

EASTERSIDE ACADEMY

Parent / Carer Questionnaire 2022 Outcomes

Number of questionnaire returns: 105

Thank you all for taking the time to complete our annual parent questionnaire. Your feedback is important to us and enables us to constantly look for ways to improve the service we provide.

	Please tick ...	Strongly agree	Agree	Disagree	Strongly disagree	Don't Know
1.	My child is happy at this school.	65 (62%)	37 (35%)	2 (2%)	1 (1%)	0
2.	My child feels safe at this school.	68 (65%)	37 (35)	0	0	0
3.	The school makes sure its pupils are well behaved.	54 (51%)	49 (47%)	1 (1%)	1 (1%)	0
4.	My child has been bullied and the school dealt with the bullying quickly and effectively.	37 (35%)	37 (35%)	4 (4%)	1 (1%)	21 (20)
5.	The school makes me aware of what my child will learn during the year.	55 (52%)	46 (44%)	4 (4%)	0	0
6.	When I have raised concerns with the school they have been dealt with properly.	50 (48%)	49 (47%)	4 (4%)	0	2 (2%)
7.	Does your child have special educational needs and/or disabilities (SEND)?	YES 15 ticked yes		NO		
8.	If yes, how strongly do you agree with this statement: 'My child has SEND, and the school gives them the support they need to succeed.'	11 (73%)	3 (20%)	1 (7%)	0	0
9.	The school has high expectations for my child.	51 (49%)	49 (47%)	2 (2%)	0	3 (3%)
10.	My child does well at this school.	64 (61%)	41 (39%)	0	0	0
11.	The school lets me know how my child is doing.	63 (60%)	40 (38%)	2 (2%)	0	0
12.	There is a good range of subjects available to my child at this school.	60 (57%)	42 (40%)	0	1 (1%)	2 (2%)
13.	My child can take part in clubs and activities at this school.	68 (65%)	31 (30%)	2 (2%)	1 (1%)	3 (3%)
14.	The school supports my child's wider personal development.	59 (56%)	44 (42%)	1 (1%)	1 (1%)	0
15.	I would recommend this school to another parent.	YES 103 ticked Yes		NO 2 ticked No		

Here are the comments shared by parents / carers:

"My child really enjoys coming to Easterside."

"Thank you so much for supporting my child in everything, not only learning but everything!"

"Staff are really nice and my children love it at this school."

"XXXXX has achieved very well in this school."

"XXXXX is really happy at this school. Loves his friends and his teachers."

"My children enjoy coming to school and are doing extremely well."



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"Love this school for my son. He's come a long way."

"We always feel supported by the school and feel you support XXXX fantastically."

"Brilliant school, really helpful with support for my child."

"Amazing staff. Communication with parents is of a high standard. Child comes home confident and loves the close connections he builds with his teachers due to the support he is given. Amazing!"

"Well supported during a very difficult time."

"Both boys love coming to school and has made journey to a new school much easier."

"XXXX often gets upset at the thought of coming to school but he enjoys it once he's there. I like Marvellous Me and would like more about what he has been doing. Fantastic communication with class teacher."

"Overall I am happy with the school and find staff very welcoming and easy to approach. My child feels happy in school and always tells me her day."

*One comment left was specific to their child's needs and our SENDCo will get back to them personally.

School Communication

Some of the ways in which we communicate with parents are:

- ✓ **School Website** – news / calendar / events / Twitter feed / clubs and activities.
- ✓ **School Twitter** account: @easterside_a - great for seeing what is going on in school.
- ✓ **School 'My Child at School' (MCaS) APP** – see school office if you don't have access.
- ✓ Fortnightly **Head Teacher's Letter**.
- ✓ **Termly newsletters** from teams / Key Stages.
- ✓ **Termly Consultation Times** – useful to discuss progress and pupil's well-being.
- ✓ **Marvellous Me (APP)** – if you haven't got sign up details please speak to the school office.
- ✓ **Weekly Stay and Play** sessions for parents in Early Years – great way to see what your child is doing in school and speak with their teachers.
- ✓ **Open Mornings** across school each term - great way to see what your child is doing in school and speak with their teachers.
- ✓ **Face to face and phone calls** – staff are available to speak after school; also adults are available on the doors in the morning. Alternatively you can call the main office and ask for the class teacher to give you a call – this will usually be out of teaching hours.
- ✓ **The Principal, Vice Principal and Care Team** are always available to speak with parents – please contact the main office.