

Fairfield Primary School

Parent Survey 2019



Date of Survey: 11th March – 24th March

Respondents: 128

Thank you for taking time to read the results of the recent Parent Survey. We are delighted with the unprecedented number of responses and in conjunction with Mr Steele, have taken time to carefully analyse the results in order to inform the developments for the school over the next set of improvement plans. In line with this survey, we also talk to the children to get their views and opinions on the school and how they would like to see it develop. We use the results of these surveys to help guide the next phase of strategic planning.

The questions from the survey are listed below along with a summary of results and a response from Mr Steele.

Fairfield Primary School Governing Body

Q1	My child is happy at school
Agree or Strongly Agree 100%	
<p>Comments:</p> <p>The children are at the centre of everything we do here at Fairfield. It is our mission to create happy and confident learners and we work tirelessly every day to ensure that children are given the education they deserve.</p> <p>It is therefore, really pleasing to hear that 100% of respondents feel that their child is happy at school.</p> <p>This will always remain the highest priority as we move forwards.</p>	

Q2	My child is well looked after at this school
Agree or Strongly Agree 100%	
<p>Comments:</p> <p>As with Q1, it is fantastic to hear that parents feel their child is well looked after as this is our highest priority. We aim to look after their social, emotional, physical and educational needs each and every day.</p> <p>This will also continue to be the highest priority in future developments.</p>	

Q3	My child receives appropriate homework for their age
Agree or Strongly Agree 89%	
<p>Comments:</p> <p>The use of Homework always provokes a range of differing views around what it should look like for children.</p> <p>The main reasons we have our current homework policy in place is that it helps children to understand and consolidate their learning, helps to develop independent learning and supports a home learning partnership with school / home. The positive impact of this is that it raises attainment. That being said, it is always a fine line between too little and too much as we also very much appreciate and value that children should rest, recover and spend valuable time with their family.</p>	

As with most policies, we review the homework policy on an annual basis. When we next review the homework policy we will contact pupils, parents and carers to gain a deeper understanding of what they would like from homework and how we can implement a policy that will be as effective as possible. It will be incredibly hard to suit everyone, but with your views we hope we can provide a policy which takes everyone's ideas into account.

Q4	The school deals effectively with bullying
Agree/Strongly Agree or Don't Know/N/A 97%	
<p>Comments:</p> <p>We believe that behaviour and attitudes within Fairfield Primary school are outstanding. We work hard on a daily basis with children to ensure they all feel safe and we deal with any negative behaviour immediately. Through the use of our school values we encourage positive relationships and equip children with the skills required to engage with many different people. All of which are skills that are very important as children grow and develop.</p> <p>I would always remind parents that if they have any concerns then they should get in touch with their class teacher and arrange time to discuss any issues.</p>	

Q5	The school is a welcoming and pleasant place to visit
Agree or Strongly Agree 98%	
<p>Comments:</p> <p>We have very high expectations in every element of school life here are Fairfield. This includes how we conduct ourselves as staff and how we engage with anybody that we come in to contact with. We work hard on ensuring that anybody visiting the school is welcomed and has a positive experience. We also strongly believe in modelling our behaviour for children as role models.</p>	

Q6	The school responds well to concerns I raise
Agree/Strongly Agree or Don't Know/N/A 98%	
<p>Comments:</p> <p>We very much offer an open-door policy in terms of parents coming in to speak to members of staff about concerns. We have opened up a number of channels of communication and introduced an additional level of leadership within the management structure for further points of contact.</p> <p>We always aim to be visible to parents and carers and would encourage people to come and speak to us with anything, however small it may be.</p> <p>We also always try to ensure that any issues that are brought forward are dealt with immediately to ensure that there is no negative impact on the children and their experience in school.</p>	

Q7	I receive valuable information from my school about my child's progress
Agree or Strongly Agree 96%	
<p>Comments:</p> <p>We have developed our reporting system over the last academic year and we will review how that has been received and how it has improved home school communication at the end of the year. We have developed lots of new ways of communicating with home over the last two years and we strongly believe in maintaining a good home school relationship.</p>	

Q8	Would you recommend Fairfield Primary School to another parent
	Yes 99%
Comments: Once again this is really encouraging that so many would recommend us to another parent. We truly believe that being part of the local community is very important and we are really pleased that so many parents would tell their friends about us!	

Q9	Are you pleased with the new school lunch provider in terms of quantity, choice and quality?
	Yes or N/A 91%
Comments: In September 2018 we switched school meal providers from Dolce to Orian. We did this in response to feedback regarding portion size and quality of food. I am very pleased to report that food quality has increased significantly and, for the majority of pupils, the portion size is more appropriate. We have an open dialogue with Orian on a daily basis and they respond to our feedback.	
As with all third-party providers of services, it is important that we as a school hold them accountable for the service they have been asked to provide. It is a very large operation to deliver and serve over 200 high quality meals each day and they do very well for the vast majority of the time.	
We have asked them to focus their energy on improvements in the following areas: <ul style="list-style-type: none"> • Allergy ordering • Reduction in missed orders 	
We occasionally have issues with children not getting what they have ordered but this is typically due to a large number of pupils that are expecting a meal and have not had one ordered for them. We have asked Orian to set up reminders to parents and have also asked them to increase the number of spare meals they bring. This is the reason it is vitally important to order a child's meal before 9.30 am.	

Q10	In your opinion, what are the best things about Fairfield Primary School?
Comments: We had many comments made about the best things and it was really lovely to read them. The areas that came over very strongly through many of the messages were focussed on the children, the teachers and staff and the relationships within the school. They detailed how the learning environment was nurturing and how the experiences the children received were very powerful in developing their children.	

Q11	3 areas of highest importance within your child's primary education
Comments: We are very pleased that the top 3 factors of importance selected through the survey are some of the factors that drive our decisions on a daily basis. We always hold the child at the centre of decisions and aim to deliver a high quality varied curriculum in a fun way. If we do this successfully then the outstanding academic development will be achieved. The results of this question would suggest we are all moving in the same direction!	
The top three areas (ranked): <ol style="list-style-type: none"> 1. A happy and fun environment 2. Rich, varied and challenging curriculum 3. Academic development and progress 	

Q12	3 areas you would like to see us develop over the next 3 years.
<p>Comments:</p> <p>We are continually working towards achieving our vision. The Governing Body is responsible for setting the School's vision and strategic direction and together we work on 3-year strategic development plans and 1-year school development plans. The results of this question allow us to prioritise the decisions made within the strategic planning and it is comforting to find that the top 3 responses (see below) are aligned within our current strategic direction. Moving forwards, I will like to share that strategic plan with parents through the website. I will inform you when this is available.</p> <p>The top three areas (ranked):</p> <ol style="list-style-type: none"> 1. Development of the school field 2. Outdoor Learning provision 3. The range of opportunities (trips, speakers, experiences, residential etc) 	

Q13	Do you agree with the vision and mission?
Yes 99%	
<p>Comments:</p> <p>The Governing Body has been working hard on reviewing the school's vision and mission statement recently, consulting with pupils and staff. We feel that the new statements closely define where we would like to take the school as we move forwards and it is encouraging to see that the overwhelming majority of parents agree with the statements we have produced.</p>	

Q13	Are you interested in news from the Governing Body?
Yes 70%	
<p>Comments: Fairfield Primary School has a very active Governing Body and it is pleased to hear the majority of parents are interested in receiving news. Governance updates will be provided through Class Dojo on a termly basis.</p>	

Q14	Are you interested in holiday club provision at Fairfield Primary School?
Yes 56%	
<p>Comments:</p> <p>Following this response, and a similar response through our recent WAC Survey, we are continuing to consider the options for giving local parents more options when it comes to childcare over the holiday periods.</p> <p>The development of such a service requires a lot of planning and also a lot of consultation within the local community and exploration of options. This is something we are working on at the present moment and we will report back in the near future.</p>	