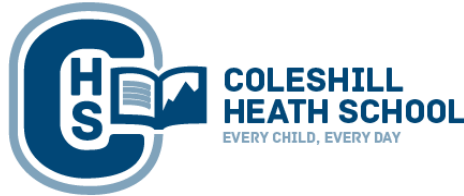




Headteacher
Miss N Fowles
Deputy Headteacher
Miss C Budd



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Coleshill Heath School
Lime Grove
Chelmsley Wood
Birmingham
B37 7PY

December 2017

Dear Parents/ Carers,

Parent View Questionnaire Evaluation

Thank you for your fantastic response regarding our **Parent View Questionnaire**. This has given us a clear picture of our development areas that will help us to improve next term.

Your views, along with the children's, are the most important driving force in our relentless journey of school improvement. As a staff, it is vital that we are constantly made aware of the things you feel we are successful with and those that need more work.

In the same way as Ofsted analyse the online responses, we have added up the response for each question and then converted them into a percentage, as this enables us to analyse the proportion of responses. Therefore, please find the percentage breakdown for each question below.

How Ofsted use the information

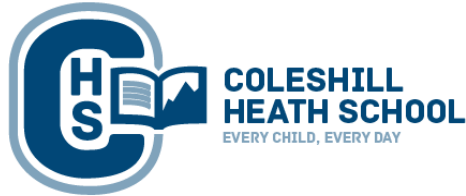
Anything less than 'agree' means that you are unhappy with an area of school life. Therefore, Ofsted will add the strongly agree and agree results together to give an overview of the number of positive responses to each question. Currently, based on the last three academic years and including this one, this is what our four year trend looks like.

Question	2013/14 Reponses % agree+	2014/15 Reponses % agree+	2015/16 Reponses % agree+	2017 Responses % agree+
My child is happy at this school.	92%	100%	95%	97%
My child feels safe at this school.	92%	98%	99%	99%
My child makes good progress at this school.	91%	96%	96%	88%
My child is well looked after at this school.	90%	98%	99%	96%
My child is taught well at this school.	88%	98%	98%	98%
This school communicates effectively with parents.	New question, no previous data.			88%
This school makes sure it's pupils are well behaved.	85%	85%	94%	80%
This school is well led and managed.	84%	96%	90%	90%
This school responds well to any concerns I raise.	79%	90%	93%	87%
I receive valuable information from the school about my child's progress.	84%	83%	92%	87%
Would you recommend this school to another parent?	82%	93%	94%	95%





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Our Immediate Response to your Responses

The key areas that we will be immediately addressing involve:

- *How we communicate and consistently deal with concerns or worries*
- *How we report on progress*
- *Sharing how we approach behaviour management*

Behaviour at Coleshill Heath School



We have implemented the CHS behaviour code and pupils/staff are becoming more consistent with this throughout the school. We have posters on behaviour boards in classrooms displaying our restorative justice questions to be asked when an incident arises.

New actions implemented following parent feedback:

- *Code Green reward time, provided by the school*
- *Code Green gifts for nominated children, provided by Parent Voice*
- *Code Green children receive Headteacher postcard home*
- *Increased pupil leadership opportunities including the Peacemaker group*
- *Hot Choc Friday with Miss Fowles for the Code Green children*
- *Reflection zones to support children with managing emotions*
- *Implementation of our Jigsaw curriculum (Personal and Social curriculum)*
- *Weekly Jigsaw assemblies set around a theme*

Yours sincerely,

Miss N Fowles
Headteacher

