

Congleton High School Achieving Success Together Congleton High School Box Lane, Congleton Cheshire, CW12 4NS T: 01260 730123 E: enquiries@congletonhigh.com t: @CongletonHS www.congletonhigh.com Executive Principal: Mr D Hermitt BEng, PGCE, MEd, NPQH

April 2018

Dear Parent/Carer

Re: Notice from Tucasi regarding Online Payments

Please be advised that from 30th April 2018 any users of Microsoft Windows XP or Microsoft Vista will no longer be able to make payments via the Tucasi Online Payments System that are processed by WorldPay. Unfortunately, users of these operating system may have to upgrade their systems to be able to make online payments from the 30th of April 2018.

Why is this happening?

This change is being enforced by the PCI DSS (Payment Card Industry Data Security Standard). From the 30th June 2018, all websites that accept card payments will no longer allow users of Windows XP and Windows Vista to use their websites. WorldPay are implementing this change on 30th April 2018.

What is the impact?

While you will be able to access Tucasi SCO, view the content and perform tasks in the normal way, you will receive an error message and payments will fail to process if you attempt to pay online.

Please be aware that this is outside the School's control and we apologise for any inconvenience that this may cause. Unfortunately, we will be unable to assist with making payments online using Windows XP and Vista following the 30th April 2018

We will be posting this information on our Twitter feed too, follow **@Tucasi** for further information, news and updates.

Kind regards

Iain Spirit Head of Operations Tucasi Ltd

Email: support@tucasi.com Web: www.tucasi.com Sales: 02380 016563 | Support: 02380 016564

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