

Response Statistics

15

Survey Visits

6

Total Responses

5

Completed Responses

1

Partial Response

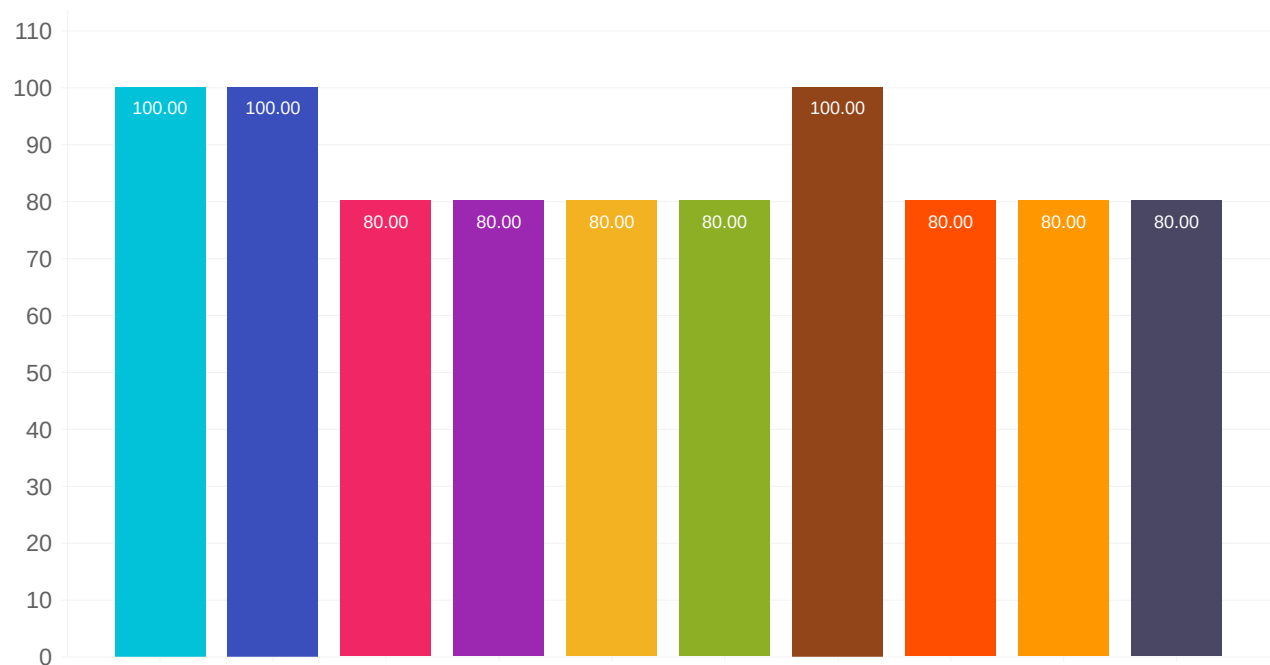
0

Disqualified Responses

0

Over Quota Responses

Overall CSAT Score

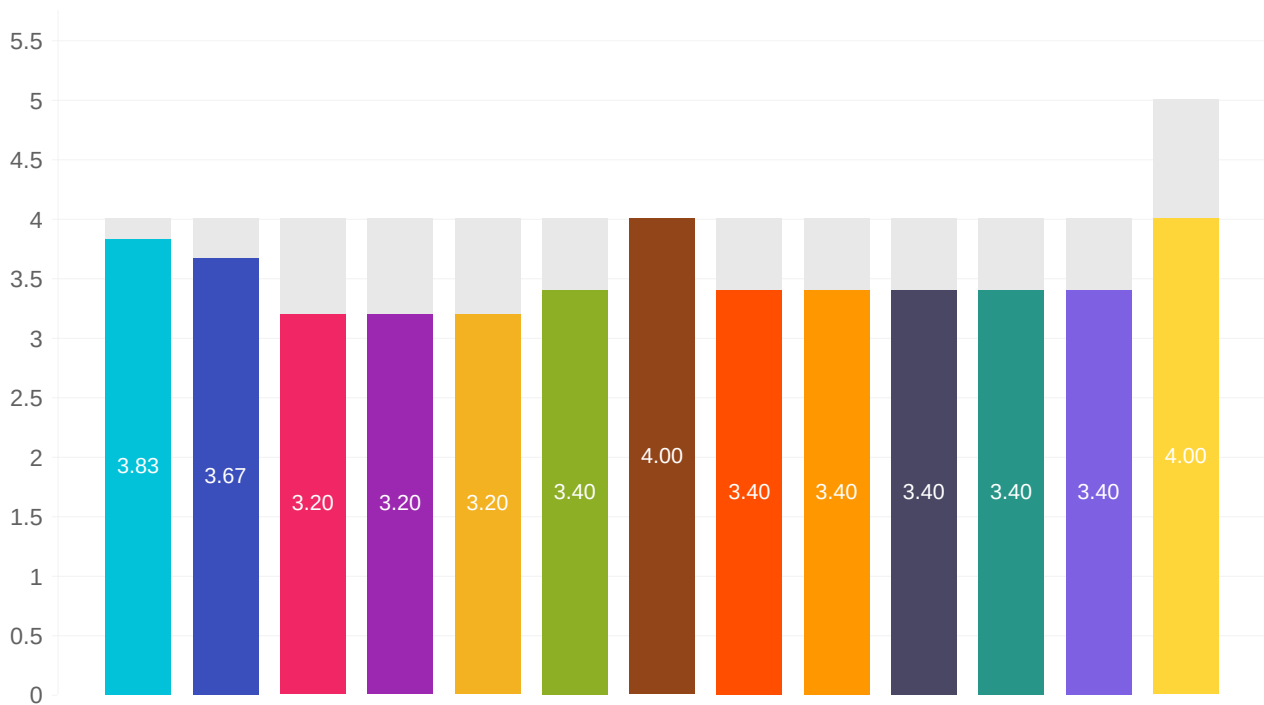


- For all questions with a scale of 1 to 4 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 4 is that you completely agree. Staff are regularly in communication with me about my child
- For all questions with a scale of 1 to 4 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 4 is that you completely agree. Communication I receive from school is helpful
- I understand my child's progress (social and emotional)
- I am happy with the social and emotional progress my child is making at school
- I understand my child's academic progress
- I am happy with the academic progress my child is making
- I have been able to talk to school about any worries or concerns I have had
- School staff have been able to help with any worries or concerns I have had
- For all questions with a scale of 1 to 5 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 5 is that you completely agree. We have been well supported by school during the current school year.
- I believe my child is safe at school
- I think Hartlepool Free School is a good school
- I am happy my child attends the school
- I believe my child is happy at school

Questions	Negatives	Neutrals	Positives	CSAT Score
For all questions with a scale of 1 to 4 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 4 is that you completely agree. Staff are regularly in communication with me about my child	0	0	6	100
For all questions with a scale of 1 to 4 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 4 is that you completely agree. Communication I receive from school is helpful	0	0	6	100
I understand my child's progress (social and emotional)	1	0	4	80
I am happy with the social and emotional progress my child is making at school	1	0	4	80
I understand my child's academic progress	1	0	4	80
I am happy with the academic progress my child is making	1	0	4	80
I have been able to talk to school about any worries or concerns I have had	0	0	5	100
School staff have been able to help with any worries or concerns I have had	1	0	4	80
For all questions with a scale of 1 to 5 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 5 is that you completely agree. We have been well supported by school during the current school year.	1	0	4	80
I believe my child is safe at school	1	0	4	80
I think Hartlepool Free School is a good school	1	0	4	80
I am happy my child attends the school	1	0	4	80
I believe my child is happy at school	1	0	4	80

Overall CSAT Score: 85.07

Average Ratings



- For all questions with a scale of 1 to 4 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 4 is that you completely agree. Staff are regularly in communication with me about my child
- For all questions with a scale of 1 to 4 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 4 is that you completely agree. Communication I receive from school is helpful
- I understand my child's progress (social and emotional)
- I am happy with the social and emotional progress my child is making at school
- I understand my child's academic progress
- I am happy with the academic progress my child is making
- I have been able to talk to school about any worries or concerns I have had
- School staff have been able to help with any worries or concerns I have had
- For all questions with a scale of 1 to 5 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 5 is that you completely agree. We have been well supported by school during the current school year.
- I believe my child is safe at school
- I think Hartlepool Free School is a good school
- I am happy my child attends the school
- I believe my child is happy at school

Questions	Average Ratings	Out of
For all questions with a scale of 1 to 4 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 4 is that you completely agree. Staff are regularly in communication with me about my child	3.83	4
For all questions with a scale of 1 to 4 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 4 is that you completely agree. Communication I receive from school is helpful	3.67	4
I understand my child's progress (social and emotional)	3.20	4
I am happy with the social and emotional progress my child is making at school	3.20	4
I understand my child's academic progress	3.20	4
I am happy with the academic progress my child is making	3.40	4
I have been able to talk to school about any worries or concerns I have had	4.00	4
School staff have been able to help with any worries or concerns I have had	3.40	4
For all questions with a scale of 1 to 5 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 5 is that you completely agree. We have been well supported by school during the current school year.	3.40	4
I believe my child is safe at school	3.40	4
I think Hartlepool Free School is a good school	3.40	4
I am happy my child attends the school	3.40	4
I believe my child is happy at school	4.00	5

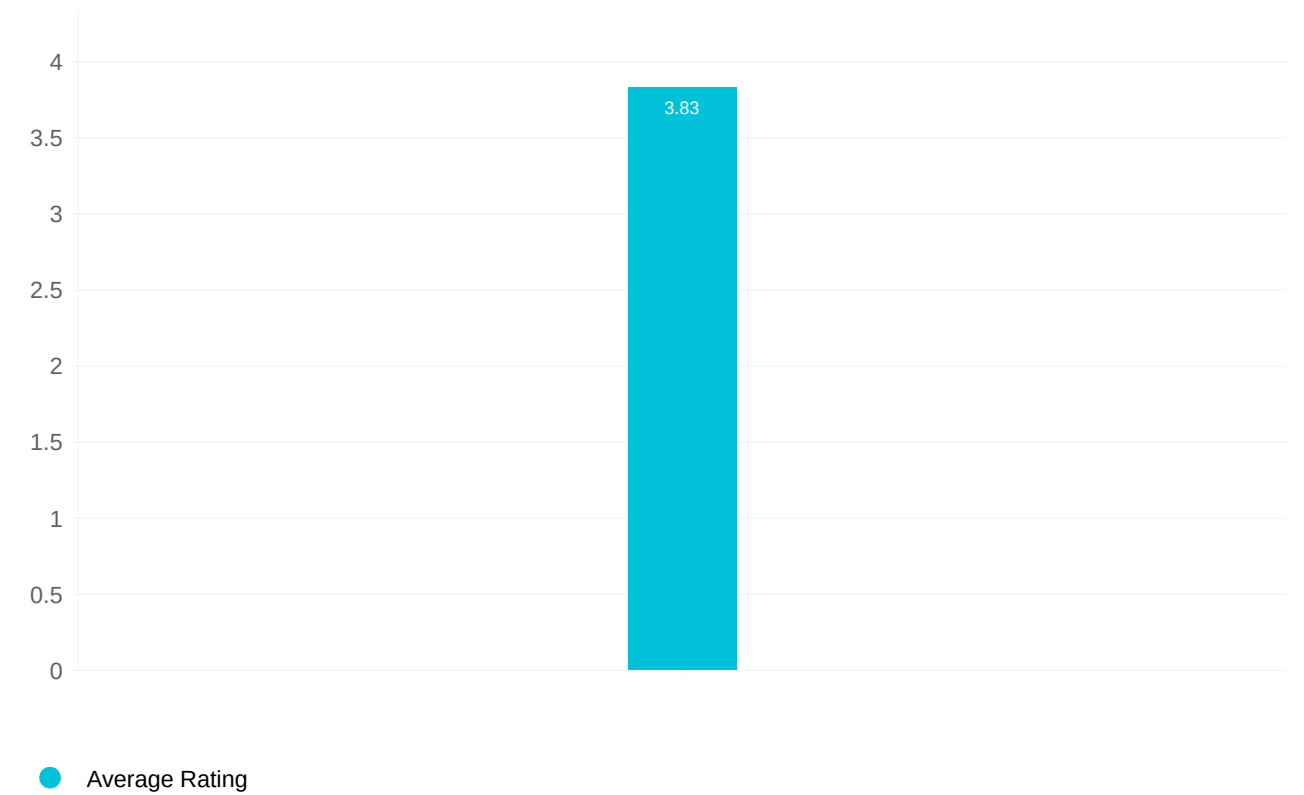
Overall average survey rating: 8.62/10

Q1

For all questions with a scale of 1 to 4 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 4 is that you completely agree.

Staff are regularly in communication with me about my child

Answered: 6 Skipped: 0



Rating	Response percent	Response count
1	0.00%	0
2	0.00%	0
3	16.67%	1
4	83.33%	5
Comments		3

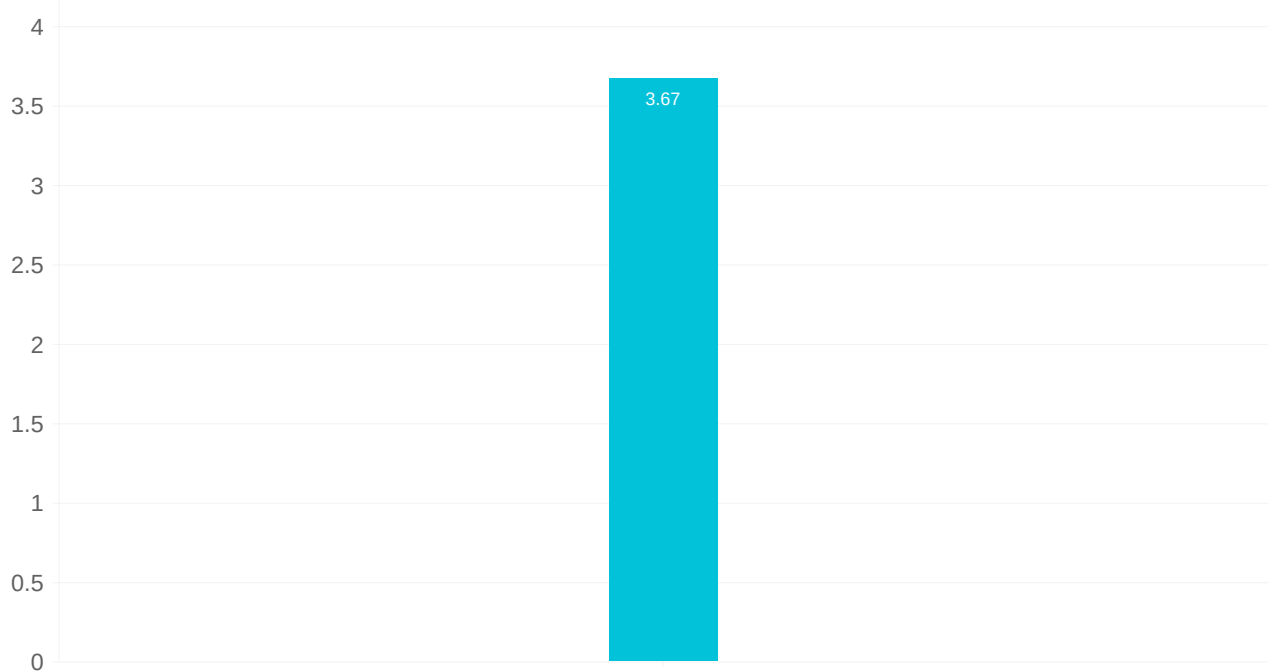
Average rating: 3.83

Q2

For all questions with a scale of 1 to 4 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 4 is that you completely agree.

Communication I receive from school is helpful

Answered: 6 Skipped: 0



● Average Rating

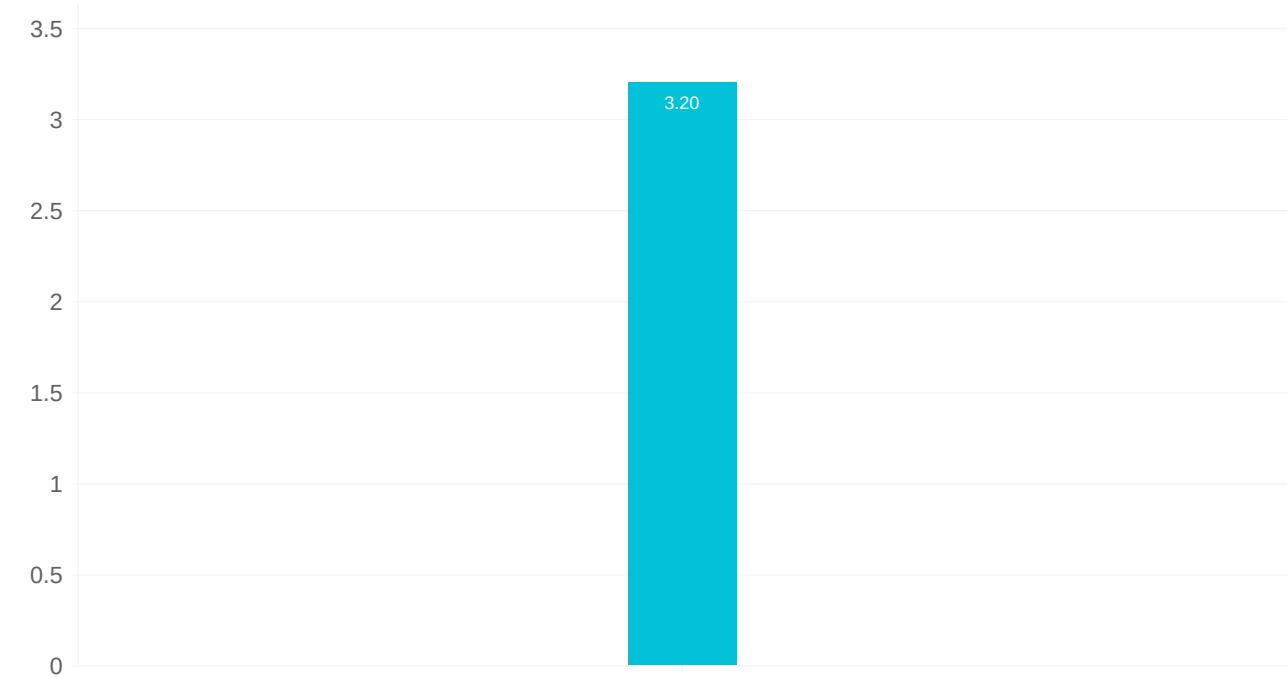
Rating	Response percent	Response count
1	0.00%	0
2	0.00%	0
3	33.33%	2
4	66.67%	4
Comments		2

Average rating: 3.67

Q3

I understand my child's progress (social and emotional)

Answered: 5 Skipped: 1



● Average Rating

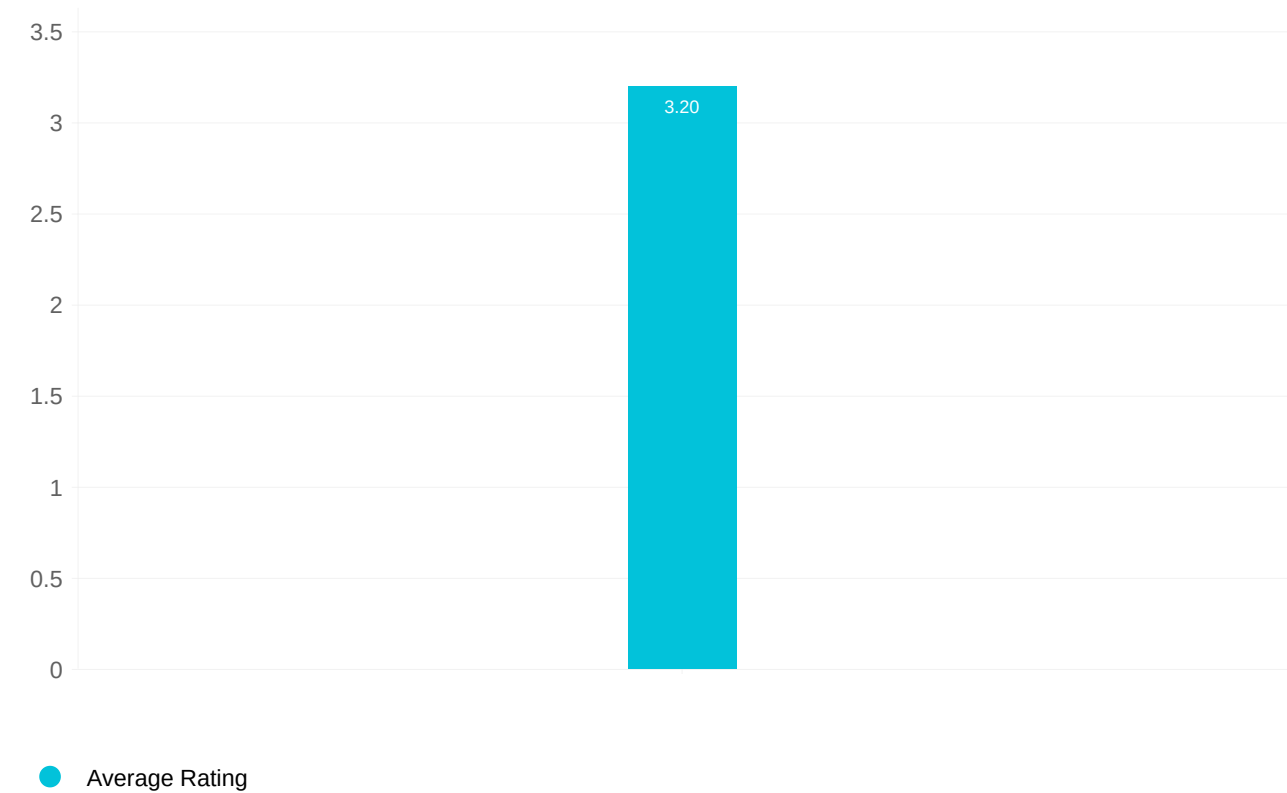
Rating	Response percent	Response count
1	20.00%	1
2	0.00%	0
3	20.00%	1
4	60.00%	3
Comments		1

Average rating: 3.20

Q4

I am happy with the social and emotional progress my child is making at school

Answered: 5 Skipped: 1



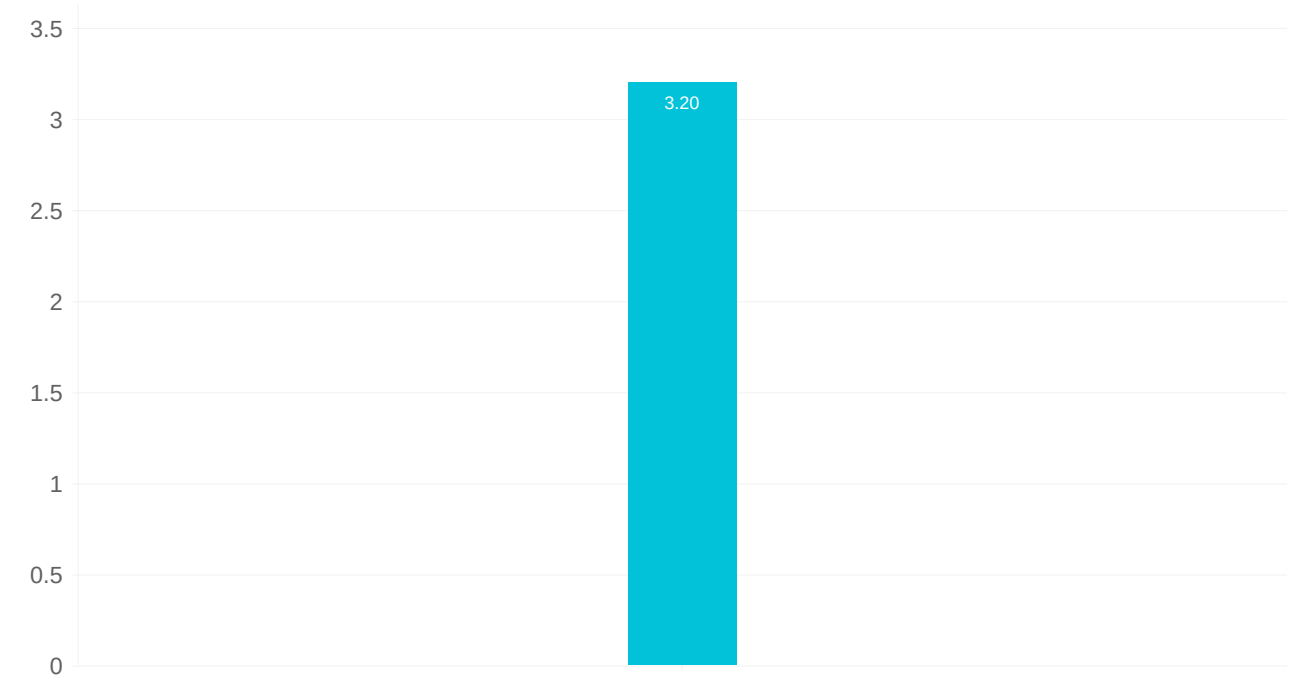
Rating	Response percent	Response count
1	20.00%	1
2	0.00%	0
3	20.00%	1
4	60.00%	3
Comments		1

Average rating: 3.20

Q5

I understand my child's academic progress

Answered: 5 Skipped: 1



● Average Rating

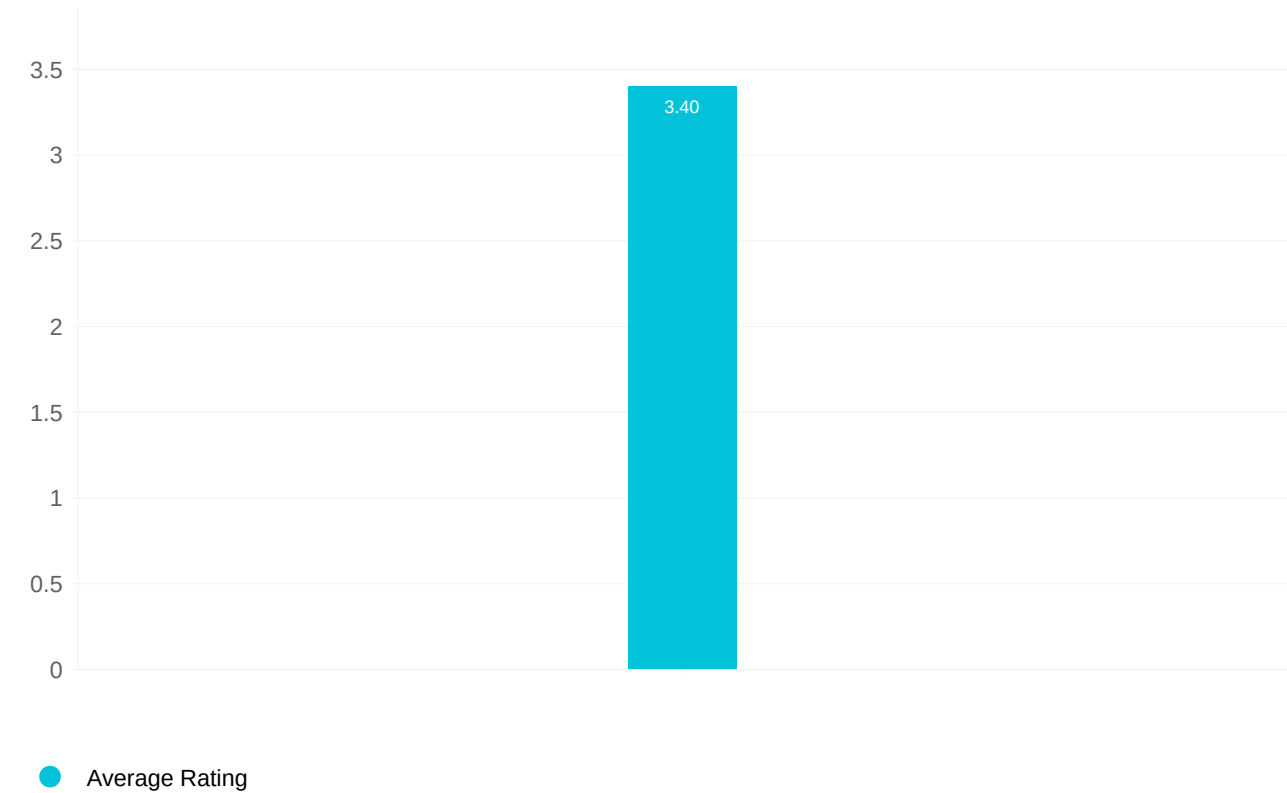
Rating	Response percent	Response count
1	20.00%	1
2	0.00%	0
3	20.00%	1
4	60.00%	3
Comments No Responses		0

Average rating: 3.20

Q6

I am happy with the academic progress my child is making

Answered: 5 Skipped: 1



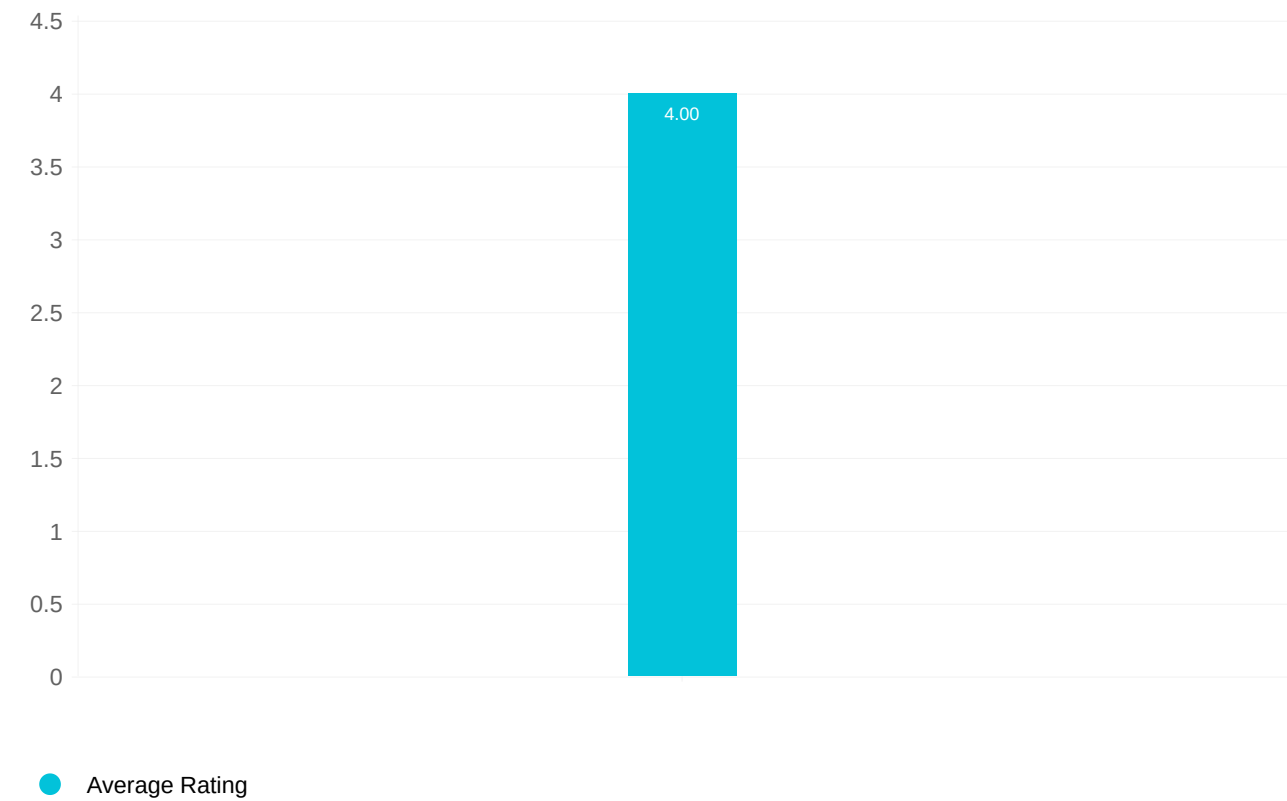
Rating	Response percent	Response count
1	20.00%	1
2	0.00%	0
3	0.00%	0
4	80.00%	4
Comments		1

Average rating: 3.40

Q7

I have been able to talk to school about any worries or concerns I have had

Answered: 5 Skipped: 1



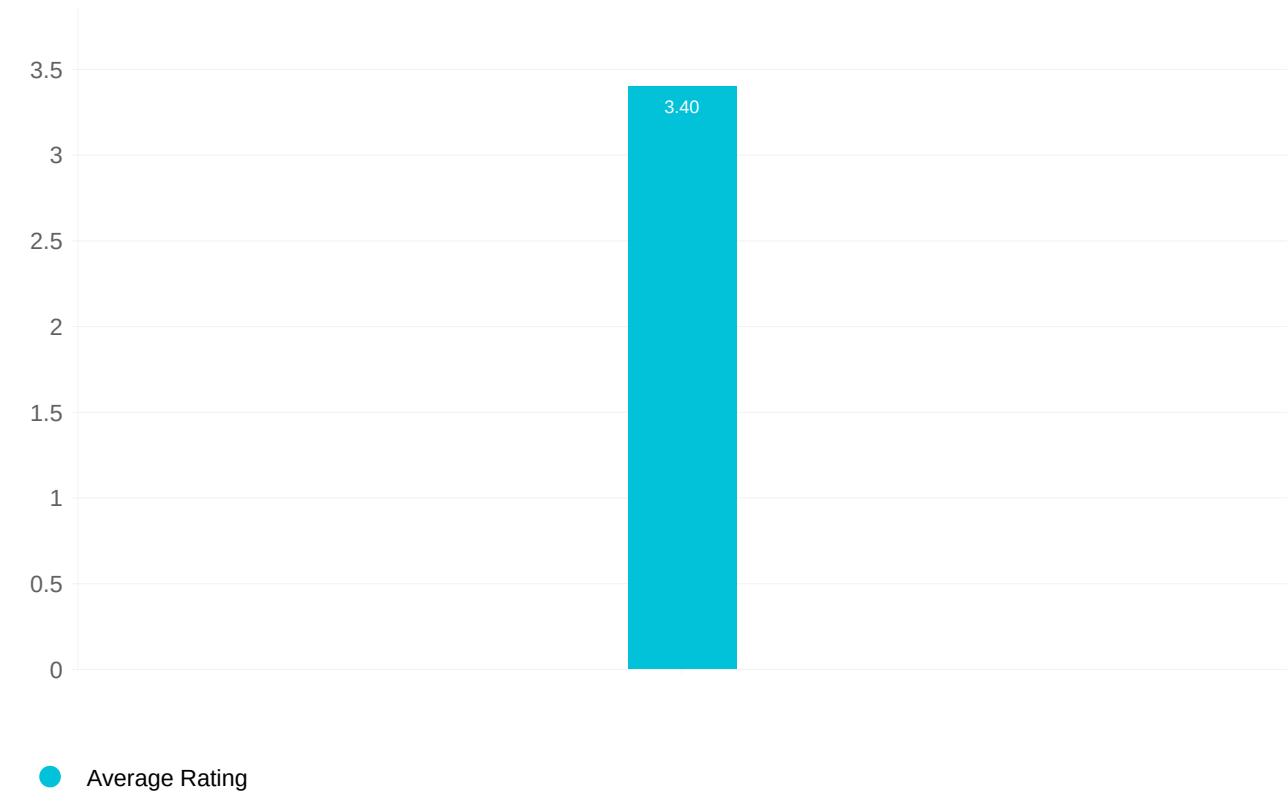
Rating	Response percent	Response count
1	0.00%	0
2	0.00%	0
3	0.00%	0
4	100.00%	5
N/A	0.00%	0
Comments		1

Average rating: 4.00

Q8

School staff have been able to help with any worries or concerns I have had

Answered: 5 Skipped: 1



Rating	Response percent	Response count
1	20.00%	1
2	0.00%	0
3	0.00%	0
4	80.00%	4
N/A	0.00%	0
Any additional comments?		1

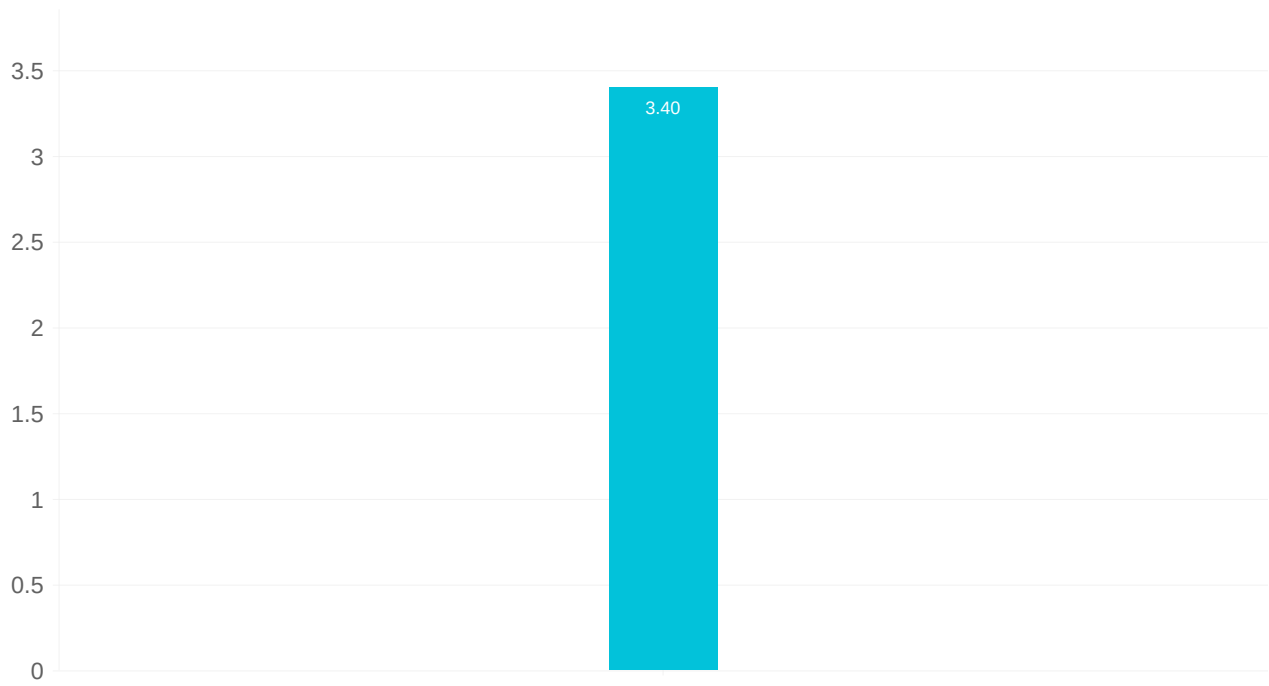
Average rating: 3.40

Q9

For all questions with a scale of 1 to 5 please choose a number that matches how much you agree. 1 is that you do not agree at all, and 5 is that you completely agree.

We have been well supported by school during the current school year.

Answered: 5 Skipped: 1



● Average Rating

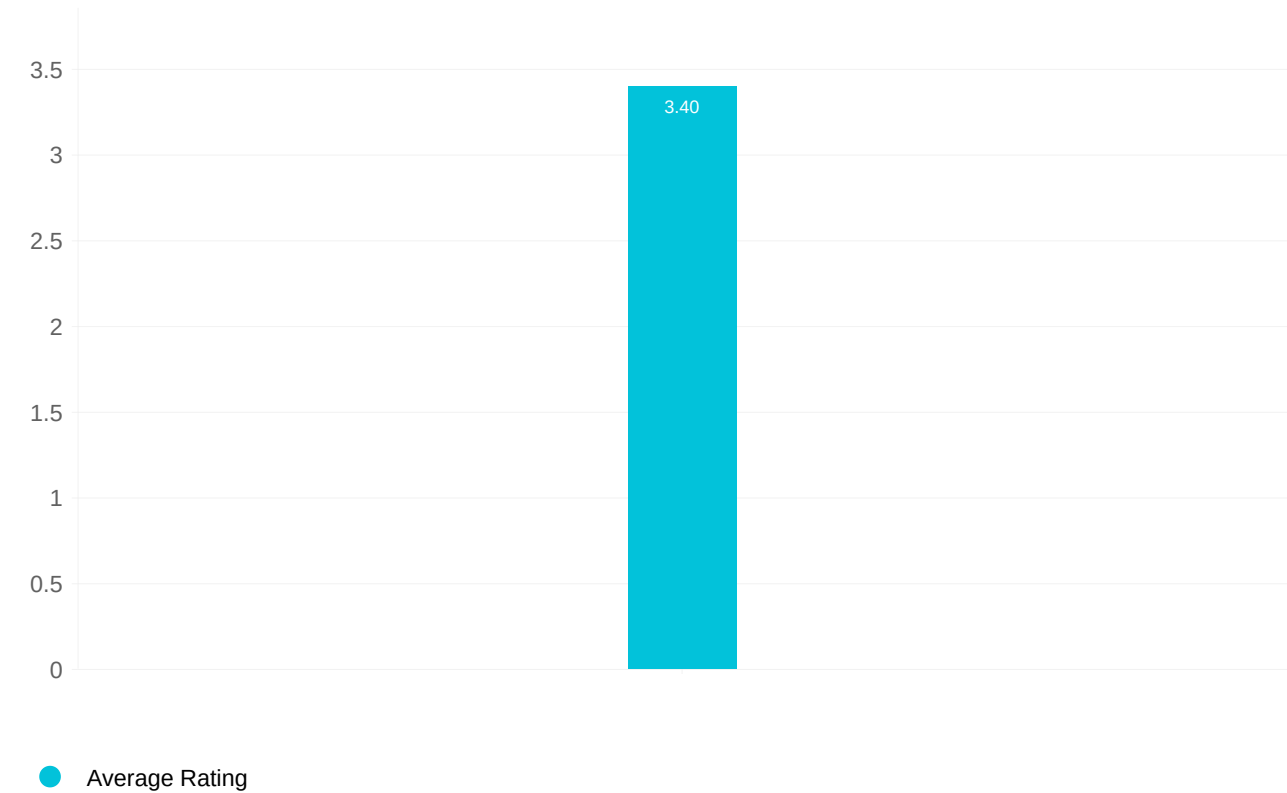
Rating	Response percent	Response count
1	20.00%	1
2	0.00%	0
3	0.00%	0
4	80.00%	4
Comments		1

Average rating: 3.40

Q10

I believe my child is safe at school

Answered: 5 Skipped: 1



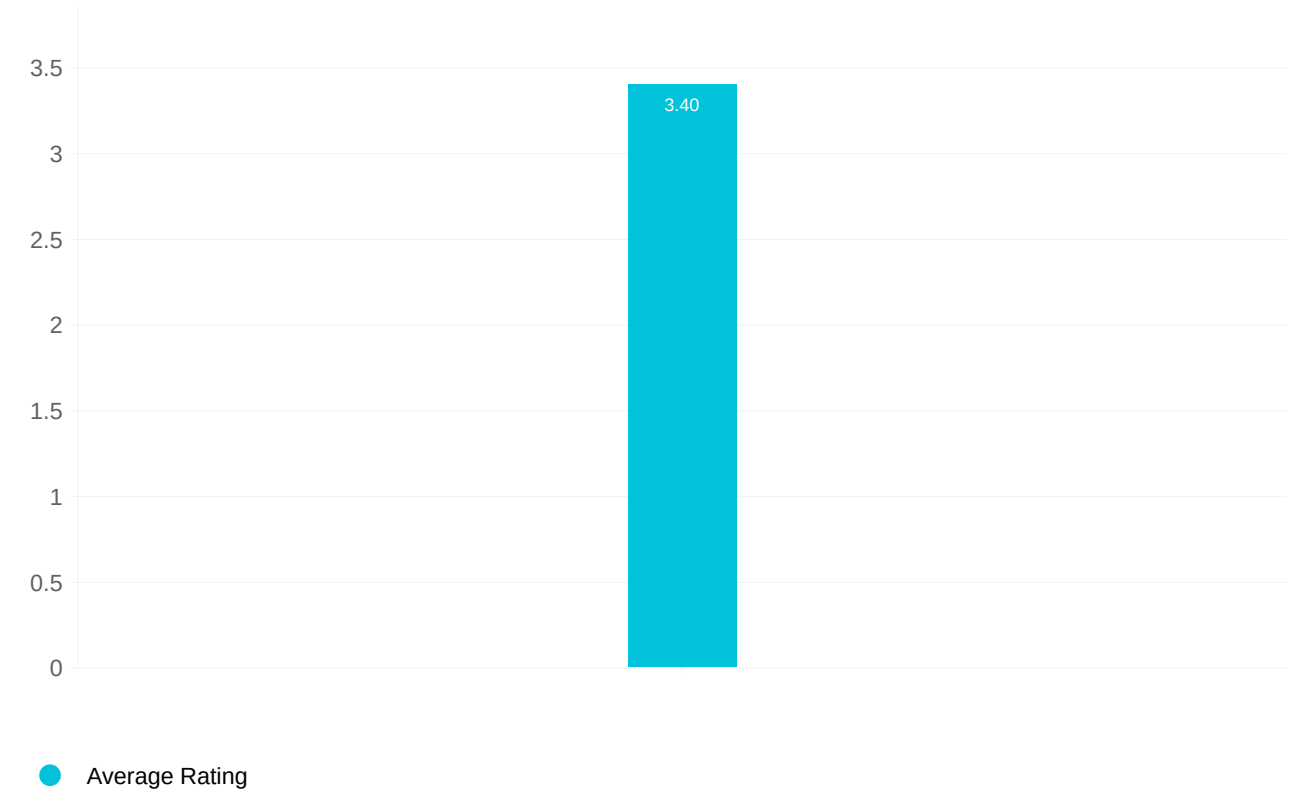
Rating	Response percent	Response count
1	20.00%	1
2	0.00%	0
3	0.00%	0
4	80.00%	4
Comments		1

Average rating: 3.40

Q11

I think Hartlepool Free School is a good school

Answered: 5 Skipped: 1



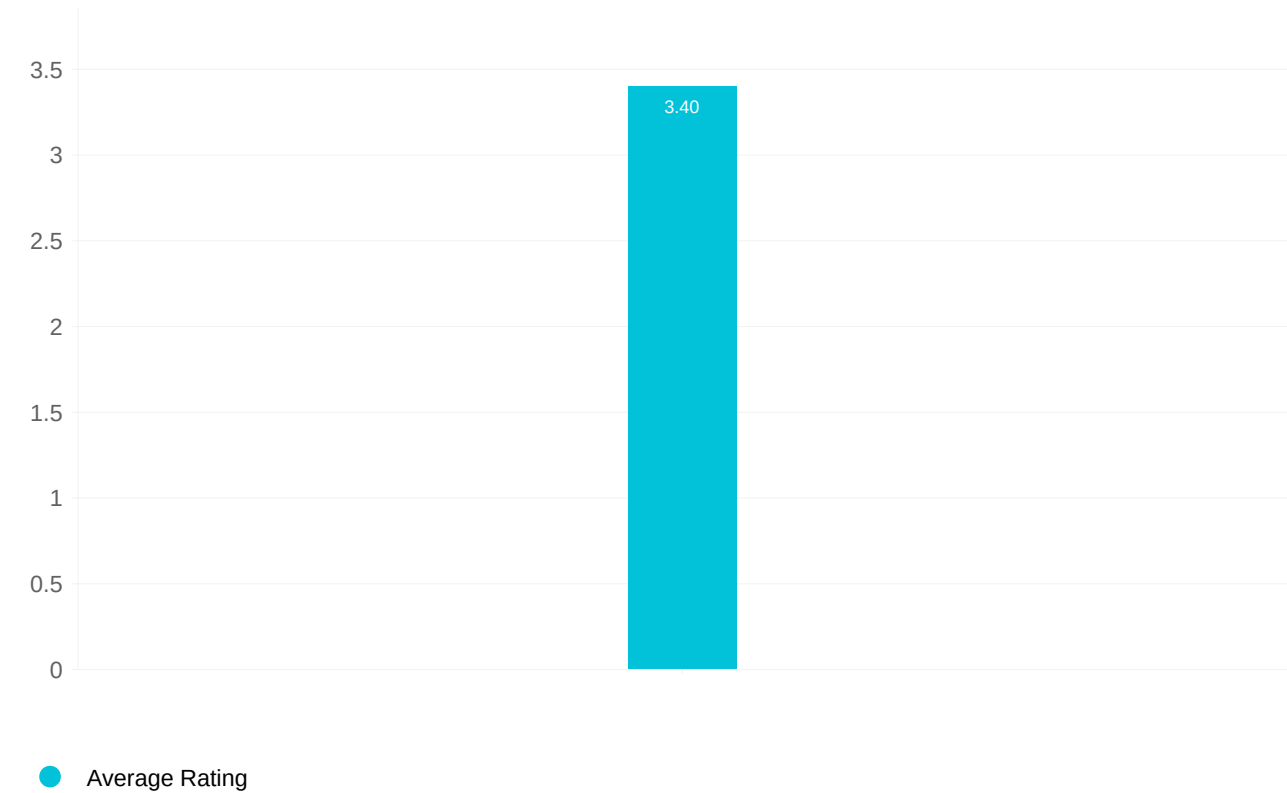
Rating	Response percent	Response count
1	20.00%	1
2	0.00%	0
3	0.00%	0
4	80.00%	4
Comments		1

Average rating: 3.40

Q12

I am happy my child attends the school

Answered: 5 Skipped: 1



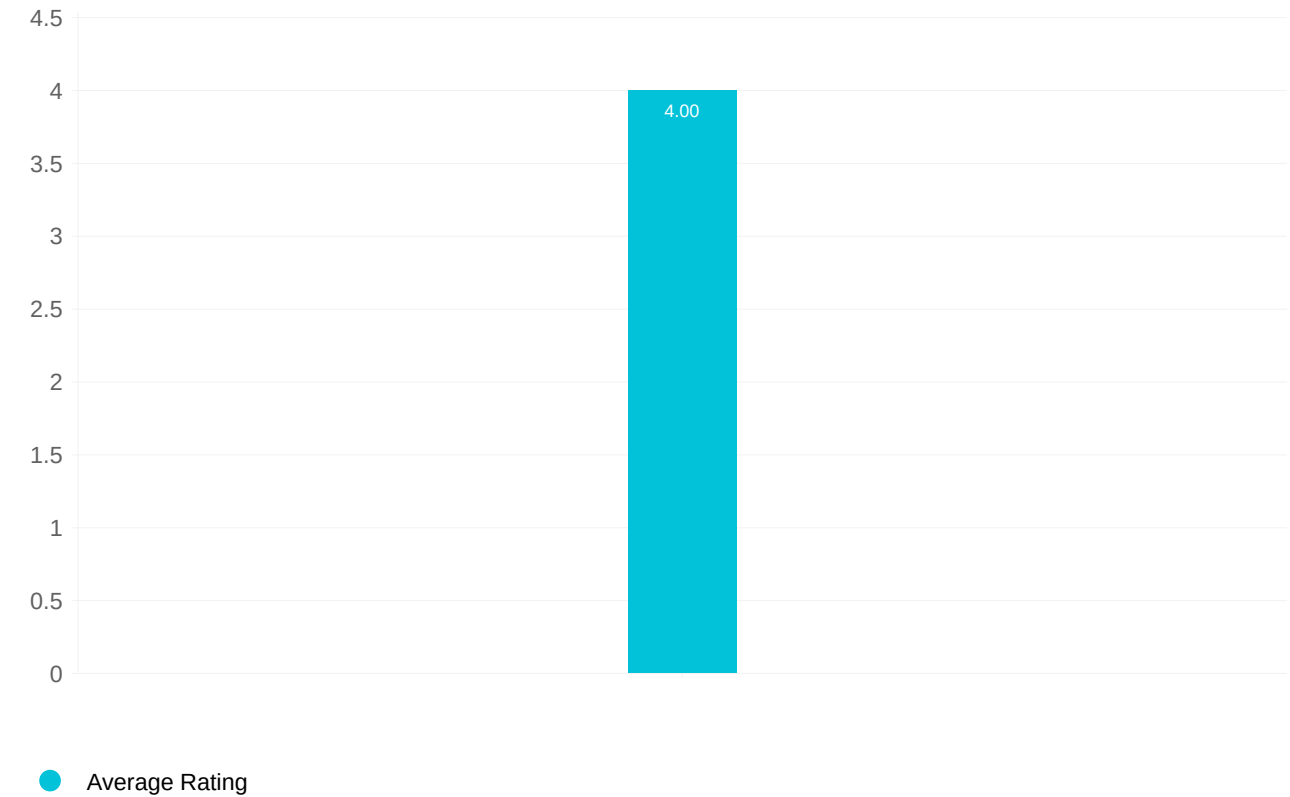
Rating	Response percent	Response count
1	20.00%	1
2	0.00%	0
3	0.00%	0
4	80.00%	4
Comments		
No Responses		0

Average rating: 3.40

Q13

I believe my child is happy at school

Answered: 5 Skipped: 1



Rating	Response percent	Response count
1	20.00%	1
2	0.00%	0
3	0.00%	0
4	20.00%	1
5	60.00%	3
Comments		1

Average rating: 4.00

Q14

Please use this to tell us anything else you would like us to know.

Answered: 1 Skipped: 5