

30/09/24

To Whom it may concern,

You may have heard of a recent allergy alert where products containing mustard may have been contaminated with peanuts during the manufacturing process.

At present, none of the ingredients used by Dolce are affected by this alert. However, the Food Standards Agency (FSA) is continuing its investigation.

The FSA has advised consumers with a peanut allergy to avoid foods that contain or may contain mustard.

For the safety of our customers, all pupils who have registered a peanut allergy in SchoolGrid now also have mustard added to their allergen list as a precautionary measure. This ensures that pupils with a peanut allergy are unable to order meals containing or potentially containing mustard.

Any pre-orders for affected meals will have been cancelled, and parents will be prompted to order an alternative meal. Some dishes may be temporarily unavailable until the alert is lifted.

We sincerely apologise for any inconvenience caused, but the safety of our pupils must be our top priority. We will keep you informed of any updates or changes in the FSA investigation that could impact our meals.

Please note: This only applies to the parents of children with a registered peanut allergy. Those parents should remove mustard as an allergen in their child's SchoolGrid account, and this should only be done once the alert is over and the parent feels confident allowing foods containing mustard.

If you have any questions, please contact Dolce Customer Care, and they will direct your inquiries appropriately.

Kind Regards

Neil Price

Head of Food Services

