**Grove Vale Primary**

**Online Safety Policy**

**September 2020**

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| **Approved by:** | FGB | **Date:**  |
| **Last reviewed on:** |  |
| **Next review due by:** | 2022 |

**Introduction**

At Grove Vale Primary School, we aim to provide children with exciting and engaging learning experiences across all areas of the curriculum. The growth of technology and the access to the internet and the digital world is forever growing especially for children and young adults. In recent times, both children and adults have had to (and are continuing to) adapt to using technology more frequently for a range of different reasons that they may not have used it for before, due to COVID 19. Therefore, it is more important than ever that we continue to ensure children use a wide range of technology in and out of school to its full potential and in a safe way. Even though we have had to adapt to using technology in new ways and have relied upon it more than ever before, in the case of many people, it is key to highlight to children, families and staff that it is equally important to balance time online and offline.

We aim to encourage and allow children to further advance their skills. This is done by providing a safe environment for children, which allows them to explore devices and the digital world safely, encouraging and motivating them to become a positive and constructive “digital citizen”. It is vital that children, as well as their families and school staff are aware of risks online. This allows us to work together in partnership to encourage and ensure our children live well-balanced digital lives. In addition to this, we support them in their use of technology and in developing their understanding of the digital world and how it can have a great positive impact on our lives. However, we also must support them in understanding some of the negative implications the use of technology can have and the potential risks we may face if we use it incorrectly. We do this in a way that promotes our core values such as resilience so that they know how to avoid risks and in the event of being faced with them they are confident to know how to deal with these issues, what to do in different situations, who to contact or report to, etc.

Our delivery of online safety at Grove Vale strives to educate children, parents, staff and governors on a regular basis. This allows individuals to use software, applications, hardware and other links to technology and a digital world effectively and demonstrate clear knowledge of how to be safe online. In addition to this, it should also provide children with opportunities to develop a passion for Computing as a subject and use technology to further their love for learning in all curriculum areas. Livingstone Et Al, who is referenced in the UKCCIS’s literature review, suggests that “the more and better quality children’s access (to technology and having opportunities to use online services), the deeper and more diverse are their online activities.” Therefore, we want our children to be able to broaden their use of technology and identify when using technology and being online can support their learning, further their knowledge and develop their passions yet also be able to identify when it is best to use an alternative that does not require the use of technology.

The Online Safety overview shows how Online safety is taught throughout the school using age appropriate resources and objectives to ensure that the curriculum is taught effectively and accurately. Staff use this alongside the “Education for a Connected” world document to support with key vocabulary and to gain understanding of what is expected regarding their online safety education at each milestone. In addition to this, we understand that some children may be more vulnerable than others online. Therefore, we take this into considering when planning by thinking about the needs of each individual child and the resources we may choose to use.

All staff, including governors are trained and reference the “Teaching Online Safety in Schools” document in order to support their own knowledge, planning and teaching of the subject. They also understand the importance of drawing on other areas of the curriculum while planning and teaching such as PSHE and SMSC.

This policy is supported by the Acceptable Use Policy (AUP), which is completed by pupils (alongside parents) yearly. In addition to this, it is also supported by the Staff Code of Conduct. These aim to protect the safety of users and the school by minimising risks and making users aware of what is expected in terms of the use of technology and accessing the digital world. It also clearly states what is expected of the user, allowing them to avoid infringement. This policy, as well as the AUP and Staff Code of Conduct should be read alongside our behavior (anti-bullying), radicalisation and extremism and safeguarding policies. This policy and the Acceptable Use Policy are in reference to both fixed and mobile internet, technologies provided by school (such as PCs, IPads, whiteboards, voting systems, digital imaging and videoing equipment, etc) and technology owned by parents, pupils, staff, governors and any visitors to the school that wish to use digital devices.

As pupils learn new skills linking to the digital world in computing and across our curriculum, both at school and at home, we believe parents, children, staff and governors should be aware of potential risks to consider.

**What are the risks?**

-Receiving and accessing inappropriate content;

-Predation and grooming;

-Sharing/distributing of personal images without consent

-Requests for/loss of/unauthorised access to personal information (GDPR);

-Viewing ‘incitement’ sites;

-Bullying and threats;

-Identify theft Publishing inappropriate content;

-Online gambling;

-Misuse of computing or digital systems;

-Publishing personal information;

-Hacking, security breaches and cybercrime

-Corruption or misuse of data;

-Self hate and harm content

-Cyber bullying

-Being subject to Fake News

-Placed in situations that impact wellbeing and mental health

-Upskirting

-Radicalisation

-sexting

Many of these issues are reflected in “real world” situations away from the online portal. Therefore, this policy must be used in reference to other policies, such as the behaviour and anti-bullying policy, acceptable use policy, child protection and safeguarding policy, etc.

It is also important to be aware of data collected, information regarding trends and other pieces of information that can support the teaching of online safety, safe use of equipment and technology.

According to UKCCIS recent findings, children’s main worries (may be gender/age specific) are:

* + Age is the key factor that differentiates among children’s online experiences, with gender also significant.
	+ One in ten children to one in five young teens say they encountered something worrying or nasty online in the past year
* Children’s top worries are pornography and violence; they say they encounter these most often on video-sharing sites, followed by other websites, then social networking sites and games.
* Children are also concerned about the levels of advertising online, they suggest they’re spending too much time online, inappropriate contacts, rumours and nastiness.
* Encountering something that they would class as nasty or worrying online.

Parents top concern include online violence.

They suggest there has been little increase or decrease in online risk in recent years, although there are

* some indications of a rise in hate and self-harm content.
* It is not possible to determine whether the internet has increased the overall amount of risk
* children face as they grow up, or whether the internet instead provides a new location for risk experiences, but the nature of the internet itself surely alters and amplifies the consequences.

Even though it is vital to consider and discuss risks it is equally important to think about the opportunities for using the internet, technology, etc alongside these. We must inform and teach children about potential risks (while also considering what it age appropriate and safe) so that they are able to apply their knowledge if they were to come across a similar issue independently, at home or in later life. UKCCIS highlights that positive experiences online as well as experiences that offer potential risk contribute to children’s resilience and understanding of digital literacy.

An example of this may be at home children use a console to play online games with their friends. The positive is that it can be a tool to enhance communication, to work together and to develop a range of skills. Children should be taught the skills and information to ensure that they are taking precautions to do this safely. This could be playing with friends they know in real life, in a locked party, in a room in the house where an adult is present. A potential risk to this could be a stranger trying to add them. If this were to happen, they should then know who to report this to and what steps to follow to ensure they don’t put themselves at risk.

**Who will write and review this policy?**

Summaries of the school’s safety responsibilities are outlined below. This list will assist in developing a coordinated and effective approach to managing Online Safety issues.

Grove Vale will appoint an Online Safety coordinator who will be a member of SMT, and the Computing coordinator.

The Online Safety coordinator should maintain the Online Safety policy, manage Online Safety training and keep abreast of local and national Online Safety awareness campaigns.

The school will review the policy regularly and revise the policy annually to ensure that it is current and considers emerging technologies.

Grove Vale will ensure that their filtering systems are up to date alongside SIPS.

To ensure that pupils and staff are adhering to the policy, any incidents of possible misuse need to be investigated and recorded on CPOMS.

The school will include regular opportunities to discuss and learn about Online Safety in the curriculum and ensure that every pupil has been educated about safe and responsible use. Pupils need to know how to control and minimise online risks and how to report a problem.

The Online Safety policy will be made available to all staff, governors, parents and visitors through the website and is available as a paper copy for free on request from the main office.

**Why Internet use important?**

Developing effective practice in Internet use for teaching and learning is essential.

The purpose of Internet use in school is to raise and enhance educational standards, to promote pupil achievement, to support the professional work of staff and to enhance the school’s management functions. Internet use is part of the statutory curriculum and a necessary tool for learning. The Internet is an essential element in 21st century life for education, business and social interaction. The school has a duty to provide students with quality and up to date Internet access as part of their learning experience.

Pupils use the Internet widely outside school and will need to learn how to evaluate Internet information and to take care of their own safety and security from the risks mentioned above.

The school Internet access will be designed expressly for pupil use and will include filtering appropriate to the age of pupils. Pupils will be taught what Internet use is acceptable and what is not and with be provided with clear objectives for Internet use.

Internet access will be planned to enrich and extend learning activities. Access levels will be reviewed to reflect the curriculum requirements and age of pupils; Staff should guide pupils in on-line activities that will support the learning outcomes planned for the pupils’ age and maturity; pupils will be educated in the effective use of the Internet in research, including the skills of knowledge location, retrieval and evaluation.

**Staff Responsibilities**

There are a number of responsibilities, in reference to staff, that are essential in order to ensure Online Safety is delivered effectively throughout the school and to ensure pupils and the wider school community are motivated and encouraged to demonstrate the behaviour and knowledge of positive, critical thinking and constructive digital citizens.

These are:

* Knowing how to report and record an Online Safety incident (via SMT, CPOMS and Head Teacher).
* Offer as a school up to date training on Computing, online safety and technologies within school for all members of staff, including governors.
* Be aware of responsibilities relating to safeguarding of children in the context of online safety and the digital world.
* Consider ways of supporting parents and children outside of school with their use of technology and access to the digital world.
* As a school, ensure that online safety guidance is up to date (attendance of courses for staff and briefing/staff meeting time to feedback/train others).
* Online Safety made as a priority talking point during meetings such as SMT alongside safeguarding.
* As a school, ensure that online safety guidance is provided for parents. For example in the form of website updates, parent workshops, newsletters, etc.
* Manage use of Outlook and 365 by staff, pupils and governors.
* Check websites, applications and digital links prior to showing/giving them to pupils.
* Switch screen of technology off immediately if anything inappropriate is visible and report to the designates online safety lead and, phase leaders and Head Teacher or deputy/assistant head if head is not available. Log this on CPOMS and tag relevant staff.
* Contact parents if required to do so in order to discuss issues.
* To understand and share with children (if required) that e-mail addresses and any internet activity is monitored and can be explored further if needed.
* Incorporate online safety into their curriculum whenever possible and hold daily discussions, activities linking to online safety as advised in the online safety guidance.
* To promote and demonstrate evidence of being a positive, critical thinking and constructive digital citizen.
* Be aware of sites and support for children for example, CEOP.
* Do not take any photographs, videos or digital recordings of pupils on or place them on personal devices.
* Ensure that consent has been provided for children whose images are used on platforms such as the school website, Twitter, etc.
* Be aware that photos and videos taken must be strictly linking to learning and recorded on a school device (ipad, camera, computer, etc) only.
* Ensure sustained incidents are logged with the LA.
* Take appropriate measures to reassure and support victims and their families and modify the behaviour of the bully.
* Contact supportive professionals such as Online Safety Risk Managers and Online Safety advisors.
* Use online behaviour plans signed by child/adult and headteacher regarding next steps.
* Collect evidence of any incident and record on CPOMS.

**Partnership With SIPS**

At Grove Vale, we have a very close partnership with SIPS. We work alongside our Risk Manager from SIPS and Online Safety advisors to ensure online safety is as effective as possible both in and out of school. Our advisor attends meetings with online safety champions and works alongside the designated online safety lead to improve standards and raise awareness of online safety within school, at home and the wider community of Sandwell. Over the last few years, we have strived to improve our links between online safety in school and at home. Sips support Grove Vale in delivering effective information to support staff and parents with online safety via documentation, assemblies, meetings and parent workshops.

**How will Internet access be authorized and monitored?**

Creating a safe and effective learning environment for learning in relation to ICT includes a variety of key elements at Grove Vale:

* All staff must read and sign the ‘Staff Code of Conduct’ before using any school Computing resource.
* Staff, pupils and verified visitors to have access to school internet.
* The school will maintain a current record of all staff and pupils who are granted access to school Computing systems.
* An effective filtering and monitoring system is in place.
* Online Safety is delivered regularly to educate children, parents, staff and governors in a variety of ways and ensure their knowledge is up to date.
* Policies, such as this, and procedures are evident and clear.
* Online Safety incidents/issues are logged on CPOMS.
* Online Safety feedback as part of regular discussion during SMT meetings.
* Have a generic homepage for example: Google.
* All staff to feedback issues via 365, their phase leaders for feedback during SMT and to the head teacher (Alison Connop)
* Staff, pupil and governor e-mail has the ability to be monitored. Pupils’ e-mail will be checked to ensure they are used correctly.
* Be aware that any communications with staff, pupils, parents or carers must be professional .

**How will filtering be managed?**

* The school will work in partnership with the LA to ensure systems to protect pupils are reviewed and improved.
* Senior staff alongside Business Manager (Darren Thorpe) will ensure that regular checks are made to ensure that the filtering methods selected are appropriate, effective and reasonable.
* Any unsuitable content or access (as well as e-safety issues in and outside of school) will be noted via the Online Safety log/CPOMS and be reported to SMT, our headteacher (Alison Connop) and SIPS.

**How will the risks be assessed?**

The school will take all reasonable precautions to ensure that users access only appropriate material. However, due to the global and connected nature of Internet content, it is not possible to guarantee that access to unsuitable material will never occur via a school computer. It is also key to highlight that the idea of “overblocking” is referenced at Grove Vale in line with the suggestions made by UK Safer Internet Centre. This is to ensure that there are not “unreasonable” restrictions, which then hinder teaching and learning opportunities for children in regards of making choices and learning how to avoid potential risks growing independence and reslience. In relation to the idea of “overblocking” staff must be very aware of teaching points and potential issues that may arise ensuring they are providing teaching opportunities to guide and support pupils successfully. In terms of online safety Neither the school nor Sandwell Council can accept liability for the material accessed, or any consequences resulting from Internet use.

The school will audit Computing equipment used to establish if the Online Safety policy is adequate and that the implementation of the Online Safety policy is appropriate.

The use of computer systems without permission or for inappropriate purposes could constitute a criminal offence under the Computer Misuse Act 1990.

Methods to identify, assess and minimise risks will be reviewed regularly.

In the event of users not following guidelines, the following responses in the flow chart must be followed. This involves apparent or actual misuse appears to involve illegal activity.

For example: criminally racist material, inappropriate images of children, etc.

To identify these acts such as the Computer Misuse Act of 1990, Criminal Justice and Courts Act 2015, Communications Act of 2003, etc can be referenced

The SWGfL chart identifies who should be notified and how to preserve evidence.



**How should website content be managed?**

The contact details on the school website ([www.grovevale.co.uk](http://www.grovevale.co.uk/)) should be the school address, e-mail and telephone number. Staff or pupils’ personal information must not be published. The Head of School will take overall editorial responsibility and ensure that content is accurate and appropriate. The website should comply with the school’s guidelines for publications including respect for intellectual property rights and copyright.

**Use of Images**

Images that include pupils will be selected carefully and will not enable individual pupils to be clearly identified unless there is parental permission. Pupils’ full names will not be used anywhere on the website or social media (Twitter), particularly in association with photographs. Parental permission will be obtained via a yearly consent form before being uploaded.

**Social Networking**

* The School will block/filter access to social networking sites;
* Newsgroups will be blocked unless a specific use is approved;
* Children will be taught about the role of CEOP (Child Exploitation and Online Protection) and how to contact such organisations:
* Pupils will be advised never to give out personal details of any kind, which may identify them and / or their location. Examples would include real name, address, mobile or landline phone numbers, school attended, IM and e-mail addresses, full names of friends, specific interests and clubs etc.
* Pupils should be advised not to place personal photos on any social network space;
* They should consider how public the information is and consider using private areas;
* Advice should be given regarding background detail in a photograph, which could identify the student or his/her location e.g. house number, street name or school;
* Teachers should be advised not to run social network spaces for student use on a personal basis.

**Managing e-mail.**

Pupils may only use approved e-mail accounts;

-Pupils must immediately tell a teacher if they receive an offensive e-mail;

-Pupils must not reveal personal details of themselves or others in e-mail communications or in anyway digitally, or arrange to meet anyone without specific permission;

- Permission must be given by parents in order for children to receive their own e-mail address account and access to it.

-Emails from parents should be directed to the Office via our school website.

**Office 365**

* Children are taught how to use Office 365 effectively.
* Support videos and documents have been produced and shared with parents in order to show them how to use and access relevant areas.
* Children should be a member of a select group based on their year and their access is limited.
* Permissions are limited, only having access to Outlook, their year group Sharepoint and specific applications to support learning and home learning e.g Word and Powerpoint.
* Groups are checked regularly by the Online Safety lead.
* Children understand if there are any issues regarding any online portal such as Office 365, Purple Mash, etc they are to report it to an adult immediately. This could be at school if they are situated there or at home.
* Any reports will be investigated and evidence collected in order to rectify any issues.
* Online Safety using Office 365 must be constantly reflected on and changes made if any issues arise.
* Teachers provided specific passwords for children that can be changed by the online safety lead or by a teacher on request.

**School Social Media Accounts**

Social networking sites such as Facebook and Twitter may be used by the School to keep parents abreast of important information and sharing School activities. Information, images, etc must all follow the same rules as applies to the website in terms of use of images, parents consent should also be referenced for permission.

**Mobile technologies**

Mobile phones are not permitted in classrooms, which is evident in our Staff Code of Conduct. Staff personal mobile phones and tablets should be kept in the staff room or a safe place away from the classroom. Phones belonging to children should be handed into the office in the morning and collected at the end of the school day. Children who walk home must have gained permission and made the school aware of this (year 5 and 6). Any children that require to bring their phone due to walking to and from school must hand it in to the school office before the start of the day and must collect it at the end. The office are not responsible for the mobile phone and it is the responsibility of the pupil to collect it within office time.

**Data Protection**

Personal data will be recorded, transferred, processed and made available according to the Data Protection Act 1998. This states personal data must be:

* Fairly and lawfully processed
* Processed for limited purposes
* Accurate
* Secure
* Kept no longer than necessary
* Transferred to others with adequate protection only
* Processed in accordance with the data subject’s rights

The Data Protection Act 2018 sets out the framework for data protection law in the UK. It updates and replaces the Data Protection Act 1998, and came into effect on 25 May 2018.

It sits alongside the GDPR, and tailors how the GDPR applies in the UK.

There are 7 principles that apply:

1. Legality transparency and fairness
2. Purpose limitation
3. Minimisation
4. Accuracy
5. Storage limitation
6. Integrity and confidentiality
7. Accountability

There are 8 rights of data subjects that need to be adhered to:

* **The right to be informed:** *Data subjects should be clear and what, why, and in what way, P11 will be processed.*
* **The right of access:** *Data subjects have the right to learn what PII is held on them, by whom and why.*
* **The right to rectification:** *Data subjects can request corrections to their PII*
* **The right to erasure:** *Data subjects can request to be forgotten*
* **The right to restrict processing:** *Data subjects can ask organisations to stop processing their PII.*
* **The right to data portability:** *Data subjects can ask for their PII in machine readable format or to have it sent to another organization.*
* **The right to object:** *Data subjects can object to organisations processing their PII.*
* **Rights in relation to automated decision making and profiling:** *Protection against targeted marketing and decision making.*

Grove Vale will ensure that:

* Personal data will be held no longer than necessary
* That data held is accurate, up to date and inaccuracies are corrected
* Personal data will be obtained in accordance with the “Privacy Notice” and lawfully processed in accordance with “Conditions for Processing”
* There is a Data Protection Policy
* Responsible persons are identified and appointed
* Risk assessments are carried out
* It has clear storage, security and transfer for personal data
* The policy considers cloud storage/cloud computing
* Personal data is password protected
* Devices used are password protected
* Data is securely deleted from devices
* Devices will have malware and trusted virus checking software

**Introducing the Online Safety policy to pupils**

Online Safety rules will be posted around school where children use computers and other technology. They will be promoted by our Online Safety champions*.* The Online Safety champions will meet half termly (at least once) to discuss Online Safety in school, improving safety and to raise its profile among pupils*.* Users will be informed that network and Internet use will be monitored. Children will have regular Online Safety discussions and activities to promote its awareness in school, teaching children about the risks and benefits of technology and how it is and can be used. In addition to this, it allows staff to be aware of what children are accessing and what they are showing interests in digitally in and out of school. Staff then will report any trends during Online Safety discussion points in staff meetings, briefings, SLT or can go to the Safeguarding/online safety lead immediately if they have any concerns.

Children must also be made aware that Online Safety relates to a number of rules and laws. Data collected by ChildNet recently that suggests that children and young people are unaware of many of the rules, laws and consequences to do with online safety. Therefore, it is important that children are properly educated about these and potentials risks and consequences. In addition to this, we aim to foster confident digital citizens that know how to report effectively and independently as it has been suggested in the same data that some would not be confident in reporting acts such as online bullying.

As they progress through the school, children will be taught how to become a positive member of the digital world. These **SMART** tips (from Childnet International – [www.childnet.com](http://www.childnet.com/)) will work alongside our core values and curriculum drivers.

**Safe** – Keep safe by being careful not to give out personal information – such as your full name, e-mail address, phone number, home address, photos or school name – to people you are chatting with online.

**Meeting** – Meeting someone you have only been in touch with online can be dangerous. Only do so with your parents’ or carers’ permission and even then only when they can be present.

**Accepting** – Accepting e-mails, IM messages, or opening files, pictures or texts from people you don’t know or trust can lead to problems – they may contain viruses or nasty messages!

**Reliable** – Information you find on the Internet may not be true, or someone online may be lying about who they are.

**Tell** – Tell your parent, carer or a trusted adult if someone or something makes you feel uncomfortable or worried, or if you or someone you know is being bullied online.

You can report online abuse to the police at [www.thinkuknow.co.uk](http://www.thinkuknow.co.uk/)

Reporting should also be continually taught. Children will be taught about different ways to report and what to do in a variety of scenarios. They will be taught about the role of CEOP (Child Exploitation and Online Protection) and how to contact such organisations:

CEOP – Report Abuse

 NSPCC - <https://learning.nspcc.org.uk/nspcc-helpline>

Childline if they need to talk through concerns 0800 1111

**How will complaints be handled?**

Complaints of Internet misuse will be dealt with by a senior member of staff; All children will be taught to use the Internet safely and the role of CEOP (Child Online and Exploitation Protection Centre) to monitor and report abuse; Any complaint about staff misuse must be referred to the Head teacher, unless it is the Head Teacher where complaints will be sent to Chair of Governors; Parents and pupils will need to work in partnership with staff to resolve issues.

**Parents and Online Safety**

At Grove Vale, all input and opinions are valued. The school will always strive to deal with any issues face to face. Parents are advised to not post any issues about the school on any social networking sites. Furthermore, the School advises that parents avoid posting anything on Social media sites that include pictures of children other than their own. This is always addressed at the start of any community/parent event.

Grove Vale aims to work in close partnership with parents, guardians and the wider community to promote effective online safety for all. Views of the pupils and parents are used regularly in order to improve online safety at our school. Feedback is collected regarding online safety and helps to inform the need for specific further information, additional workshops, etc. Parents and guardians are also able to make requests regarding topics they would like further information about to ensure safeguarding of children is as effective possible. As suggested, a close relationship in and out of school regarding online safety helps for us to understand how children may be using technology frequently, how trends may be changing and how we can plan effectively to provide the best and most worth while learning opportunities for our children.

We encourage parents to regulate online access at home on all devices. This not only supports parents/guardians in being aware of when their children are using devices and accessing the internet but it promotes a healthy “screen time and green time”, a period of using technology and being disconnected. We advise and provide parents and guardians with information regarding parental and technical control. POS (Parent Over Shoulder) is also encouraged. This is where children access technology and use online devices in a space that they can be monitored, for example a family room. We also advise parents on how to find out about new technology and software by spending time researching and using the technology with their child so they are aware of any potential risks and if it is of a suitable content. Recent data shows that children are accessing technology for longer periods of time at all ages therefore we must also work together to ensure we are teaching children how to look after and prioritise their wellbeing and mental healthy in relation to using technology.

**COVID-19**

For information regarding COVID-19 our remote learning policy and plan should be referenced.