



## ROSSENDALE CONNECTED HUB – ADDITIONAL INFORMATION

### **Lonely people needed social contact:**

SILVERLINE – offers 24 hour, 365 days a year, free, confidential helpline providing information, friendship and advice to older people.

Telephone 0800 4 70 80 90

[www.thesilverline.org.uk](http://www.thesilverline.org.uk)

### **Volunteer Support**

LANCASHIRE VOLUNTEER PARTERSHIP

Volunteer support for people feeling isolated and vulnerable – contact 07779 972114 / 07779 972652 [www.lancsvp.org.uk](http://www.lancsvp.org.uk)

### **General help and advice**

#### **Age UK Lancashire helpline – 0300 303 1234**

Information and advice including local sources of help and support, emergency food, advice on benefits, health and community care, welfare benefit checks.

### **Prepayment meters (Gas/Electricity):**

People who are self isolating and can't top up their gas or electric prepayment meter can contact their supplier who will help them get two weeks supply.

British Gas: 0333 202 9802

EDF: 0333 200 5100

EON: 0345 052 000

N Power: 0800 073 3000

Scottish Power: 0800 027 0072

SSE: 0345 026 2658

### **Welfare benefits advice**

#### **Rossendale and Hyndburn Citizens Advice**

[www.carh.org.uk](http://www.carh.org.uk) 0300 456 2552

### **Business Grants**

Businesses that call asking about the grants available for businesses impacted by Coronovirus should email for support:

[nndr@rossendalebc.gov.uk](mailto:nndr@rossendalebc.gov.uk)

### **Other useful numbers**

#### **Useful phone numbers:**

ROSSENDALE BOROUGH COUNCIL – 01706 217777

LANCASHIRE COUNTY COUNCIL – 0300 123 6701

- SOCIAL SERVICES CHILDREN – 0300 123 6720
- SOCIAL SERVICES ADULTS - 0300 123 6721
- OUT OF HOURS – 0300 123 6722

SAMARITANS – 116 123

CITIZENS ADVICE – 0300 456 2552

DWP CUSTOMER SERVICES – 0300 731 7898

PENSION SERVICE – 0800 731 0469

UNIVERSAL CREDIT – 0800 328 9344