

Parent/Carer Questionnaire - Home-School Communication
Spring 2022 Results

Thank you to all who completed the questionnaire

We had a total of 59 responses from parents/carers which is fantastic. We appreciate all the positive comments you have made and will act upon any issues raised as best we can.

In future we will add an additional box for parents/carers to leave their names so it isn't anonymous – that way we can address any concerns and know who to contact in order to do so.

'How do you prefer to contact school?'

45% selected Class Dojo
33% selected Telephone
11% selected Text
10% selected Email
1% selected Other-

Comments left;

"Miss Aspinall is brilliant and even if it's really important I know she will see it and reply ASAP".

"I don't have an email address for school. But would like one. Particularly for absences etc. That is because it is confusing on Dojo who to contact in those circumstances".

"If serious in person"

"As much as I have selected Class Dojo, that is the only method I use as I don't have a contact number to text or email. I also find it sometimes difficult to get a response to my messages which can be frustrating at times".

It seems as if most parents are happy to use ClassDojo – email can be used for anyone who prefers – see website for Family support email addresses

'How often have you had to contact school with a concern about school this year?'

63% selected 0-3 times
20% selected 6+ times
17% selected 4-5 times

'Have you found it easy to speak to the right person at school when you have had a concern?'

97% selected Yes
3% selected No

The 2 that selected no were anonymous – we will try and find out which parents/carers they are so we can address the concerns.

'It is not always possible to speak to class-based staff during lesson times - if this has happened has a member of staff contacted you by the end of the day?'

97% selected Yes

3% selected No

The 2 that selected no were anonymous but we are trying and find out which parents/carer they are so we can address their concerns.

When asked 'Have your concerns been listened to and addressed?'

97% selected Yes

3% selected No

The 2 that selected no were anonymous but we are trying to find out which parents/carer they are so we can address their concerns.

'Have you attended a parent evening this year either in person, by telephone or on zoom?'

90% selected Yes

10% selected No

When asked 'Was this useful?'

93% selected Yes

7% selected No

Comments left;

"I have no concerns always able to help if possible"

"It's good to keep updated with the teacher"

"Parents evening is obviously useful to get an update on how your child is doing at school and to discuss anything needed with the person teaching your child"

"Nice to see the work that she is doing and what progress has been made".

"We don't live near school and do not see the teachers every day so parent's evening is a good way to speak to the class teacher and find out how our child is doing in class both from an academic side and a social point as well".

"It's good to know how H is progressing and areas that he needs help with. It's nice to see how much he has come on since starting Cribden House"

"Question a bit misleading, this questionnaire was good but I feel no reason for it as you all do brilliantly and I'm 100% happy with everything above. Regards to parents meeting, great to know how J is doing in school and helps me know ways I can help at home. Thanks"

"Concerns can be spoken about in a little more detail"

"I was reassured about my concerns"

"It aids with consistency so we both work together to aim good results for our child. Communication is helpful for us to progress. The school have helped us with behavioural issues for our child and has been useful"

"It was lovely to hear about my sons progress, what he has achieved, and what areas he has to improve on".

"Because I get to know what A is doing in school and how she is coping as well, and if I need to do anything at home to help her as well"

"I was given detailed information about the progress my child is making and the areas that they need more support in. Which I find helps with keeping things consistent. If we know what they're learning we can reinforce it at home".

"It was easy for me to do"

"I got to find out how my son is doing in school and how he is doing with his work"

"Good to meet the class teacher in person, especially as my daughter was a new student in September 2021".

"I live quite a distance from school so doing it by zoom meant I could fit it in better with my other commitments. It was fantastic."

"It's always nice to hear how your child is progressing and also discuss any potential problems and issues they may be dealing with"

"It has helped us get an in-depth insight on our daughter's development"

"This will give us a better understanding of children's daily behaviour, which will allow us to better help children learn"

"It is easier to be contacted by telephone as we don't have transport to attend parents' evenings etc"

"I know where my child's progress, what targets he's hit and working toward".

"It's helped me to keep up to date with my daughters progress and raise any questions".

"I live quite a way from school with my children and have no means of transport to attend every appointment or meeting

"It wasn't much time and in 10 minutes it's not really a lot of time to discuss where a child is up to in terms of curriculum but also how they manage socially and emotionally in school. But saying that our son has experienced more than usual staffing changes this year which hasn't really helped his progress".

"To be able to talk about how my child is getting on at school and what they still need help with"

"Zoom call was easier as I struggled with child care after school and the school is quite far away from us".

"The overall run of the school is brilliant and the staff are fantastic"

"I can see the progress of my sons work"

"The staff explained in good detail the progress of my son".

"I haven't met my child's class teacher, nor have I seen his classroom. It would be nice in the future to be able to meet the staff who are looking after my child".

"It's nice to know if you got any questions you can always get help from someone"

"Since a class teacher change over this year I find it difficult to contact the teacher for a reply with a child's issue, I understand teachers are busy but I don't get a reply when school finishes also"

"It was good to sit in L's class and see what he sees with his surroundings and make L happy we were in his classroom with him. It made him feel comfortable with us and his teacher face to face"

"It's always good to meet teaching staff face to face and to be able to see the classroom and children's work".

"Very informative for the progression of my child"

"It's important to find out how my child is coping in class and if there are any problems to discuss".

"Informative to find out what B's progress has been also discussing B's transition to high school this year".

"Yes, as it good to know how our child is doing in class as well as help us share strategies that help our child regulate at home and school"

"It gives peace mind in a way that there is a check n balance. and a constant strive to achieve better than before"

"Everything explained to me"