SHOPPER'S CHECKLIST
Internet-enabled devices

If you are thinking about buying an internet-enabled device (or you are not quite sure whether a device even has internet access), why not print out our Shopper's Checklist and ask these important questions in the shop?

Buying an internet-enabled device? Questions to ask in the shop

Internet access

- Does this device have internet access? What does this allow the device to do?
- Is it possible to filter internet content that is potentially harmful for children?
- Is it possible to disable the internet browser to prevent my child from surfing the web?
- If my child accesses wifi from home, how can I ensure that filtering is still in place?
- How can this device be used to watch films and TV or listen to music? Can I restrict access to content based on age ratings?

Communication

- What are the ways this device can be used to communicate with people?
- Are there any settings to prevent video calling?
- Are there any settings to prevent multiplayer gaming?
- How can I report unwanted or abusive contact?

Apps

- Can I prevent my child from downloading apps which are not age appropriate?
- How can I report an app?
- Are there any apps which might help protect my child?

Protecting personal information

- How can you set a PIN to lock the device when it is not being used?
- Does this device have any location services? Are there any settings to prevent my child sharing their location?

Costs

- How could my child run up a bill using their device? Are there parental controls or ways of restricting spending?
- How could my child spend money on apps or in-app content? Is there any way I can limit their spending?