Your questions answered

Why are you changing systems?
All schools within the Trust will now be using the Arbor system. This is a very positive move and will ensure that all schools are supported at the same level. Arbor is widely used in education. With Arbor we are streamlining our systems into one place.

Can I still use Edulink and Parentpay?
Edulink and Parentpay will no longer be used after Monday 7th April 2025.

When do I get my username and password?
We should be sending details out to you within the Easter holidays. It will not be before the 13th April. We will update you on this nearer the time.

Will my Parentpay balance be transferred?
Yes. All balances will be transferred to Arbor payment system. We will provide more information on how to use this system nearer the time. In the meantime, please continue to use Parentpay.

How do I pay for lunches, trips etc?
This will be accessed with the "Basket", you can make multiple payments through this mechanism, including topping up lunch money. You can learn more about this **HERE**.

Can I see my child's progress?
You can see updates on attendance, behaviour and achievement data as they are updated.
Timetables, information management and consent are also accessible.
You can see a brief overview of logging into Arbor **HERE**.

Can I report an absence on Arbor?
Using the parent portal you can report a student's absence. You can see how to do that **HERE**.