

ESPRIT Business Continuity Plan

Committee	Trust Board
Approved on: Next Review date	July 2020
Next Review date	
Updated/Reviewed on	

SECTION 1. INTRODUCTION

1.1 Background Information

Esprit Multi Academy Trust is required by the Department for Education to develop plans to manage business continuity in the event of a range of disruptions to services. Most recently we have responded to the Covid 19 Pandemic and the need to partially close and reopen our schools.

No-notice disruptions are, by definition, impossible to predict. This plan deals with the ones most likely to occur:

- Global pandemic Coronavirus
- loss of premises (through fire, flood etc)
- loss of utilities (electricity, gas, water, fuel)
- failure of IT and telephony
- staff shortage

The impact of any serious disruption may manifest itself in terms of: delivery of education, safety/welfare, financial consequences; reputation damage; environmental consequences.

1.2 Aim of Plan

The aim of this plan is to use learning from recent events, provide guidance and support to enable our academies to tackle the impact of severe disruptions due to a variety of unlikely, but credible, causes, with the following objectives.

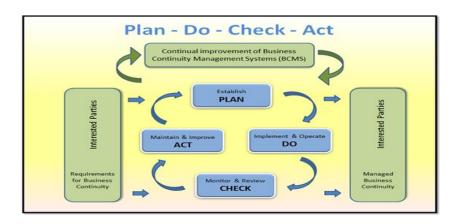
1.3 Objectives of Plan

The plan is designed to achieve the following strategic objectives:

- a. To safeguard the safety and welfare of pupils, staff and visitors;
- b. To resume provision of education services at the earliest opportunity and, where possible, secure a continuation of learning;
- c. To maintain the community and identity of the Trust;
- d. To return the Trust to normality.

1.4 The Plan-Do-Check-Act (PDCA) Model

The International standard applies the "Plan-Do-Check-Act" (PDCA) model to planning, establishing, implementing, operating, monitoring, reviewing, maintaining and continually improving the effectiveness of the organisation.



Plan (Establish)	Establish Business Continuity policy, objectives, targets, controls, processes and procedures relevant to improving Business Continuity in order to deliver results and align with the organisations overall policy and procedures.
Do (Implement and operate)	Implement and operate the Business Continuity policy, controls, processes and procedures.
Charle	
Check (Monitor and review)	Monitor and review performance against Business Continuity policy and objective, report the results to management for review, and determine and authorise actions for remediation and improvement.

1.5 Related Plans and Procedures

This plan should be read in conjunction with the academy's other evacuation plans and emergency procedures that deal with the immediate response to an emergency situation, including;

- Fire Evacuation Procedure
- Invacuation procedure
- Home working policy
- Recovery planning
- Individual School Risk assessments

1.6 Plan Review and Testing

This plan should be reviewed for currency and accuracy every 2 years or in the event of significant structural or organisational change.

1.7 Business Continuity/Emergency Grab Bag

Our emergency grab bag is virtual on 'Drop box' as this is where all shared information is stored.

Section	Details		
Business	Copy of this plan		
Continuity	Key contact sheet:		
	Engie		
	Evolve / LEAMIS		
	Executive Principals / Executive Business Manager / Sites Manager/Academy Principals		
	Local Authority		
	Chair of Trustees and Chair of Governors		
	Login Codes for Trust systems (Text messaging, Cloud)		
Organisational	Staff Handbook		
Information	MAT Business finance handbook		
	Parent handbook		
	Letterhead/Compliment Slip		
Financial	Bank details		
Information	Insurance cover document & policy		
	Asset Register		
Staff Information	Staff Contact details / Emergency contact details		
ICT Equipment	Software licence agreements and key codes		
	Telephone contract details for diverting calls		

SECTION 2: PLAN ACTIVATION

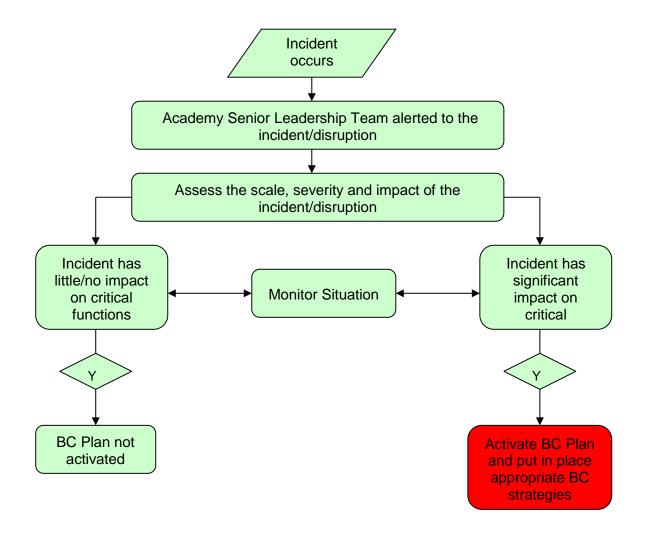
2.1 Circumstances

This plan will be activated in response to an incident causing significant disruption to the academy, particularly the delivery of key/critical activities.

2.2 Responsibility for Plan Activation

The responsibility for implementing this plan lies with the Academy Principal or, if not available, a member of the Academy Senior Leadership Team.

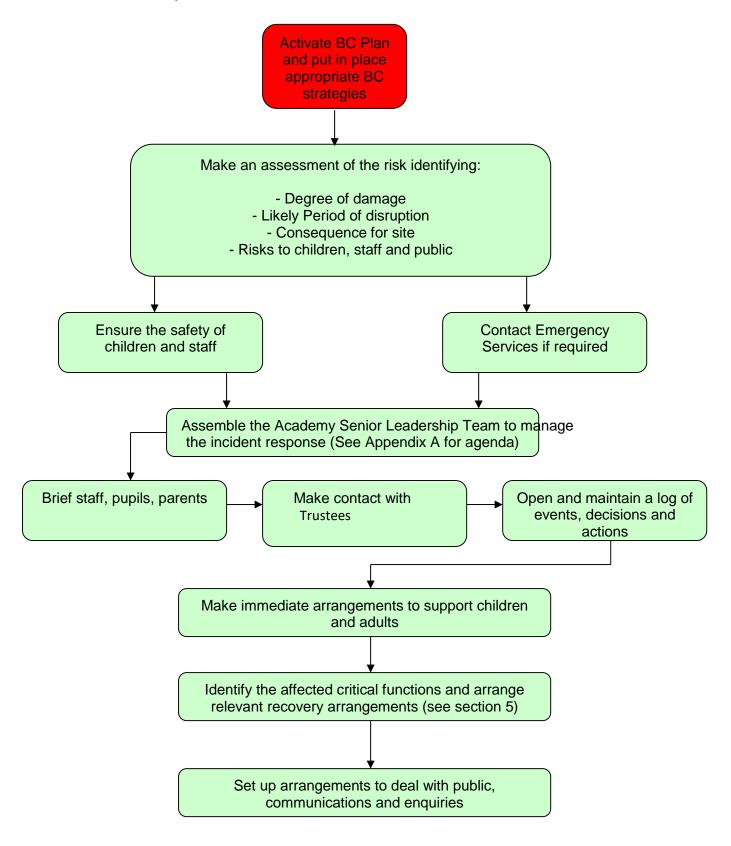
2.3 Activation Process



SECTION 3:

PLAN IMPLEMENTATION

3.1 Incident Response



3.2 Roles and Responsibilities

The Executive Principal, in conjunction with the Academy's Senior Leadership Team will delegate Business Continuity Roles and Responsibilities. A guide on the roles and responsibilities we use during a Business Continuity incident is described below.

Role	Responsibilities	Accountability / Authority	
Executive Principal Executive Business	 Responsible owner of Business Continuity Management in the Trust Ensuring the Trust has capacity within it's structure to respond to incidents Determining the Trust's overall response and recovery strategy Business Continuity Plan development 	The Executive Principal has overall responsibility for day-to-management of the Trust, including lead decision-maker in times of crisis. Executive Business Manager	
Manager	 Training staff within the Academies on Business Continuity Embedding a culture of resilience within the Trust, involving stakeholders as required Developing continuity arrangements and strategies e.g. alternative relocation site, use of temporary staff etc. Involving the Trust community in the planning process as appropriate Plan testing and exercise Conducting 'debriefs' following an incident, test or exercise to identify lessons and ways in which the plan can be improved Organising and reporting on sites 	reports directly into the Executive Principal and will usually be a member of the Trust Incident Senior Leadership Team.	
Trust Senior Leadership Team consists of; Executive Principal Executive Business Manager Sites Manager Compliance Officer BASC Manager Academy Principals SAFOs Deputy Principals	 Leading the Trust's initial and ongoing response to an incident in a consistent way Declaring that an 'incident' is taking place Activating the Business Continuity Plan Notifying relevant stakeholders of the incident, plan activation and on-going response actions Providing direction and leadership for the whole Trust community Undertaking response and communication actions as agreed in the plan Prioritising the recovery of key activities disrupted by the incident Managing resource deployment Welfare of Pupils Staff welfare and employment issues 	The Trust Senior Leadership Team has the delegated authority to authorise all decisions and actions required to respond and recover from the incident.	
Trust Board Continuity Committee Executive Principal Chair of Trustees 2 Trustees Academy Principals	 Responsible for monitoring, challenging and supporting risk assessments 		

Role	Responsibilities	Report to/Actions
Incident Log (Template in appendix) maintained by the Compliance officer Create Sub Groups for	- To prepare meeting agendas - To signpost to key local / national guidance documents - To record all key decisions and actions taken in relation to the incident - To collate information needed for press statements Executive Group The Executive Principal The Executive	
relevant areas Executive Group Executive Principal Academy Principals Business Manager Compliance Officer Sites Manager Senior Leaders Group Nominated Principal from Executive Group	 Communication to Parents (Letters/Website) Communication & Involvement of the Trust Board – move to separate group Safeguarding concerns and Risks Complete and update Risk Assessment as the risk changes (Sites Manager keeps a generic Risk Assessment that can be adapted) Staff/Parent/Other Handbooks 	committee on risk assessments and contingency planning • Ensure consistency in messages and communication • Maintain strategic vision
 Deputy Principals SAFO's (as required) Safeguarding lead Staff Group Nominated Deputy Principal from Senior Leaders Group / or if Academy Specific Deputy Principal of Academy Teachers Year Group Leaders Safeguarding officers 	 Senior Leaders Group Home Learning – if pupils can't attend Communication – Internal / External Registers Curriculum Teachers Class DOJO Practical requirements (What needs to be done and why) Operational – getting the teaching out to the children who need it 	 Focus on individual schools Ensure pupil learning takes place Monitor impact Pupil welfare Staff welfare Delivery of curriculum Delivery of home learning Continuity Making contact with pupils
Senior Leadership Team EP APs DPs SAFOs Executive Business Manager Sites Manager Compliance Officer	 To ensure that the risk/threat is handled effectively and efficiently Daily Meeting Formula C:\Users\LLancaster\Dropbox (ESPRIT MAT)\ESPRIT MULTI ACADEMY TRUST\ESPRIT MAT\Master Documents\ESPRIT GENERIC MASTER TEMPLATES AND DOCS\Templates\BCP Meeting Template.docx 	Will lead on recovery and resumption strategies. Reports directly to Executive Principal. To allow for Strategic group members to know what is expected / any actions to be addressed / communicated

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	T	T
BASC Manager	 Leading and reporting on the Trust's recovery process Identifying lessons as a result of the incident Liaison with Executive Business Manager to ensure lessons are incorporated into the plan development 	All communications activities
Communication	Co-ordinating communication with key	7 00
EP	stakeholders including:	should be agreed by the Trust
AP	• Trustees	Incident Management Team. Information sharing should be
SAFOs	Governors	approved by the Executive
Sites Manager	Members Parents/Carers	Principal (or Trust Incident
	Parents/CarersStaff	Management Team if the
	On site supply providers	Executive Principal is
	(cleaners/catering etc.)	unavailable).
	Local Authority	
	School Crossing Patrol	
	Emergency Services	
	Health and Safety Support	
	Engie	
Sites Manager	 To ensure site security and safety in an incident 	Reporting directly to the Executive Principal or Trust
	■ To link with the Trust Incident team on any building/site issues	Incident Management Team.
	 To liaise and work with any appointed contractors 	
ICT Support (External)	■ To ensure the resilience of the Trust's	ICT Coordinator reports directly
	ICT infrastructure	to the Executive Business
	 To link with LEAMIS IT helpdesk and any other ICT provider 	Manager for plan development issues.
	 Work with the Executive Business Manager to develop proportionate risk responses 	In response to an incident, reporting to the Trust Incident Management Team.
Recovery Coordinator – Compliance officer	 Leading and reporting on the Trust's recovery process 	Is likely to already be a member of the Trust Incident
	Identifying lessons as a result of the incident	Management Team, and will lead on recovery and resumption
	 Liaison with Executive Business Manager to ensure lessons are incorporated into the plan development 	strategies. Reports directly to Executive Principal.

SECTION 4:

BUSINESS IMPACT ASSESSMENT

For the purpose of this plan, the strategic critical function of the Trust is stated as:

'The provision of educational services to its registered pupils, including a safe and secure environment in which to learn.'

In a business continuity context, the following functions are intended to achieve the strategic aim. Some activities will be more critical than others, and each academy will risk assess their critical activities and a realistic recovery time objective of when the service or function can be restored. We will review risk assessments regularly and report to Trustees. The risk assessment will be linked to the type of critical incident we are facing and the template we use will amend it's headings accordingly. Some common prompts to help define our planning is outlined below.

Critical Function	Description	
Teaching Staff	The provision of a suitable number of qualified teaching staff to deliver the National Curriculum.	
Support Staff	The provision of suitably qualified and experienced support staff to assist in the education of pupils and running of establishment services.	
Safe and Secure Premises	The provision of suitable, safe and secure accommodation to enable the delivery of education and to meet duty of care and health & Safety requirements etc.	
Disease transmission	Provision of handwashing/ other facilities to maintain high standards of hygiene	
Catering Facilities and Staff	The provision of suitable catering facilities and staff to enable preparation of school meals.	
Utilities - Gas	The supply of gas to enable the heating of premises and preparation of school meals etc.	
Utilities – Water	The supply of water for drinking and general usage including flushing of toilets, preparations of meals etc.	
Utilities - electric	The supply of electricity to enable ICT systems to run, lighting of premises etc.	
Provision of IT	The provision of IT to deliver education and to enable the establishment to run smoothly.	
Provision of home learning	The provision of remote learning and/or paper packs to ensure pupils continue to learn	
Safeguarding	Maintaining eyes and ears on vulnerable children to quickly identify if intervention is needed	
Keeping of suitable records	The keeping of suitable records in relation to staff/pupils and general administrative functions within an establishment.	
Provision of cleaning contractors	The provision of suitable numbers of cleaners to carry out general cleaners to carry out general cleaning such as toilets, waste collection and removal.	

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In the context of 'Business Continuity Management' a risk assessment looks at the likelihood and impact of a variety of risks that could cause a business interruption.

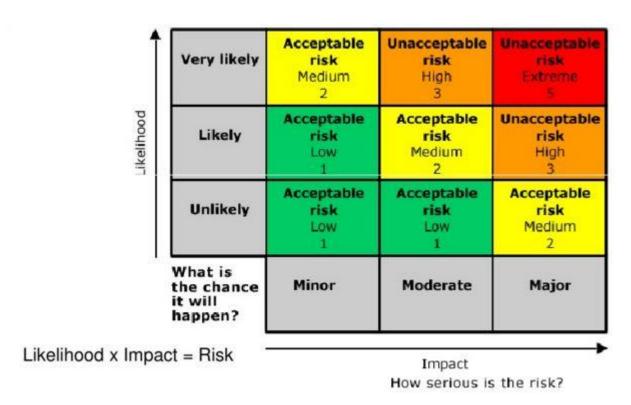
The Risk Assessment matrix in this plan differs slightly from that used in the assessment of corporate risk. This matrix is incorporated into the ISO22301 which is an International Standard that ESPRIT Multi Academy Trust has aligned its BC plans to. The ISO22301 is designed specifically to aid Business Continuity Management and is used by numerous private organisations and most Local Authorities nationwide.

This assessment is a structured and auditable process for identifying significant events, assessing their likelihood and impacts, and then combining these to provide an overall assessment of risk, as a basis for further decisions and actions.

Likelihood of occurrence	Indicator	
1. Negligible	Slight or very small chance	
2. Rare	Infrequent or exceptional	
3. Unlikely	Not likely to occur or have occurred	
4. Possible	Capable of happening or occurring	
5. Probable	Having more evidence 'for' than 'against'. Likely to occur	

GUIDANCE:

Each of the hazards should be scored in terms of its 'likelihood' and 'impact', which, combined, produce the 'risk' rating:



SECTION 5: POTENTIAL DISRUPTIONS

5.1 Loss of Premises

Loss of premises may result from fire, flood, loss of essential utilities or the building is within an area cordoned off by emergency services. This may occur during school hours, necessitating an evacuation, or during non-school hours preventing staff and pupil's access to the building.

It is a critical function of the school to provide suitable, safe and secure accommodation to enable the delivery of education and to meet duty of care and health & Safety requirements etc. The space below should include all relevant information that would assist with recovery from a loss of premises incident.

Virtual learning: In cases of an enforced closure many school provide links through their website to learning opportunities. These together with other educational internet and paper based services provide methods for providing continuation of education provision).

It is good practice for Schools/educational establishments to maintain contact with the local authority or governing body to help identify suitable working processes and possible alternative locations. From experiences of past Business Continuity events, alternative locations have been sought/implemented when a facility has been closed for a period of more than one week.

Risk	Potential Workarounds	
Complete loss of site	1: Hamilton Academy / Grove Academy / Northwood Broom Academy Potential alternative sites:	
Risk Rating:	Totalida diterriative sites.	2: Home learning
		3: TBA
Partial loss of site Risk	Use of one of other academy's sites within the Multi Academy Trust	
Rating:	- Engie as part of their remit are to provide alternative accommodation to the academy	
	Useful information/contacts: Engie Helpdesk: 01782 233030, Stoke LA 01782 234567	
Temporary loss of premises (utility failure)	- Virtual learning / Alternative Site within academy group	

Risk Rating	

5.2 Loss of Staff

The most likely scenarios involving a significant loss of staff are industrial action, fuel shortage, outbreak of disease (eg. Pandemic influenza) and severe weather. In all of these events, there is likely to be a period of notice in which arrangements nay be made to mitigate the effects.

It is a critical function of the academy to provide a suitable number of qualified teaching staff to deliver the National Curriculum and suitably qualified and experienced support staff to assist in the education of pupils and running of establishment services.

It is also important to consider 'Single Points of Failure' i.e. Premises Manager etc

Risk	Potential Workarounds A flu pandemic will occur in 2 waves, 3-9 months apart, with each wave lasting about 12 weeks. In addition to staff being off ill, you will also have staff being off to care for sick relatives etc.	
Pandemic Flu		
Risk Rating:	 Home learning Alternative teaching arrangements / supply cover Temporary cover 	
Fuel Crisis	 Hygiene precautions Alternative teaching arrangements / supply cover Virtual learning 	
Risk Rating:	 Local supply cover Alternative transport arrangements Useful information/contacts: 	
Industrial Action Risk Rating:	As far as possible, without attempting to influence staff members' legal right to take industrial action, managers should try to estimate the proportion of staff who may be available to work in order to plan work in accordance with priorities - Virtual learning	
Severe Weather	 Alternative teaching arrangements In the event of severe weather (e.g. snow/flooding), staff may be unable to travel to work. Employees are expected to make all efforts to reach their usual place of provide they can do so safely without putting themselves or others at risk. 	
Risk Rating:	 Adverse weather conditions policy Alternative teaching arrangements/Supply/staff from other academy 	

5.3 Failure of IT/Data/Telephony

Failure of IT within an academy could be caused by a variety of reasons such as fire, flooding, power cut etc. It is important to ensure that the main server is resilient with separate power supply but if this not possible, back up arrangements should be in place.

Risk	Critical IT Systems	Workaround Options
Failure of IT Server/	SIMS – Server Based	Back up paper system for staff/child records
systems	PS Financials – Cloud Based	Back up server – off site (LEAMIS support)
	Dropbox – Cloud Based	'Cloud' arrangements – Dropbox and PS Financials are both
Risk Rating:	Schudio Website – Cloud Based	'cloud' based systems
Loss of Data	Critical Data	Workaround Options
Risk Rating:	- If critical data is lost, what back up options do you have if immediate access is required?	Critical Data is stored on SIMS – this is accessible via off site back up – it is also accessible from other sites.
Loss of Telephony Risk Rating	In the event that the main landline was lost, what alternative communication methods do you have in place?	
	We have alternative mobile telephones at each site with the Academy Principal.	

5.4 Loss of Utilities (Electricity/Gas/Water)

In the event that the Academy lost any of the utilities, what would the impact of this be and how long would the Academy continue to operate safely? All contractor contact information can be found in Section 6 of this plan.

Risk	Impact	Potential Workarounds
Electricity/Gas Risk Rating:	- eg. Heating system	- Additional portable heaters – ENGIE provide this
	- Catering	Contract with City Catering – they provide back up from Cromer Road kitchens
	- IT servers	Evolve & Leamis support this
Water Risk Rating:	Impact	Potential Workarounds
_	- e.g. Drinking supply	Engie provide clean drinking water, water could be purchased / sourced from other schools
	- Sewerage	Engie responsible for this
	- Catering	City Catering responsible for this

SECTION 6: CONTACT INFORMATION

6.1 Staff Contact Information (Trust Incident Management Team)

Job Title	Name	Telephone	Email
Executive Principal	Stephanie Moran	07495378461	smoran@espritmat.org
Executive Business Manager	Lisa Lancaster	07495378477	<u>llancaster@espritmat.org</u>
Sites Manager	Nick Moss	07948234922	nmoss@espritmat.org
Chair of Trustees	Jane Gaffney	07710485183	jgaffney@espritmat.org
Chair of Governors	Alison Moore	07717513425	amoore@espritmat.org
Grove Principal	Shirley Carrigan	07495378462	shirley.carrigan@espritmat.org
Hamilton Principal	Yvonne Glaister	07375520106	yglaister@espritmat.org
Northwood Principal	Yvonne Glaister	07375520106	yglaister@espritmat.org

6.2 External Contact Information (Suppliers/Contractors)

Engie Helpdesk	01782 233030
Evolve	0116 305 5942
LEAMIS	0344 815 5581
PS Financials Support	020 3289 8104
Tim Fender (Local Authority Premises Officer)	07900135664

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APPENDIX A:

INCIDENT MANAGEMENT TEAM AGENDA

CORONAVIRUS QUERIES FOR MAT DISCUSSION / COMPLETED Daily Actions NEW SEE ARCHIVE FOR PREVIOUS NOTES

WEEK

Focus of each meeting will be on weekly actions and/or new activity needing addressing

- 1. INFORMATION MANAGEMENT
- 2. INFORMATION SHARING AND QUERIES ARISING FROM CURRENT ARRANGEMENTS
- 3. STANDING AGENDA ITEMS
- 4. ADDITIONAL QUESTIONS

Date -

Risk Assessment Uni	ion queries				•	
PPE equipment		•			•	
3. STANDING AGENE	DA ITEMS	DISCUSSION			NEXT STEPS	
				•		
NORTHWOOD						•
HAMILTON						•
GROVE						•
CURRENT ARRANGE		attending				
AND QUERIES ARISII			h day and total numbers	QUEMES		NEXT STEES
2. INFORMATION SH	IARING	INFORMATION SHARIN	NG .	QUERIES		NEXT STEPS
DO WHAT?						
WHO NEEDS TO						
EMAILS FROM LA						
Thursday's at 11:30						
briefing						
HEADTEACHERS						
LINKS FROM LA						
LATEST GUIDANCE						
MANAGEMENT						
1. INFORMATION						

Appendix B Risk Assessment

ESPRIT MULTI ACADEMY TRUST SEPTEMBER ACTION PLAN FOR FULL OPENING OF SCHOOLS – ELT V1 Contents
Introduction Supporting documents Remote education plan
White agreed
Blue – action and personalisation needed
Pink – MAT decision needed
Introduction
Purpose of this plan
Section 1: Public health advice
Essential measures include:
Risk assessment
The system of controls: protective measures System of controls This is the set of actions schools must take. They are grouped into 'prevention' and 'response to any infection' and are outlined in more detail in the Risk Assessment in Annex A.
Prevention:

Response to any infection:

Annex A: Health and safety risk assessment

Location / Site Activity / Procedure Assessment date and reviews Identify people at risk and how they are consulted Employees Children Visitors Contractors School Context Staffing Context Class based Teachers other classroom staff Total Class based Teachers Office Staff Site Staff Leadership ESPRIT	Annex A – Fu	ll opening Risk Asses	ssment					
Activity / Procedure Assessment date and reviews Identify people at risk and how they are consulted Employees Children Visitors Contractors School Context Class based Teachers staff Office Staff Site Staff Leadership ESPRIT								
Assessment date and reviews Identify people at risk and how they are consulted Employees Children Visitors Contractors School Context Class based other classroom staff Office Staff Dite Staff Leadership ESPRIT	Location / Si	te						
Identify people at risk and how they are consulted Employees Children Visitors Contractors School Context Staffing Class based other classroom staff Other staff Other staff Office Staff Site Staff Leadership ESPRIT	Activity / Pro	ocedure						
Employees Children Visitors Contractors School Context Class based other classroom Pastoral / Office Staff Site Staff Leadership ESPRIT	Assessment	date and reviews						
Employees Children Visitors Contractors School Context Class based other classroom Pastoral / Office Staff Site Staff Leadership ESPRIT								
Children Visitors Contractors School Context Staffing Class based other classroom staff Class based other staff Office Staff Site Staff Leadership ESPRIT	Identify peop	ole at risk and how t	hey are consulte	d				
Visitors Contractors School Context Staffing Class based other classroom staff Office Staff Site Staff Leadership ESPRIT	Employees							
Contractors School Context Class based Teachers staff Office Staff Site Staff Leadership ESPRIT	Children							
School Context Class based other classroom Pastoral / Office Staff Site Staff Leadership ESPRIT	Visitors							
Context Class based other classroom Pastoral / Other staff Class based Teachers staff Office Staff Site Staff Leadership ESPRIT	Contractors							
Staffing Class based Teachers Staff Other classroom Other staff Office Staff Site Staff Leadership ESPRIT	School							
Staffing Teachers staff Other staff Office Staff Site Staff Leadership ESPRIT	Context							
Context Total	_				Office Staff	Site Staff	Leadership	ESPRIT
	Context	Total						

Shielding				
Vulnerable				
Childcare issues				
Distressed/Anxious				

School will be open to pupils on Monday to Fridays, with staggered start and end times. This decision has been based on a thorough risk assessment of available staff, meeting out statutory requirements for teachers and safety requirements and will ensure;

Esprit Central Team

SECTION 1 – PREVENTION AND RESPONSE

<u>AREA</u>				
Existing level of risk	HIGH	MEDIUM	LOW	NEGLIGIBLE
Control measures				
REVIEW				
Remaining level of				
risk	HIGH	MEDIUM	LOW	NEGLIGIBLE

SECTION 2 OPERATION OF SCHOOLS

<u>AREA</u>	SECTION 2	2 OPERATION OF SCHOOLS						
Existing level of risk		HIGH	MEDIUM	LOW	NEGLIGIBLE			
Control measures					·			
Review								
Remaining level of risk	HIGH		MEDIUM	LOW	NEGLIGIBLE			

SECTION 3

AREA	Section 3:	ection 3: Curriculum, behaviour and pastoral support								
Existing level of risk	HIGH MEDIUM LOW NEGLIGIBLE									
Control measures		11. RECOVERY CU	JRRICULUM	PLANNING						
Review										
Remaining level of risk	HIGH		MEDIUM		LOW		NEGLIG	IBLE		

SECTION 4

AREA	Section 4:	Assessment and accountability							
Existing level of risk HIGH MEDIUM LOW NEGLIGIBLE									
Control measures		12. ASSESSMENT	AND REPORTING						
Review									
Remaining level of risk	HIGH		MEDIUM		LOW		NEGLIG	IBLE	

SECTION 5

<u>AREA</u>	Section 5: Conting	Contingency planning for outbreaks						
Existing level of risk	HIGH	MEDIUM	LOW	NEGLIGIBLE				
Control measures	1. CON	TINGENCY PLANNING						
Review								
Remaining level of	нібн	MEDIUM	LOW	NEGLIGIBLE				

Name of Manager	Signature of Manager	Date
Trust Board comments via Trust Board meeting		
Review Committee		
Review Committee		
Chair of Trustees S	ignature of Chair	Date

Appendix D- Testing schedule		
Type of Test (e.g. Live exercise, desktop exercise, communications test)	Date of Test	Lessons Learned
Appendix E- Activation list		
Description of Incident	Date of Incident	Lessons Learned