

Elliston Academy



Elliston Street,
Cleethorpes
N.E. Lincs
DN35 7HT

Tel: 01472 235116

email: office@ellistonprimary.co.uk

website: www.ellistonprimary.net

Monday 30th November 2020

Dear parents/carers,

We always follow advice from our Trust, the Government and Public Health strictly when making decisions about school being open during the current pandemic. Our risk assessment is available on the website and this lists the procedures we have in place to ensure your children are as safe as possible.

We have always tried to ensure families are informed of any changes and we know that most of you recognise that it can be extremely difficult for schools at the moment.

I am aware that my admin staff received two abusive phone calls from parents last week who do not agree with systems that are in place and procedures for sending children home in the event of concerns around Covid symptoms or contact.

While I understand this is a very worrying time for everyone this does not excuse such aggressive behaviour. I have instructed my staff to terminate calls with anyone who swears or shouts at them down the phone.

Anyone who has already behaved in such a manner, or who does in the future, will face a physical ban from school site. This will mean you will not be allowed on the school ground at all for the foreseeable future. Any breaches of this will be reported to the police.

I will not tolerate rudeness and abuse towards any of my team.

Should anyone wish to discuss their concerns or have a complaint (and we expect we will have some from time to time) then you must talk to me directly and I would expect this to be done in a respectful manner.

I am disappointed that there has been the need to send this to you all as the vast majority of you have nothing but praise and support for Elliston.

Thank you

Mrs C Patterson



Together we dream, believe, achieve

