

# PARENT LINK OFFICERS OVERVIEW



The Parent Link Officers will be based in the North, South, East and West of the city, working with families, schools and support services to:

- support parents and families in ensuring that children with special educational needs and disabilities have their needs met within their local communities as early as possible.
- support and improve the planning and delivery of support, ensuring families' needs, views, wishes and feelings are at the heart of the process.
- support families through the process of identifying needs early and ensuring timely and effective interventions.
- work closely with a team of professionals within a local area, supporting schools and families to improve communication and participation of parents, children and young people, seeking to avoid disagreements and to achieve earlier resolution of problems.
- assist in the development and implementation of a range of inclusion support services including networks, parent workshops and consultation-led drop-ins with the local SEND team.