Signing my child up for Breakfast or After- School Club on the Parent App

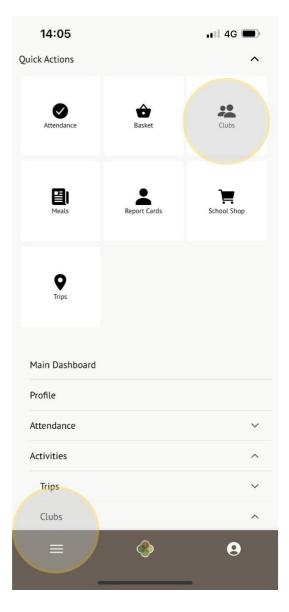
Follow the instructions below to register a child for a wraparound care club using the Parent App.

Please note that once you have signed up, you will need to contact Churchtown Primary School if you would like to cancel participation or would like a refund. Please email: Butterflieswraparoundcare@churchtown.org.uk

Please be mindful that payment is required prior to booking so therefore you may choose not to book too far in advance.

On the Parent App

To sign up for a club, click the menu icon at the bottom left of your screen. Select Clubs.

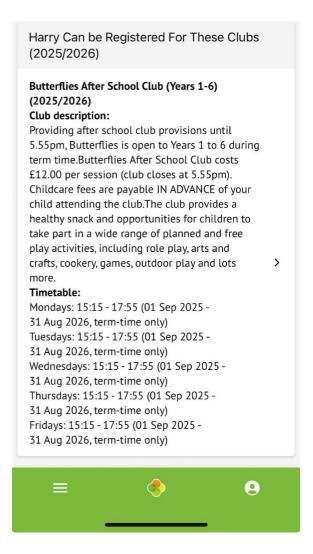


You can then see a list of any clubs your child is attending, and any clubs open to your child to book onto. This will include:

- Butterflies Breakfast Club (Reception to Year 6)
- Butterflies After School Club (Year 1 to Year 6)
- Little Buds After School Club (Reception Children)
 - ** Buttercups Nursery Children who have already pre-booked onto this service have already been added to the register
- Butterflies Holiday Club (Buttercups Nursery to Year 6)

** This will open <u>SOON</u> for bookings to be placed for October Half Term and Christmas Holidays (29th of December – 2nd of January 2026)

Click a club to access the Club Overview.



Click Register (child's name) for chis Club to sign up.

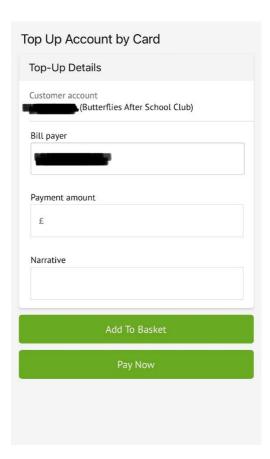


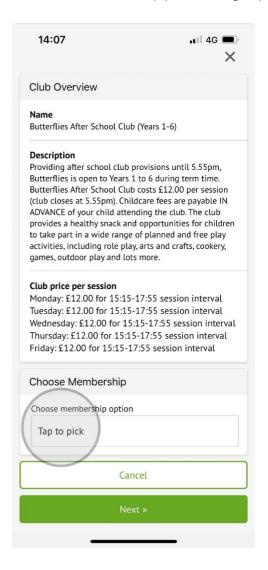
Choose the membership period to sign up for - this has been set to daily so that Parents can add ad hoc days or alternatively a pattern to suit their needs.

Please be mindful that payment is required prior to booking so therefore you may choose not to book too far in advance.

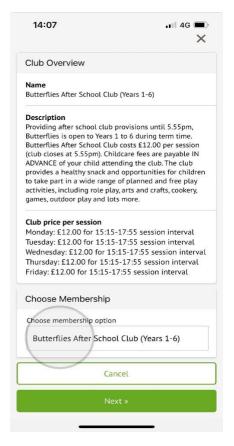
- **All credits and debits have been transferred from ParentPay and the payment item closed, this includes:
 - ✓ The transfer of credits and debits for wraparound provisions these are now under Butterflies Breakfast Club & Butterflies After School Club (This includes any credits or debits transferred from the Little Buds payment item)
 - ✓ The transfer of debits for any Buttercups Nursery Children who are moving to Reception in September who remain with outstanding balances
 - ✓ The transfer of credits and debits for Lunches have also been transferred from ParentPay.
 - ** Please note if you child is moving into YEAR 3 in September, a lunch fee will be charged should your child choose a hot lunch or deli bar (unless your child/ren is eligible for free school meal vouchers)

If you do not have sufficient funds already in place, then the booking system will not allow you to register your child/ren for the club you have selected, therefore **before** going any further, please click 'TOP UP ACCOUNT' to add sufficient funds. If you do not do this first, you will need to start again.

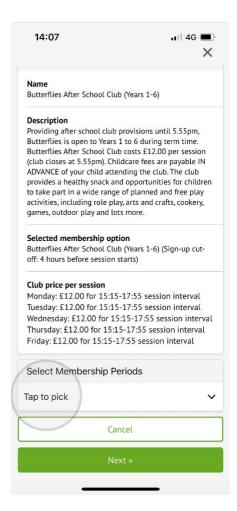




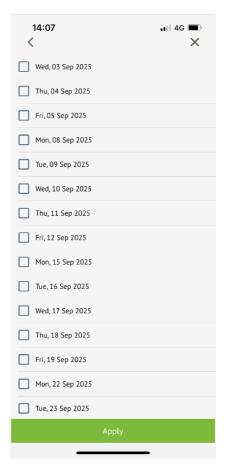
Choose the club you wish to sign up for:



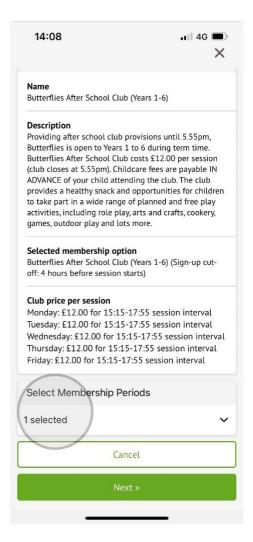
Choose which membership periods to sign up to:

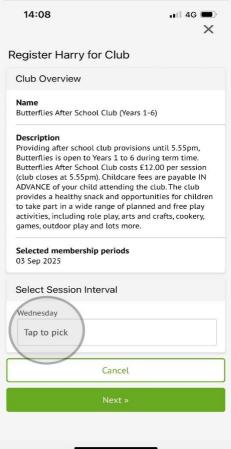


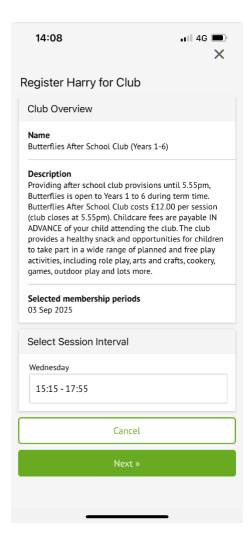
Tick the days that you wish to select: then click APPLY



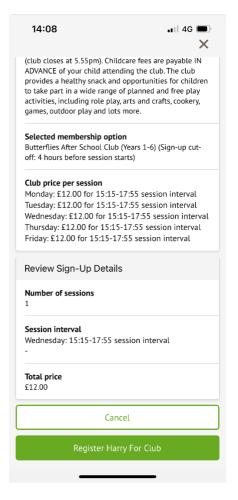
After clicking Apply, it will show in the Membership period box how many sessions have been added: Continue to check the sessions applied by clicking **NEXT**



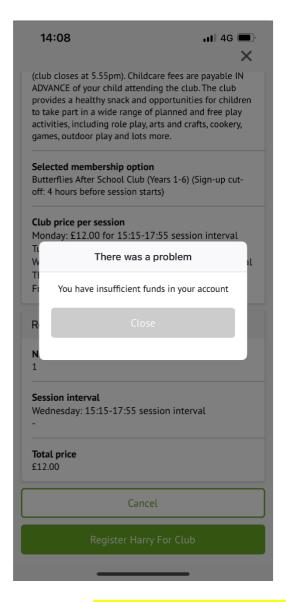




Finally, confirm registration. They will then be signed up.



If there are not sufficient funds in the account, then ARBOR will NOT allow you to sign up your child and you will be prompted by this:



If funds have not been topped up prior to booking the club, you will need to begin again.

FAQ

Why hasn't my child been signed up for all the sessions I selected?

Depending on the available sessions, you may not be signed up for all the sessions you select.

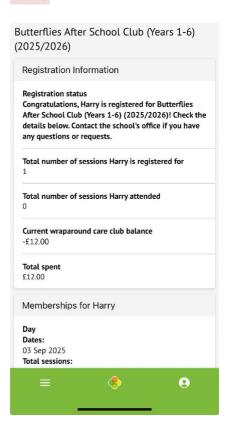
- If your school has a cap on the number of students who can attend a session that is already reached, your child won't be signed up. Numbers are capped for each wraparound provision at Churchtown Primary School therefore if the date that you wish to book isn't visible, it will be fully booked.
- If your school decides on a cut-off time for signing up to a session, your child won't be signed up if you try to book past the cutoff time. Cut off times have been set for Breakfast Club (12 hours before opening time) and After School Clubs (4 hours before opening time)

For the reasons above, please contact your school and ask them if they can add your child into the session manually.

Childcare Vouchers:

Many students receive childcare support in voucher form (such as Tax-free Childcare Vouchers, sometimes referred to as National Saving Vouchers), which parents can use to pay for various childcare services such as wraparound care clubs.

Arbor has been set up so that those children who are in receipt of vouchers currently will be able to continue to use them and Parents will still be able to sign their children up via the Parent Portal and Parent App, even if they do not have enough balance. This is so they are still able to book if your school hasn't added the latest voucher top up



The school office will still require your code and the amount that a parent has submitted through the portal that they are registered with – this can be communicated via Butterflieswraparoundcare@churchtown.org.uk

If you are in receipt of childcare vouchers and you cannot book your child/ren on the wraparound provision, please contact the School Office as it may be that permissions have not been granted and this will require checking.

The transfer of all debits and credits from ParentPay has been manually completed for all children enrolled for 25/26.

Nursery children in both Buttercups & Snowdrops will REMAIN on ParentPay (<u>apart</u> from lunch charges for Buttercups Nursery which will be paid for via ARBOR) for the time being until a new platform and payment system <u>purely for Nursery Children</u> is complete – we will communicate to Nursery Parents as to when this will be