

The logo for Internet Matters, featuring the text "internet matters.org" in white lowercase letters on a solid green rectangular background.

internet
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Ee Mobile Parental Controls

Controls & settings guide

Using the EE app or website, you can set parental controls on your child's mobile to let them only access content that is appropriate for their age.

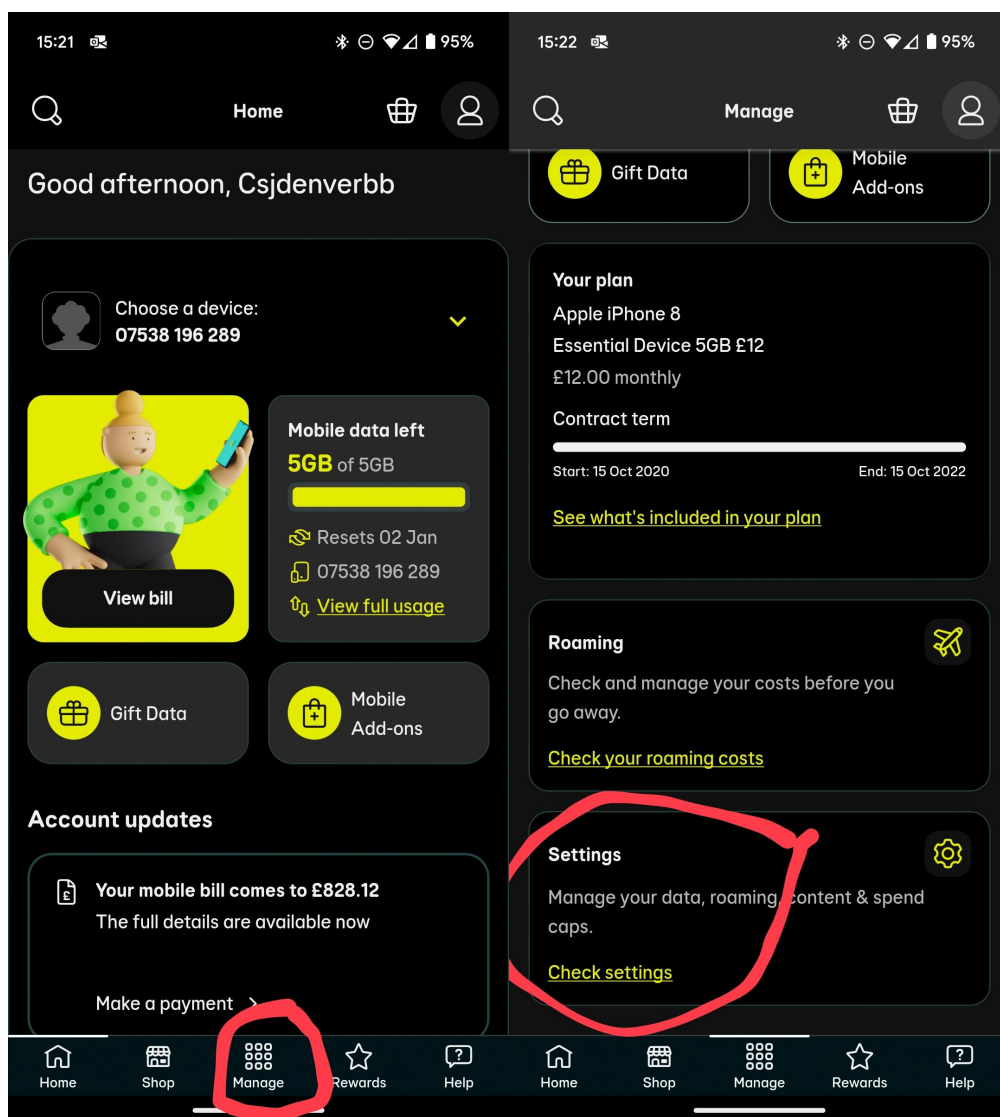
1

How to set EE mobile parental controls through the app

To begin managing parental controls, you must first open your EE app and be logged in.

Step 1 - Click the **Manage** option in the toolbar at the bottom of the screen.

Step 2 - Scroll down inside the **Manage** menu, and click **Check Settings**.



Step 3 - Below the **Parental Controls** heading, click **Change settings**.

Step 4 - You can now change your parental control level settings. The settings are divided by age bands. These age bands allow:

Kids (under 12)

Safe for everyone. Content rated above PG is blocked.

No social media

No dating apps

No gambling

Teens (12+)

You can use social media but 18-rated content's blocked.

Social media

No adult content

Streaming

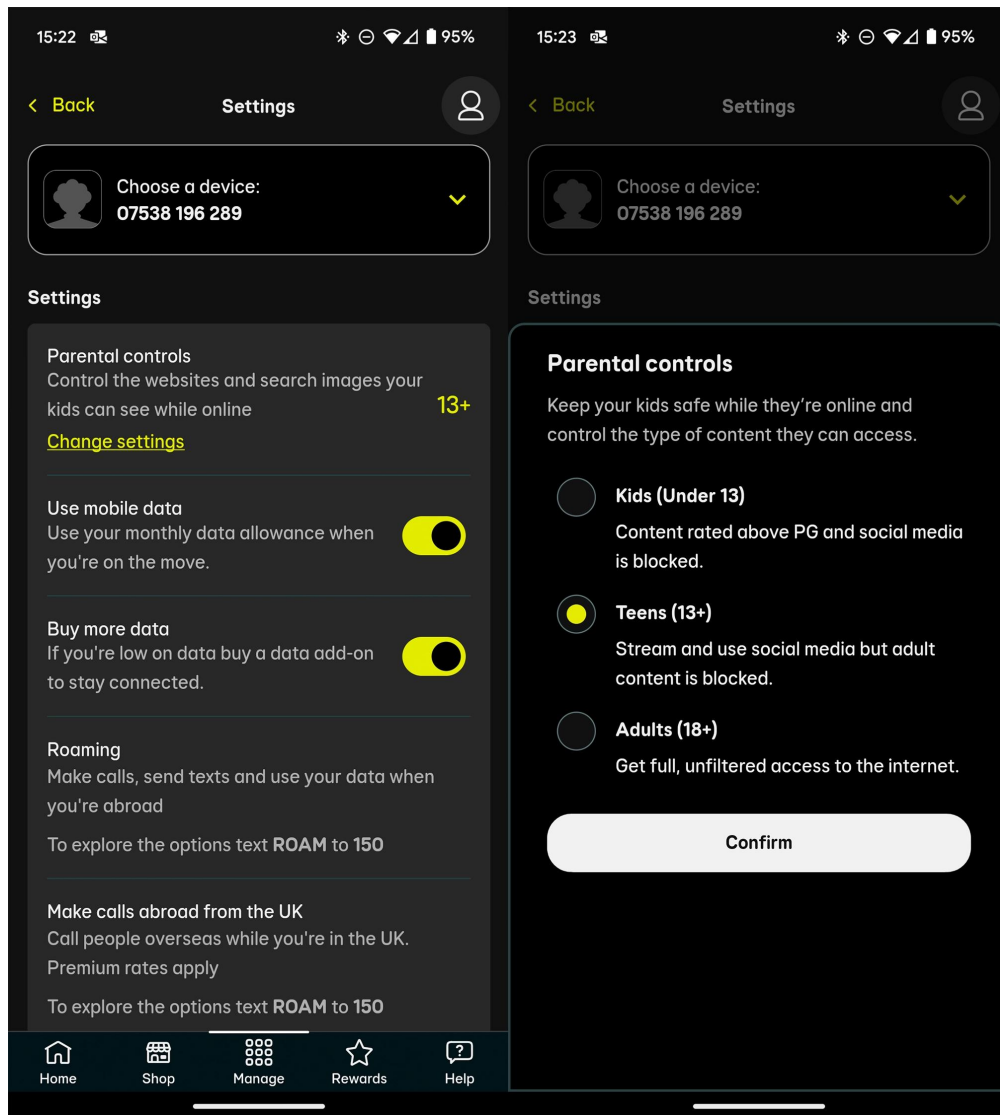
Adults (18+)

Parental controls are off. It's the Wild West out there.

Adult content

Social media

Unrestricted streaming

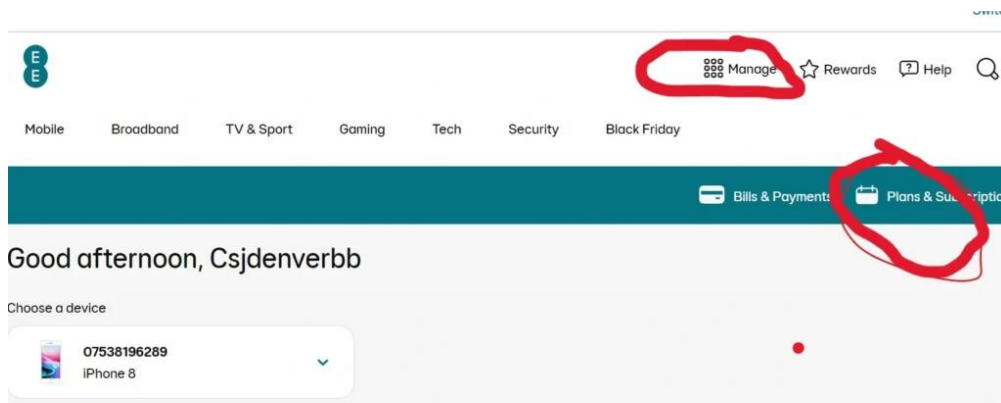


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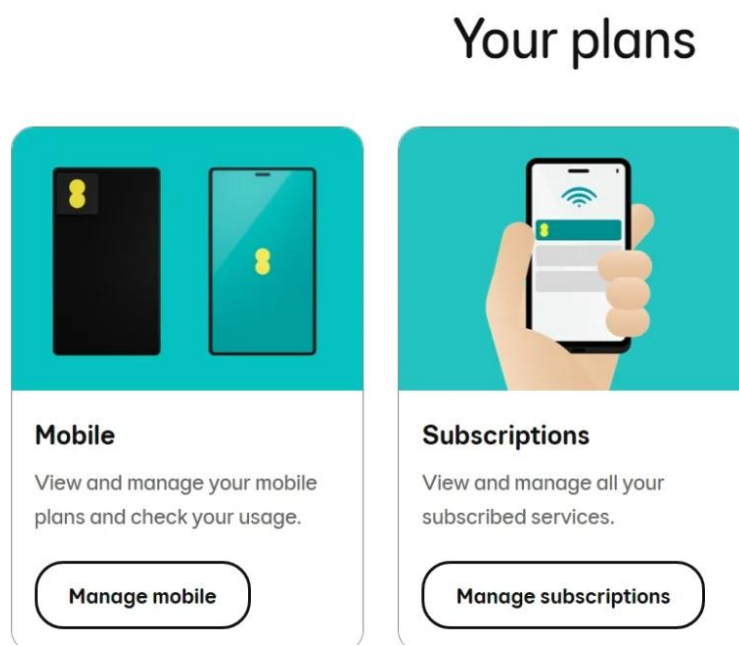
How to set parental controls on the EE website

To begin managing parental controls, you must first go to the EE website and be logged in.

Step 1 - From your EE account homepage, click either **Manage** or **Plans & Subscriptions**.



Step 2 - Click **Manage mobile**.



Step 3 - Scroll down to the **Parental Controls sliders** and select **Check parental controls** to open the parental controls screen.

Do more

Add-ons

You have 2 add-ons.

Treat yourself to entertainment, extra data and more.

[Get add-ons](#)

Parental controls

Adults 18+

Teens 12+

Under 12s

Teens 12+: Some content restricted

[Check parental controls](#)

Step 4 - Move the slider to the age band you would like your child to be in. A description of what each age range allows is under the slider.

Parental and data controls



Parental controls

Choose what kind of content you can see while using your data

Adults 18+

Teens 12+

Kids (under 12s)

Teens (12+)

You can use social media but 18-rated content's blocked

✓ Social media

✓ No adult content

✓ Streaming