

Fairfield Primary School

Parent Survey 2023



Date of Survey: 21st March 2023 – 31st March 2023

Respondents: 152 (139 in 2022)

Thank you for taking time to read the results of the recent Parent Survey. We are delighted with the number of responses and in conjunction with Mr Steele, have taken time to carefully analyse the results in order to inform the developments for the school over the next set of improvement plans. In line with this survey, we also talk to the children to get their views and opinions on the school and how they would like to see it develop. We use the results of these surveys to help guide the next phase of strategic planning.

The questions from the survey are listed below along with a summary of results and a response from Mr Steele.

Fairfield Primary School Governing Body

Q1	My child is happy at school	
	Agree or Strongly Agree	99% (99% in 2022)
Comments:		
As always, the children are at the centre of everything we have do. It is our mission to create happy and confident learners and we work tirelessly every day to ensure that children are given the education they deserve. We are very pleased to hear that 99% of respondents continue to feel that their child is happy at school.		
This will always remain the highest priority as we move forwards and we would strongly urge anybody that feels their child is not happy at school to get in touch with school as soon as possible and we will support with any issues.		

Q2	My child is well looked after at this school	
	Agree or Strongly Agree	100% (99% in 2022)
Comments:		
It is great to hear that parents feel their child(ren) is/are well looked after as this is one of our highest priorities. We aim to look after their social, emotional, physical and educational needs each and every day.		
This will also continue to be the highest priority in future developments. Again, if anybody ever felt that this was the case, we would urge them to get in touch with school as soon as possible.		

Q3	My child receives appropriate homework for their age	
	Agree or Strongly Agree	91% (88% in 2022)
Comments:		
The use of Homework always provokes a range of differing views around what it should look like for children.		
The main reasons we have our current homework policy in place is that it helps children to understand and consolidate their learning, helps to develop independent learning and supports a home learning partnership with school / home.		

It is good to see that the vast majority of parents/carers feel that the homework is appropriate and that it is an increase over last year. With homework it is hard to find a solution to suit everyone, but with your views, we hope we can provide a policy which takes everyone's ideas into account.

Q4	Thinking about School-Home communication (Letters, Texts, Dojo, Website, Physical presence), do you feel you receive sufficient information in a timely fashion?
	Agree/Strongly Agree 97% (New question for 2023)
<p>Comments:</p> <p>We work very hard to ensure that parents/carers receive timely, concise and effective communications from us via a number of different accessible platforms. We also balance this off with the workload in creating the communications.</p> <p>With 97% of parents/carers agreeing that we get this right, it is clear that we are working effectively in this area.</p> <p>We have made note of a number of comments in the question regarding Dojo and it being useful to have search functions of 'pin to top' functions so important messages can be found. We will speak to the team at ClassDojo about these ideas/functions.</p>	

Q5	The school deals effectively with bullying
	Agree/Strongly Agree or Don't Know/N/A 99% (98% in 2022)
<p>Comments:</p> <p>We believe that behaviour and attitudes within Fairfield Primary school are outstanding. We work hard on a daily basis with children to ensure they all feel safe and we deal with any negative behaviour immediately. Through the use of our school values we encourage positive relationships and equip children with the skills required to engage with many different people. All of which are skills that are very important as children grow and develop.</p> <p>We would always remind parents that if they have any concerns then they should get in touch with their class teacher and arrange time to discuss any issues. If you feel it is still unresolved and would like to escalate, please always contact Mr Steele or Mr Gale directly to discuss.</p>	

Q6	The school responds well to concerns I raise
	Agree/Strongly Agree or Don't Know/N/A 100% (95% in 2022)
<p>Comments:</p> <p>We offer a wide-range of channels of communication through a number of levels of leadership within the management structure for points of contact if you have concerns about anything in school.</p> <p>We truly believe in visibility and approachability being part of how we operate at Fairfield and we will always work to ensure all issues are resolved. It is wonderful to hear that 100% of respondents believe that we respond well.</p> <p>However small you feel an issue is, please make contact so we can look at it carefully. If you feel your issue/concern wasn't dealt with, please contact myself directly.</p>	

Q7	I receive valuable information from my school about my child's progress	
	Agree or Strongly Agree	97% (95% in 2022)
<p>Comments:</p> <p>As with everything we do in school, we continually look for ways to improve and develop systems and structures. The reporting to parents' is clearly effective for the vast majority and we will seek to improve further having read your comments.</p>		

Q8	Would you recommend Fairfield Primary School to another parent	
	Yes	100% (100% in 2022)
<p>Comments:</p> <p>We truly believe that being part of the local community is very important and we are really pleased that 100% of parents/carers would tell their friends about us!</p>		

Q9	Are you pleased with the new school lunch provider in terms of quantity, choice and quality?	
	Yes or N/A	70% (83% in 2022)
<p>Comments:</p> <p>As with all third-party providers of services, it is important that we as a school hold them accountable for the service they have been asked to provide. It is a very large operation to deliver and serve over 250 high-quality meals each day.</p> <p>We saw a decline last year in the score related to school meals and we have seen a further decline this year despite our efforts to ensure that they act on feedback.</p> <p>We will be meeting with the senior management of Orian to discuss the outcomes of this survey, the comments related to the meals and the trend of the responses to the surveys over the last 3 years. From this we will develop a clear action plan for improvements with reasonable time scales for improvements. We will also begin the process of reviewing other suppliers.</p>		

Q10	In your opinion, what are the best things about Fairfield Primary School?	
<p>Comments:</p> <p>We had so many wonderful comments made about the best things and as always, it was really lovely to read them. The areas that came over very strongly through many of the messages were focussed on the children, the teachers and staff and the relationships within the school. Many comments once again mentioned the welcoming and nurturing environment and the caring nature of the school. It was also nice to read about how pleased people were with the opportunities presented to children. All of this feedback continues to align with our aims as a school so we are very proud of how we are working.</p>		

Q11	3 areas of highest importance within your child's primary education	
<p>Comments:</p> <p>We are very pleased that the top 3 factors of importance selected through the survey align with what drive our decisions on a daily basis. We always hold the child at the centre of decisions and aim to deliver a high quality varied curriculum in a fun way. If we do this successfully then the outstanding academic development will be achieved.</p> <p>The top three areas (ranked) on 2022/23:</p> <ol style="list-style-type: none"> 1. A happy and fun environment 2. Rich, varied and challenging curriculum 3. Wide range of opportunities 		

Q12	3 areas you would like to see us develop over the next 3 years.
<p>Comments:</p> <p>We are continually working towards achieving our vision. The Governing Body is responsible for setting the School's vision and strategic direction and together we work on 3-year strategic development plans and 1-year school development plans. The results of this question allow us to prioritise the decisions made within the strategic planning and it is comforting to find that the top 3 responses (see below) are aligned within our current strategic direction.</p> <p>The top three areas (ranked):</p> <ol style="list-style-type: none"> 1. Outdoor Learning provision 2. Development of the school field 3. The range of opportunities (trips, speakers, experiences, residential etc) <p>We have seen the development of the school feature in the top three consistently over the last few years and we will soon be releasing some exciting news and developments in this area. Watch this space....</p>	

Q13	Would you like to see the school offer holiday childcare operations from our WAC unit?	
Yes/No/Not Required		53% of respondents to the survey said Yes
<p>Comments:</p> <p>We are currently analysing the results of this section of the survey to look at potential solutions and options to support families during the holiday breaks. The appetite appears to be strong in support of a holiday option but it is an area of risk that the governing board will need to consider carefully.</p>		