



Cockermouth School – Setting Up Your Parent Firefly Account

Step 1

In your browser go to: <https://cockermouth.fireflycloud.net>

Cockermouth School

Log in using your email address or username

Cloud Users (Parents/Carers)

Email address or username

Password

Show password

Log in

Forgotten your password?

Logging in for the first time? Activate your account.

Or log in with

Site login (Firefly)

Office 365 (Students and Staff)

firefly

Step 2

Select the **Logging in for the first time...** link at the bottom of the window. The account activation window will show.

Cockermouth School

Activate account

Cloud Users (Parents/Carers)

To activate your account, enter your email address or username.

Activate account

Log in

Or log in with

- Site login (Firefly)
- Office 365 (Students and Staff)



- Enter the email address that you provided to the school for contact purposes.
- Click on **Activate account**. This will send an email to the entered address with a link that will allow you to set a Firefly password and complete the account setup.

Once setup and logged in, you will be able to access your child's profile, attendance, behaviour, tasks and timetable details.

Firefly Parents Mobile App



A Firefly Parents App is available for both Android and IOS devices. You can set up your Firefly account in a similar fashion to the web version, but you must enter the school code: **COCKERMOUTH** when accessing the app for the first time.

Firefly Help

Further help of the use of Firefly can be found via a link on the Dashboard, or go to: <https://helpcentre.fireflylearning.com/parents>