| Parental Engagement & Communication

We are continuing to develop our systems to improve the way that we engage with home and as a result there are a number of different Apps that we use to help us communicate important information with families.
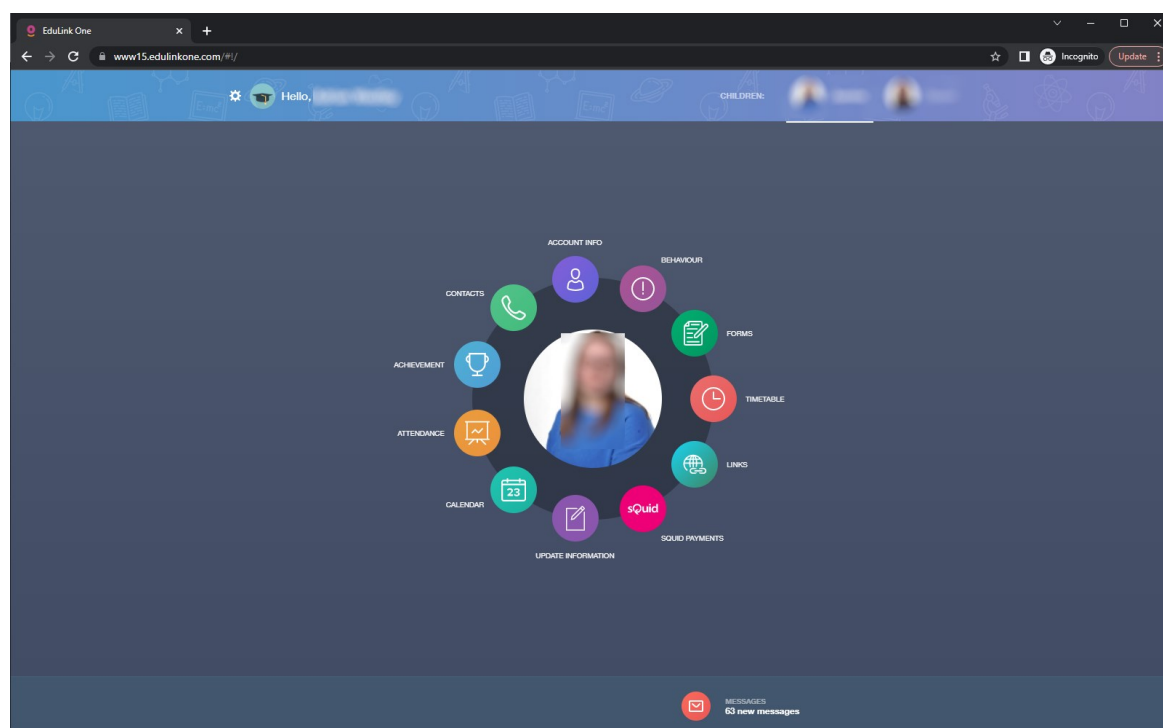
Below is a brief explanation of the different Apps and their main purpose.

Application	Purpose
Edulink One	This allows you to receive regular communication from school
Firefly	This is the schools virtual learning environment (VLE)
ClassCharts	This allows you to closely monitor your child's achievements and behaviour
iPay	This allows you to put money on your child's account to pay for lunch and trips

EDULINK ONE edulink one

What is EduLink One?

EduLink One is used to support parents, staff and students in and out of the classroom. It is accessible anywhere and on any device. It will allow you to see at a glance some important information related to your child's daily experience in school and will display links to the other important systems that we use.

FIREFLY firefly

What is Firefly?
Firefly is Cockermouth School's virtual learning environment (VLE): a password-protected area where students can access a range of Teaching and Learning resources and homework tasks. It can be accessed on any device: PC; Mac; tablet (iPad and Android); and mobile phone (Windows, iOS and Android) via the address https://cockermouth.fireflycloud.net.

A 'student planner' App is also available via the app store/play store, and students can access their personal timetable, homework tasks and messages using this.

Parent Portal

Within Firefly, you can access the school's parent portal, where you will be able to see up-to-date information about your child(ren) and also be kept informed of relevant school information that we hope you will find useful. On the portal, you will be able to see:

- Your child's timetable.
- Attendance.
- Behaviour points awarded (rewards and sanctions).
- Homework and marks.
- Progress Reports.
- Important messages.

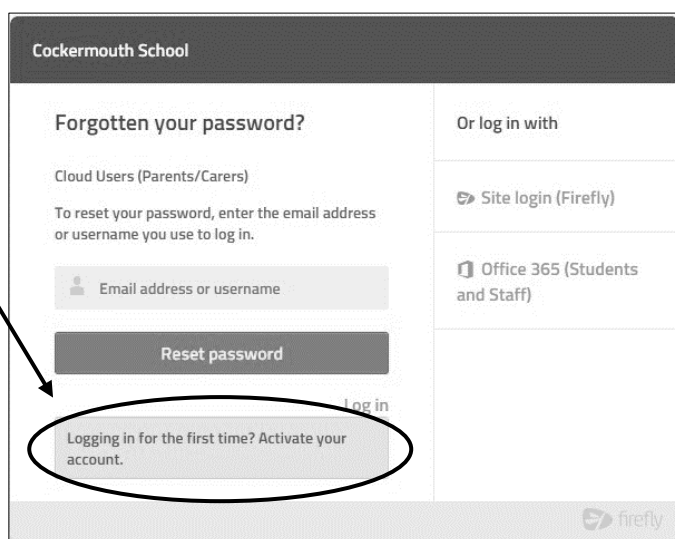Other school information is also available, including:

- School policies.
- Term dates.
- Letters home.

Setting up your Firefly Account

You can only activate an account if you have a child on roll at Cockermouth School (in the case of new Year 12 students, this will be in September), and if you have provided us with an email address.

Step 1: In your web browser go to: https://cockermouth.fireflycloud.net

Step 2: Select the **Logging in for the first time**… link at the bottom of the window. The Activate Account window will show

Step 3: On the **Activate Account** screen (below) enter the email address you have provided to school via the Data Collection Sheet (see section 7) then click *Activate Account*. This will send an email to the address you have entered with a link to allow you to set a Firefly password and complete the account setup.

Once setup and logged in, you will be able to access your child's profile, attendance, behaviour, tasks and timetable details.

Firefly Parents Mobile App

A Firefly Parents App is available for both Android and IOS devices. You can set up your Firefly account in a similar fashion to the web version, but you must enter the school code: **COCKERMOUTH** when accessing the app for the first time.

Firefly Help
Further help on the use of Firefly can be found via a link on the Dashboard, or go to: https://helpcentre.fireflylearning.com/parents

You can also contact our own IT Support by emailing:

- fireflyhelp@cockermouthschool.org

CLASS CHARTS   ClassCharts

Class Charts is behaviour management software used by staff to record and track student achievement and behaviour. The Class Charts App will allow parents to view the progress of their child in real time and see information on behaviour and achievements points, alongside any detentions set.

In order to use the Class Charts Parent App, if you are new to the school you will be provided with a parent code by the school at the beginning of Year 12.

MICROSOFT 365 (Formally Microsoft Office)   Microsoft 365

Students on roll at Cockermouth School are entitled to download, install and use Microsoft 365 for free.

Instructions on how to access this can be found here: https://www.cockermouthschool.org/school-it-systems