


Eastfield Primary Academy - Directory of Services

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<u>Mental Health</u>					
<u>Name of agency (A-Z)</u>	<u>What are they for?</u>	<u>Contact details</u>	<u>Consent Form?</u>	<u>Who will make the referral?</u> <u>(Class teacher, HOC, etc)</u>	<u>Next steps</u>
Compass Go	The Mental Health Support Team works with children, young people, families and educational settings in North East Lincolnshire. We provide support, help and advice for pupils, students and schools for issues related to mental health and wellbeing.	Tel: 01472 494 250 Email: nelincsmhst@compass-uk.org Alexandra Dock Business Centre Fisherman's Wharf Grimsby DN31 1UL https://www.compass-uk.org/services/north-east-lincolnshire-mhsts-new/	Yes	Mental Health Lead	They will offer an intervention programme if accepted.
Cudox	Mental Health and Emotional Wellbeing Services We offer therapy and counselling services to one-on-one private practice clients, as well as companies of all sizes and to the education sector.	Cudox Wellbeing C.I.C. Centre4, Wootton Road, Grimsby, North East Lincolnshire, DN33 1HE Call us on: 01472 236 672 https://cudox.co.uk/contact/	Yes	SENCO/ Mental Health Lead	Fill in a brief form before requesting an appointment
Climb4	A not-for-profit social enterprise. We aim to use training, education and Arts activities to improve health and well-being of vulnerable and	https://www.climb-4-limited.co.uk/	No	Self-referral	

	disadvantaged people within North East Lincolnshire.	01472 233688 Ext 270 info@climb-4-limited.co.uk			
Fortis	They do creative therapy for one-to-one sessions, group work and also training for staff. They also deliver courses, workshops and training packages on attachment, trauma, child development, emotional resilience and many more.	https://fortistherapy.co.uk/ enquiries@fortistherapy.co.uk claire@fortistherapy.co.uk Office: 01472 241794	No	SENCO/ Mental Health Lead	Organise a date to come in to school as well as offering virtual sessions.
Kooth	Kooth is an online mental wellbeing community. Access free, safe and anonymous support. They also do in school talks to our pupils.	www.kooth.com	No	Teacher / SENCO/ Mental Health Lead	Online service and accessed at any point - free online resources.
Navigo	Navigo offer a range of mental health services, including acute and community facilities - as well as specialist support such as older adult's inpatient services; rehabilitation and recovery; community mental health; and an outstanding specialist eating disorder facility	<u>01472 583000</u> 01472 625100 https://navigocare.co.uk/ info.navigo@nhs.net	Yes	Self-referral	Access to health professionals and support networks.
Young Carers	YC Service offers one-to-one and group support to children and young people aged 6-18 years old who are	Young Carers Project Carers Support Centre 1 Town Hall Square	Yes	SENCO/ EWO	Referral form reviewed before offering support.

	living in North East Lincs and caring for someone at home, usually a family member, with physical or mental illness, a disability, and/or a substance misuse problem.	DN31 1HY 01472 323231			
Young Minds Matter	Young Minds Matter is an emotional wellbeing and mental health service based in North East Lincolnshire.	01472 252570 lpn-tr.nelymm@nhs.net	Yes	Yes a Referral form is required by teacher / SENCO/ Mental Health Lead	Referral to counselling and a personalised support package.


 YMM Guidance and Referral Form.docx

<u>Domestic Abuse</u>					
<u>Name of agency (A-Z)</u>	<u>What are they for?</u>	<u>Contact details</u>	<u>Parent Consent form?</u>	<u>Who will make the referral? (Class teacher, HOC, etc)</u>	<u>Next Steps</u>
Blue Door	The Blue Door Support Service which operates from bases in central Scunthorpe, Grimsby and Hull. The service provides support for domestic violence, sexual abuse or rape. The service has Independent Domestic Violence Advisors (IDVAs). This	Helpline: 0800 197 47 87 Office: (01724) 841 947 Email: info@thebluedoor.org	Yes	Although The Blue Door accepts self-referrals, they prefer professionals didn't signpost people to them and completed a referral.	Support for the young person and family

	<p>service is for women and men living in North Lincolnshire who are experiencing/have experienced domestic and/or sexual abuse and violence. Provides service users with their options, i.e. housing; criminal and civil options; support service users who have to appear in court as witnesses.</p>				
NSPCC	<p>The NSPCC is a charity that aims to protect and support children from abuse. They also aim to keep children safe online and help children to get back on track when they have experiences abuse. The charity also supports families that need additional support.</p>	<p>https://www.nspcc.org.uk</p> <p>01472 803500</p>	No	<p>Self-referral and professional referral</p>	<p>Support packages for the young person. Access to emergency hotline and key worker.</p>
Women's aid	<p>Women's Aid provides support, accommodation, advice, information, training, volunteering, etc., for women, men and children who are experiencing or who have experienced domestic abuse in N E Lincs.</p>	<p>https://www.womensaidnel.org/</p> <p>01472 575757 support@womensaidnel.org</p>	No	<p>Referrals can be made by teachers, professionals and other agencies.</p>	<p>Additional training and resources available.</p>

Drug & Alcohol Abuse

<u>Name of agency (A-Z)</u>	<u>What are they for?</u>	<u>Contact details</u>	<u>Parent Consent Form?</u>	<u>Who will make the referral? (Class teacher, HOC, etc)</u>	<u>Next Steps</u>
We Are With You	Who's the service for? This service is for you if: You are living in North East Lincolnshire, You are worried about either your drug or alcohol use, or someone else's.	https://www.wearewithyou.org.uk/services/north-east-lincolnshire/  We Are With You Young Persons refer 01472 806890	Yes	Self-Referral & professional referral.	Tailored intervention for the young person.

Sexual Health & Other Health Services

<u>Name of agency (A-Z)</u>	<u>What are they for?</u>	<u>Contact details</u>	<u>Parent consent</u>	<u>Who will make the referral? (Class teacher, HOC, etc)</u>	<u>Next steps</u>
School Nurse	School nurse is to provide support to our students for all health matters.	https://nelincolnshire-self.achieveservice.com/service/School_Nursing_referral	Yes	Both child or teacher/ SENCO	The nurse will arrange an appointment with school.

Sexual Assault & Referral Centre (SARC)	Individuals will be offered support and guidance, a medical assessment/treatment, a forensic examination, and the opportunity for aftercare referrals into support services.	0330 223 0181 casasuite.sarc@nhs.net	No	Self-referral/call-in	Nurse and support worker will refer onto other helpful services.
Virgin Care	Virgin care supports those who display symptoms of sexual transmitted diseases. Advice can be offered on all types of contraception. The service is confidential and available for all age ranges, both male, female and other orientations. Kits can be ordered online, alongside additional support from professionals.	0300 330 1122	No	Self- referral/walk-in clinic	Follow up support on yearly screening and next steps to avoid future transmitted diseases.

SEND

<u>Name of agency (A-Z)</u>	<u>What are they for?</u>	<u>Contact details</u>	<u>Parent consent?</u>	<u>Who will make the referral? (Class teacher, HOC, etc)</u>	<u>Next steps be</u>
Navigo	"Navigo is a multi- route referral system for those children and young people up to 19 years where support has already been accessed and tried but further specialist intervention or assessment may be required. This includes children and young people with complex needs across: - speech, language and communication -Difficulties with social interaction -Learning difficulties -Neurodevelopmental difficulties -Sensory difficulties - social, emotional and mental health difficulties."	info.navigo@nhs.net 01472 583000	No	Professional Referral Only. When completing the access pathway referral, a contact form should accompany this referral.	Support package and additional specialist interventions
Barnardos/ SENDIASS	Providing free, confidential and impartial advice and support to young people and parents/carers of a child in relation to Special Educational	https://www.barnardos.org.uk/what-we-do/services/north-east-lincolnshire-sendiass	Yes	Professionals can refer using the referral form or parents and young people can self-refer	Access to professional agencies, care plan (EHCP), specialised provisions.

	Needs and Disability (SEND) living within North East Lincolnshire	01472 355365 nelincs@barnardos.org.uk		by calling or emailing the service.	
FLAG	Children with disabilities have additional needs and the aim of FLAG is to provide them with a safe and supported environment where they can meet and play with their friends and develop recreational and independence skills. These activities take place at Strand Street School under the care and supervision of qualified and experienced staff.	http://www.flaggrimsby.co.uk/about-us.php 0794 462 7352 office@flaggrimsby.co.uk	Young adults - Yes	We accept referrals from the children themselves, parents/carers, the local authority or other outside agencies.	An appointment will be made with young adult.
Foresight	The Children Scheme is aimed at Young People 8 to 17 Years that have a disability and/or learning difficulty. The activities are there to provide something fun and stimulating to all Young People that use the facility.	01472 269666.	No	Self-referral	Long-term support delivered by the charity.
Young Peoples Support Service (YPSS)	YPSS is part of North East Lincolnshire Council. They are a signposting service for 13-19 years old and up to 25 years of age for young people with special educational needs. They offer impartial	https://www.nelincs.gov.uk/young-people/school-and-college-life/if-you-need-advice/	No	Self-referral and professional referral	Appointment will be made to go over referral.





information, advice and guidance to help you make informed choices about careers, further education, training and employment. YPSS also offer support with any personal or welfare advice you require. For further information or to book an appointment with an adviser please see the contact details below.

01472 313131
admin.yps@nelincs.gov.uk

Family Support






<u>Name of agency (A-Z)</u>	<u>What are they for?</u>	<u>Contact details</u>	<u>Parent consent?</u>	<u>Who will make the referral? (Class teacher, HOC, etc)</u>	<u>Next Steps</u>
Catzero	The organisation is designed and built for families and young people who may have low self-esteem and confidence. This can also restore relationships with key family members. At the end of a challenging eight-week land based development programme, that people take part in the sail, which provides reflection, challenge, teamwork - and a	<u>01482333303</u> info@catzero.org www.catzero.org	Yes	SENCO	Eight-week programme, possibility of a 10-day sail working alongside business people and sailors. Extensive support network.

	great reward. It truly brings their change to life!				
Centre 4	Advice and Support on: Benefits, Debt and Money, Housing, Relationship and Family advice, Employment, We also help with form filling	https://www.centre4.org.uk/Advice_available_at_Centre4 enquiries@centre4.org.uk 01472 236688	No	Walk-in Some are agency referral.	Advice and support. Access to the community hub. Job searches Emergency access points.
CRUSE	Support with bereavement and loss.	http://www.mydoorstep.org.uk/i-need-help/professionals/ The national helpline is open Monday-Friday 9.30-5pm (excluding bank holidays), with extended hours on Tuesday, Wednesday and Thursday evenings, when we're open until 8pm. National Helpline: 0808 808 1677 Local Helpline: 07867 312658	Yes	Self-referral	Look at options available for support through a phone call.
Doorstep	Support with housing, homeless prevention and food banks.	https://www.nelhrsgateway.org.uk/Data/ASPPages/1/264.aspx	No	The online referrals are for agencies only. If you are	Future support packages and guidance.

		01472 321444 07718494660			threatened with homelessness, you need to contact the Home Options Team Telephone 01472 326296 option 1.	
Integrated Front Door	Front Door offers services for children, young people, and families from pre-birth to adulthood. Locality Family Hubs are for everyone, including support for children with additional needs.	01472 326292 (option 2, option 2)	 MARF (CSC).doc		Professionals: Teachers, SENCO/ Mental Health Lead/, DSL, Social workers.	Support from single assess point, professional agencies, health visitors etc. MARF FORM will need to be completed.
	  The new Integrated Threshold-of-Need-Front door - sept 20 2020-COMplete-A11					
Young Carer Project	Young Carer`s Service offers one-to-one and group support to children and young people aged 6-18 years old who are living in North East Lincs and caring for someone at home, usually a family member, with physical or mental illness, a disability, and/or a substance misuse problem.		 Young Carers Referral Form_Feb20	Yes	SENCO/ Mental Health Lead/ Teachers	Support for the Young carer

YMCA	<p>The Charity provides a variety of services to support residents including; Supported Accommodation for up to 109 people at our Peaks Lane, Foyer and Community House sites. Training, education and employability programmes to help move our residents forward in their lives. They also offer the At One Project to young people ages 16 up to 35, which consists of counselling, group work and support with getting into work or volunteering.</p>	<p>https://oneymca.org/</p> <p>YMCA Peaks Lane : (01472) 359 621 YMCA: Humber (01472) 580550</p>	No	<p>Self-referral and professional referral</p>
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CCE

<u>Name of agency (A-Z)</u>	<u>What are they for?</u>	<u>Contact details</u>	<u>Parent consent?</u>	<u>Who will make the referral? (Class teacher, HOC, etc)</u>	<u>Next steps be?</u>
Humberside Police Intelligence Unit	Humberside Police have created a new Partnership Information Form (PIF) which is electronic and in a simple format, which has been well received by those that submit intelligence to the Police.	https://www.reportingcrime.uk/Help/PartnershipIntelligence/  PIF Guidance Document.docx	n/a	n/a	INTELL sharing only , the Police may make contact for further information
GRAFT	Support/ screen all Exploitation.	 N E Lincs exploitation process  Guidance on completing N E Linc:  N E Lincs Exploitation Risk As:  Example of a Risk Reduction Plan (to t	YES	Any staff / support from DSL` s	Screen at the Front Door, discussed at OVM