

Parental controls guide

Parental Controls information

Type of guide

Entertainment & Search engines

Features and Benefits

Netflix Parental Controls allow you to restrict access to content of varying maturity levels. You can create individual profiles with different control levels suitable for Little Kids, Older Kids, Teens and adults. These need to be set on a computer to cover all devices.

What specific content can I restrict?



Inappropriate content

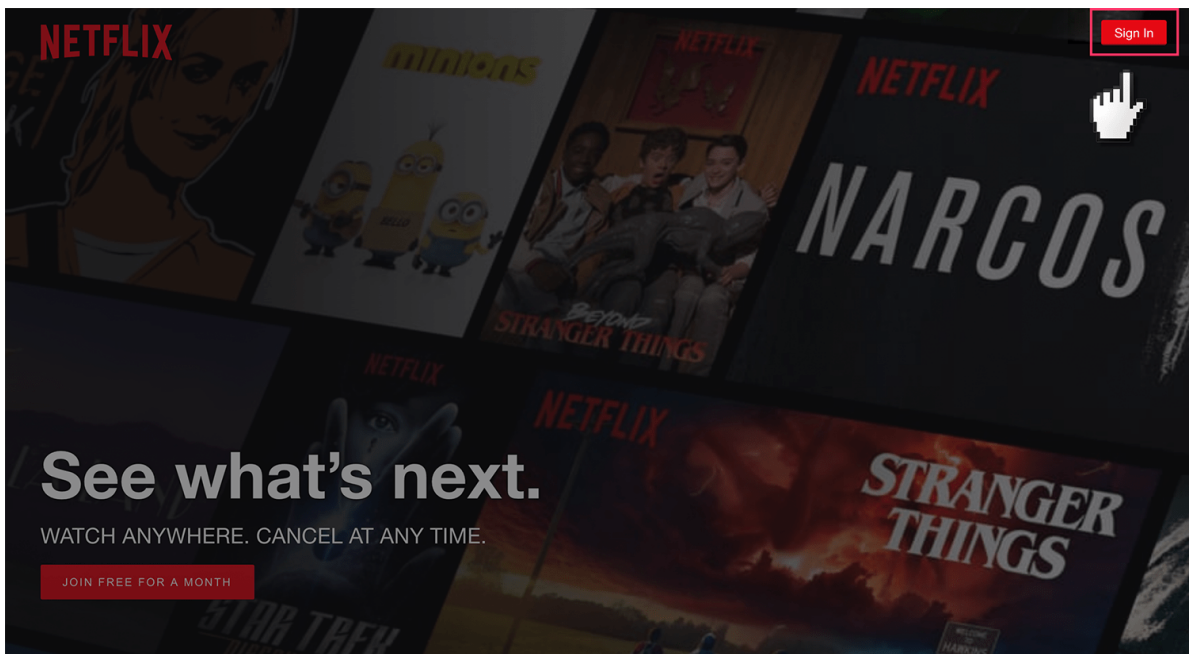
What do I need?

Access to a computer and a Netflix account (Email and Password).

Step by step guide

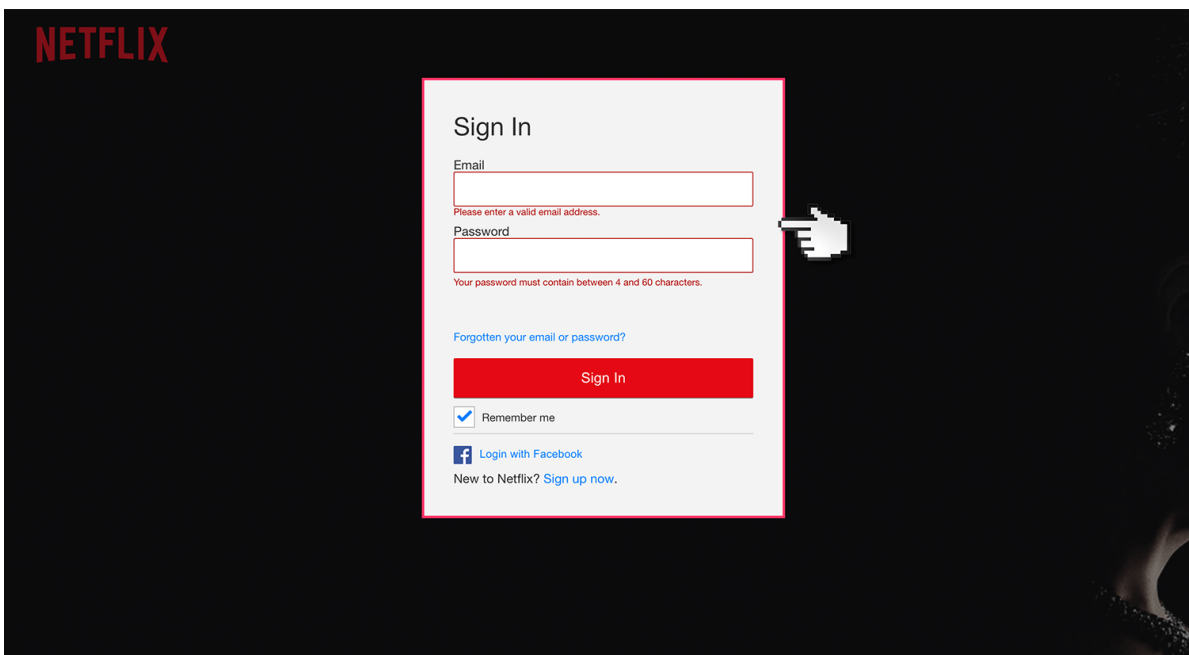
1

As the primary account holder, you have two options for controlling viewing on the account. By setting a 4 digit PIN or setting a maturity level on a profile. While on your browser go to netflix.com and click 'Sign in'.



Step by step guide

- 2 Enter your log in details.



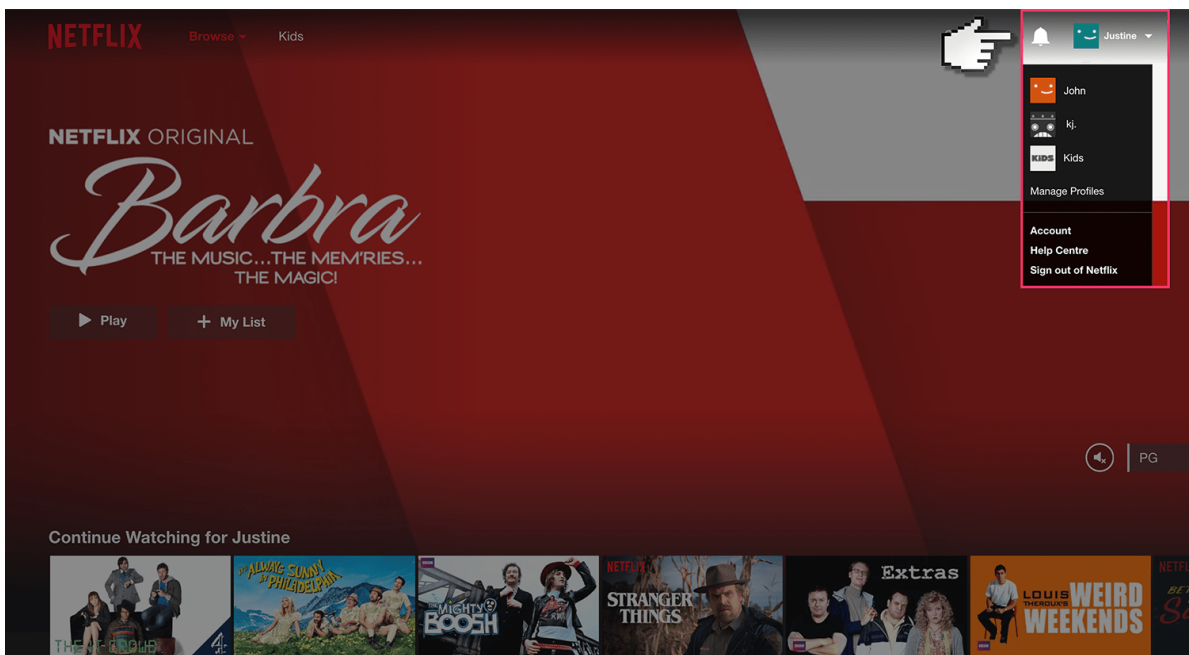
Netflix

NETFLIX

Step by step guide

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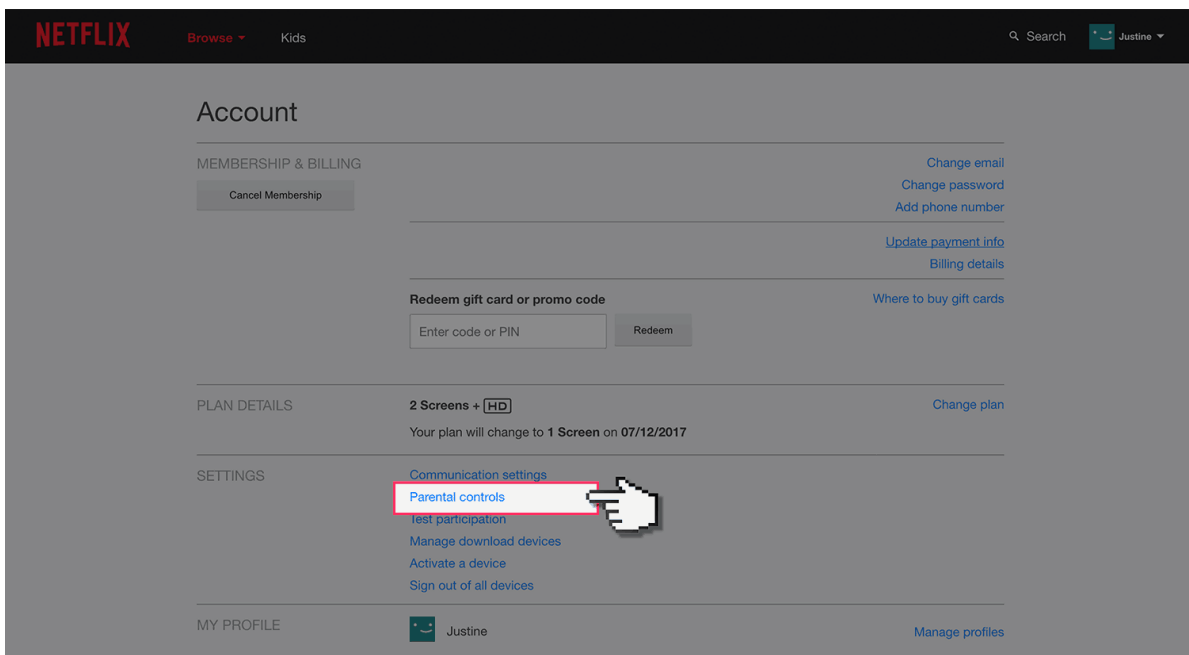
Click on your profile icon in the top corner and select 'Account'.



Step by step guide

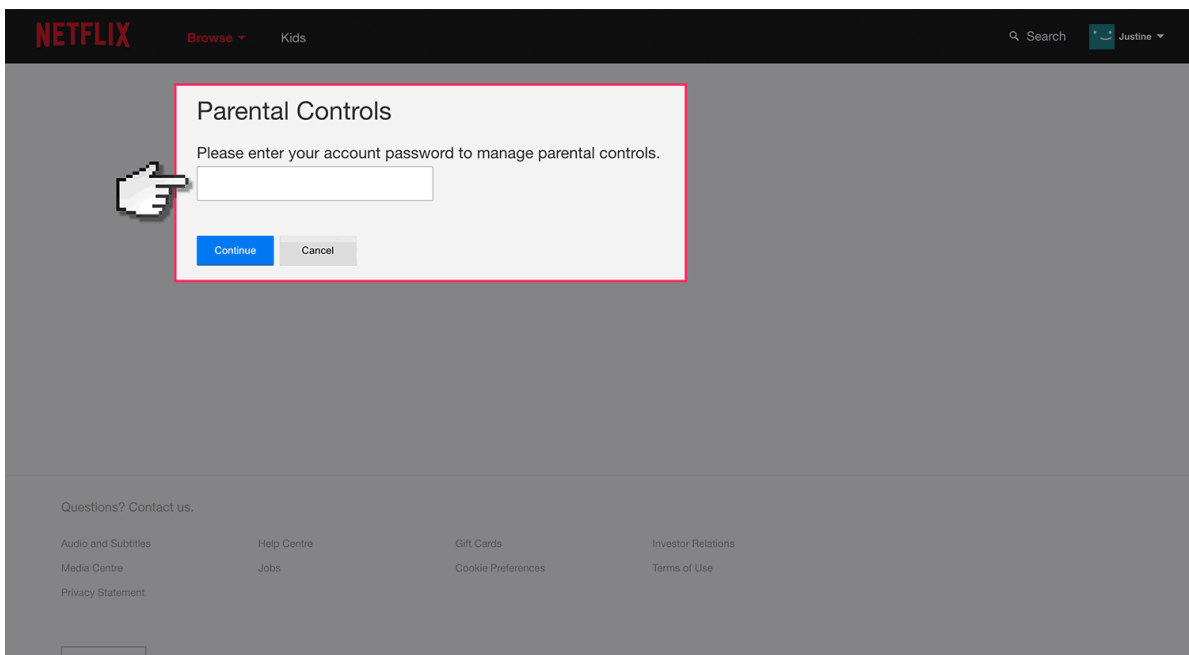
4

Click on 'Parental Controls'.



Step by step guide

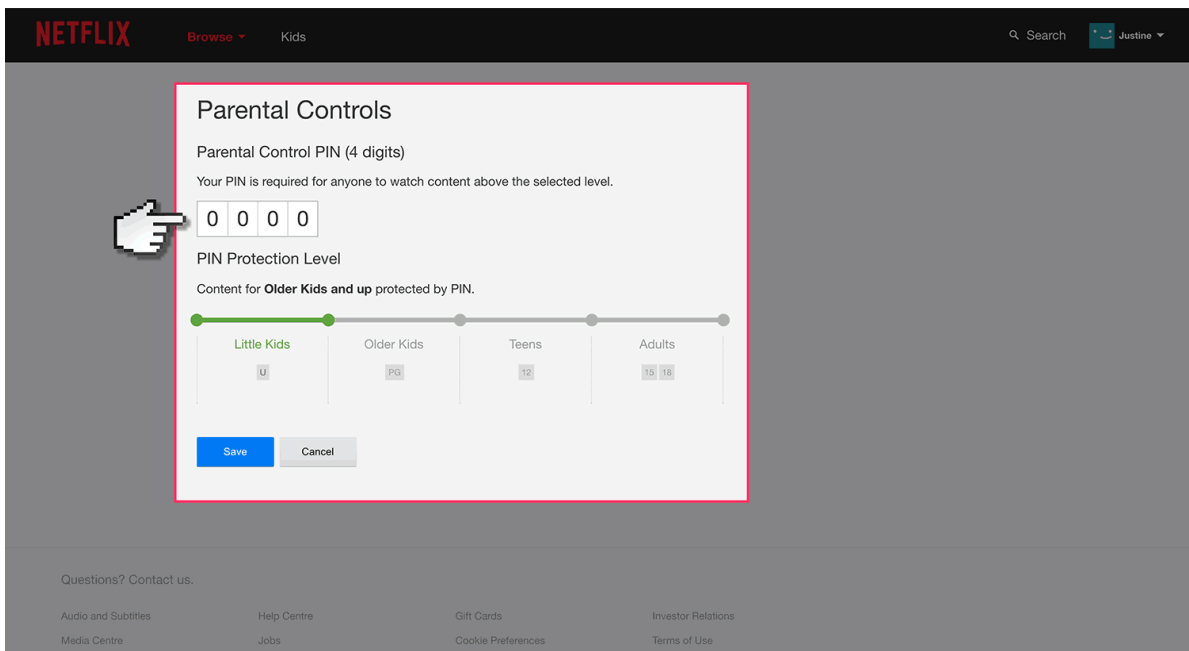
- 5 You must now enter your account password.



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You're now prompted to enter a 4 digit Pin which will be needed to amend the settings in the future. Once you've decided on a PIN, choose the age group for the restricted content and then press 'Save'.

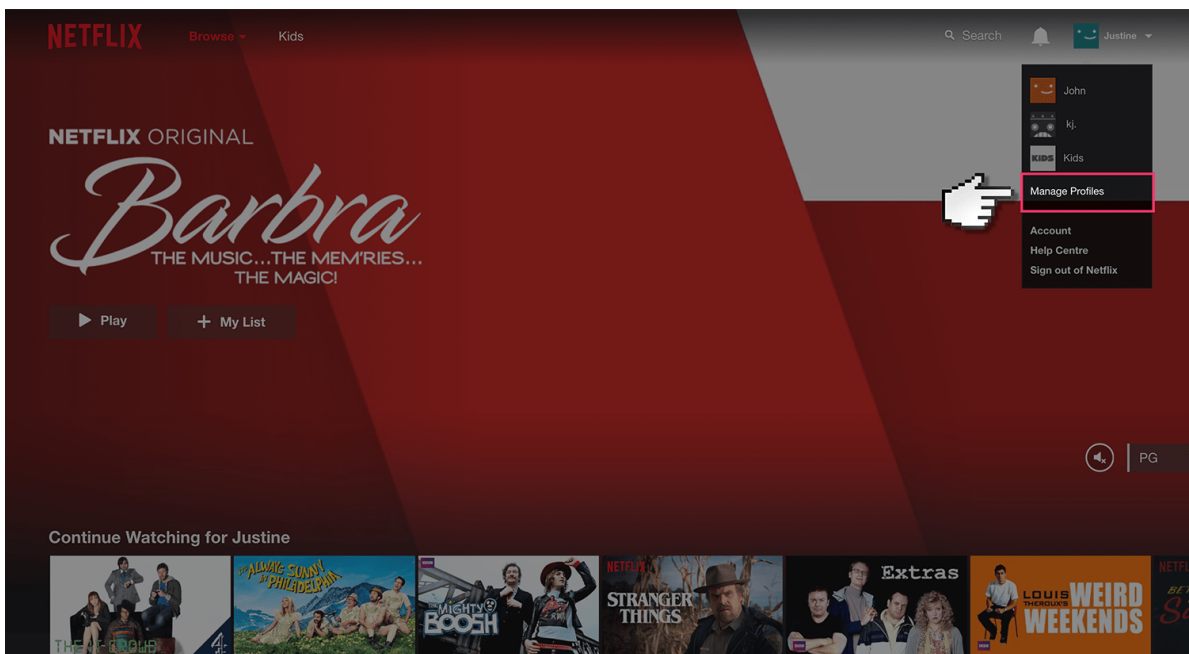


The screenshot displays the Netflix website interface. At the top, the Netflix logo is on the left, and navigation options like 'Browse' and 'Kids' are in the center. On the right, there is a search bar and a user profile icon labeled 'Justine'. The main content area features a 'Parental Controls' modal window. This window has a title 'Parental Controls' and a sub-header 'Parental Control PIN (4 digits)'. Below this, it states 'Your PIN is required for anyone to watch content above the selected level.' There is a PIN input field with four boxes, each containing a '0'. A hand cursor is pointing at the first '0'. Underneath, the 'PIN Protection Level' section shows a horizontal line with four radio buttons: 'Little Kids' (selected), 'Older Kids', 'Teens', and 'Adults'. Below these are icons for content ratings: 'U' for Little Kids, 'PG' for Older Kids, '12' for Teens, and '15 18' for Adults. At the bottom of the modal are 'Save' and 'Cancel' buttons. The footer of the page contains links for 'Questions? Contact us.', 'Audio and Subtitles', 'Media Centre', 'Help Centre', 'Jobs', 'Gift Cards', 'Cookie Preferences', 'Investor Relations', and 'Terms of Use'.

Step by step guide

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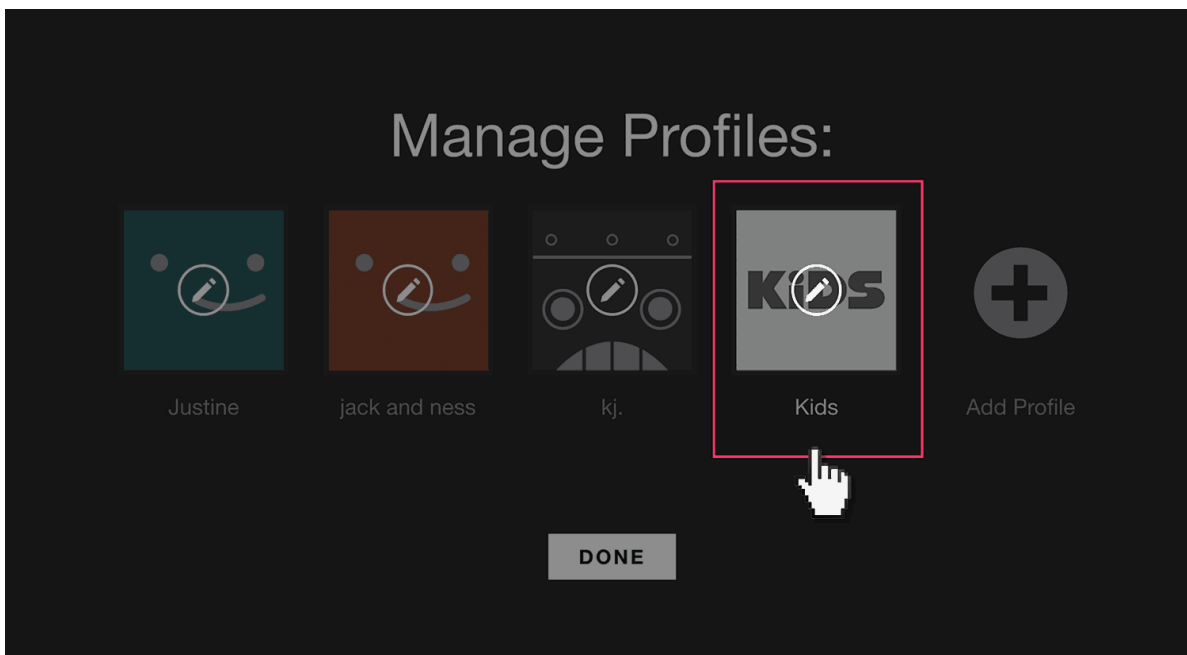
To set a maturity level to a specific profile, go back to the homescreen and select the profile icon at the top again. This time select 'Manage Profiles'.



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Choose the profile you want restricted or select 'Add profile'.



Step by step guide

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Click the 'Allowed TV programmes and films' tab and choose your level of content you want.

