Hardwick Green Primary Academy

Tithe Barn Road, Stockton-on-Tees, TS19 8WF Tel: 01642 677968 Website: www.hardwickgreenacademy.org Principal: Mr C. Story



13 October 2021

Dear Parent/Carer,

The Enquire Learning Trust (ELT) has recently moved our school information management system from SIMS to a new system called Bromcom. This means that after October half term the current online payment system, **Parent Pay will be replaced** by My Child at School (MCaS) on Bromcom.

Our new system will enable you to book your child's meal options, pay for school lunches, school visits and much more! It will also enable us to communicate with you via, text, email and the My Child at School (MCaS) App. Further details on how you can access this App and log in will be sent out in the next week.

To help ensure this transition goes as smoothly as possible there are a couple of things that we are asking parents to do now:

- Please inform us if there have been any changes to your contact details over the summer break by Monday 18th October 2021. Please contact the main office. It is extremely important that these details are up-to-date as they will be used to set up login and contact details on the new system.
- Parent Pay Please take note of your current balance whether you are in credit or in debt. Ideally this balance must be worked through to end at £0 on Friday 22nd October.

Please look out for the next letter regarding the MCaS APP and logging yourself on ready for next half term.

Yours faithfully,

Mr C Story

Principal