisfaction, social and ethical objectives and shareholder value
- understand the role of objectives in running a business
- understand how and why the objectives set will differ between businesses (reasons include the size of the business, level of competition faced and type of business)
- understand how and why the objectives set may change as businesses evolve. Students should consider how the objectives of larger more established businesses might differ from smaller start-up businesses, e.g. becoming the dominant business in the market, international expansion, increasing shareholder

globalisation and the benefits and drawbacks that it offers UK businesses.

 understand the impact of exchange rates on the profit and sales of those businesses that import and/or export.

#### Legislation

- be able to assess the impact of legislation on businesses, for example cost, training needs, recruitment and the consequences of failure to follow legislation for the business.
- be aware of the benefits for providing a safe working environment.
- Employment law including:
  - national minimum wage/living wage
  - o the Equality Act (2010).
  - Health and safety law including: The Health and Safety at Work Act (1974).
- Consumer law including trade descriptions.
   Only brief knowledge of each law is needed. More emphasis should be placed on the effects of the legislation on businesses.

Competitive environment

outsourcing and franchising is used.

#### **Good customer services**

- Students should understand the sales process.
- Students should be able to understand the importance of providing good service to customers and analyse the techniques businesses use to provide good customer service.

responsibility, fringe benefits.

#### Training

- explain the benefits of training employees for a business, including increased productivity, ability to deal with changes in technology, increased motivation, staff retention, production of highquality goods and good customer service
- understand the methods of training undertaken by businesses, including induction training, on the job training and off the job training
- explain the benefits of induction training
- analyse the benefits and drawbacks of on the job and off the job training and evaluate which would be the most appropriate method for a variety of businesses.

- understand the importance of product design, image and the needs of the target market when designing new products.
- appreciate the significance of having a USP in a competitive market.
- have an understanding of the product life cycle and evaluate the effectiveness of extension strategies and when they would be suitable.
- understand how and why businesses might broaden and balance their product portfolio using the Boston Matrix.
- be familiar with promotional methods.
- appreciate the benefits and drawbacks of promotional methods used by businesses.
- be able to analyse factors influencing the selection of the promotion mix.
- be familiar with the different channels of distribution used by businesses to gain access to potential customers.
- be able to analyse the growing importance of ecommerce and mcommerce and how it can extend the reach of businesses.



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value and ethical and	understand the meaning	be able to recognise ho
environmental	of a market and	the marketing m
considerations	competition	evolves over time a
understand the success		evaluate how business
of a business can be	analyse potential impacts     of competition on	may react to this.
measured in other ways	businesses and identify	may react to this.
than profit.	situations when	
than profit.	businesses face minimal	
Stakeholders	or no competition	
• understand what is	1 I	
meant by a stakeholder	businesses face and the	
and who the main	reasons why all	
stakeholders of a		
business are, including	uncertainty	
owners, employees,		
customers, local	why entrepreneurs	
community and suppliers	embark on running	
• understand	businesses and the	
stakeholders' main	activities businesses can	
objectives including	undertake to minimise	
maximising pay for	risks.	
workers, minimising	113/13.	
environmental impact on		
local community and		
high dividend payments		
for owners		
understand the impact		
and influence		
stakeholders have on		
businesses and their		
objectives and how		
businesses may face		
conflict between		
stakeholders.		
stakenoluers.		
Business location		
• understand the factors		
that influence where a		
business is located,		
including proximity to		
the market availability of		

the market, availability of



raw materials, labour, competition and costs.  Business planning  • understand the reasons why businesses create plans, including importance in setting up a new business, raising finance, setting objectives and detailing how functions of a business will be organised  • understand the main sections of a business plan  • analyse the benefits and drawbacks of business	
competition and costs.  Business planning  understand the reasons why businesses create plans, including importance in setting up a new business, raising finance, setting objectives and detailing how functions of a business will be organised  understand the main sections of a business plan analyse the benefits and	
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sections of a business plan  analyse the benefits and	
plan  • analyse the benefits and	
analyse the benefits and	
drawbacks of hysinoss	
UIAWDACKS OI DUSINESS	
planning	
• understand the	
difference between	
variable costs, fixed costs	
and total costs	
• understand the concept	
of revenue, costs, profit	
and loss.	
and 1035.	
Expanding a Business	
• discuss the advantages	
and disadvantages of	
methods of growth	
• understand the methods	
used by businesses when	
expanding (organic	
growth through	
franchising, opening new	
stores and expanding	
through e-commerce,	
outsourcing and external	
growth through mergers	
and takeovers)	



Disciplinary Literacy (Tier 3 Vocab)	Tier 3 – Subject-specific academic vocabulary:  Production Procurement Entrepreneur Shareholder Organisation E-commerce/ M-commerce Globalization Segmentation Marketing Shareholder Profit	understand the benefits of growth in terms of unit cost advantages due to economies of scale and the drawbacks of growth due to diseconomies of scale understand the meaning of purchasing and technical economies of scale understand that with growth businesses increase the risk of diseconomies of scale occurring due to poor communication, coordination issues and reduced staff motivation calculate and interpret average unit costs.  Tier 3 – Subject-specific academic vocabulary: Entrepreneur Inflation Liability Shareholder Flotation Organization Public Sector Private sector Dividends Tariff Imports Revenue Variable (costs) Capitalization Franchise Merger	Tier 3 – Subject-specific academic vocabulary:  Stakeholders E-commerce M-commerce Sustainability Economy Overdraft Globalisation Multinational Investment Legislation Recession Diversification	Tier 3 – Subject-specific academic vocabulary:  Production Specialization Kaizen Purchasing Procurement Logistics	Tier 3 – Subject-specific academic vocabulary:  Delayering Delegation Decentralization Diversification Person Specification Productivity Employment Retention Recruitment	Tier 3 – Subject-specific academic vocabulary:  Portfolio Extension strategies Competitive Promotional Advertising Distribution Wholesaler Intermediary
Assessment	Key Assessment Piece:	Key Assessment Piece:	Progress Testing 1:	Key Assessment Piece:	Key Assessment Piece:	Progress Testing 2:
Assessinent	• Classwork piece –	Classwork piece – types	_	Business insight – Toyota	Classwork piece – Market	
	Globalisation. Student	of business ownership	Students will have a	(Chapter 3 Page 138)	Research, student written	Students will prepare for
	written piece about the		progress test paper in the		piece about the benefits	both paper 1 and paper 2:





		·			
impact of Covid19 on	1	spring term that covers key	Key Assessment Piece:	of market research for the	
gloabalisation.	<ul> <li>Home learning task 2</li> </ul>	elements of the course	<ul> <li>Business insight –</li> </ul>	business owner/product	Paper 1
	(M7S Plan A)	covered in Year 10 (Business	Amazons fulfilment	developer	Business in the real world
Key Assessment Piece:		in the real world &	centers – Chapter 2 Page		<ul> <li>Influence on business</li> </ul>
Baseline assessment for	Key Assessment Piece:	Influences on Business).	77)		<ul> <li>Business operations</li> </ul>
Autumn1 – the 6 key	• Classwork piece –			Key Assessment Piece:	Human resources
topics of Business. (to be	business plans		Key Assessment Piece:	Project summary analysis	
completed at the end of			• Home Study Task:	(Marketing)	Paper 2
the Autumn 1 term).	Key Assessment Piece:		preparation for progress	-	Business in the real world
	• Case Study (written		test, assigned through		Influence on business
	response) – Tyrrells and		MS Teams		Marketing
	Amplify (Chapter 1 page				Finance
	54)		Key Assessment Piece:		- Tillatice
	,		• Case Study (written		Each examination paper is
			response) – Sounds Alive		50% of the final grade for
			(Chapter 3 page 152)		•
			(chapter 3 page 132)		the students.
					Frish management management
					Each assessment paper will
					consist of multiple-choice
					questions, 4, 6, 9 and 12
					mark responses to case
					study information.



# SUCCESSFUL CREATIVE HAPPY

# CHS Computing and Technology 2024/2025 GCSE Business (AQA 8132)

**Year 11** (Revised 2 Year KS4 Map)

Year 11	AUT	JMN	SPR	ING	SUM	MER
	Business Finance	Knowledge Organisers & Case Studies	Key Business Concepts (Paper 1 & 2)	Study Skills for Business	The Big Business Review	
Declarative What should they know?	In addition recall for Business in the real world and influence on business (see year 10 topics) students will be looking at Business Finance.  Students should understand the purpose of the finance function, its role within business and how it influences business activity.  Sources of finance  • Methods businesses use to raise finance  • Appropriateness of sources of finance  Cash flow  • Importance of cash to businesses  • Interpreting cash flow forecasts  • Difference between cash and profit  Financial terms and calculations	In knowledge organiser lessons students will use independent practice to recall their learning from Year 9 and 10 to help revisit key areas of their learning from across all 6 units.  In these lessons' students should make notes on key business areas that they have studied to be able to practice a range of questions and assessment practice for these specific topics.  This aims to support leaners in their revision and practice for summer examinations and lead them into Year 11 studies preparing them for final exams.  Business in the Real World  The purpose and nature of businesses  Business ownership  Setting business aims and objectives	In these lessons' students will explore:  Business in the Real World  The purpose and nature of businesses  Business ownership  Setting business aims and objectives  Stakeholders  Business location  Business planning  Expanding a business  Influence on Business  Technology  Ethical and environmental considerations  The economic climate on businesses  Globalisation  Legislation  Competitive environment  Business Operations  Production processes	During this half term in the lead up to exams students will revisit key areas of the course whilst also completing study and preparation.  Students lessons will focus on examination technique for short, medium and long response questions  4-mark questions  9-mark questions  12-mark questions  students will look at the best approach to a case study and how to demonstrate knowledge and understanding on the exams.  Students will prepare for both paper 1 and paper 2:  Paper 1  Business in the real world	Revision and Review:  Business in the Real World  The purpose and nature of businesses  Business ownership  Setting business aims and objectives  Stakeholders  Business location  Business planning  Expanding a business  Influence on Business  Technology  Ethical and environmental considerations  The economic climate on businesses  Globalisation  Legislation  Competitive environment  Business Operations  Production processes  The role of procurement	



- Basic financial terms
- Basic financial calculations
- Average rate of return
- Break-even

# Analysing the financial performance of a business

- Purpose of financial statements
- Components of financial statements
- Interpretation of data given on financial statements

- Stakeholders
- Business location
- Business planning
- Expanding a business

#### **Influence on Business**

- Technology
- Ethical and environmental considerations
- The economic climate on businesses
- Globalisation
- Legislation
- Competitive environment

#### **Business Operations**

- Production processes
- The role of procurement
- The concept of quality
- Good customer services

#### **Human Resources**

- Organisational structures
- Recruitment and selection of employees
- Motivating employees
- Training

#### Marketing

- Identifying and understanding customers
- Segmentation
- The purpose and methods of market research
- The elements of the marketing mix: price, product, promotion and place (4Ps)

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- Product portfolio
- PR
- Reasons for promotion
- Place
- E-commerce and mcommerce

#### Finance

- Sources of finance
- Cash flow
- Financial terms and calculations
- Analysing the financial performance of a business

- Influence on business
- Business operations
- Human resources

#### Paper 2

- Business in the real world
- Influence on business
- Marketing
   Finance

- The concept of quality
- Good customer services

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- Organisational structures
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- Identifying and understanding customers
- Segmentation
- The purpose and methods of market research
- The elements of the marketing mix: price, product, promotion and place (4Ps)
- Product portfolio
- PR
- Reasons for promotion
- Place
- E-commerce and m-commerce

#### **Finance**

- Sources of finance
- Cash flow
- Financial terms and calculations
- Analysing the financial performance of a business



		Product portfolio PR Reasons for promotion Place E-commerce and m-commerce  Finance Sources of finance Cash flow Financial terms and calculations Analysing the financial performance of a business				
Procedural What should they be able to do?	Sources of finance  understand the main internal and external sources of finance available (including family and friends, retained profit, a new share issue, obtaining a loan or mortgage, selling unwanted assets, overdrafts, trade credit, hire purchase and government grants)  analyse the advantages and disadvantages of each method for a given situation  evaluate the suitability of sources of finance for new and established businesses.  Cash flow  understand the consequences of cash flow problems and the	Students should be able to: Select appropriate information about a topic, identifying what knowledge is required to develop their own understanding. Break down information into manageable chunks of information that will support ongoing and future learning. Make suitable links between key topics within each area of business.  When students are completing assessment practice for each topic, they should be able to apply their knowledge from their organiser to complete the following key assessment objectives:	Students should be able to identify areas for personal development with their business learning. This will follow structured lessons for Business topic areas with time for students to develop their understanding of key concept in each paper area. Feedback from the Autumn mock exams will support knowledge development but so will revision lists for Spring assessments (Mocks)  Paper 1  Business in the real world Influence on business Business operations Human resources  Paper 2  Business in the real world Influence on business Marketing Finance	Demonstrate knowledge and understanding of business concepts and issues.  Apply knowledge and understanding of business concepts and issues to a variety of contexts.  • Analyse and evaluate business information and issues to demonstrate understanding of business activity, make judgements and draw conclusions. • know and understand business concepts, business terminology, business terminology, business objectives, the integrated nature of business activity and the impact of business on individuals and wider society	Demonstrate knowledge and understanding of business concepts and issues.  Apply knowledge and understanding of business concepts and issues to a variety of contexts.  • Analyse and evaluate business information and issues to demonstrate understanding of business activity, make judgements and draw conclusions.  • know and understand business concepts, business terminology, business objectives, the integrated nature of business activity and the impact of business on individuals and wider society	



- effect of positive cash flow
- understand how and why cash flow forecasts are constructed
- complete and interpret sections of a cash flow forecast (this includes an understanding of cash inflows and outflows, net cash flow and the opening and closing balance. Students are not expected to be able to construct an entire cash flow forecast)
- evaluate possible solutions to cash flow problems, including rescheduling payments, overdrafts, reducing cash h outflow, increasing cash inflow and finding new sources of finance.

# Financial terms and calculations

- understand the difference between variable costs, fixed costs and total costs
- understand the concept of revenue, costs, profit and loss
- understand the main investment projects that businesses undertake, including investment in new machinery, buildings and vehicles and be able to calculate

AO1: Demonstrate knowledge and understanding of business concepts and issues.

AO2: Apply knowledge and understanding of business concepts and issues to a variety of contexts.

AO3: Analyse and evaluate business information and issues to demonstrate understanding of business activity, make judgements and draw conclusions.

Students lessons will focus on examination technique for short, medium and long response questions

- 4-mark questions
- 6-mark questions
- 9-mark questions
- 12-mark questions

Students will look at the best approach to a case study and how to demonstrate knowledge and understanding on the exams.

- apply knowledge and understanding to contemporary business issues and to different types and sizes of businesses in local, national and global contexts
- develop as enterprising with individuals the ability to think commercially and creatively to demonstrate business acumen, and draw on evidence to make informed business decisions and solve business problems
- develop as effective and independent students, and as critical and reflective thinkers with enquiring minds
- use an enquiring, critical approach to make informed judgements
- investigate and analyse real business opportunities and issues to construct well-argued, well-evidenced, balanced and structured arguments, demonstrating their depth and breadth and understanding of business
- develop and apply quantitative skills relevant to business,

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the	average	rate	ot
retui	n for these	e proje	cts

- understand the meaning of the term break-even output and interpret break-even charts
- identify the break-even level of output and margin of safety from a break-even chart
- evaluate the value of using break-even analysis to a business.

# Analysing the financial performance of a business

- understand the importance of financial statements for assessing business performance and helping make business decisions
- identify the main components of the income statement and the statement of financial position
- understand the difference between assets and liabilities and that the statement of financial position is a snapshot in time
- make judgements on the performance of a business through the interpretation of the information contained in income statements
- consider current performance, performance against

including using and interpreting data.

#### Calculation

- Calculations in a business context, including:
- percentages an percentage changes
- averages
- revenue, costs and profit
- gross profit margin and net profit margin ratios
- average rate of return
- cash flow forecasts, including total costs, total revenue and net cash flow.

#### Interpretation

- Interpretation and use of quantitative data in business contexts to support, inform and justify business decisions, including:
- information from graphs and charts
- profitability ratios (gross profit margin and net profit margin)
- financial data, including profit and loss, average rate of return and cash flow forecasts
- marketing data, including market research data
- market data, including market share, changes in costs and changes in prices.

including using and interpreting data.

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Disciplinary Literacy (Tier 3 Vocab)	previous years, performance against competitors and performance from the perspective of a range of stakeholders  • calculate gross profit margin and net profit margin to help assess financial performance.  Tier 3 – Subject-specific academic vocabulary:  • Finance  • Collateral  • Inventories  • Asset  • Shareholder  • Mortgages  • Profit  • Revenue  • Investment  • Liability	When completing knowledge organisers students will be tasked with identifying key terminology relating to each unit of study (topic area) as well as key formula for finance.  Students will also be provided with a key terminology list for the knowledge organiser lessons with key terms from throughout the course as a guide for their future lessons.	Tier 3 — Subject-specific academic vocabulary: Key terminology will be covered based upon the exam preparation with students in lessons covering SEEC strategies from Years 10 & 11	Tier 3 — Subject-specific academic vocabulary: Key terminology will be covered based upon the exam preparation with students in lessons covering SEEC strategies from Years 10 & 11	Tier 3 — Subject-specific academic vocabulary: Key terminology will be covered based upon the exam preparation with students in lessons covering SEEC strategies from Years 10 & 11	
Assessment	Business Baseline assessment: At the start of the autumn term students will complete a baseline assessment for GCSE Business that covers the course content across all 6 units of the course. This will help identify areas/topics of strength and areas for development as we continue to pursue learning in Year 11.	College Entry Mock examination: Students will have a Mock exam during the exam window for Year 11 students.  They will have 2 assessment papers, that reflect the Paper 1 and Paper 2 format for the summer examination.  Feedback will be generated from these two assessments to enable students to develop their skills, knowledge and	Ongoing assessment and practice: There will be regular assessment practice in this half term for students including a range of strategies:  Modelled practice Walking Talking Assessments Independent assessment and feedback Self and Peer assessment opportunities	Spring Mock examination: Students will have a Mock exam during the exam window for Year 11 students. They will have 2 assessment papers, that reflect the Paper 1 and Paper 2 format for the summer examination. Feedback will be generated from these two assessments to enable students to develop their skills, knowledge and	Students will prepare for both paper 1 and paper 2:  Paper 1  Business in the real world  Influence on business  Business operations  Human resources  Paper 2  Business in the real world  Influence on business  Marketing  Finance	







understanding	with	understanding w	th Each examination paper is
assessments.		assessments.	50% of the final grade for
			the students.
		The focus here will be to s	ee
		how student ha	ve Each assessment paper will
		developed their assessme	nt consist of multiple-choice
		practice since November	to questions, 4, 6, 9 and 12
		support for their Sumn	er mark responses to case
		exams.	study information.