



Devonshire Primary Academy

Parent/Carer Code of Conduct



At Devonshire, we value our strong partnership with parents, carers and families. To keep our school a safe, respectful and welcoming place for everyone, we expect all adults to follow this Code of Conduct.

Working Together

- Be respectful, kind and supportive to staff, pupils and other families.
- Follow school values and set a good example.
- Keep the school site clean and park safely and legally.
- If you have a concern, speak to your child's teacher in the first instance and a senior leader after that. If the issue remains unresolved, follow the Complaints Procedure.

Unacceptable Behaviour

Please do not:

- Use loud, rude or threatening language.
- Show physical aggression.
- Damage, or allow your child to damage, school property or disrupt school activities.
- Approach children other than your own.
- Smoke/vape, consume alcohol or use illegal drugs on the school site.
- Bring animals onto school grounds (except registered guide or therapy dogs).
- Record or share audio, video or images of staff, pupils or members of the school community without prior agreement or appropriate consent.
- Post offensive or harmful comments about the school or individuals online.
- Send abusive messages to staff or other families.

Social Media – Think Before You Post

We encourage positive engagement on all social media platforms (both personal and belonging to the school), including Facebook and Class Dojo.

- Be respectful in posts, comments and messages.
- Do not use social media to complain, criticise or spread negativity about the school or its community.
- Do not share images, videos, recordings or information about pupils, families or staff without appropriate consent.

If the Code of Conduct is Broken

The school may:

- Send a formal warning letter and invite you to a meeting.
- Send a formal letter advising that further breaches may lead to a ban from school premises if the behaviour continues.
- Send a formal letter advising that you have been banned from school premises. In more serious cases, this can be enforced without following the previous steps.
- Restrict communication to written correspondence or a nominated member of staff where necessary.
- Contact the police or the Trust's legal team if behaviour is considered to be a criminal matter.

Thank you for helping us keep Devonshire a safe and happy place for everyone.