

Elliston Academy



Dear parents,

Many thanks for completing our questionnaire. Your views are very important to us. We pride ourselves on fostering great relationships with families as we continue to be an outstanding place to learn.

Below are just a few of the many, many positive things you told us that you love about our school– every single comment has been passed onto staff, these are just a few examples.

- When my daughter is struggling the school are very supportive and understanding and let her work at her own pace and make changes to suit her needs so she can learn better.
- I love the fact this school has made my daughter so much more confident in everything that she does
- Friendly atmosphere where the children feel safe
- I don't have a bad word to say about Elliston. My daughter has been here since nursery. You've supported us through the good and the worst time of our life will always be grateful for the staff at Elliston.
- The list is very long, but I really love that all staff are so concerned when it comes to kids learning, always there for parents to chat with and help with parents' concern.
- The teachers are great always know how to make you feel welcome and treat the children like their own, this is an amazing school
- All my 3 children attend Elliston and have all been very happy at this school
- Love how warm friendly and welcoming everyone is! I came here when I was younger and was so excited that my son can attend now!
- I find my sons teachers all warm and welcoming and nothing seems too much trouble
- The teachers they are all polite, kind, and helpful. Great communication with parent and the teacher.
- Good behaviour instilled in the children
- All 3 of my children have attended Elliston 11 years running now. I think it's a fantastic school and all the staff are amazing. Thank you for being there for all the kids.
- Deeper learning at every opportunity, the support for this from the staff to encourage the learning opportunities given.
- All the credit in the world for the staff on front desk. It's a hard job but are always there with a smile on their faces.
- Teachers / all staff are very approachable, welcoming, and friendly. Keen to assist with any concerns you may have.
- My son wants to go every day!
- The support my child gets with him needing extra help
- I love how they focus individually on each student to reach their potential
- The feeling of family and community. I'm proud to send my child to such a school
- Elliston is like a family. Everyone looks out for one another.
- My daughter's teachers have been very patient and understanding with her
- School Staff genuinely care about their pupils. It is not just about academic performance, but you work on developing children's personalities in a beautiful way.
- How much there is for children to do out of school
- my child has been fully supported when she's needed to be and she is very happy in this school, I wish I had changed her to you long before I did
- This school is a safe place for my daughter. I feel she is well respected and cared for. Her needs are catered for, and she is thriving in her class
- I love how caring the staff are towards my child, he always comes home happy and full of joy. He gets so excited when he tells me what he has been learning about and I am so proud of how far he has come, since moving to Elliston.

- Thank you for giving my child confidence and support throughout his early years. You are valued and appreciated for all your hard work.
- Amazing school, wouldn't change a thing. As we would expect, you told us ways in which we could improve. Here are examples of these and how we have responded to or intend to respond to your comments.

Improve Communication – ‘more communication is needed.....’

- We make sure we send letters out with as much notice as possible where we can.
- We provide termly dates at the beginning of each term so that parents can see what is coming in advance should purchases or childcare need arranging
- We will remind you of events via text, Twitter, Facebook, the school website – if you do not have access to these and would like it, please see any member of the admin team who will help you
- Monthly newsletters are sent home and put on the website. These are to remind you about upcoming events and to tell you about some things that have happened in school
- The office is always available to call directly with any queries
- Appointments with class teachers can be made at any point throughout the year if you have something specific you would like to ask

After School Clubs – ‘I would like wider range of after school clubs that there are spaces for.....’

- We try to include a range of activities for a range of ages
- Due to Health and Safety there are limitations in terms of numbers however, should you feel your child keeps missing out come and have a chat with us
- We regularly ask the children what clubs they would like to have and endeavour to find expertise in that field, let us know if you know of anything interesting
- We do provide both Breakfast Club and ACE club that provide a wide range of activities. ACE club do Art, Craft, Cookery, Gardening to come etc.

Updates to parents – ‘my child just gets given to me at the door I never know anything about his day...’

- Due to our stringent safeguarding procedures, spending time talking to parents at the door can be difficult, especially when other parents are waiting too. However, we appreciate that you want to know how your child is getting on and staff, including Senior leaders, are always available for a phone call at the end of the day if it is important to you.
- We are also aware of confidentiality at the door at the end of the day
- We offer three open evenings per year with a spring one with books on display
- We send out reports mid-year so that discussions can then be had with parents about how they can support their child before the end of the year
- We plan class assemblies for parents to showcase what their child has been learning
- We are looking to resume parent activity sessions now that coming into school does not pose such a threat re Covid

Results from our questionnaires in total tells us that the vast majority of you agree that we are doing a great job. Your children are a credit to all of you and their learning behaviours and the way they behave around school is often recognised and commented on when we have visitors to school.

If you do have any concerns or worries, please do come and speak to us. I just want to finish by thanking you again for your support, we absolutely love our school and are very proud of it. We want you to be too. Don't forget to check out our pages on Twitter and Facebook to see more examples of the great work we do.

Mrs Coates/Mrs Patterson