



## Hallam Primary School

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Headteacher: Mrs J Ramsden

Chair of Governors: Mr A Matthews

Friday 30<sup>th</sup> January 2026

Dear Parents and Carers,

I hope this message finds you well. I would like to take this opportunity to remind everyone of the importance of kindness and respect when communicating with our staff (office, premises and teaching) particularly regarding matters of absence, lateness and weather. When contacting the school to discuss any issue, I kindly ask that you approach these conversations with kindness and patience.

I understand frustrations around the bottom gate not being open this morning (and not being communicated), not communicating this was an oversight. The priority this morning was making the site as safe as possible to be able to access school and getting staff into school safely to be with children. Frustrations have been vented towards our office staff regarding this matter and the staff have been shouted at – this is not acceptable and will not be tolerated.

If you are a family who travel via car/on public transport from further afield, our staff cannot make the decision as to whether you should bring your child to school or not when the weather is problematic. If the school is open, your child's absence will be marked as unauthorised if you cannot make it in.

The above applies to a tiny minority, but it's those voices we hear and its quite upsetting for the staff involved. Thank you to the majority for your continued support and for helping us maintain a respectful and nurturing atmosphere within our school community.

Kind regards,

J Ramsden

Jenna Ramsden  
Headteacher



**Artsmark  
Gold Award**  
Awarded by Arts  
Council England

