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28th November 2025

# IMPORTANT INFORMATION ACTION REQUIRED Year R & Year 2

Shine, Star, Shine, A Christmas Story

We are experiencing technical difficulties using the Ticket Source platform which we were trialling this year for the first time.

We have therefore made the difficult decision to suspend the use of Ticket Source for our performance bookings and move to My Child at School app (MCAS). This means that if you have already ordered a ticket via Ticket Source, it has now been cancelled. Please re-order your ticket/s via MCAS (go to products). We sincerely applicate for the inconvenience.

### ENTRY IS BY TICKET ONLY - ORDER VIA MCAS

Each family is entitled to 2 tickets - these can be split across performances if needed.

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# Performance 1: ADULTS ONLY (a max of 2 adult tickets)

Tuesday 9<sup>th</sup> December at 2:15pm

Younger siblings will  $\underline{not}$  be admitted to this performance (this includes newborn babies).

OR

### Performance 2: ADULTS & SIBLINGS (a max of 2 adult tickets)

Wednesday 10<sup>th</sup> December at 9:15am

Younger siblings do NOT need a ticket and must sit on parent's lap. Pushchairs cannot be brought into the school due to space restrictions.

<u>OR</u>

# Performance 3: ADULTS ONLY (a max of 2 adult tickets)

Tuesday 16<sup>th</sup> December at 9:15am

Younger siblings will <u>not</u> be admitted to this performance (this includes newborn babies).

We look forward to seeing you.

Mrs Clifford Headteacher

