

# Parental controls guide

# TalkTalk HomeSafe guide

## Parental Controls information

### Type of guide

Broadband & mobile networks

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### Features and Benefits

HomeSafe protects your family's devices when they're using your TalkTalk broadband. It alerts you when a site contains a virus and blocks sites you select as inappropriate.

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### What specific content can I restrict?



Drugs & Criminal Skills



File Sharing & Hacking



Gambling



Inappropriate content



Online games



Pornography & Adult



Privacy and identity theft



Social networking



Suicide & Self-harm



Weapons & Violence, Gore & Hate

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### What do I need?

A TalkTalk account (Username and Password) & HomeSafe

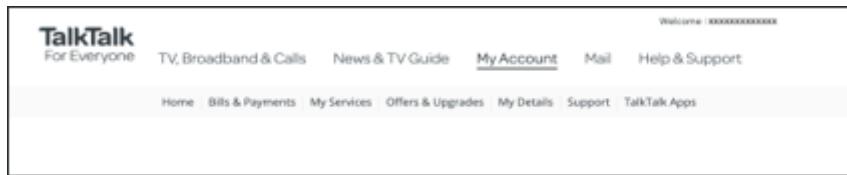
# TalkTalk HomeSafe guide

## Step by step guide

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Get Started Go to 'My Account' and log in with your Username and Password. If you haven't got an account click the 'Register' button. From the HomeSafe page, you can select the filters and change your settings to suit your family needs.

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Welcome: 000000000000

TalkTalk  
For Everyone TV, Broadband & Calls News & TV Guide **My Account** Mail Help & Support

Home Bills & Payments My Services Offers & Upgrades My Details Support TalkTalk Apps

 **HomeSafe®**

HomeSafe protects your family's devices when they're using your TalkTalk broadband. It alerts you when a site contains a virus, and blocks sites you select as inappropriate.

 **Kids Safe**  
Keep your kids safe online from potentially harmful website content like suicide, drugs, weapons and pornography. [Learn more](#)

On  Off

**Choose which websites to block and allow**

 **Scam Protection**  
We filter websites identified as being misused by scammers. We've already added a few, but you can report any you see by clicking the 'Report' link by completing a [Scam Report](#) here. Turning on Scam Protection will switch on "Safe Search" to remove unsafe content from your search results. [Learn more](#)

On  Off

 **Homework Time**  
Prevent distractions in the after school routine. Set time limits to block gaming websites. [Learn more](#)

On  Off

 **Virus Alerts**  
Check and block websites infected with viruses before they reach your front door. [Learn more](#)

On  Off

**Keep your kids safe online**  
Visit online safety experts, to get the best from the web for you and your family. [Learn more](#)

Phone number:  
000000000000

Account number:  
000000000000

Help & support  
[Find out more about HomeSafe®](#)  
[Broadband and security](#)  
[Ask the TalkTalk community](#)

Nuisance call reporting  
Reporting nuisance or scam calls? We offer a free service to report these phone numbers. [Find out more](#)

Super Safe Boost  
Award-winning security software that provides on-the-go protection in and out of the home for up to 10 devices, for only £3 per month. [Find out more](#)

**Internet matters.org**

# TalkTalk HomeSafe guide



Enable Kid Safe – Kid Safe helps protect your children from accessing potentially harmful content like suicide, drugs, weapon, etc. To Enable Kid Safe: – Choose which website you want to block and allow, then tap/click Allow. – Next, tap/click Save changes.

Choose which websites to block and allow

### Website categories

Tick the types of websites you want to block.

**Unsuitable for under 18s**

[Dating](#) ⓘ

[Drugs, Alcohol and Tobacco](#) ⓘ

[Gambling](#) ⓘ

[Pornography](#) ⓘ

[Suicide and Self-Harm](#) ⓘ

[Weapons and Violence](#) ⓘ

### Other types of website

[File Sharing Sites](#) ⓘ

[Games](#) ⓘ

[Social Networking](#) ⓘ

### Specific websites

Add websites you want to always block or allow.

Example: [www.national-lottery.co.uk](http://www.national-lottery.co.uk)

	Block	Allow
<input type="text"/>	<input type="radio"/>	<input type="radio"/>
<input type="text"/>	<input type="radio"/>	<input type="radio"/>
<input type="text"/>	<input type="radio"/>	<input type="radio"/>
<input type="text"/>	<input type="radio"/>	<input type="radio"/>
<input type="text"/>	<input type="radio"/>	<input type="radio"/>
<input type="text"/>	<input type="radio"/>	<input type="radio"/>
<input type="text"/>	<input type="radio"/>	<input type="radio"/>
<input type="text"/>	<input type="radio"/>	<input type="radio"/>

**Save changes**

**Note:** It can take up to two minutes for changes to take effect. If you have issues after changing your settings, try [clearing the browser cache](#). Enabling Kids Safe automatically blocks access to proxy websites trying to bypass HomeSafe filtering.

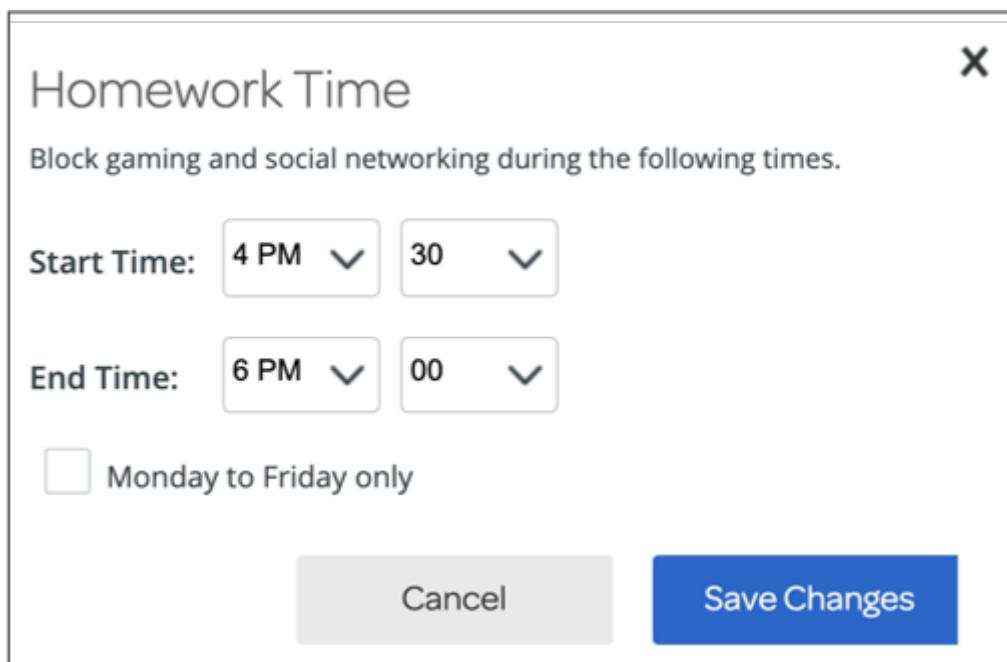
# TalkTalk HomeSafe guide

## Step by step guide

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Enable Homework Time - Homework Time prevents distractions by using time limits. To enable Homework Time: - Set a start and end time when you want to block gaming and social networking then tap/click Save Changes. - Next, tap/click Off - this will prevent school distractions in the after school routine.

1





## Homework Time

Prevent distractions in the after school routine. Set time limits to block gaming websites. [Learn more](#)

On  Off

# TalkTalk HomeSafe guide



Enable Scam Protection – Scam Protection filters websites identified as being misused by scammers. To enable Scam Protection: – Simply tap/click On. As well as filtering scam websites, enabling this feature on will switch on “Safe Search” which will remove explicit content.



## Scam Protection

We filter websites identified as being misused by scammers. We've already added a few, but you can report new websites being used by scammers by completing a Scam Report [here](#). Turning on Scam Protection will switch on “Safe Search” to remove explicit content from your search results. [Learn more](#)

On  Off

# TalkTalk HomeSafe guide



Enable Virus Alerts - Virus Alerts checks and blocks websites infected with viruses before you click onto them. To enable Virus Alerts: - Simply tap/click On.



## Virus Alerts

Check and block websites infected with viruses before they reach your front door. [Learn more](#)

On       Off