

# The Frenchwood Family – Together We Grow



## ParentPay- our new online payment service

We are pleased to announce that we will shortly be accepting payments online for items such as dinner money, school trips and clubs. Using a secure website called ParentPay you will be able to pay online using your credit or debit card or continue to make cash payments at PayPoint stores. ParentPay will be our preferred method of making payments to school.

### What are the benefits to parents and pupils?

- . ParentPay is easy-to-use and will offer you the freedom to make online payments whenever and wherever you like, 24/7
- . The technology used is of highest internet security available ensuring that your money will reach school safely- offering you peace of mind
- . Full payment histories and statements are available to you securely online
- . Parents can choose to be alerted when their balances are low via email and/ or SMS text

### What are the benefits to our school?

The more parents that use ParentPay, the greater benefit it is to our school. You can help us reduce workloads for all staff, creating more time to lend to educational support and the smooth running of our school. Using ParentPay also ensures that all financial transactions are safe and secure- helping us to remove costs associated with us having to manage cash securely on the school premises.

### How to get started with ParentPay



We will shortly be sending you your account activation details, just follow the instructions in the letter we give you to get started with ParentPay. If you want to find out more about ParentPay go to

<https://www.parentpay.com/parents/>



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