

Good News!

you said

we did

Dear Parents/Carers,

We wanted to share the good news that we have now acted upon all the feedback received from our latest SEN Parent Questionnaire.

- 1) A small number of parents were still not aware of SEND families voice or support services available in Swindon.** *This was a smaller number from previous surveys, so the message is getting through.*

We emailed out Swindon SEND families voice and further support services in Swindon, including SIAS, The SEND information, advice and support service. We will also have paper copies of the information in our reception area.



**Swindon SEND
Families Voice**

Email: swindonsendfamiliesvoice@outlook.com

Phone: 07486 873 405

SIAS Phone: 01793 466515

- 2) As only 1 parent attended our first coffee morning with Swindon SEND families voice, we plan to run another in the summer.**

The last meeting was at 9am so we will try an alternative time and ask you which would be the best time for you!

3) A small number of parents felt that they weren't aware of their child's targets and what they were working on in school. They didn't feel like they were well informed about support and progress.

We have again arranged an additional parent meeting with Mrs Johnson & Mrs Palmer. This will be available to all parents who want to discuss their child's needs and progress. This additional Keep In Touch meeting will be Wednesday 1st February.

In addition, all children on the SEN register will continue to bring home updated STAR cards. These will show the key targets they are working on.

We hope parents and children will then be able to discuss their targets and work towards them together at home as well as in school.

Teachers will review and update the STAR cards each term.

As not all parents seem to be receiving the STAR cards, we will now ask parents to confirm receipt of them with teachers and state whether they would prefer a paper or electronic copy.



4) A small number of parents were not sure who they needed to contact if they were concerned about their child's needs.

We emailed out a flow chart to demonstrate the sequence of support available to you and your child.

Please remember class teachers are the first people to speak to, then Mrs Johnson and Mrs Palmer are always available and will respond to emails, dojos or phone calls!

We have also shared this document to the website and will ensure it is shared with any new parent of the school.

5) A small number of parents said that they weren't sure of the adults that may support children in school.

We created a 'who's who' list of all staff who offer additional support in school. This list provided the names of the adults in school and the type of support they often deliver.





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We also created a list of any of the outside agencies we work with, however these professionals are only involved with children after parent consent is given so any parent must be aware of this involvement.

Thank-you again for taking the time to read our results and actions and thanks again to anyone who returned their questionnaires.

If anyone else now feels they would like to contribute any more or new ideas, then please so feel free to contact me.

Many thanks

Emily Johnson –SENCO

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